



CITY OF NEW YORK HUMAN RESOURCES ADMINISTRATION
HIV/AIDS Services Administration
375 Pearl Street | New York | NY 10038

HASA FACTS

March 2025

I. PROGRAM ADMISSION & CASELOAD DATA

	March 2025	March 2024	FY to Date
Information and Referral Inquiries	890	888	7,644
Applications Received (See reverse for referral sources)	431	549	4,341
Applications Ineligible: Did Not Meet Medical Criteria	14	25	114
Applications Pending	45	51	375
Applications Withdrawn by Referral Source	18	29	197
Applications Eligible	354	444	3,655
Reopened Cases	202	239	2,136
Cases Assigned	385	488	4,001
Cases Closed	540	1,359	3,294

Numbers Served	March 2025	March 2024	Last 12 Months ³
Cases	33,990	33,382	37,905
Clients (Medically-eligible members of cases) ¹	34,405	33,809	38,410
ACMs (Non-medically-eligible members of cases) ²	8,603	8,564	9,861
Total persons served by HASA	43,008	42,373	48,271

Cases By Type

	March 2025		March 2024	
Single Cases	31,303	92.1%	30,733	92.1%
Family Cases	2,607	7.7%	2,594	7.8%
Intake ⁴	80	0.2%	55	0.2%
Total	33,990	100%	33,382	100%

II. CLIENT DEMOGRAPHICS

Gender

	March 2025		March 2024	
Male Adults	23,486	68.3%	22,868	67.6%
Female Adults	10,898	31.7%	10,918	32.3%
Male Children (17 and under)	9	0.0%	11	0.0%
Female Children (17 and under)	12	0.0%	12	0.0%
Total	34,405	100%	33,809	100%

Race/Ethnicity

	March 2025		March 2024	
African-American	17,765	51.6%	17,603	52.1%
Latino	11,962	34.8%	11,464	33.9%
White	3,015	8.8%	3,001	8.9%
Asian/Pacific Islander/Native American	391	1.1%	380	1.1%
Unknown	1,272	3.7%	1,361	4.0%
Total	34,405	100%	33,809	100%

Residency

	March 2025		March 2024	
Bronx	14,318	41.6%	13,845	41.0%
Brooklyn	9,883	28.7%	9,796	29.0%
Manhattan	5,965	17.3%	6,072	18.0%
Queens	3,475	10.1%	3,302	9.8%
Staten Island	685	2.0%	731	2.2%
Unknown	79	0.2%	63	0.2%
Total	34,405	100%	33,809	100%

¹ Number of clients served may exceed number of active cases as a case may include more than one client.

² Associated Case Members.

³ Reports the unduplicated number of served cases within the current month and previous 11 months.

⁴ Cases at ServiceLine (Intake unit) pending release from correctional facilities.

Referral Sources (New Applications)	March 2025		March 2024	
	Applications	% of Total	Applications	% of Total
Hospitals	88	20.4%	149	27.1%
Corrections	7	1.6%	2	0.4%
CBOs	72	16.7%	110	20.0%
Self Referral	233	54.1%	254	46.3%
Other	31	7.2%	34	6.2%
Total	431	100.0%	549	100.0%

III. HOUSING ASSISTANCE DATA (CASES) ⁵

Housing	Occupancy by Borough					Total Occupancy
	Bronx Occupancy	Brooklyn Occupancy	Manhattan Occupancy	Queens Occupancy	Staten Island ⁶ Occupancy	
Emergency Housing						
Commercial MOU/SRO/family	634	361	290	56	11	1,352
Transitional Congregate Facility	150	128	313	88	0	679
Subtotal	784	489	603	144	11	2,031
Non-Emergency Supported Housing						
Scatter - Site	987	903	231	202	45	2,368
Permanent Congregate ⁷	848	414	1,008	N/A	N/A	2,270
Subtotal	1,835	1,317	1,239	202	45	4,638
Non-Emergency Housing						
NYCHA Apts	171	199	239	29	9	647
Rental Assistance (Private Market) ⁸						
Standard	163	123	80	15	6	387
Enhanced	86	77	58	23	2	246
Above Enhanced	8982	6,112	2,758	2,547	489	20,888
Subtotal	9,231	6,312	2,896	2,585	497	21,521
Total	12,021	8,317	4,977	2,960	562	28,837

IV. Personal Care Services

	March 2025		March 2024	
	Number of Cases	% of Caseload	Number of Cases	% of Caseload
Homemaking	13	0.0%	17	0.1%

V. INCOME SUPPORT DATA

Cash Assistance (Cases)

Temporary Assistance to Needy Families (TANF)	1,296	3.8%	1,476	4.4%
Safety Net (SN)	27,901	82.1%	26,358	79.0%

Federal Income (Individuals) ⁹

Supplemental Security Income (SSI)	6,542	19.0%	6,824	20.2%
Social Security Disability (SSD)	3,217	9.4%	3,196	9.5%
Receiving both SSI & SSD	1,909	5.5%	1,943	5.7%
Veterans Administration (VA)	85	0.2%	94	0.3%

Clients w/Earned Income	2839	8.3%	2380	7.0%
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⁵ As of July 2015 the Housing Assistance Data section is an unduplicated snapshot of the type of housing for individual cases and the type of assistance received.

⁶ There are currently no emergency transitional facilities on Staten Island.

⁷ There are currently no non-emergency congregate facilities in Queens or Staten Island.

⁸ As of July 2015 Rental Assistance (Private Market) category includes only cases in independent housing receiving rental assistance as part of their cash assistance grant. Please note that these figures are not comparable to the rental assistance figures reported for prior periods.

⁹ These figures represent all active HASA individuals with or without cash assistance.