

ACCESS HRA Release Notes

Release 7.5.8.4 — July 29, 2025

With ACCESS HRA, you can apply for HRA benefits, submit documents for your application, manage your case, and much more!

ACCESS HRA benefits include:

-  Cash Assistance (CA)
-  SNAP (Food Stamps)
-  Fair Fares NYC (FF)
-  Home Energy Assistance Program (HEAP)
-  Medicaid
-  Child Support
-  CityFHEPS

The ACCESS HRA client portal can be found here: www.nyc.gov/accesshra. To go directly to the Fair Fares NYC application or home page, go here: www.nyc.gov/accessfairfares.



What's Changing

“Assigned Center” Removed from Case Details

The “Assigned Center” box has been removed from Case Details for SNAP and Cash Assistance. This change supports updated case management processes and allows clients to receive in-person support at any HRA walk-in center.