



**Department of  
Housing Preservation  
& Development**

# HPD Online

## User Guide

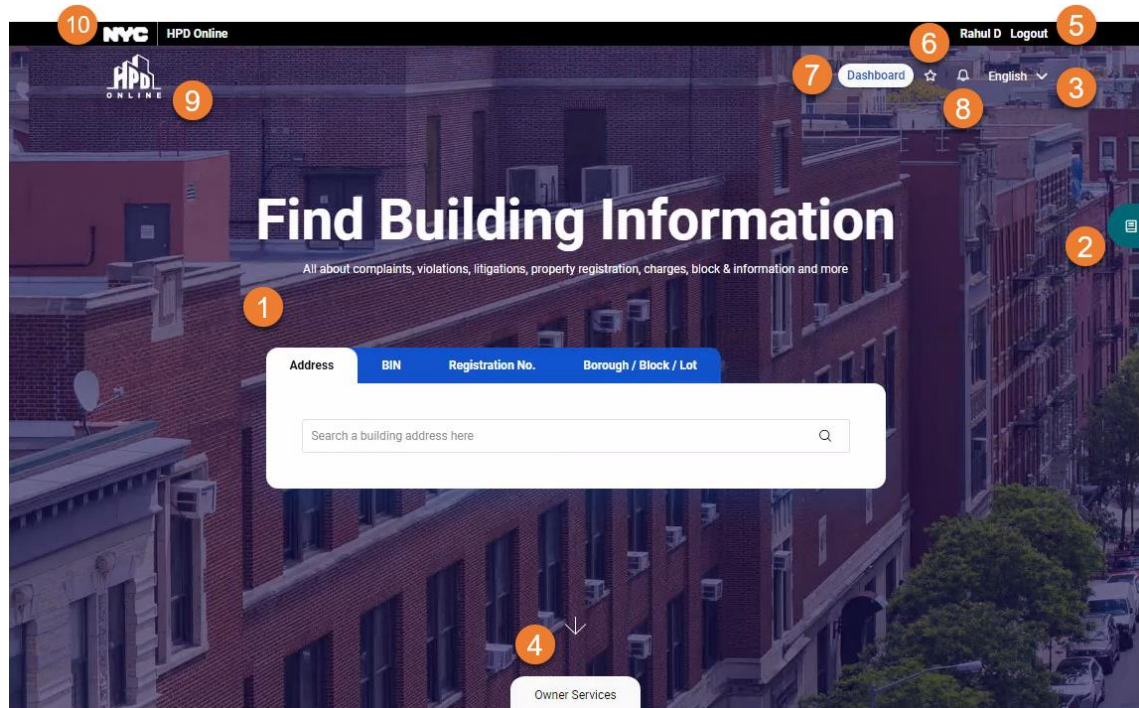
(Revision Date: 05/08/2023)

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## 1 Home Page

URL: [HPDOnline - Home \(nyc.gov\)](https://hpdonline.nyc.gov)



### 1. Find Building Information

Search building via any of the following

- Address
- Building Identification Number (BIN)
- Registration Number
- Borough / Block / Lot

### 2. Glossary

Button to open the slide-over panel to display definitions of the terms displayed on *home page*.

**Note:** Glossary is available in all screens that display terms that need to be explained.

### 3. Language

Dropdown list to select the display language of *HPD Online*, English selected by default.

**Note:** Language is available in all screens.

### 4. Owner Services

Clicking *down-arrow* or *Owner Services* label scrolls the screen up to show *Owner Services* section that displays links of owner portals.

### 5. Login / Logout

Option to login/logout of *HPD Online*.

Logged-in user has some additional features, e.g. saving favorite addresses/buildings for quick access.

**Note:** Login/Logout is available in all screens.

### 6. Favorites

Favorites icon is available only to logged-in user.

Clicking this icon navigates user to *Favorites* page to view the addresses saved in the favorites list.

**Note:** Favorites icon is available in all screens, only to logged-in user.

## 7. Dashboard

Dashboard button is available only to logged-in user.

This button navigates user to Owner Services Dashboard that displays widgets with summary of owner portals and their links.

**Note:** Dashboard button is available in all screens, only to logged-in user.

## 9. HPD Online Logo

HPD Online logo is the home button.

**Note:** HPD Online logo is available in all screens, clicking which brings the user to home page.

## 8. Notifications

*<this feature will be available in future>*

## 10. NYC Logo

Link to the Official Website of the City of New York.

**Note:** NYC logo is available in all screens.

## 1.1 Find Building Information

### Address

- Textbox to search address via free text
- Clicking inside blank textbox displays the following
  - Favorites
 

For logged-in user, it displays count of addresses saved by user as favorites, and on click navigates user to *Favorites* page displaying list of saved addresses.

For not logged-in user, it displays zero count, and on click asks you to login.
  - Last five searched addresses
 

Displayed as type ahead suggestions; clicking one, navigates user to *Building Information* screen of that address.
- Typing 3 or more characters displays the following
  - Top five matching addresses
 

Displayed as type ahead suggestions
- Searching via free text displays matching addresses in *Search Result* page

### BIN

- Textbox to search address via Building Identification Number

### Registration No.

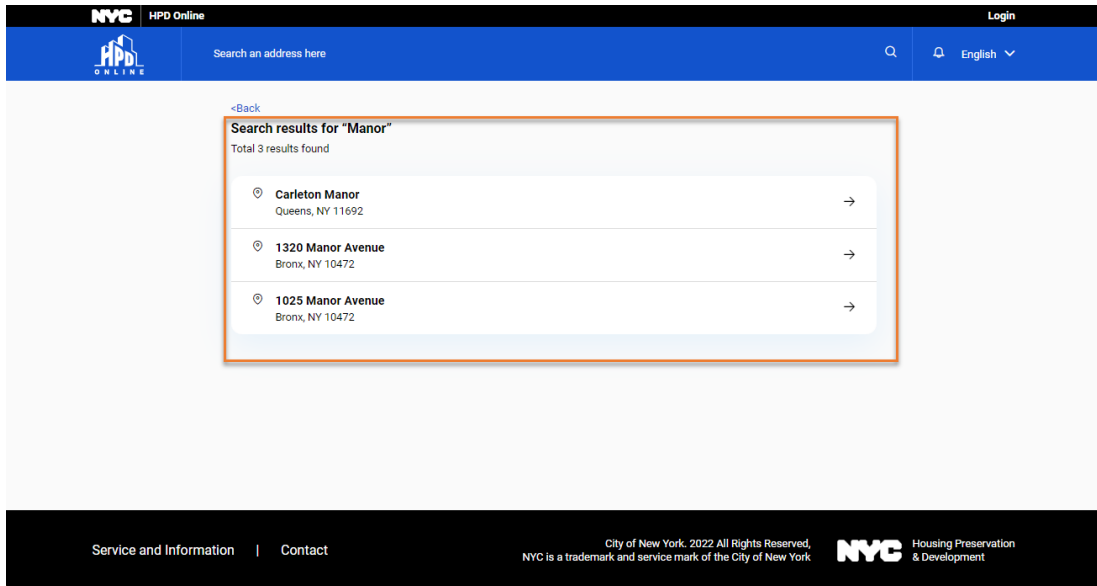
- Textbox to search address via Registration Number

### Borough / Block / Lot

- Dropdown and textboxes to search address via Borough, Block, and Lot

### 1.1.1 Search Result page

*Search Result* page displays list of addresses matching with the entered search criteria that may not result in a unique address, e.g. search via *Address, Borough/Block/Lot*.

