

**HOME CARE SERVICES PROGRAM (HCSP)
CASA LIST OF BOROUGH OFFICES**



This directory provides contact information for Home Care Services Program CASA Offices. Please call the office designated for your borough for assistance regarding your active personal care services case.

Please submit all requests for initial eligibility and reauthorizations, inclusive of NYIA outcome notices and M11Q forms, to Central Intake for system registration.

Office Hours: Monday through Friday 9:00 AM -5:00 PM.

CENTRAL INTAKE

495 Clermont Ave, 7th Floor
Brooklyn, NY 11238

Phone: (929) 221-8851, (929) 221-8889

General Fax: (718) 230-0424,
(718) 230-0841

General E-fax: (917) 639-0676

E-fax for immediate need requests only:
(917) 639-0665

CASA SOUTH (Brooklyn/Queens)

2400 Fulton Street, 3rd Floor
Brooklyn, NY 11233

Phone: (718) 250-5631

E-Fax: (917) 639-0680

CASA NORTH (Manhattan/Bronx)

132 West 125th Street, 5th Floor
New York, NY 10027

Phone: (212) 274-5043

Fax: (212) 665-5640 (212) 665-1620

CASA 11

495 Clermont Ave, 7th Floor
Brooklyn, NY 11238

Phone: (929) 221-2329, (929) 221- 2824

Fax: (718) 636-7843

STATEN ISLAND CASA

15 Bay Street, 2nd Floor
Staten Island, NY 10301

Phone: (929) 221-8769

Fax: (718) 556-7315
(718) 556-8253

Do you have a medical or mental health condition or disability? Does this condition make it hard for you to understand this notice or to do what this notice is asking? Does this condition make it hard for you to get other services at HRA? **We can help you.** Call us at **888-692-6116**. You can also ask for help when you visit an HRA office. You have a right to ask for this kind of help under the law.