

ACCESS HRA Release Notes

Release 8.0.01 — August 29, 2026

With ACCESS HRA, you can apply for HRA benefits, submit documents for your application, manage your case, and much more!

ACCESS HRA benefits include:

-  Cash Assistance (CA)
-  SNAP (Food Stamps)
-  Fair Fares NYC (FF)
-  Home Energy Assistance Program (HEAP)
-  Medicaid
-  Child Support
-  CityFHEPS

The ACCESS HRA client portal can be found here: www.nyc.gov/accesshra. To go directly to the Fair Fares NYC application or home page, go here: www.nyc.gov/accessfairfares.



What's Changing

- We're updating the technology behind ACCESS HRA to keep the system secure and reliable.
- This helps us keep your information protected and ensures ACCESS HRA stays up to date.
- You may notice a few small improvements — clearer error messages, easier navigation for screen reader and keyboard users, and a smoother experience on mobile devices.
- No action is needed. You can keep applying for benefits, uploading documents, and managing your case exactly as you do today.