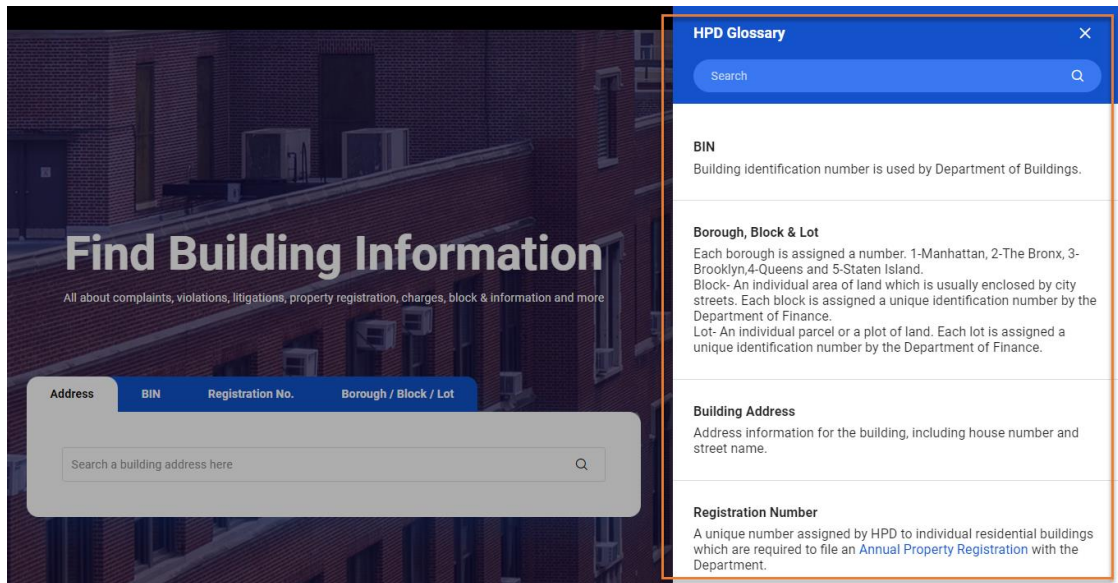


Clicking one of the search results, navigates user to *Building Information* screen.

Search result is not displayed when it's a unique search, e.g. search via *Registration Number* directly opens the *Building Information* screen.

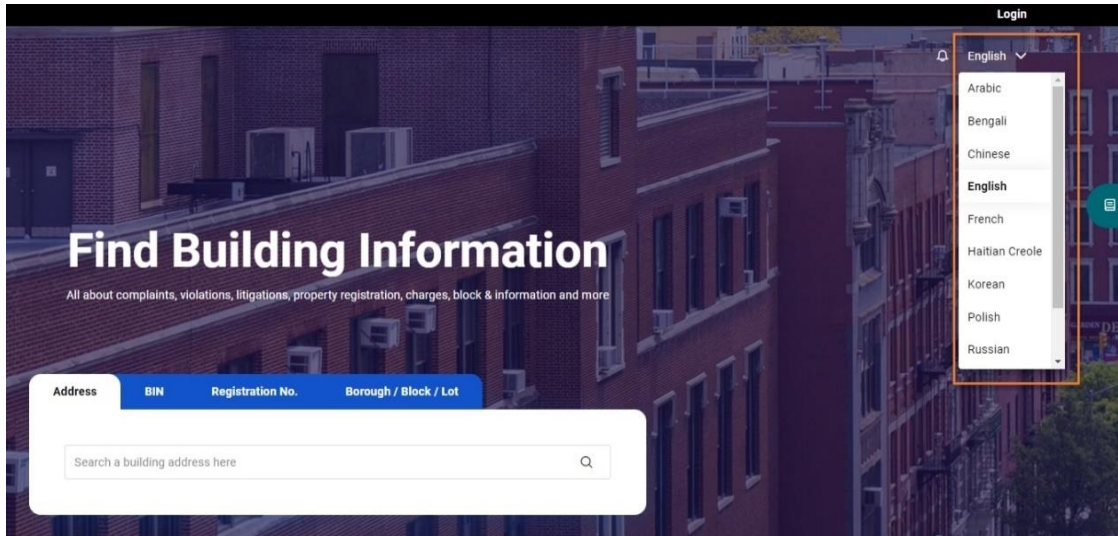
## 1.2 Glossary

*Glossary* slide-over panel displays definitions of the terms displayed on home page.



### 1.3 Language

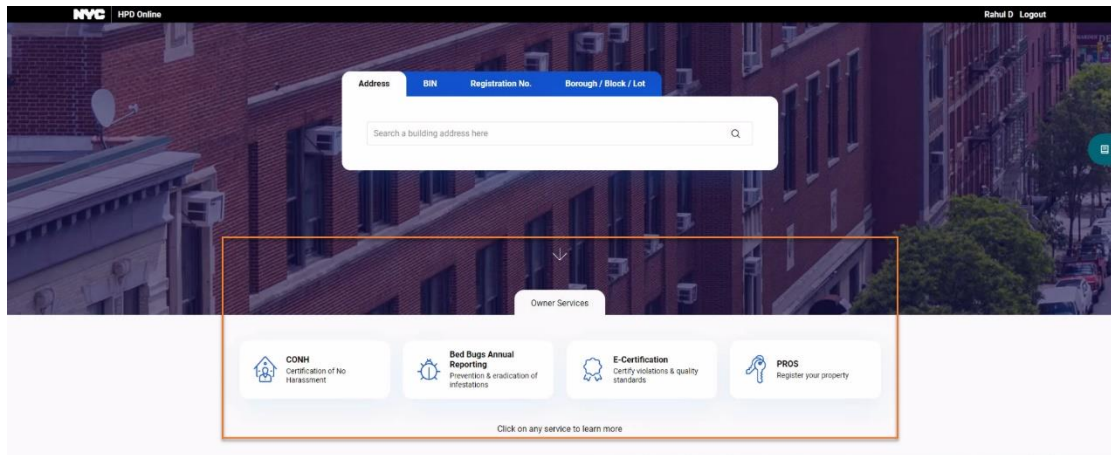
Default display language of HPD Online is English. Clicking <selected language> opens dropdown list to select other display languages.



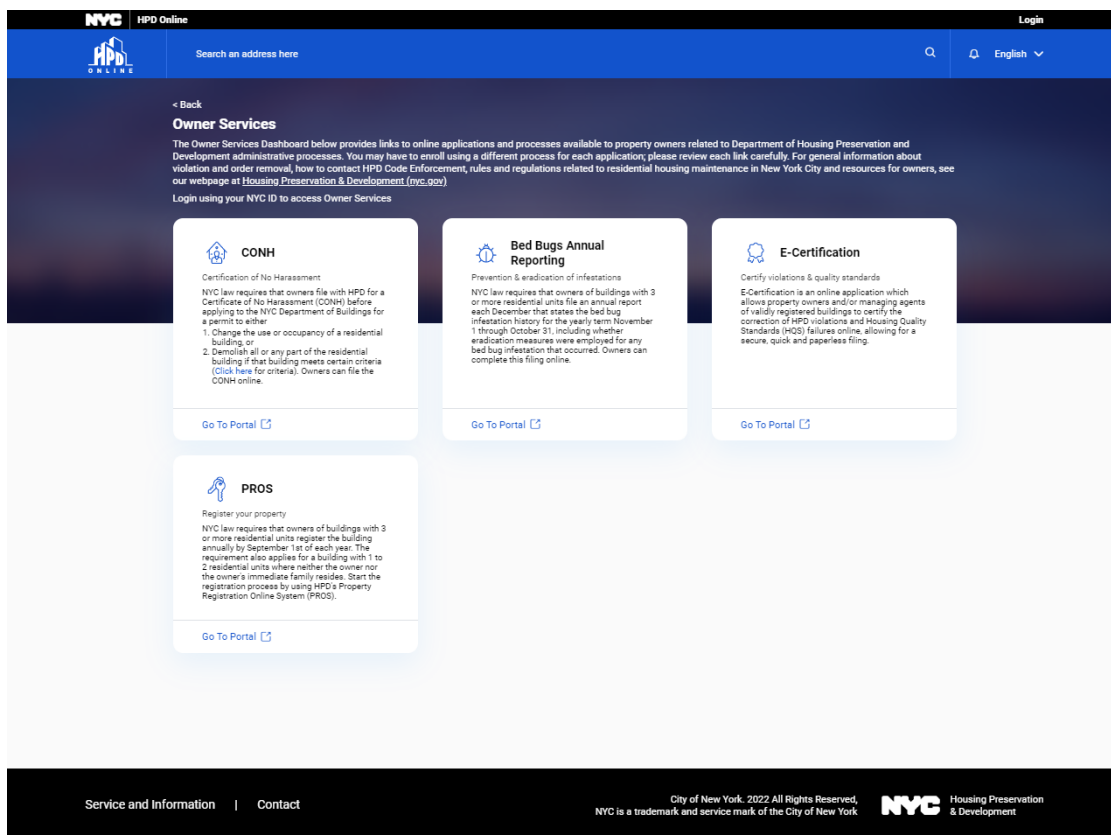


## 1.4 Owner Services

Owner Services section at the bottom of the home page displays list of owner portals and their links. The list may extend to include more owner portals in future.

