



Bill de Blasio
Mayor

FIRE DEPARTMENT

City of New York

Statistics



Daniel A. Nigro
Commissioner

Citywide Performance Indicators

01/01/18 - 12/31/18

Citywide Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	351.2	
Number of Incidents	27,358	571,633	1,529,569		BLS	782.3	
Avg Resp Time MM:SS	05:45	07:15	09:53				
Ambulance Runs	56,951	757,315	1,862,159		TOTAL	1,133.5	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	332,236	212,039	299,671	260,289	238,077	156,848	3,051
Ambulance Runs	433,369	266,995	349,268	297,758	269,609	180,906	7,303

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3 : Life Threatening Medical Emergencies

Segment 4-8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.

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Brooklyn Performance Indicators

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Brooklyn Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	105.0	
Number of Incidents	7,515	158,249	427,102		BLS	203.7	
Avg Resp Time MM:SS	05:50	07:13	09:40				
Ambulance Runs	16,028	211,271	520,563		TOTAL	308.7	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	92,344	58,390	82,097	73,259	69,081	43,783	633
Ambulance Runs	121,521	73,722	95,316	83,247	78,107	51,173	1,449

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Bronx Performance Indicators

01/01/18 - 12/31/18

Bronx Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	59.8	
Number of Incidents	5,944	133,436	358,050		BLS	185.7	
Avg Resp Time MM:SS	05:54	07:25	10:48				
Ambulance Runs	10,920	165,797	432,935		TOTAL	245.4	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	80,978	46,514	63,705	63,771	60,408	36,286	444
Ambulance Runs	98,709	56,168	77,311	75,627	70,344	43,126	730

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Manhattan Performance Indicators

01/01/18 - 12/31/18

Manhattan Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	90.9	
Number of Incidents	6,104	145,071	389,508		BLS	158.0	
Avg Resp Time MM:SS	05:26	07:22	11:06				
Ambulance Runs	13,414	192,842	476,365		TOTAL	248.9	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	84,128	54,839	81,229	64,181	56,508	41,683	836
Ambulance Runs	110,167	69,261	94,522	74,292	64,594	47,687	2,428

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Queens Performance Indicators

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Queens Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	71.2	
Number of Incidents	6,209	109,657	292,183		BLS	191.0	
Avg Resp Time MM:SS	05:50	07:06	08:01				
Ambulance Runs	13,252	153,596	357,405		TOTAL	262.3	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	60,540	42,908	61,149	48,767	43,048	28,577	985
Ambulance Runs	84,349	55,995	69,434	53,533	46,876	31,678	2,288

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Staten Island Performance Indicators

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Staten Island Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8	ALS	22.8		
Number of Incidents	1,586	25,219	62,724	BLS	42.0		
Avg Resp Time MM:SS	05:34	06:31	07:27				
Ambulance Runs	3,337	33,808	74,880	TOTAL	64.9		

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	14,245	9,388	11,491	10,311	9,032	6,519	152
Ambulance Runs	18,622	11,849	12,685	11,059	9,688	7,242	398

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Citywide Performance Indicators

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Citywide Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	27,053	13,730	256,560	300,598	21,437	
Avg Resp Time mm:ss	04:27	04:50	05:45	04:45	04:57	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	1,797	135	31	11	9	1,983

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Structural Fires - fires that occur in structures.

Non-Structural Fires - examples are brush, rubbish or automobile fires.

Non-Fire Emergencies - utility emergencies, and other emergencies that are not fire or medical related.

Medical Emergencies - are selected life-threatening emergencies that engine companies respond to as first responders.

Malicious False Alarms - are calls that units respond to where there was no one who reported an emergency.

Serious Fires - those fires that imply severity, from "All Hands", which is a fire or incident where a minimum of four fire units are fully engaged, to "5th Alarm" and higher.



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Brooklyn Performance Indicators

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Brooklyn Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	8,342	4,472	69,716	84,253	6,288	
Avg Resp Time mm:ss	03:58	04:15	05:09	04:12	04:29	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	581	34	11	2	1	629

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Bronx Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	6,066	2,175	54,536	59,547	4,672	
Avg Resp Time mm:ss	04:34	05:10	06:02	05:06	05:15	
Bronx Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	301	34	6	3	2	346

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Number of Incidents	5,996	3,297	70,742	83,204	4,090	
Avg Resp Time mm:ss	04:39	05:12	05:55	05:10	05:22	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	315	28	8	3	3	357

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	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	5,258	3,191	48,194	59,632	4,941	
Avg Resp Time mm:ss	04:43	05:02	06:02	04:51	04:59	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	470	31	4	3	2	510

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	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	1,391	595	13,372	13,962	1,446	
Avg Resp Time mm:ss	04:48	05:01	05:40	04:33	04:45	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	130	8	2	0	1	141

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