Quick User Guide: Comprehensive online Renewal COF Application

Step 1: Create an Account

- 1. Log onto http://fires.fdnycloud.org or Scan the QR Code
- 2. Locate the menu icon \equiv at the top left and select it.
- 3. Tap Register for an Account.
- Fill in the required fields. > Use an accessible email and a password you'll remember.
- 5. Agree to the Terms and Conditions, then tap **Continue**.
- 6. A message will prompt you to check your email.
- 7. **Open** your email inbox and locate a message from **nyc.gov**.
- 8. Open the message and tap. Click this link.
- 9. Tap Continue you're now registered.

Step 2: Link Your Certificate(s) of Fitness (COF)

- 1. Sign in using an iPad or phone or PC. Tap the **Home** tab (top left on iPad or center of screen on phone).
- 2. Scroll to the bottom and select Begin Application Request.
- 3. Select Record Linking > Certificate of Fitness Record Linking > Continue Application.
- 4. Enter your Certificate # and the last 4 digits of your SSN. Tap Continue.
- 5. Check the **Certification box**, type your **first** and **last name**, check the **second box**, then tap **Continue**.
- 6. **Review all your information**. Check the box at the bottom left and tap **Continue Application**. > Step 2 is complete.

Step 3: Renew Linked COF and Upload Documents

- 1. Return to the Home screen.
- 2. Tap **More** (rotate your phone horizontally if needed), or on iPad, go to **My Records**.
- 3. Scroll right to **RENEW APPLICATION** and select it.
- 4. Ensure **Fee Exemption** is selected for City Employees and confirm your COF type (e.g., Q01, R02, etc.). Tap **Continue**.



- 5. If you see an error, tap **Edit**.
- 6. Update any required fields (indicated by a red asterisk *). Select **Organization/City Agency**, update phone/email as needed. Tap **Continue**.
- 7. **Repeat** if another error appears.
- 8. Once a **green** checkmark appears, update your mailing address if needed. Tap **Save and Close**, then **Continue Application**.
- 9. Tap **Continue** to reach the **Digital Signature** page.
- 10. Check the first box, enter your **first and last name**, check the second box, then tap **Continue**.
- Review the summary. If all is correct, check the box at bottom left and tap Submit. > Non-City employees: continue to Step 4 to make payment.
- 12. You'll receive a confirmation number on-screen and via email (e.g., 2025-COF-LINK-00XXXX).

Step 4: Make a Payment (if required)

- 1. Tap Continue.
- 2. Under **Billing**, select the **Credit Card** tab. Enter billing info and tap **Continue**.
- Tap Next, enter card details, and tap Pay Now. > You'll receive a confirmation number at the bottom of the page and via email (e.g., 2024-COF-000XXXXX-APP).