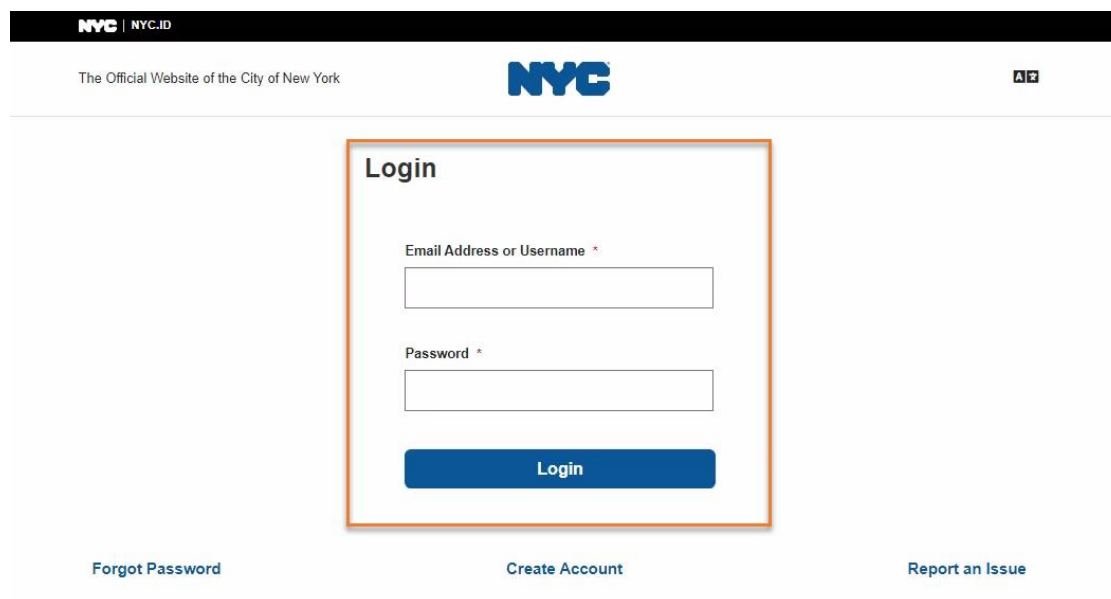


Clicking a link navigates logged-in user to respective portal, and not logged-in user to *Owner Services Dashboard* that displays widgets with summary & link of owner portals.



## 1.5 Login / Logout

*Login* is through the existing NYC.ID login screen. *Logout* logs the user out and navigates to HPD Online home page.



The screenshot shows the NYC.ID login interface. At the top, there is a black header with the NYC logo and 'NYC.ID'. Below this, a white banner contains the text 'The Official Website of the City of New York' on the left, the NYC logo in the center, and an accessibility icon on the right. The main content area features a central 'Login' form box with an orange border. Inside this box, there are two input fields: 'Email Address or Username \*' and 'Password \*', each followed by a blue 'Login' button. Below the form box, there are three links: 'Forgot Password', 'Create Account', and 'Report an Issue'.

NYC | NYC.ID

The Official Website of the City of New York

NYC

Accessibility icon

**Login**

Email Address or Username \*

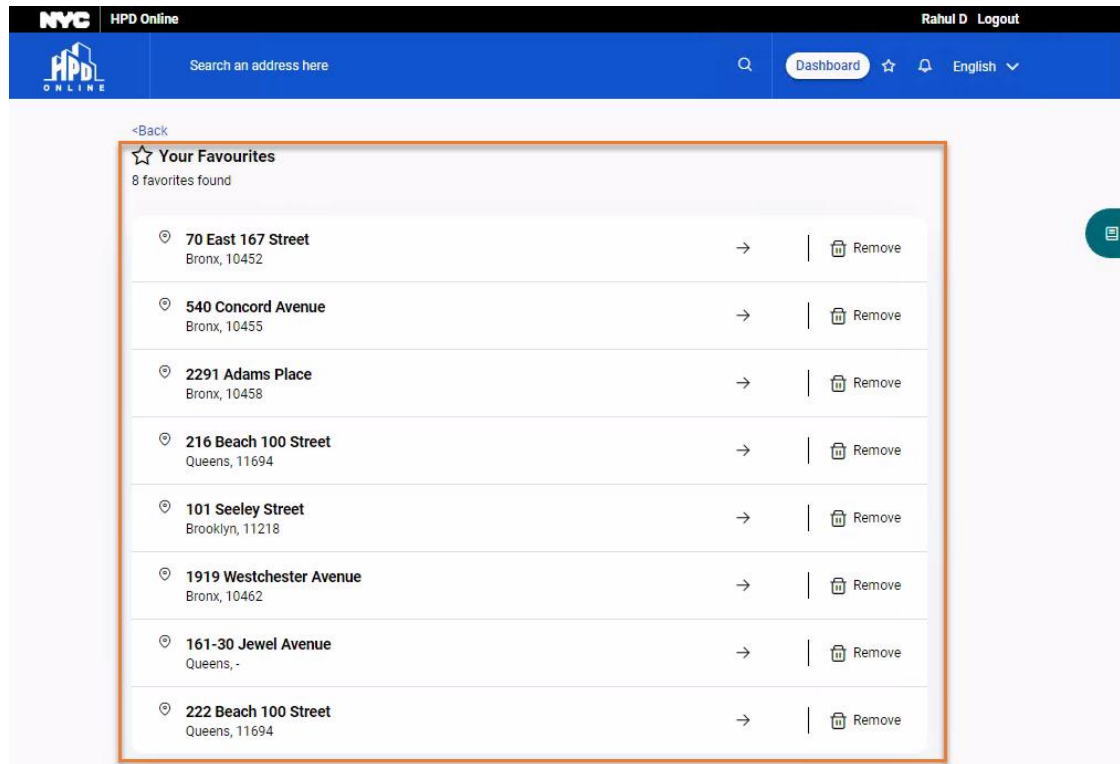
Password \*

Login

[Forgot Password](#) [Create Account](#) [Report an Issue](#)

## 1.6 Favorites

*Favorites* page displays list of addresses saved by logged-in user as favorites.



Clicking an address in the *Favorites* list navigates logged-in user to *Building Information* screen of that address.

## 1.7 Dashboard

Clicking *Dashboard* button on home page (visible only to logged-in user) opens *Owner Services* Dashboard that displays widgets with summary & link of owner portals. The Dashboard may display additional widgets for more owner portals in future.

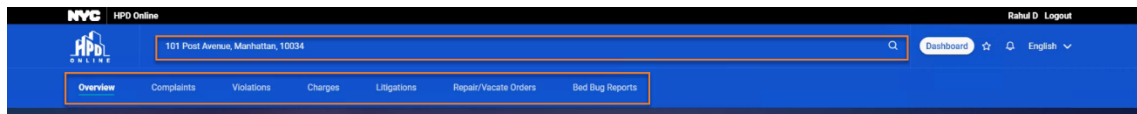
The screenshot displays the HPD Online Owner Services Dashboard. At the top, there is a navigation bar with the NYC HPD Online logo, a search bar, and a 'Dashboard' button. A note indicates the user is logged in as a generic HPD user. The main content area is titled 'Owner Services' and includes a brief overview of the services available. Below this, there are four service portals, each with a title, icon, description, and a 'Go To Portal' button:

- CONH** (Certification of No Harassment): NYC law requires that owners file with HPD for a Certificate of No Harassment (CONH) before applying to the NYC Department of Buildings for a permit to either:
  1. Change the use or occupancy of a residential building, or
  2. Demolish all or any part of the residential building if that building meets certain criteria (Click here for criteria). Owners can file the CONH online.
- Bed Bugs Annual Reporting** (Prevention & eradication of infestations): NYC law requires that owners of buildings with 3 or more residential units file an annual report each December that states the bed bug infestation history for the yearly term November 1 through October 31, including whether eradication measures were employed for any bed bug infestation that occurred. Owners can complete this filing online.
- E-Certification** (Certify violations & quality standards): E-Certification is an online application which allows property owners and/or managing agents of validly registered buildings to certify the correction of HPD violations and Housing Quality Standards (HQS) failures online, allowing for a secure, quick and paperless filing.
- PROS** (Register your property): NYC law requires that owners of buildings with 3 or more residential units register the building annually by September 1st of each year. The requirement also applies for a building with 1 to 2 residential units where neither the owner nor the owner's immediate family resides. Start the registration process by using HPD's Property Registration Online System (PROS).

The footer contains links for 'Service and Information' and 'Contact', along with copyright information for the City of New York (2022) and the NYC Housing Preservation & Development logo.

