

ACCESS HRA Release Notes

Release 7.5.8.5 — August 15, 2025

With ACCESS HRA, you can apply for HRA benefits, submit documents for your application, manage your case, and much more!

ACCESS HRA benefits include:

-  Cash Assistance (CA)
-  SNAP (Food Stamps)
-  Fair Fares NYC (FF)
-  Home Energy Assistance Program (HEAP)
-  Medicaid
-  Child Support
-  CityFHEPS

The ACCESS HRA client portal can be found here: www.nyc.gov/accesshra. To go directly to the Fair Fares NYC application or home page, go here: www.nyc.gov/accessfairfares.



What's Changing

Updated Information for HASA Clients

Information about the HIV/AIDS Services Administration (HASA) has been updated in the Cash Assistance application flow. Clients will now see the correct phone number and a link to the HASA website for more accurate guidance on HASA services.