## Department of Finance Notice of Property Value (NOPV) Assistance

Your annual notice of property value, mailed in January, informs you of the Department of Finance's assessment of your property for the tax year beginning July 1.

To learn more about the NOPV and the property assessment process, including how to access your property tax bills, challenge your assessment, update your property information, apply for tax exemptions, and more, please attend a <u>Department of Finance outreach session</u>.

## **Resources for Additional Assistance:**

Before contacting the Department of Finance, please locate the notice of property value that was mailed to you, or download a copy at <u>www.nyc.gov/nopv</u>.

- If you believe the property details (square feet, year built, etc.) shown on the NOPV are incorrect, you can file a <u>Request to Update</u> form.
- If you believe that your property's market value is incorrect, you can file a <u>Request for Review</u> form.
- To correct certain clerical and other errors in your property assessment or property tax, you can file a <u>Request for</u> <u>Administrative Review</u>.
- If you have questions about property tax exemptions, including how to apply or check the status of an application, please call 311 or contact us at <u>www.nyc.gov/contactdof</u>. For general information about exemptions, visit <u>www.nyc.gov/ownerexemption</u>. When applying for exemptions, we strongly encourage you to <u>apply online</u>.
- If you have other questions regarding your property taxes, including tax payment and billing issues, tax abatements, tax liens, refunds, or mailing address updates, please call 311 or contact us at <u>www.nyc.gov/contactdof</u>.
- If you believe you have not received a satisfactory response from the Department of Finance after making reasonable attempts, you may contact the <u>Office of the</u> <u>Taxpayer Advocate</u> and complete form DOF-911, the Request for Help Form.
- If you believe your property's assessed value or tax class is incorrect, please submit an appeal to the <u>New York City</u> <u>Tax Commission</u> by the following deadlines: March 1 for tax classes 2, 3, and 4, and March 15 for tax class 1 (or the next business day if these days fall on a weekend or holiday).

If you believe you were incorrectly denied a personal property tax exemption, you can submit an appeal to the <u>New York City Tax Commission</u> between March 15 and May 31, 2022.

Issue	NOPV Page	Contact/Form
Change your tax class	1	Tax Commission
Appeal the denial or revocation of a personal property tax exemption	1	Tax Commission
Get help with property tax exemptions	1,3	www.nyc.gov/contactdof
Dispute your property's market value	2&3	Request for Review
Challenge your property's assessed value	2&3	Tax Commission
Update property details	3	Request to Update
Correct clerical errors in your property assessment or property tax	n/a	Administrative Review
Contact the Taxpayer Advocate	4	Taxpayer Advocate
Report a systemic issue	n/a	Taxpayer Advocate
All other issues	n/a	www.nyc.gov/contactdof

OUT113-012522