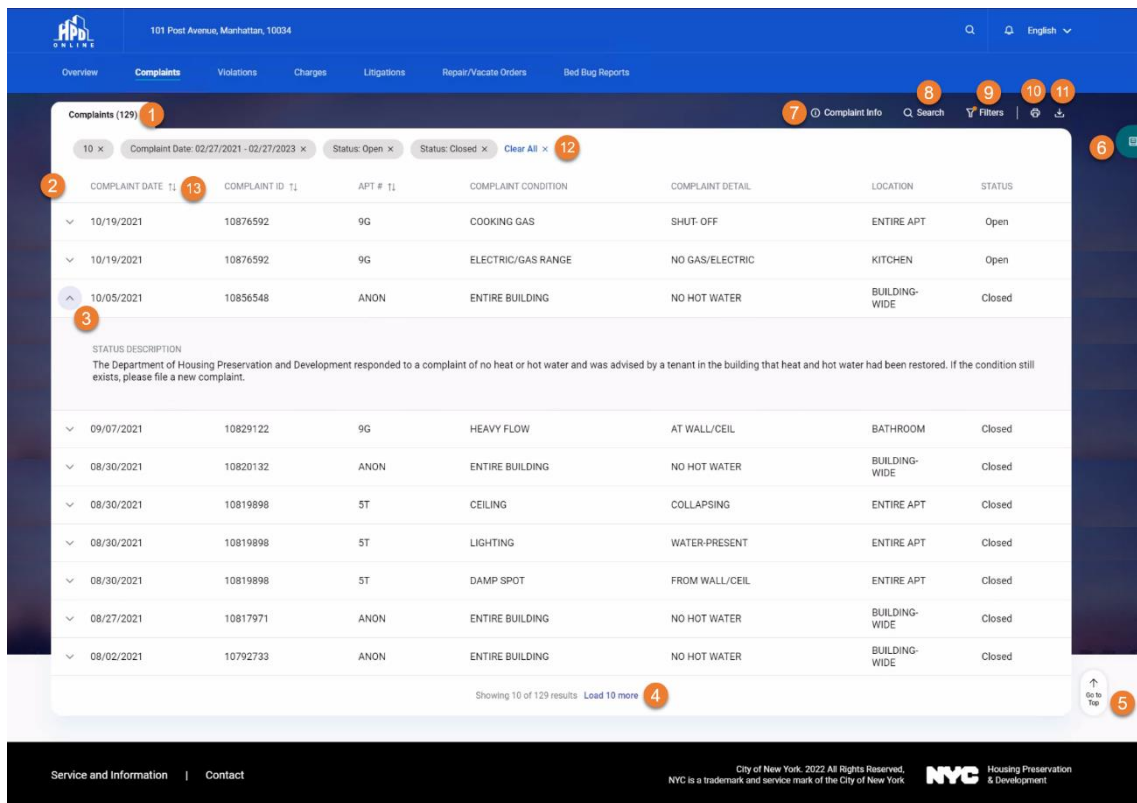
## 2 Building Information screen

### Building Information screen - Header



- It displays *address* of the searched building, which on click allows searching another address
- Information of the building is categorized and displayed under the following *tabs*
  - 1) Overview
  - 2) Complaints
  - 3) Violations
  - 4) Charges
  - 5) Litigations
  - 6) Repair/Vacate Orders
  - 7) Bed Bug Reports

### Common features in the tabs that display list



#### 1. Count

Count of records in the list is displayed in brackets after the list header.

#### 2. Column Headers

Column headers of list attributes.

#### 3. Expand Record

Clicking the arrow on the left of a record in the list, expands it to display additional details. Clicking the arrow again collapses the record.

#### 4. Load More

If there are more than 10 records in the list, only 10 are displayed with the option to *Load More*.

Screens that don't require this feature don't have arrow on the left of the records in the list.

Clicking *Load More* displays additional 10 records, and so on.

**5. Go To Top**

If the list is scrolled down and the top of the list is not visible, *Go To Top* appears to quickly navigate to the top of the list.

**6. Glossary**

If the screen has some terms that need explanation, it displays *Glossary* button to open slide-over panel to display definitions of those terms.

**7. Info**

Clicking the info icon opens a pop-up to display description of the list.

**8. Search**

Option to narrow down the list by searching record(s) within the list.

**9. Filter**

Option to narrow down the list by applying filter(s).

**10. Print**

Option to print the list.

**11. Download**

Option to download the list in MS Excel or CSV.

**12. Applied Search/Filters**

The applied search and/or filters are displayed in chips.

A chip can be removed to clear the applied search/filter. *Clear All* towards the right of all the chips clears all the applied search/filters.

**13. Sorting**

Sorting option with some columns to view the list in ascending/descending order of that column

## 2.1 Overview

Overview tab displays key data of a building along with the summary of related data.

The screenshot displays the HPD Online interface for a specific building. At the top, the address is 101 Post Avenue, Manhattan, 10034. The 'Overview' tab is selected, showing a navigation bar with other tabs like Complaints, Violations, Charges, Litigations, Repair/Vacate Orders, and Bed Bug Reports. Below the navigation bar, there are links for 'See on map', 'Print Building Info', and 'Add to Favorites'. The main content area is divided into several sections:

- Also Known As (AKAs):** A list of addresses including 101 Post Avenue, 103 Post Avenue, and 105 Post Avenue.
- Building Details Table:** A table with 7 columns: STATUS (Active), REG # (104417), RANGE (99-109), BIN (1064734), BLOCK (2219), LOT (1), and CENSUS TRACT (29300). A second row shows: STORIES (6), A UNITS (122), B UNITS (0), CD (12), CLASS (B), OWNERSHIP (PVT), and BUILDING ID (26984).
- Summary Widgets:** Four widgets showing counts: Complaints (129, Open Complaints - 2), Violations (85, A Class - 12, B Class - 58, C Class - 15, I Class - 0), Building Charges/Fees (149, Work Orders - 135, Total Fees - 14), and Litigations (52, Litigations - 52, Harassment Findings - 0).
- Regulatory Status Table:** A table with 4 columns: Rent Regulated (Yes), Active Lead Exemptions (Yes), Bed Bugs Report Filed (Yes), Historical Image Cards (Yes), Fireproof (No), Active Vacate Order (No), Tenant Harassment Findings (No), Certification of No Harassment Pilot Program (No), Alternate Enforcement Program (AEP) (No), Underlying Conditions Program (UC) (Yes), and Heat Sensor Program (No).
- Property Owner Registration Information:** A section with a note about registration requirements and a link to find out more information.

At the bottom, there is a footer with 'Service and Information | Contact', 'City of New York. 2022 All Rights Reserved. NYC is a trademark and service mark of the City of New York', and the NYC Housing Preservation & Development logo.

### 1. Also Known As (AKAs)

If the building is also known by other addresses, those are displayed in chips

### 2. Building Details

Displays basic details of the building

### 3. Building Summary - Widgets

Displays summary of complaints, violations, etc. on the building.

### 4. Building Summary - Links

Displays Yes/No against building statistics, along with the links to respective portals or other tabs within *Building Information* screen.

### 5. Property Owner Registration Information

If the building is registered, it displays registration (start and end) dates, along with the list of owner(s) and/or contact(s) associated with the building.

### 6. See on Map

Link to NY City Map that displays searched address on the map.

If the building registration is invalid/expired or the building doesn't require registration, a relevant message is displayed.

**7. Print Building Info**

Option to print *Overview* tab.

**8. Add to Favorites**

Clicking *Add to Favorites* adds the building to logged-in user's *Favorites* list.

If the building is added to the *Favorites*, the label displays *Added to Favorites* and the star icon appears yellow.



## 2.2 Complaints

*Complaints* tab displays the list of all open and closed complaints registered against the building in the last 2 years.

The list is displayed in the order of *Complaint Date*, latest first.

The screenshot shows the HPD Online interface for building 101 Post Avenue, Manhattan, 10034. The 'Complaints' tab is selected, displaying a list of 129 complaints. The table below shows the first 10 results, sorted by Complaint Date (latest first).

