



**CITY OF NEW YORK HUMAN RESOURCES ADMINISTRATION**  
**HIV/AIDS Services Administration**  
**375 Pearl Street | New York | NY 10038**

**HASA FACTS**

**December 2024**

**I. PROGRAM ADMISSION & CASELOAD DATA**

	December 2024	December 2023	FY to Date
Information and Referral Inquiries	800	712	5,131
<b>Applications Received (See reverse for referral sources)</b>	<b>414</b>	<b>481</b>	2,959
Applications Ineligible: Did Not Meet Medical Criteria	8	15	70
Applications Pending	24	57	252
Applications Withdrawn by Referral Source	18	29	132
<b>Applications Eligible</b>	<b>364</b>	<b>380</b>	<b>2,505</b>
Reopened Cases	217	184	1,490
Cases Assigned	376	414	2,757
Cases Closed	246	258	2,233

Numbers Served	December 2024	December 2023	Last 12 Months <sup>3</sup>
Cases	33,449	32,979	37,718
Clients (Medically-eligible members of cases) <sup>1</sup>	33,868	33,384	38,228
ACMs (Non-medically-eligible members of cases) <sup>2</sup>	8,569	8,531	9,952
<b>Total persons served by HASA</b>	<b>42,437</b>	<b>41,915</b>	<b>48,180</b>

Cases By Type	December 2024		December 2023	
Single Cases	30,771	92.0%	30,357	92.0%
Family Cases	2,605	7.8%	2,567	7.8%
Intake <sup>4</sup>	73	0.2%	55	0.2%
<b>Total</b>	<b>33,449</b>	<b>100%</b>	<b>32,979</b>	<b>100%</b>

**II. CLIENT DEMOGRAPHICS**

Gender	December 2024		December 2023	
Male Adults	23,070	68.1%	22,517	67.4%
Female Adults	10,776	31.8%	10,847	32.5%
Male Children (17 and under)	9	0.0%	9	0.0%
Female Children (17 and under)	13	0.0%	11	0.0%
<b>Total</b>	<b>33,868</b>	<b>100%</b>	<b>33,384</b>	<b>100%</b>

Race/Ethnicity	December 2024		December 2023	
African-American	17,529	51.8%	17,406	52.1%
Latino	11,687	34.5%	11,247	33.7%
White	2,982	8.8%	2,984	8.9%
Asian/Pacific Islander/Native American	384	1.1%	370	1.1%
Unknown	1,286	3.8%	1,377	4.1%
<b>Total</b>	<b>33,868</b>	<b>100%</b>	<b>33,384</b>	<b>100%</b>

Residency	December 2024		December 2023	
Bronx	14,050	41.5%	13,686	41.0%
Brooklyn	9,785	28.9%	9,728	29.1%
Manhattan	5,917	17.5%	5,967	17.9%
Queens	3,361	9.9%	3,205	9.6%
Staten Island	679	2.0%	740	2.2%
Unknown	76	0.2%	58	0.2%
<b>Total</b>	<b>33,868</b>	<b>100%</b>	<b>33,384</b>	<b>100%</b>

<sup>1</sup> Number of clients served may exceed number of active cases as a case may include more than one client.

<sup>2</sup> Associated Case Members.

<sup>3</sup> Reports the unduplicated number of served cases within the current month and previous 11 months.

<sup>4</sup> Cases at ServiceLine (Intake unit) pending release from correctional facilities.

Referral Sources (New Applications)	December 2024		December 2023	
	Applications	% of Total	Applications	% of Total
Hospitals	72	17.4%	134	27.9%
Corrections	2	0.5%	2	0.4%
CBOs	48	11.6%	85	17.7%
Self Referral	270	65.2%	224	46.6%
Other	22	5.3%	36	7.5%
<b>Total</b>	<b>414</b>	<b>100.0%</b>	<b>481</b>	<b>100.0%</b>

### III. HOUSING ASSISTANCE DATA (CASES) <sup>5</sup>

Housing	Occupancy by Borough					Total Occupancy
	Bronx Occupancy	Brooklyn Occupancy	Manhattan Occupancy	Queens Occupancy	Staten Island <sup>6</sup> Occupancy	
<b>Emergency Housing</b>						
Commercial MOU/SRO/family	696	408	369	60	13	1,546
Transitional Congregate Facility	140	121	288	91	0	640
<b>Subtotal</b>	<b>836</b>	<b>529</b>	<b>657</b>	<b>151</b>	<b>13</b>	<b>2,186</b>
<b>Non-Emergency Supported Housing</b>						
Scatter - Site	995	904	232	200	45	2,376
Permanent Congregate <sup>7</sup>	848	419	1,020	N/A	N/A	2,287
<b>Subtotal</b>	<b>1,843</b>	<b>1,323</b>	<b>1,252</b>	<b>200</b>	<b>45</b>	<b>4,663</b>
<b>Non-Emergency Housing</b>						
NYCHA Apts	176	204	239	29	8	656
<b>Rental Assistance (Private Market) <sup>8</sup></b>						
Standard	156	111	86	18	7	378
Enhanced	86	80	62	26	1	255
Above Enhanced	8804	5,998	2,695	2,447	497	20,441
<b>Subtotal</b>	<b>9,046</b>	<b>6,189</b>	<b>2,843</b>	<b>2,491</b>	<b>505</b>	<b>21,074</b>
<b>Total</b>	<b>11,901</b>	<b>8,245</b>	<b>4,991</b>	<b>2,871</b>	<b>571</b>	<b>28,579</b>

### IV. Personal Care Services

	December 2024		December 2023	
	Number of Cases	% of Caseload	Number of Cases	% of Caseload
Homemaking	15	0.0%	18	0.1%

### V. INCOME SUPPORT DATA

#### Cash Assistance (Cases)

	December 2024	December 2023
	Number of Cases	Number of Cases
Temporary Assistance to Needy Families (TANF)	1,305	1,448
Safety Net (SN)	27,525	26,167

#### Federal Income (Individuals) <sup>9</sup>

	December 2024	December 2023
	Number of Cases	Number of Cases
Supplemental Security Income (SSI)	6,594	7,293
Social Security Disability (SSD)	3,231	3,385
Receiving both SSI & SSD	1,914	1,969
Veterans Administration (VA)	86	101
<b>Clients w/Earned Income</b>	<b>2778</b>	<b>2308</b>

<sup>5</sup> As of July 2015 the Housing Assistance Data section is an unduplicated snapshot of the type of housing for individual cases and the type of assistance received.

<sup>6</sup> There are currently no emergency transitional facilities on Staten Island.

<sup>7</sup> There are currently no non-emergency congregate facilities in Queens or Staten Island.

<sup>8</sup> As of July 2015 Rental Assistance (Private Market) category includes only cases in independent housing receiving rental assistance as part of their cash assistance grant. Please note that these figures are not comparable to the rental assistance figures reported for prior periods.

<sup>9</sup> These figures represent all active HASA individuals with or without cash assistance.