



Extended to April 30

We have extended Pay It Off for four weeks. Please share and retweet our Pay It Off video to encourage noncustodial parents to reduce their New York City Department of Social Services (NYC DSS) debt! This month and next, parents can pay off their NYC DSS debt twice as fast! We will match their qualified payments made from March 1 to April 30, 2021, up to the amount they owe in NYC DSS arrears when they sign an agreement and send a payment. Details are available at nyc.gov/payitoff.

- ❖ <https://fb.watch/4kGRARfkdv>
- ❖ www.instagram.com/p/CMmqbGpB1ee
- ❖ <https://twitter.com/NYCHRA/status/1372932834478948357>



Employment Services

During COVID, [OCSS employment training](#) for noncustodial parents is continuing remotely. [Families Forward](#) offers free full-time career training, placement, and retention services in high-demand occupations. Remote training is available in cable installation, construction, cybersecurity, IT support, transportation, and woodworking. Enrollment is voluntary and has been extended through March 2022.

Debt During COVID

With the pandemic's extreme economic upheaval, OCSS is giving extra attention to reducing the burden of child support debt. Many noncustodial parents qualify for our debt reduction programs – and don't apply. We are taking this opportunity to spread the word and increase participation in all of our debt reduction programs for New York City Department of Social Services (NYC DSS) arrears. OCSS is only authorized to reduce NYC DSS child support debt.

Because we know that debt is associated with lower child support payments, depression and poor health, worsened family relationships, and less effective parenting, we also developed a [mediation program](#) with free and low-cost providers. Parents can discuss debt owed by the noncustodial parent to the custodial parent, which accounts for the majority of noncustodial parents' child support debt. Parents can meet with a mediator to discuss their situation. It is particularly important now to help facilitate these difficult discussions.

Our debt reduction programs are described at nyc.gov/ocss-debt-reduction. You can also share and retweet our debt reduction social media posts:

- ❖ www.facebook.com/nychra/photos/5395486470492177
- ❖ www.instagram.com/p/CJEUT06gD87
- ❖ <https://twitter.com/NYCHRA/status/1357751407219212289>



In The Know

Links

Go to our website at nyc.gov/hra/ocss for links to:

- Back issues of this newsletter
- Parenting resources
- [OCSS YouTube playlist](#) with how-to videos for filling out child support forms and requesting a phone appointment with OCSS to discuss any child support issues