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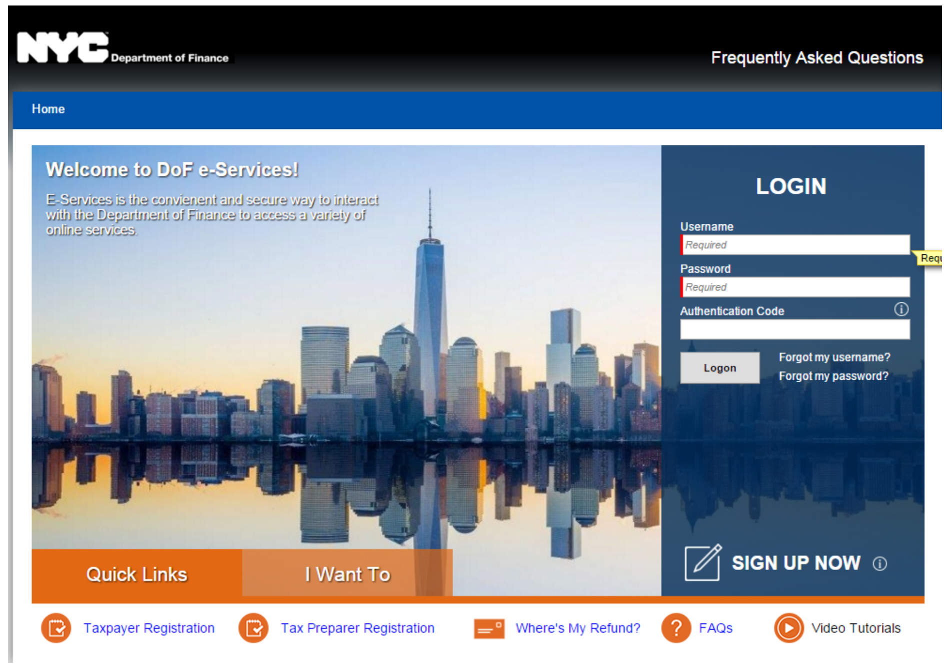
NYC-DOF BUSINESS TAX E-SERVICES

E-service enhancements and new developments for taxpayers and tax preparers

E-Services: Taxpayer Access

The business tax system update will mean additional features for taxpayers that use E-Services.

- Existing customers will not need to create new usernames
- Unregistered taxpayers and tax preparers can register and sign-up online (no need for an initial paper filing)
- Updates to the E-Services website include
  - enhanced account management
  - two-factor authentication
  - additional service requests



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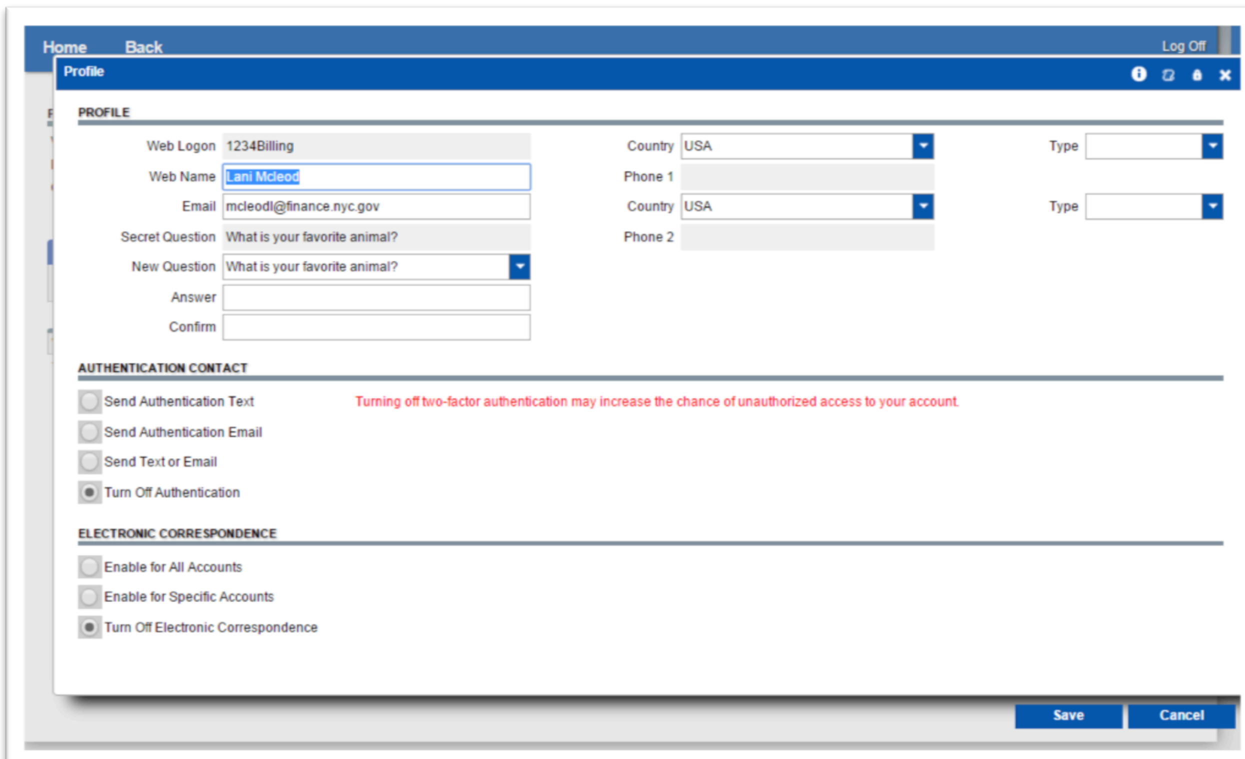
Account Management

