

Utility Assistance Programs

For ALL NYC households who pay a utility bill



Below is a list of assistance programs that can help reduce monthly energy utility costs for New Yorkers:

HEAP	Low-income New Yorkers can receive a one-time energy bill payment; opens around Nov 1 st . Emergency HEAP may also be available if at risk of shutoff.	access.nyc.gov
Con Edison EAP	Ongoing bill discount for SNAP, Medicaid, SSI, HEAP, Section 8, Lifeline, or veterans' benefits recipients. You may also be eligible for up to \$300/yr via Energy Share.	conEd.com/EAP 1-800-752-6633
Enhanced EAP	Electric and gas bill discounts for households earning up to ~\$175,000/yr (for a family of five).	conEd.NYEEAP.com
Community Solar	Automatic bill savings for households on EAP by joining a free, shared solar project.	NYSERDA State Solar for All
Con Ed Budget Billing	Avoid surprising high bills and spread your payments out evenly across the year. You can cancel at any time.	Con Ed Budget Billing
Payment Plans	Pay off an outstanding balance gradually over time.	1-800-334-7661
Special Protections	Extra safeguards for life-support equipment, medical emergency, disability, or age-based needs.	Con Ed Special Protections
Steady Use Rate for Heat Pumps	Special rate for heat pump users that saves money; 12-month price guarantee with no penalty to cancel.	Con Ed SteadyUseRate

More Info

- Tenant & Owner Guide (Local Law 55, NYC DOHMH/HPD) - [local-law-55.pdf](#)
- NYC Health Indoor Air Quality page — [visit this page](#)
- Advocate for utility customers, affordable rates, and clean energy – [visit this page](#)
- Help with Consolidated Edison (Con Ed) - [visit this page](#)
- Help with National Grid (Nat Grid) - [visit this page](#)
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