COMPLAINT DATE	COMPLAINT ID	APT #	COMPLAINT CONDITION	COMPLAINT DETAIL	LOCATION	STATUS
10/19/2021	10876592	9G	COOKING GAS	SHUT-OFF	ENTIRE APT	Open
10/19/2021	10876592	9G	ELECTRIC/GAS RANGE	NO GAS/ELECTRIC	KITCHEN	Open
10/05/2021	10856548	ANON	ENTIRE BUILDING	NO HOT WATER	BUILDING-WIDE	Closed
<p><b>STATUS DESCRIPTION:</b> The Department of Housing Preservation and Development responded to a complaint of no heat or hot water and was advised by a tenant in the building that heat and hot water had been restored. If the condition still exists, please file a new complaint.</p>						
09/07/2021	10829122	9G	HEAVY FLOW	AT WALL/CEIL	BATHROOM	Closed
08/30/2021	10820132	ANON	ENTIRE BUILDING	NO HOT WATER	BUILDING-WIDE	Closed
08/30/2021	10819898	5T	CEILING	COLLAPSING	ENTIRE APT	Closed
08/30/2021	10819898	5T	LIGHTING	WATER-PRESENT	ENTIRE APT	Closed
08/30/2021	10819898	5T	DAMP SPOT	FROM WALL/CEIL	ENTIRE APT	Closed
08/27/2021	10817971	ANON	ENTIRE BUILDING	NO HOT WATER	BUILDING-WIDE	Closed
08/02/2021	10792733	ANON	ENTIRE BUILDING	NO HOT WATER	BUILDING-WIDE	Closed

Showing 10 of 129 results. [Load 10 more](#)

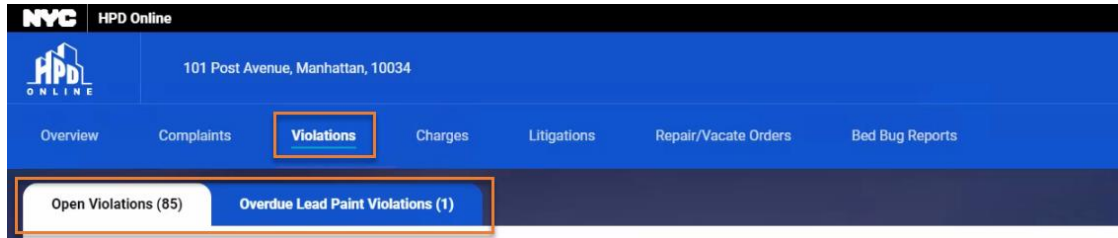
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## 2.3 Violations

*Violations* against the building are displayed under the following two tabs

- a. Open Violations
- b. Overdue Lead Paint Violations



### 2.3.1 Open Violations

*Open Violations* tab displays the list of open violations against the building.

The list is displayed in the order of *NOV Issued Date*, latest first.

**NYC HPD Online** 101 Post Avenue, Manhattan, 10034 English

Overview Complaints **Violations** Charges Litigations Repair/Vacate Orders Bed Bug Reports

**Open Violations (21)** **Overdue Lead Paint Violations (1)**

14 x Class: B x Clear All x

VIOLATION ID	CLASS	ORDER #	APT #	STORY #	REPORTED DATE	NOV ISSUED DATE
14520719	B	508	5B	5	08/31/2021	09/01/2021
14520722	B	1503	5B	5	08/31/2021	09/01/2021
14520718	B	501	5B	5	08/31/2021	09/01/2021
NOV ID 7459724	NOV TYPE ORIGINAL	CORRECTION BY DATE 10/06/2021	CERTIFICATION BY DATE 10/20/2021	VIOLATION STATUS CIV14 MAILED	VIOLATION STATUS DATE 09/10/2021	
ACTUAL CERT. DATE 09/09/2021						
VIOLATION DESCRIPTION § 27-2005 adm code properly repair the broken or defective light fixture at ceiling in the bathroom located at apt 5b, 5th story, 2nd apartment from east to south						
14520717	B	508	5B	5	08/31/2021	09/01/2021
14520720	B	583	5B	5	08/31/2021	09/01/2021
14520723	B	702	5B	5	08/31/2021	09/01/2021
14520721	B	508	5B	5	08/31/2021	09/01/2021
14480812	B	504	-	1	08/03/2021	08/05/2021
14413196	B	502	1E	1	07/23/2021	07/26/2021
14413193	B	506	1E	1	07/23/2021	07/26/2021

Showing 10 of 21 results [Load 10 more](#)

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### 2.3.2 Overdue Lead Paint Violations

*Overdue Lead Paint Violations* tab displays the list of overdue lead paint violations against the building.

The list is displayed in the order of *NOV Issued Date*, latest first.

The screenshot shows the HPD Online interface. The 'Violations' tab is selected in the top navigation bar. Below it, the 'Overdue Lead Paint Violations (1)' sub-tab is active. A table displays the details of a single violation. The table has columns for Violation ID, Class, Order #, Apt #, Story #, Reported Date, and NOV Issued Date. The violation ID is 5282817, Class is C, Order # is 617, Apt # is 4D, Story # is 4, Reported Date is 01/05/2005, and NOV Issued Date is 01/10/2005. Below the table, there are sections for 'LEAD AFFADAVIT AND DOCS REQUIRED' (Yes), 'INSPECTION STATUS' (Inspection Required), 'INSPECTION COMPLETION DATE' (-), 'DUST WIPE AFTER' (-), and 'WORK AFTER DATE' (10/22/2014). A 'VIOLATION DESCRIPTION' section follows, detailing the lead-based paint hazard. At the bottom, it says 'Showing 1 of 1 result'.

VIOLATION ID	CLASS	ORDER #	APT #	STORY #	REPORTED DATE	NOV ISSUED DATE
5282817	C	617	4D	4	01/05/2005	01/10/2005

LEAD AFFADAVIT AND DOCS REQUIRED: Yes

INSPECTION STATUS: Inspection Required

INSPECTION COMPLETION DATE: -

DUST WIPE AFTER: -

WORK AFTER DATE: 10/22/2014

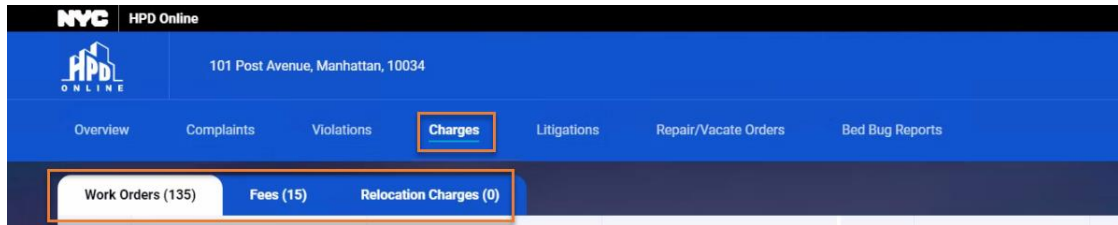
VIOLATION DESCRIPTION:  
 § 27-2056.6 ADM CODE - CORRECT THE LEAD-BASED PAINT HAZARD - PAINT THAT TESTED POSITIVE FOR LEAD CONTENT AND THAT IS PEELING OR ON A DETERIORATED SUBSURFACE - USING WORK PRACTICES SET FORTH IN 28 RCNY §11-06(B)(2) NORTH WALL, SOUTH WALL, EAST WALL, WEST WALL, 1st WINDOW FRAME FROM NORTH AT EAST WALL, 2nd WINDOW FRAME FROM NORTH AT EAST WALL IN THE 3rd ROOM FROM NORTH AT EAST LOCATED AT APT 4D, 4th STORY, 1st APARTMENT FROM WEST AT NORTH

Showing 1 of 1 result

## 2.4 Charges

*Charges* against the building are displayed under the following three tabs

- a. Work Orders
- b. Fees
- c. Relocation Charges



### 2.4.1 Work Orders

*Work Orders* tab displays the list of all open work orders against the building. It also displays *Charge Status* and *Grand Totals* above the list.

The list is displayed in the order of *Award Date*, latest first.

The screenshot shows the HPD Online interface for a building at 101 Post Avenue, Manhattan, 10034. The user is logged in as Rahul D. The 'Charges' tab is selected, and the 'Work Orders (135)' sub-tab is active. The interface displays a summary of charges and a list of work orders.