- Profile Updates
  - ★ Two factor authentication for secure access to your account information
  - ★ New view only access



★ Indicates new feature

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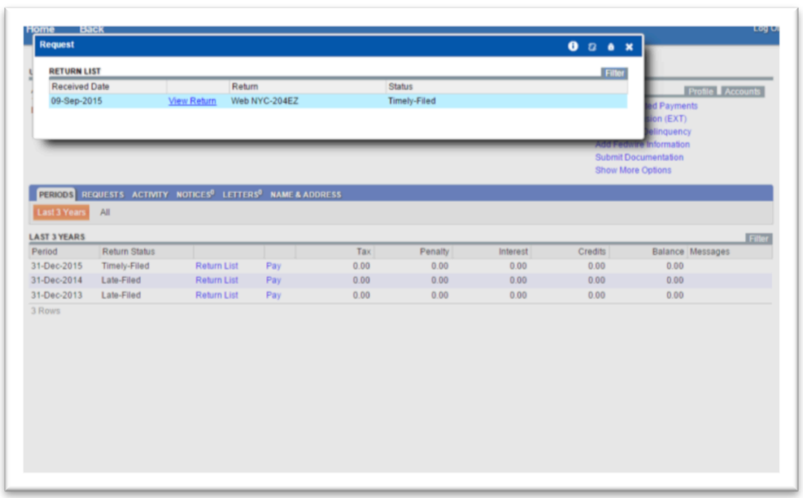
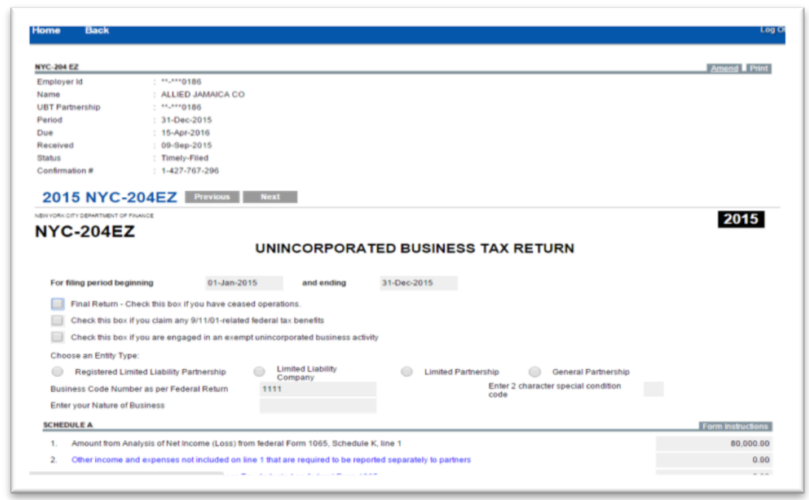
Filing and Viewing Returns

