

Need money for groceries?

Download the new **ACCESS HRA** app, the only app to apply for SNAP.



Remember:

Use the same **ACCESS HRA** username and password on both the website and mobile app.

Connect with HRA right from the palm of your hand!

#HereForYou



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SKIP THE TRIP!

APPLYING FOR SNAP OR MANAGING YOUR CASE ONLINE HAS NEVER BEEN EASIER.

Go online to nyc.gov/accesshra, or download the ACCESS HRA mobile app, and log in or create an account. **The ACCESS HRA website is now easy to use on your phone, and interacts seamlessly with the mobile app!**



SNAP

- › Apply for and recertify SNAP benefits online.
- › Complete your SNAP periodic report online.
- › Change or close your SNAP case online.
- › Take photos of requested documents with your phone and upload them for your SNAP case.
- › Once you've submitted your online SNAP application or your recertification, and your supporting documents with the ACCESS HRA app, you can call to complete your interview. **Call 718-SNAP-NOW (718-762-7669), anytime between 8:30 AM and 5:00 PM, Monday to Friday.**



Cash Assistance

- › **NEW:** Submit a recertification application for Cash Assistance.
- › Take photos of requested documents with your phone and upload them for your Cash Assistance case.



ACCESS HRA



Manage Your Case

- › Check your application status and view scheduled appointments, including your eligibility interview.
- › Read e-notices online, or sign up to go paperless.
- › Go to the 'Document' page to view the list of documents HRA has requested under 'Required Documents' and those already received under 'Case Record.'
- › You can also view your EBT balance and any payments to you, your landlord, or utility company.
- › The 'Profile' page allows you to update your contact information, such as your mailing address and language preference for notices, phone number, or email address.
- › Sign up for text alerts for upcoming appointments, and for information regarding when your recertification is due.



And more

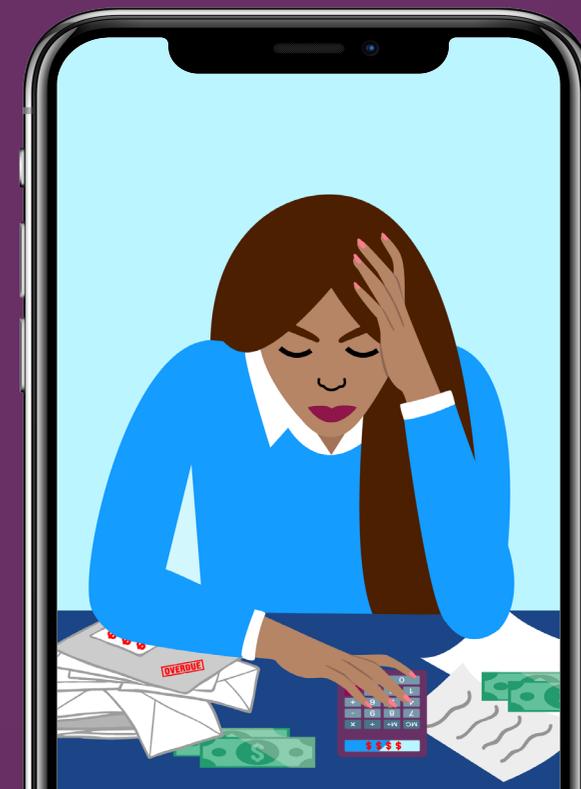
- › **NEW:** If eligible, enroll now for a Fair Fares reduced MetroCard.
- › Print a pre-filled Medicaid renewal.



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Rent. Food. Utilities. And you only have money for two.

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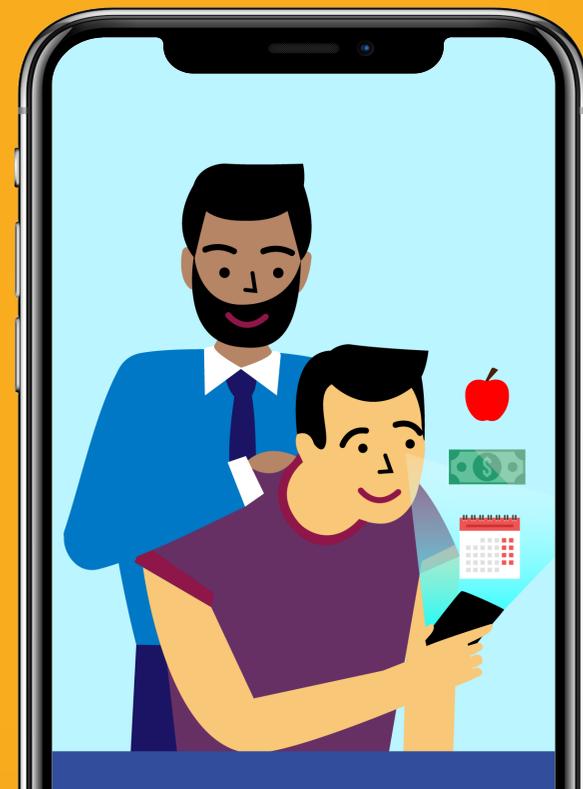
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All your benefits in the palm of your hand.

Apply for, recertify, and manage your benefits with ease. Download the new **ACCESS HRA** app to get started.



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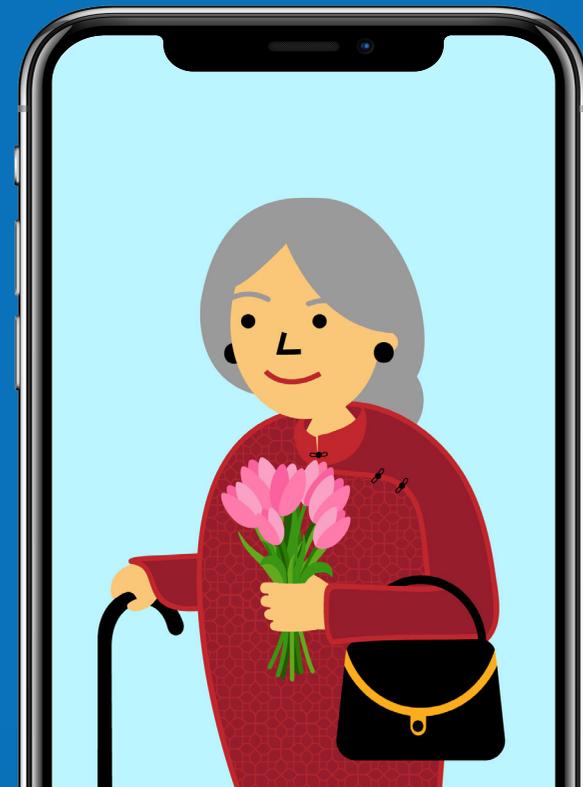
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