Charge Status	Paid by HPD - Not yet transferred to DOF	Invoiced and Transferred	Total Charges	Grand Totals	Total Charges	Admin Fees	Sales Tax	Grand Total
	\$0.00	\$32,937.56	\$32,937.56		\$32,937.56	\$9,461.29	\$2,822.63	\$45,221.48

WORK ORDER #	WORK ORDER TYPE	CLOSE REASON	AWARD AMOUNT	AWARD DATE	TOTAL CHARGES
✓ E303138	OMO	Other	\$0.00	-	\$0.00
✓ EF15873	OMO	User Error	\$0.00	-	\$0.00
✓ EG17371	OMO	Other	\$0.00	-	\$0.00
✓ E002457	AOR	OMO Completed	\$0.00	-	\$30.01
✓ E002458	AOR	OMO Completed	\$0.00	-	\$144.44
✓ E002464	AOR	Landlord Complied	\$0.00	-	\$0.00
✓ E002468	AOR	OMO Completed	\$0.00	-	\$272.46
✓ E008371	AOR	OMO Completed	\$0.00	-	\$97.88
✓ E010264	AOR	OMO Completed	\$0.00	-	\$2,072.95
✓ E014416	AOR	Landlord Complied	\$0.00	-	\$0.00

Showing 10 of 135 results Load 10 more

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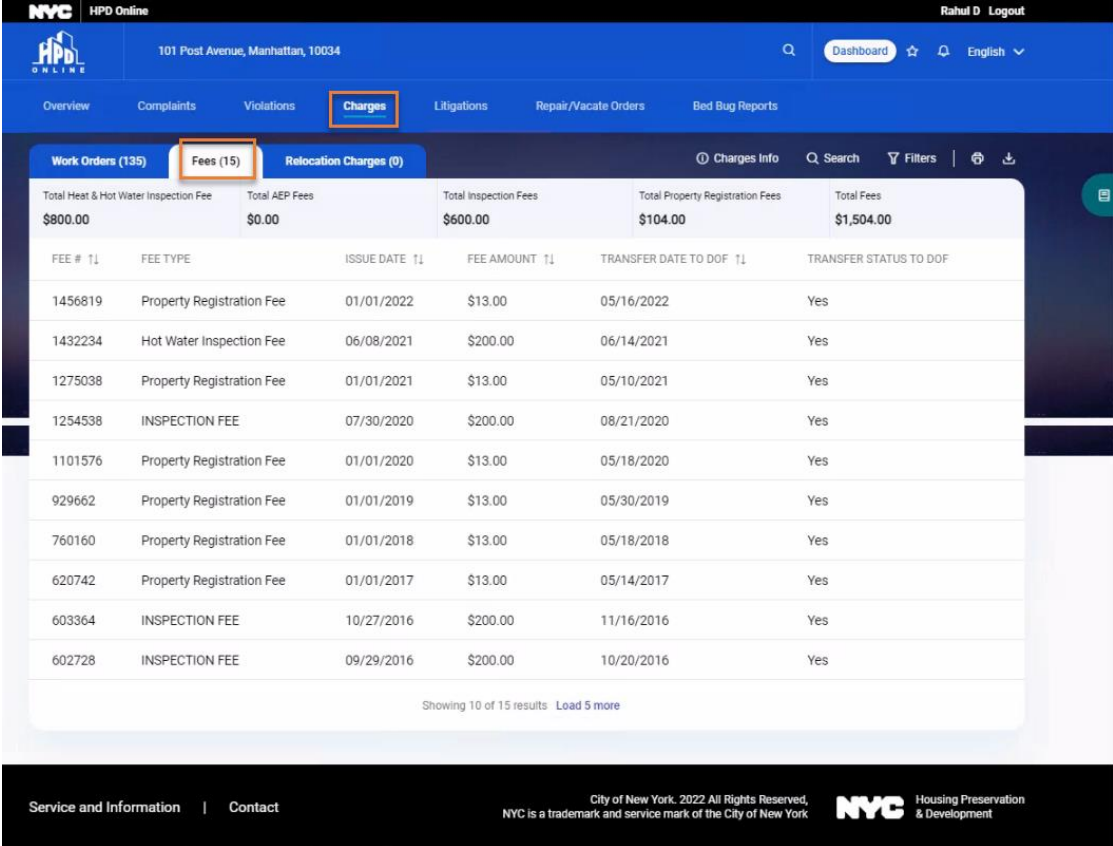
NYC Housing Preservation & Development

[www-hpdleov1.hpdnyc.org/hpdonline/building/26984/charges](http://www-hpdleov1.hpdnyc.org/hpdonline/building/26984/charges)

## 2.4.2 Fees

*Fees* tab displays the list of charges that may be billed to the building by Department of Finance (DOF). It also displays *Totals* of different *Fee Types* above the list.

The list is displayed in the order of *Issue Date*, latest first.



The screenshot shows the HPD Online interface with the 'Fees' tab selected. The interface includes a top navigation bar with the NYC logo, HPD Online text, and user information (Rahul D, Logout). Below this is a search bar and a 'Dashboard' button. The main navigation bar includes links for Overview, Complaints, Violations, Charges (highlighted), Litigations, Repair/Vacate Orders, and Bed Bug Reports. The 'Fees' tab is active, showing a table of charges and their totals.

Work Orders (135)	Fees (15)	Relocation Charges (0)
Total Heat & Hot Water Inspection Fee \$800.00	Total AEP Fees \$0.00	Total Inspection Fees \$600.00
		Total Property Registration Fees \$104.00
		Total Fees \$1,504.00

FEE #	FEE TYPE	ISSUE DATE	FEE AMOUNT	TRANSFER DATE TO DOF	TRANSFER STATUS TO DOF
1456819	Property Registration Fee	01/01/2022	\$13.00	05/16/2022	Yes
1432234	Hot Water Inspection Fee	06/08/2021	\$200.00	06/14/2021	Yes
1275038	Property Registration Fee	01/01/2021	\$13.00	05/10/2021	Yes
1254538	INSPECTION FEE	07/30/2020	\$200.00	08/21/2020	Yes
1101576	Property Registration Fee	01/01/2020	\$13.00	05/18/2020	Yes
929662	Property Registration Fee	01/01/2019	\$13.00	05/30/2019	Yes
760160	Property Registration Fee	01/01/2018	\$13.00	05/18/2018	Yes
620742	Property Registration Fee	01/01/2017	\$13.00	05/14/2017	Yes
603364	INSPECTION FEE	10/27/2016	\$200.00	11/16/2016	Yes
602728	INSPECTION FEE	09/29/2016	\$200.00	10/20/2016	Yes

Showing 10 of 15 results Load 5 more

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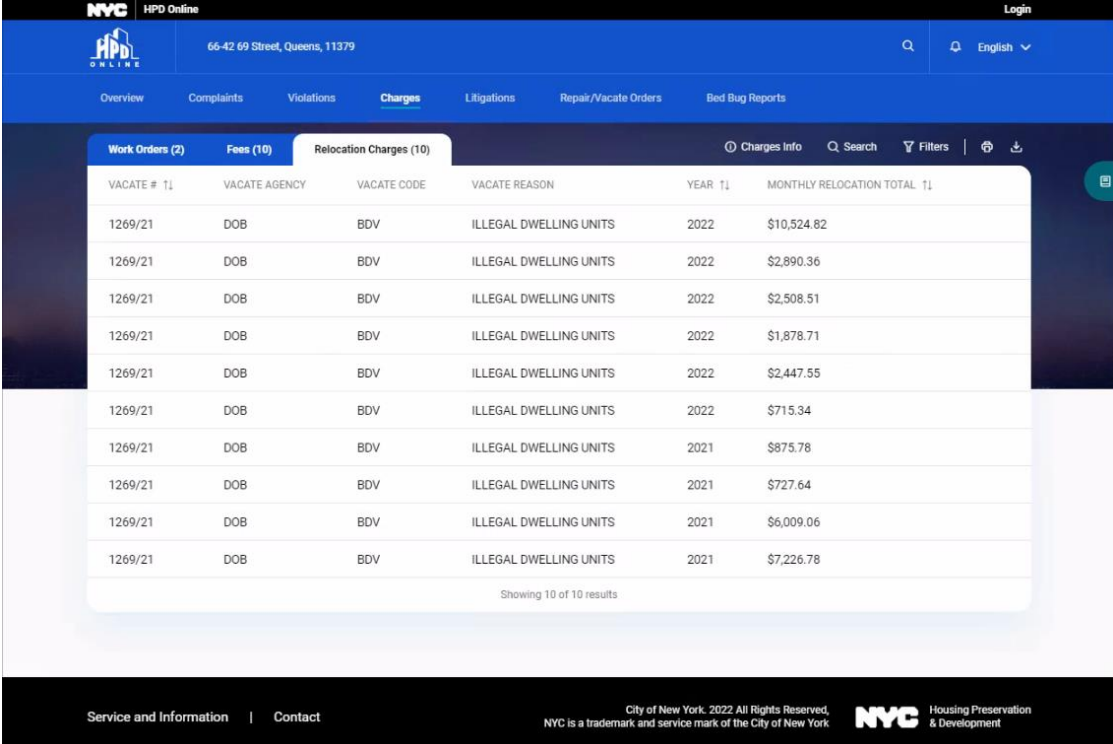
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NYC Housing Preservation & Development

### 2.4.3 Relocation Charges

*Relocation Charges* tab displays list of *notice of charges* that may be billed to the property, pursuant to relocation services provided by the department.

