

ACCESS HRA Release Notes

Release 7.5.9.2 — April 4, 2026

With ACCESS HRA, you can apply for HRA benefits, submit documents for your application, manage your case, and much more!

ACCESS HRA benefits include:

-  Cash Assistance (CA)
-  SNAP (Food Stamps)
-  Fair Fares NYC (FF)
-  Home Energy Assistance Program (HEAP)
-  Medicaid
-  Child Support
-  CityFHEPS

The ACCESS HRA client portal can be found here: www.nyc.gov/accesshra. To go directly to the Fair Fares NYC application or home page, go here: www.nyc.gov/accessfairfares.



What's Changing

Clearer Work-Related Appointment Descriptions

Descriptions for work-related appointments — including appointments related to Able-Bodied Adults Without Dependents (ABAWD) work requirements — have been rewritten in plain language, so it's easier to understand the purpose of an appointment and what action is expected of you.

New! New ABAWD Notifications

New notifications now alert clients to key steps in the ABAWD process, delivered by email, text message, and push notification:

- A missed work activity appointment
- A compliance issue with work requirements
- A case closing after continued non-compliance