- Short form returns are available to be filed online
- ★ All filed returns can be viewed and printed





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Making Payments

- ★ Pay Everything
  - for all debt owed by the taxpayer,
  - for debt owed on a certain account
  - For debt owed for a certain period
- Pay how you want
  - ACH Payments
  - ★ Credit Card Payments
  - ACH Credit/Fedwire payments
- Pay when you want
  - ★ Estimated Payments

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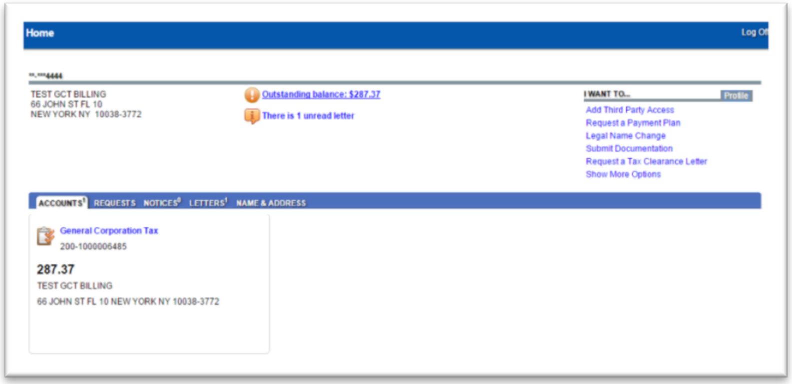
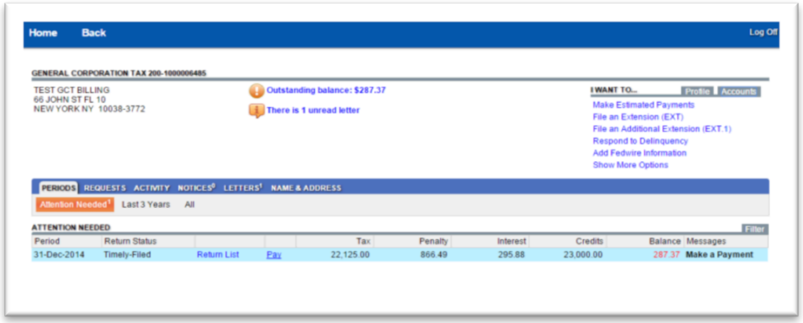
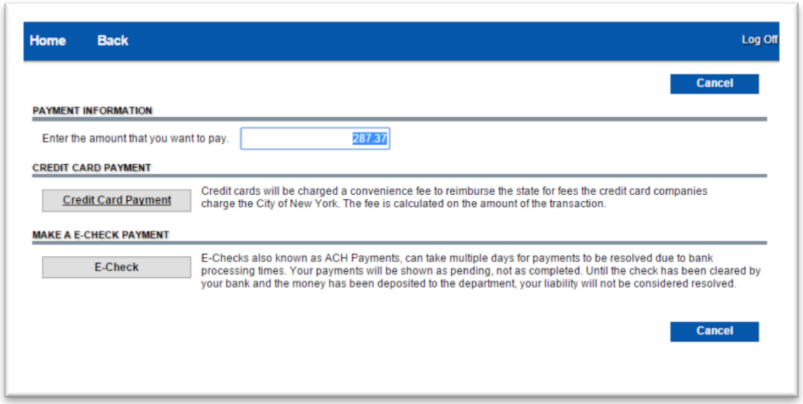
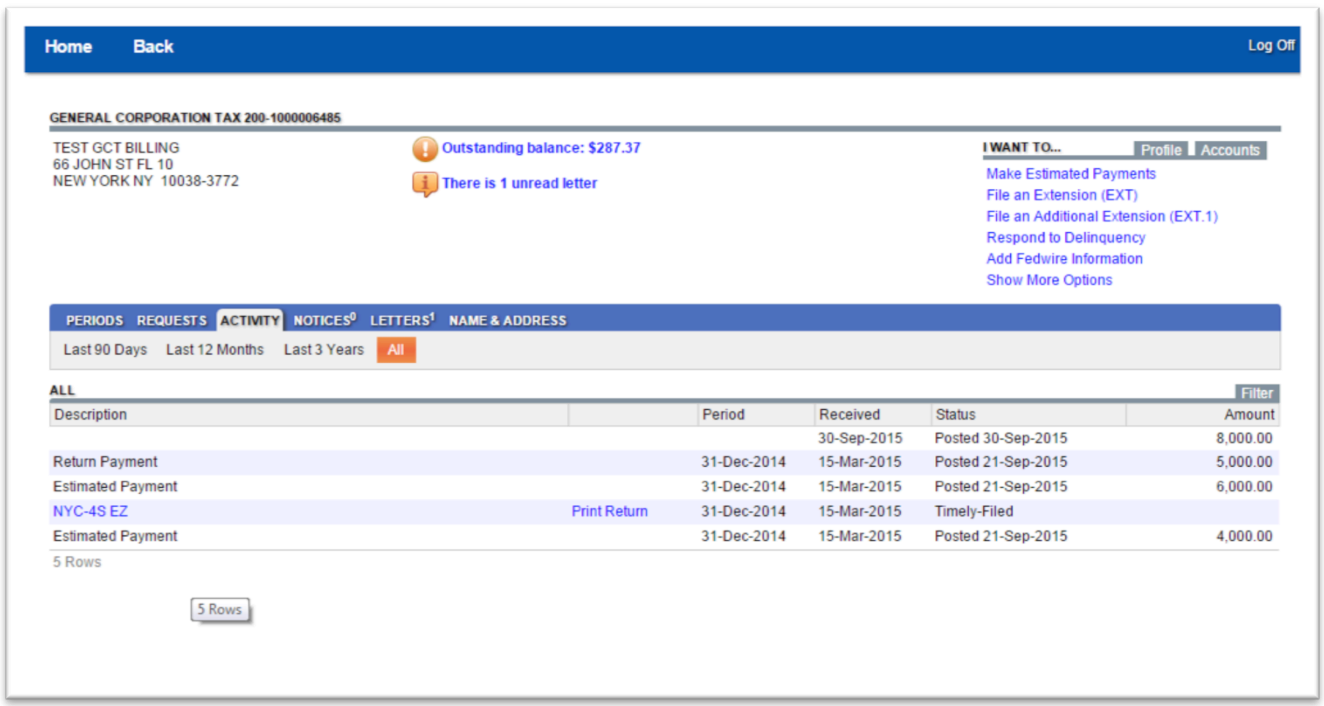