The list is displayed in the order of *Year*, latest first.



The screenshot shows the HPD Online interface. The top navigation bar includes the NYC HPD Online logo, the address "65-42 69 Street, Queens, 11379", a search icon, a notification bell, and a language dropdown set to "English". Below this is a secondary navigation bar with tabs: Overview, Complaints, Violations, **Charges**, Litigations, Repair/Vacate Orders, and Bed Bug Reports. The main content area has three sub-tabs: Work Orders (2), Fees (10), and **Relocation Charges (10)**. To the right of these tabs are links for Charges Info, Search, Filters, and download icons. The table below lists relocation charges with columns: VACATE #, VACATE AGENCY, VACATE CODE, VACATE REASON, YEAR, and MONTHLY RELOCATION TOTAL. The data shows charges for properties 1269/21, all with agency DOB and code BDV, for the reason "ILLEGAL DWELLING UNITS". The years range from 2021 to 2022, with the latest year (2022) at the top. The monthly totals range from \$715.34 to \$10,524.82. A footer at the bottom of the table indicates "Showing 10 of 10 results". The page footer contains links for Service and Information and Contact, along with copyright information for the City of New York (2022) and the NYC Housing Preservation & Development logo.

VACATE #	VACATE AGENCY	VACATE CODE	VACATE REASON	YEAR	MONTHLY RELOCATION TOTAL
1269/21	DOB	BDV	ILLEGAL DWELLING UNITS	2022	\$10,524.82
1269/21	DOB	BDV	ILLEGAL DWELLING UNITS	2022	\$2,890.36
1269/21	DOB	BDV	ILLEGAL DWELLING UNITS	2022	\$2,508.51
1269/21	DOB	BDV	ILLEGAL DWELLING UNITS	2022	\$1,878.71
1269/21	DOB	BDV	ILLEGAL DWELLING UNITS	2022	\$2,447.55
1269/21	DOB	BDV	ILLEGAL DWELLING UNITS	2022	\$715.34
1269/21	DOB	BDV	ILLEGAL DWELLING UNITS	2021	\$875.78
1269/21	DOB	BDV	ILLEGAL DWELLING UNITS	2021	\$727.64
1269/21	DOB	BDV	ILLEGAL DWELLING UNITS	2021	\$6,009.06
1269/21	DOB	BDV	ILLEGAL DWELLING UNITS	2021	\$7,226.78

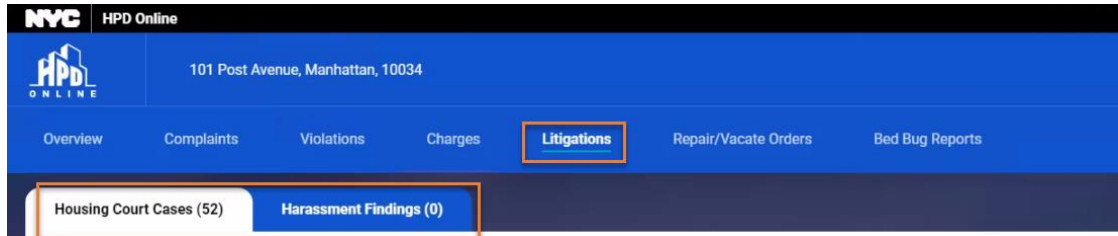
Showing 10 of 10 results



## 2.5 Litigations

*Litigations* against the building are displayed under the following two tabs

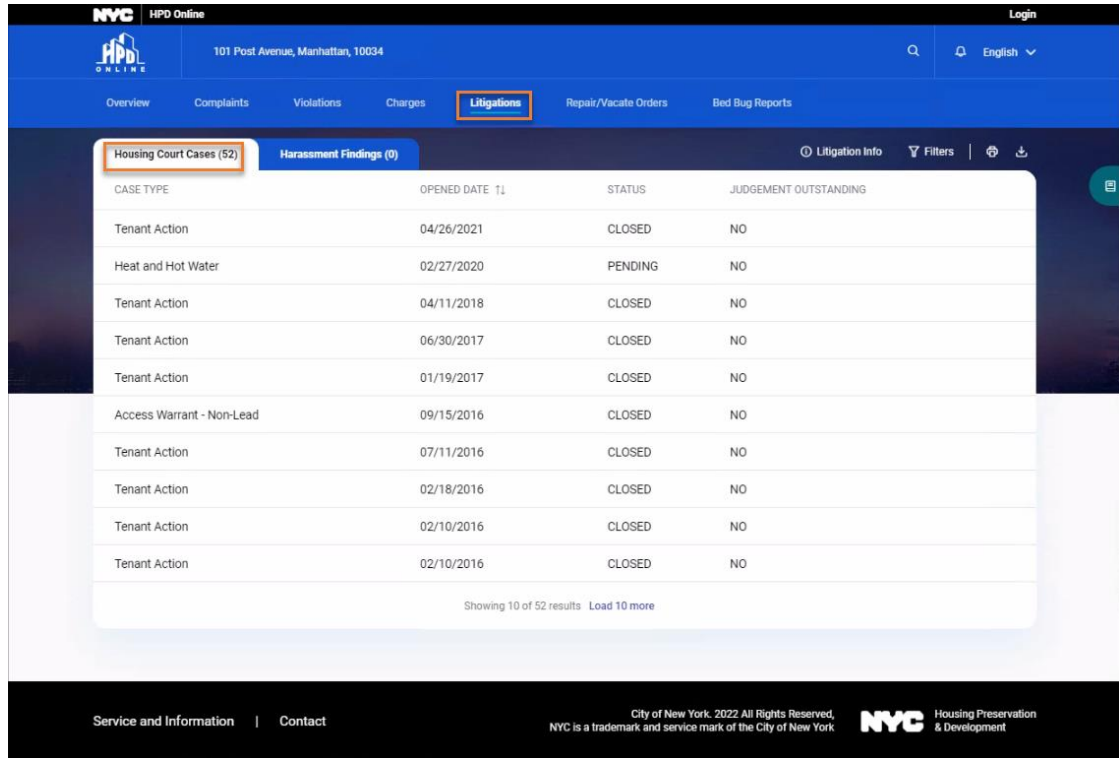
- a. Housing Court Cases
- b. Harassment Findings



### 2.5.1 Housing Court Cases

*Housing Court Cases* tab displays the list of cases commenced by HPD or by tenants (naming HPD as a party), seeking orders directing building owner(s) to correct violations or to comply with the requirements of the Housing Maintenance Code and/or awarding HPD civil penalties.

The list is displayed in the order of *Opened Date*, latest first.



