

Photo is of model used for illustrative purposes only.

Child Support Makes a Difference

- ✓ Provides services for both parents
- ✓ Attorneys not required
- ✓ Keeps a record of all child support payments
- ✓ Manages orders from other states and countries
- ✓ Available for parents with divorce decrees
- ✓ Not limited by immigration or income
- ✓ Options for staying safe while seeking child support

Benefits of Child Support

Legal
parentage



Child
support
payments



Parent-child
relationship



Health
insurance



Neutral
intermediary



With Parentage Established

Pension
funds



Military
allowance



Services Offered by Child Support



Locating noncustodial
parents



Serving summons



Establishing legal
parentage



Referrals for genetic
testing



Court referrals or
agreements to
establish & modify
child support orders



Collecting & disbursing
child support payments



Enforcing child support
orders



Child support debt
management &
referrals to mediation
services



Employment service
referrals

Learn more today at nyc.gov/hra/ocss or email us at dcse.cseweb@dfa.state.ny.us.

3 Simple Ways To Get Child Support Services

Option 1: Easiest | Apply Online



Step 1: Complete the [New York State Online Enrollment](#) form.

- connects to child support account, if you already have one, or create one to get started.

Step 2: A Child Support representative will contact you regarding the next steps.



Option 2: Download a child support enrollment form or request one



Step 1: Go to nyc.gov/hra/ocss and navigate to the section on how to apply for services. Download the enrollment form.

You can also request an enrollment form by calling 888-208-4485, emailing dcse.cseweb@dfa.state.ny.us, or visiting one of our offices (<http://bit.ly/CSoffices>).

Step 2: Once completed, email it to dcse.cseweb@dfa.state.ny.us.

You can also hand it in at any of our offices or mail it to:

OCSS, PO Box 830, Canal Street Station, New York, NY 10013



Option 3: Submit a child support petition directly to Family Court



Step 1: Download and complete a court petition at <https://bit.ly/3mGSfzC>.

Step 2: File the petition at the Family Court in your Borough.

During the court hearing you can request that child support payments be made via the Office of Child Support Services (OCSS) also referred to as the Support Collection Unit (SCU).

