

Find a home in New York State with Statewide CityFHEPS!

CityFHEPS is a rental assistance program that pays part of your monthly rent.

Now the program can be used **"Statewide"**, meaning you can move anywhere in New York State!

*You can move just outside New York City!
New York City is accessible using public transit like Metro-North and the Long Island Rail Road.*



Learn about the Program

Am I eligible for CityFHEPS?

If you have received a shopping letter from the New York City Department of Social Services (DSS), you may be eligible for CityFHEPS! Shopping letters are provided to shelter residents by their caseworker or housing specialist.

If you have questions about your shopping letter **or** if you do not have a shopping letter and believe you are eligible, talk to your caseworker or housing specialist.

How much of my rent will be covered?

With CityFHEPS, tenants typically pay 30% of their total monthly income toward their rent. CityFHEPS covers the remaining costs of rent to the landlord, up to the maximum rent amount.

For Statewide CityFHEPS, the amount of rent covered depends on the New York State county you move to.

Your housing specialists can estimate the amount you might receive with the **Statewide CityFHEPS Maximum Rents by County** tool on www.nyc.gov/site/hra/help/cityfheps-documents.page

A shopping letter includes the following:

- The potential rent amount CityFHEPS will cover
- Your household size
- The type of housing you qualify for
- The number of bedrooms you qualify for
- The shopping letter's expiration date (within 120 days)

What kind of housing can I rent?

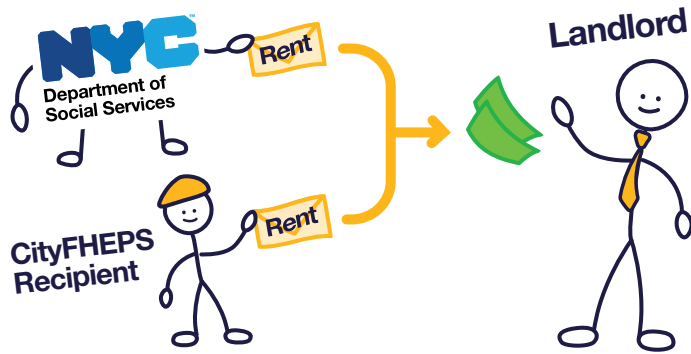
With CityFHEPS, you can typically rent housing types, such as:

- Single Family Detached
- Low-Rise
- Manufactured Home
- Semi-Detached and Rowhouse/Townhouse
- High Rise with Elevator

Your housing specialist can help you understand what you qualify for with CityFHEPS and, potentially, recommend a housing unit for you.



How CityFHEPS Works



With CityFHEPS tenants typically pay 30% of their total monthly income toward their rent.

NYC DSS will pay the remaining costs of rent to the landlord.

Applying for the Program

How do I apply for Statewide CityFHEPS?

- 1 After receiving a shopping letter, find a housing unit! Your housing specialist can help you find options.
- 2 Once you've found a housing unit, talk to your housing specialist or case manager. They will help you get the documents needed to submit your application.
- 3 NYC DSS will then review your documents to:
 - confirm your eligibility for CityFHEPS
 - determine if your housing qualifies
- 4 Keep in touch with your housing specialist, they will help you and the landlord complete the application.
- 5 If you and your housing unit are eligible for CityFHEPS, NYC DSS will send you an approval notice. This notice will explain how much you must pay each month and how much NYC DSS pays each month.
- 6 Your housing specialist or case manager will schedule a time for you to sign your lease and receive a key.

***** If you receive public benefits from New York City, you must apply with the social services office in your new County.

Your caseworker can help you find your local benefits office, or you can call the **Out of City Hotline at (718) 557-1399**, for help with local benefits, finding social services, and other housing related issues.

How is the amount I have to pay determined?

The amount you have to pay in rent is determined by a number of factors:

- Your household size
- The income of each household member
- The number of bedrooms
- Whether utilities are included in the rent
- Whether you receive cash assistance
- The county the housing unit is located in

If you are approved, NYC DSS will send you a notice that explains how much you pay each month and how much NYC DSS pays each month.

How long can I get CityFHEPS for?

CityFHEPS is renewed each year. Five months before your lease is up for renewal, you'll receive an application with a date to renew by.

CityFHEPS can last up to 5 years and in some cases longer: as long as you and your landlord continue to meet eligibility requirements.

I have more questions, who can I talk to?

For more support, call the NYC Department of Homelessness Services (DHS) **Rehousing Customer Service Call Center at (929) 470-3052**, on Mondays to Fridays from 9am to 5pm.