The screenshot shows the HPD Online interface. The 'Litigations' tab is selected in the top navigation bar. Below it, the 'Housing Court Cases (52)' sub-tab is active. A table displays the following data:

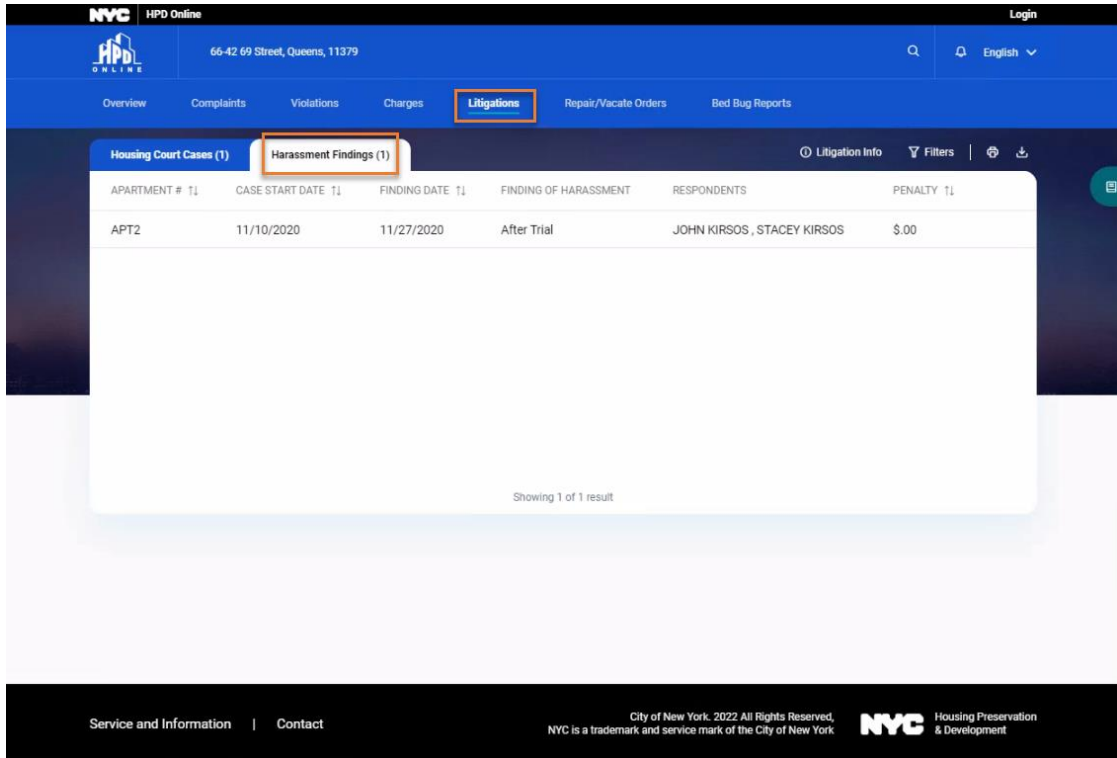
CASE TYPE	OPENED DATE	STATUS	JUDGEMENT OUTSTANDING
Tenant Action	04/26/2021	CLOSED	NO
Heat and Hot Water	02/27/2020	PENDING	NO
Tenant Action	04/11/2018	CLOSED	NO
Tenant Action	06/30/2017	CLOSED	NO
Tenant Action	01/19/2017	CLOSED	NO
Access Warrant - Non-Lead	09/15/2016	CLOSED	NO
Tenant Action	07/11/2016	CLOSED	NO
Tenant Action	02/18/2016	CLOSED	NO
Tenant Action	02/10/2016	CLOSED	NO
Tenant Action	02/10/2016	CLOSED	NO

Showing 10 of 52 results. [Load 10 more](#)

## 2.5.2 Harassment Findings

*Harassment Findings* tab displays the list of cases against building owner(s) commenced by one or more residential lawful occupants/tenants where an allegation of harassment resulted in a finding of harassment in Court.

The list is displayed in the order of *Finding Date*, latest first.



The screenshot shows the HPD Online interface. The 'Litigations' tab is selected in the top navigation bar. Below it, the 'Harassment Findings (1)' sub-tab is active. A table displays the following data:

APARTMENT #	CASE START DATE	FINDING DATE	FINDING OF HARASSMENT	RESPONDENTS	PENALTY
APT2	11/10/2020	11/27/2020	After Trial	JOHN KIRSOS , STACEY KIRSOS	\$ .00

Below the table, it says 'Showing 1 of 1 result'.

## 2.6 Repair/Vacate Orders

*Repair/Vacate Orders* tab displays list of repair or vacate orders for the property. It also allows viewing and downloading the vacate order in PDF format.

The list is displayed in the order of *Issue Date*, latest first.

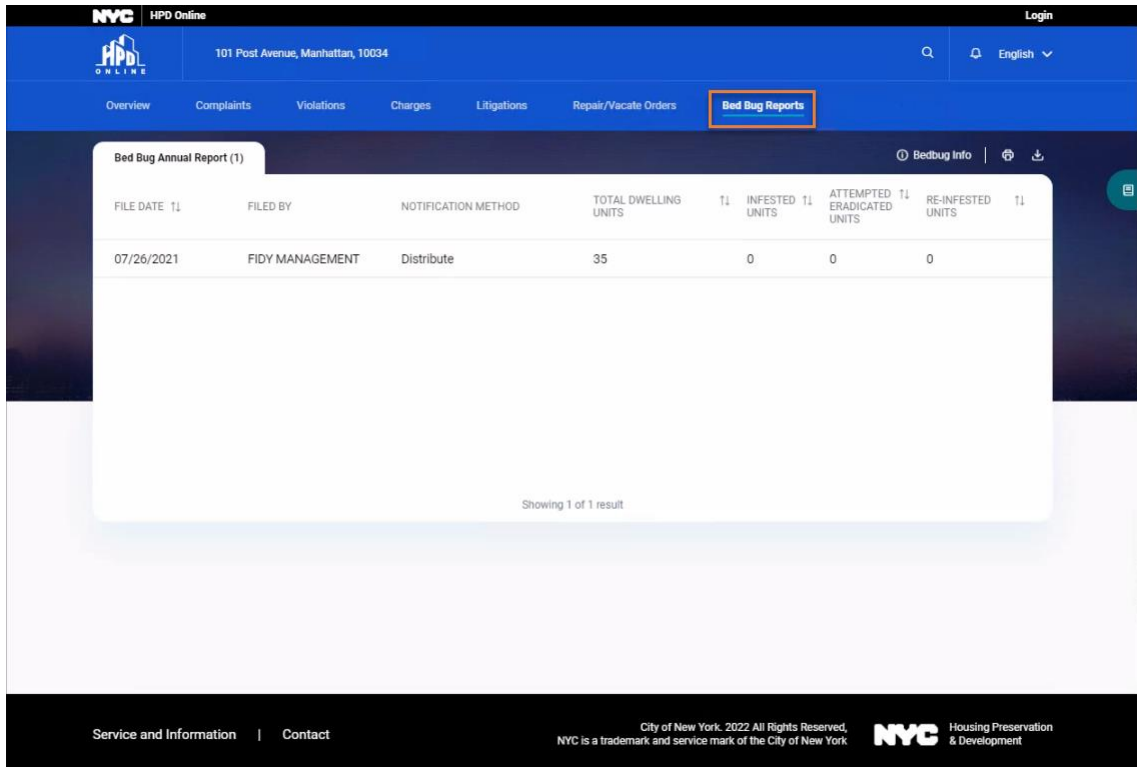
The screenshot shows the HPD Online interface. At the top, the property address is 101 Post Avenue, Manhattan, 10034. The 'Repair/Vacate Orders' tab is selected and highlighted with a red box. Below the navigation bar, there is a section titled 'Repair/Vacate Orders (1)' with a 'Vacate Orders Info' link. A message states: 'Below please find Orders to Repair/Vacate Orders issued by HPD against this property since January 1, 2017. No Order to Repair/Vacate Orders is open against this property before that date. Images for Orders issued after January 1, 2017, can be accessed by clicking the link provided next to the Order Information. To find more information about how to have an Order rescinded, view our website.' Below this message is a table with the following data:

VACATE #	VACATE REASON	VACATE TYPE	APT AFFECTED	ISSUE DATE	EFFECTIVE DATE	RESCIND DATE	VACATE ORDER PDF LINK
181400	FIRE DAMAGE	Partial	3	10/21/2021	10/25/2021	-	<a href="#">Vacate Order</a>

At the bottom of the table, it says 'Showing 1 of 1 result'.

## 2.7 Bed Bug Reports

*Bed Bug Reports* tab displays the list of annual reports of bed bug infestations for the property. The list is displayed in the order of *File Date*, latest first.



The screenshot shows the HPD Online interface. The top navigation bar includes the NYC logo, 'HPD Online', a search bar, a language dropdown set to 'English', and a 'Login' button. The main navigation menu has tabs for Overview, Complaints, Violations, Charges, Litigations, Repair/Vacate Orders, and **Bed Bug Reports** (which is highlighted with an orange box). Below the navigation, the 'Bed Bug Annual Report (1)' tab is active. It displays a table with the following data:

FILE DATE	FILED BY	NOTIFICATION METHOD	TOTAL DWELLING UNITS	INFESTED UNITS	ATTEMPTED ERADICATED UNITS	RE-INFESTED UNITS
07/26/2021	FIDY MANAGEMENT	Distribute	35	0	0	0

Below the table, it says 'Showing 1 of 1 result'. The footer contains 'Service and Information | Contact', copyright information for the City of New York (2022), and the NYC Housing Preservation & Development logo.