

**HOME CARE SERVICES  
PROGRAM (HCSP) CASA LIST  
OF BOROUGH OFFICES**

This directory provides contact information for Home Care Services Program CASA Offices.

Please call the office designated for your borough for assistance regarding your active personal care services case.

Please submit all requests for initial eligibility and reauthorizations, inclusive of NYIA outcome notices and M11Q forms, to Central Intake for system registration.

**Office Hours: Monday through Friday 9:00 AM -5:00 PM.**

**CENTRAL INTAKE**

495 Clermont Ave, 7<sup>th</sup> Floor  
Brooklyn, NY 11238

**Phone:** (929) 221-8851, (929) 221-8889

**General Fax:** (718) 230-0424,  
(718) 230-0841

**General E-fax:** (917) 639-0676

E-fax for immediate need requests only:  
(917) 639-0665

**CASA SOUTH (Brooklyn/Queens)**

88 Third Ave, 3<sup>rd</sup> Floor  
Brooklyn, NY 11217

**Phone:** (718) 250-5631

**Fax:** (718) 250-5623

**CASA NORTH (Manhattan/Bronx)**

132 West 125<sup>th</sup> Street, 5<sup>th</sup> Floor  
New York, NY 10027

**Phone:** (212) 274-5043

**Fax:** (212) 665-5640 (212) 665-1620

**CASA 11**

495 Clermont Ave, 7<sup>th</sup> Floor  
Brooklyn, NY 11238

**Phone:** (929) 221-2329, (929) 221- 2824

**Fax:** (718) 636-7843

STATEN ISLAND CASA
215 Bay Street, 2nd Floor Staten Island, NY 10301  Phone: (929) 221-8769  Fax: (718) 556-7315 (718) 556-8253

**Do you have a medical or mental health condition or disability?** Does this condition make it hard for you to understand this notice or to do what this notice is asking? Does this condition make it hard for you to get other services at HRA? **We can help you.** Call us at 888-692-6116. You can also ask for help when you visit an HRA office. You have a right to ask for this kind of help under the law.