Viewing Account Activity

- View payments and returns that have posted to the taxpayer's account



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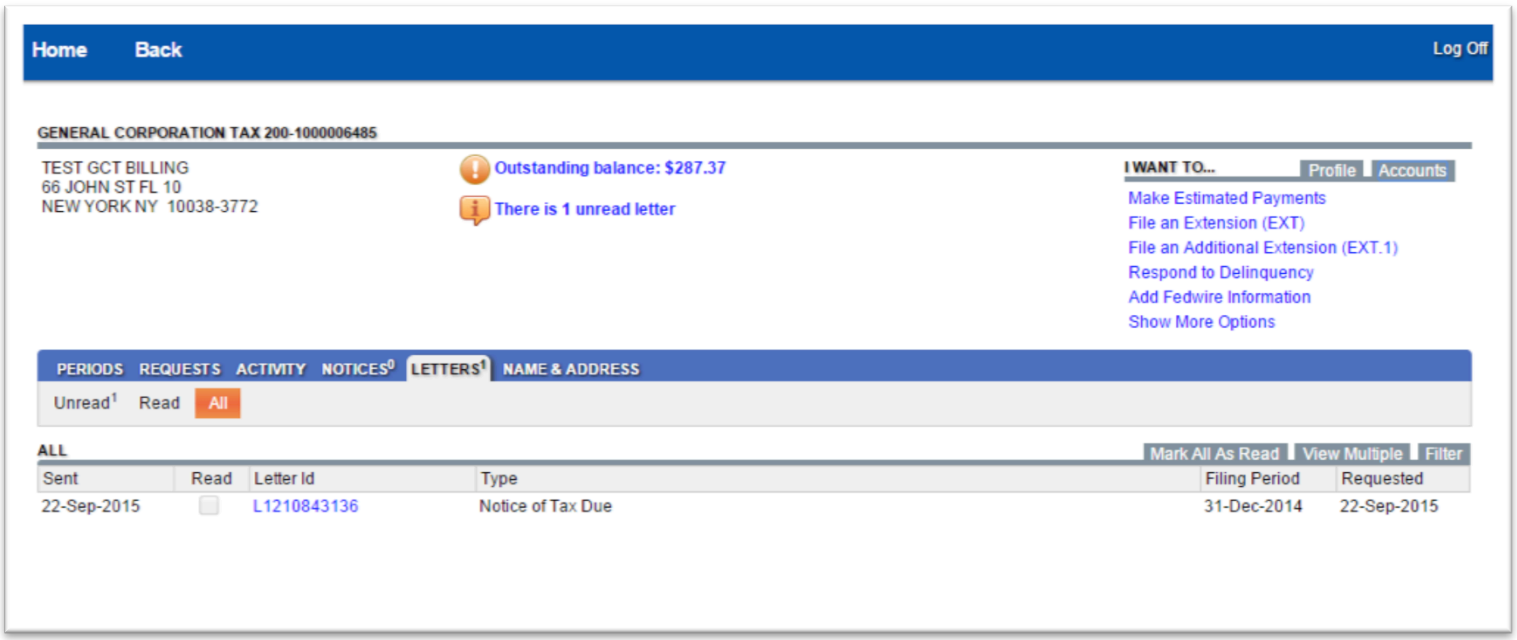
Viewing letters and notices

- Access a copy of all notices and letters sent to the taxpayer



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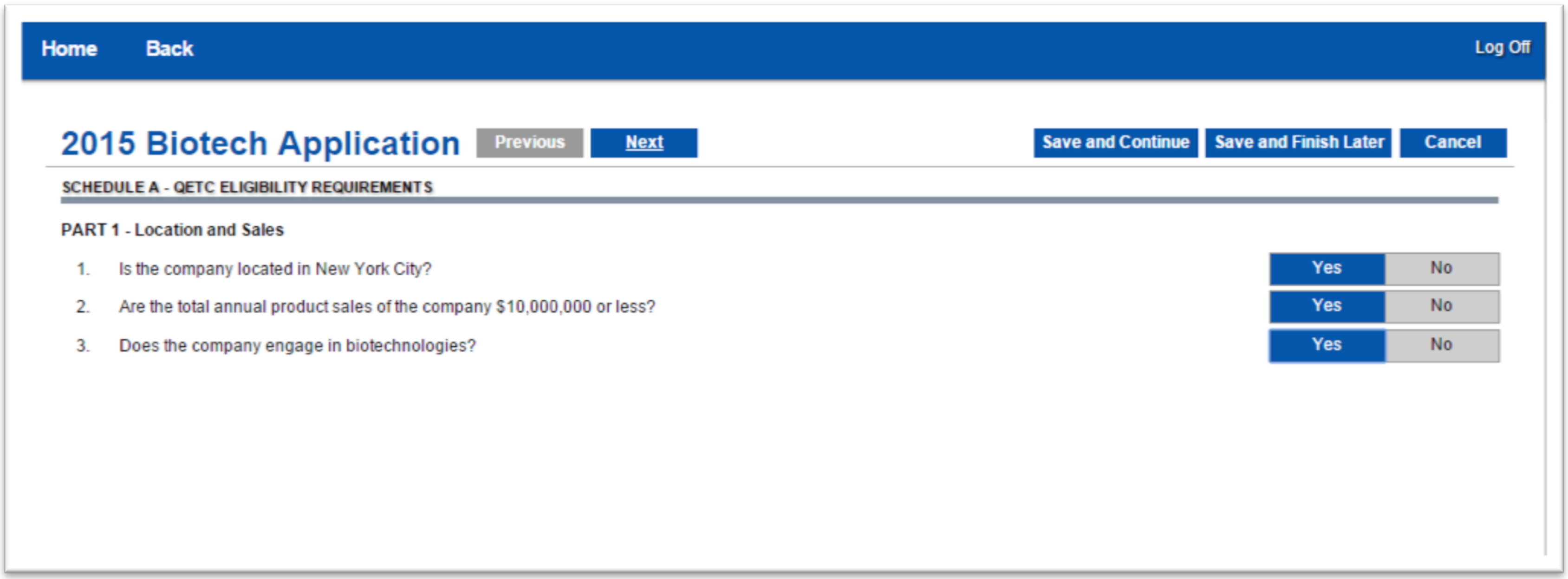
Credit Applications

- Biotech, REAP and LMREAP applications are now available for online filing



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Online Requests

- Respond with documentation to request for information
- Respond to a delinquency
- Request a conciliation conference
- Request a tax clearance letter
- Request a payment plan

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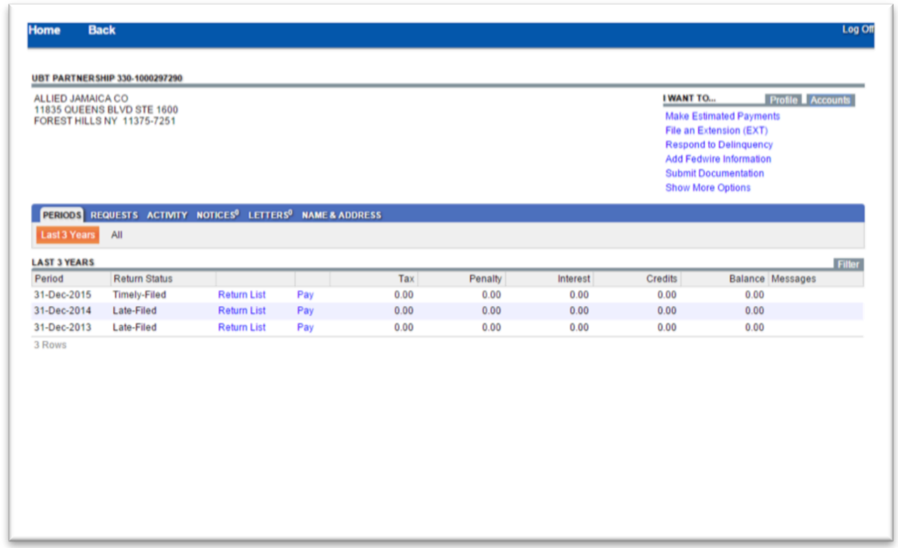
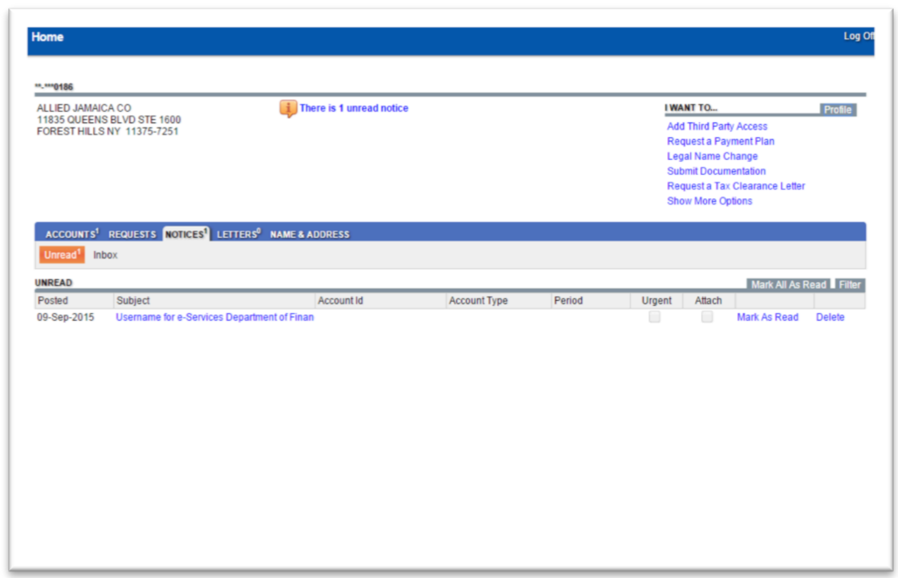
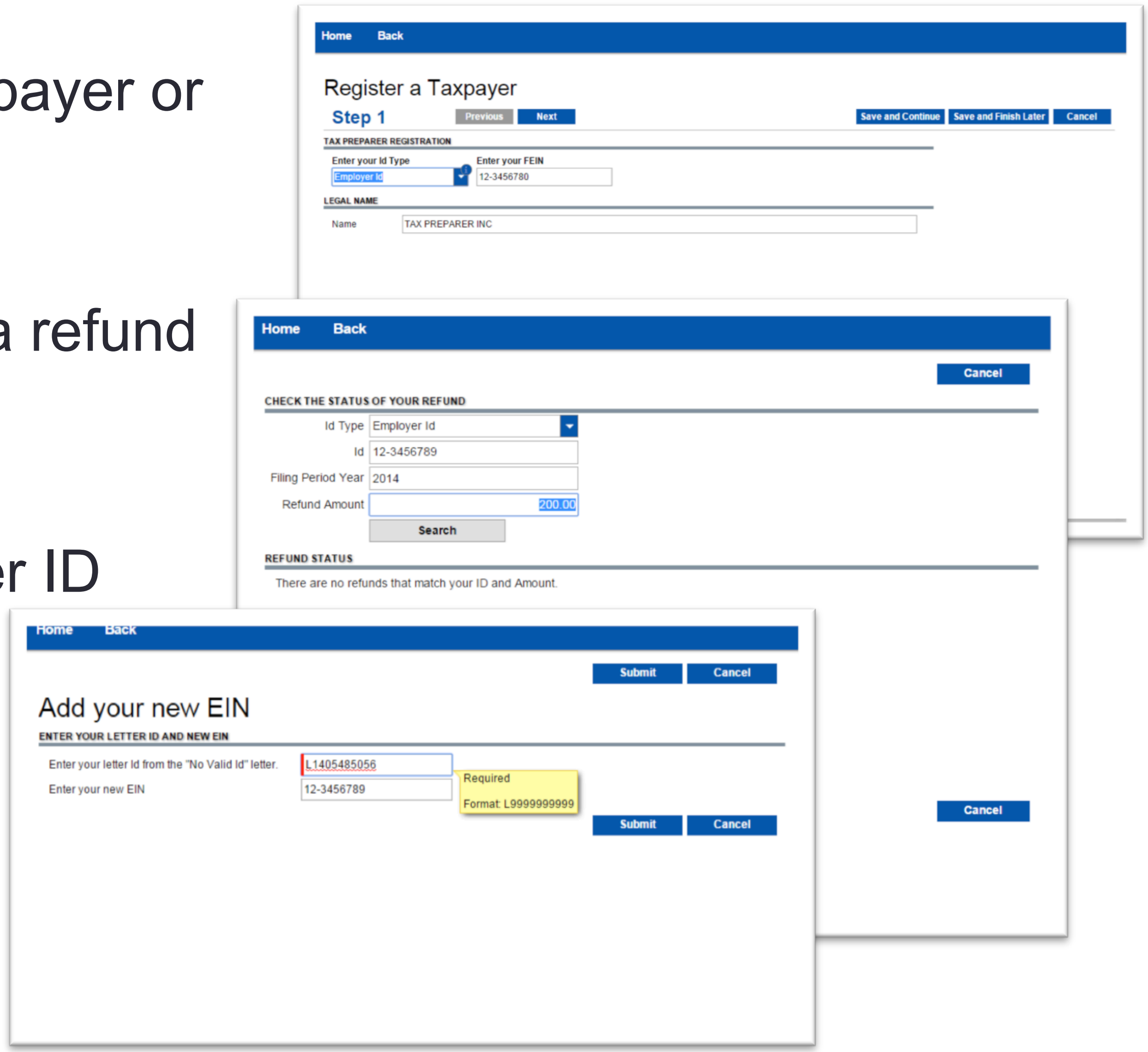




Non-Login Requests

- Register as a Taxpayer or Tax preparer
- ★ Get the status of a refund request
- ★ Update a Taxpayer ID



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