FIRE DEPARTMENT
City of New York
Statistics

Bill de Blasio
Mayor

Salvatore J. Cassano
Commissioner

Citywide Performance Indicators

01/01/14 - 01/31/14

Citywide Fire Incidents					
	Structural Fires	**Non-Structural**	**Non-Fire Emergencies**	**Medical Emergencies**	**Malicious False Alarms**
Number of Incidents	2,433	1,985	24,095	17,409	1,459
Avg Resp Time mm:ss	04:14	04:22	05:42	04:31	04:46

	Serious Incidents					
	All Hands	**2nd Alarm**	**3rd Alarm**	**4th Alarm**	**5th Alarm or Greater**	**Total**
Number of incidents	233	24	4	0	2	263

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Structural Fires - fires that occur in structures.
Non-Structural Fires - examples are brush, rubbish or automobile fires.
Non-Fire Emergencies - utility emergencies, and other emergencies that are not fire or medical related.
Medical Emergencies - are selected life-threatening emergencies that engine companies respond to as first responders.
Malicious False Alarms - are calls that units respond to where there was no one who reported an emergency.
Serious Fires - those fires that imply severity, from "All Hands",which is a fire or incident where a minimum of four fire units are fully engaged, to "5th Alarm" and higher.

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Brooklyn Performance Indicators

01/01/14 - 01/31/14

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Brooklyn Fire Incidents					
	Structural Fires	**Non-Structural**	**Non-Fire Emergencies**	**Medical Emergencies**	**Malicious False Alarms**
Number of Incidents	747	639	7,012	5,139	392
Avg Resp Time mm:ss	03:42	03:50	05:12	04:09	04:12

	Serious Incidents					
	All Hands	**2nd Alarm**	**3rd Alarm**	**4th Alarm**	**5th Alarm or Greater**	**Total**
Number of incidents	88	7	0	0	1	96

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Bronx Performance Indicators

01/01/14 - 01/31/14

Bronx Fire Incidents					
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms
Number of Incidents	546	179	4,416	3,373	310
Avg Resp Time mm:ss	04:22	04:30	05:50	04:41	04:54

	Serious Incidents					
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	43	3	3	0	0	49

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Manhattan Performance Indicators

01/01/14 - 01/31/14

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Manhattan Fire Incidents					
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms
Number of Incidents	614	664	6,777	4,465	290
Avg Resp Time mm:ss	04:29	04:33	05:46	04:45	05:01

	Serious Incidents					
	All Hands	**2nd Alarm**	**3rd Alarm**	**4th Alarm**	**5th Alarm or Greater**	**Total**
Number of incidents	49	1	1	0	1	52

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

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Queens Performance Indicators

01/01/14 - 01/31/14

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Queens Fire Incidents					
	Structural Fires	**Non-Structural**	**Non-Fire Emergencies**	**Medical Emergencies**	**Malicious False Alarms**
Number of Incidents	415	475	4,506	3,541	369
Avg Resp Time mm:ss	04:37	04:46	06:04	04:40	04:59

	Serious Incidents					
	All Hands	**2nd Alarm**	**3rd Alarm**	**4th Alarm**	**5th Alarm or Greater**	**Total**
Number of incidents	45	10	0	0	0	55

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Staten Island Performance Indicators

01/01/14 - 01/31/14

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Staten Island Fire Incidents					
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms
Number of Incidents	111	28	1,384	891	98
Avg Resp Time mm:ss	04:34	04:44	06:07	04:39	04:59

	Serious Incidents					
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	8	3	0	0	0	11

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

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Citywide Performance Indicators

01/01/14 - 01/31/14

Citywide Ambulance Incidents & Runs						
	Segment				Ambulance Tours	
	1	**1 - 3**	**1 - 8**		**ALS**	377.6
Number of Incidents	2,246	39,278	111,578		**BLS**	672.2
Avg Resp Time MM:SS	05:32	07:06	10:03			
Ambulance Runs	4,641	48,857	125,436		**TOTAL**	1,049.7

	Segment						
	2	**3**	**4**	**5**	**6**	**7**	**8**
Number of Incidents	22,858	14,174	18,940	24,037	19,875	9,115	333
Ambulance Runs	27,384	16,832	20,387	25,509	20,885	9,342	456

Emergency Medical Service Incidents:
The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3
Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

  Segment 1   : Cardiac Arrest & Choking
  Segment 2 & 3 : Life Threatening Medical Emergencies
  Segment 4-8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:
An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.
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FIRE DEPARTMENT

City of New York

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Brooklyn Performance Indicators

01/01/14 - 01/31/14

Salvatore J. Cassano
Commissioner

Brooklyn Ambulance Incidents & Runs						
	Segment				Ambulance Tours	
	1	1 - 3	1 - 8		ALS	105.2
Number of Incidents	652	11,556	32,513		BLS	196.0
Avg Resp Time MM:SS	05:47	07:00	09:39			
Ambulance Runs	1,346	14,385	36,693		TOTAL	301.2

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	6,750	4,154	5,439	6,869	6,025	2,529	95
Ambulance Runs	8,148	4,891	5,843	7,284	6,388	2,684	109

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Bronx Performance Indicators

01/01/14 - 01/31/14

Salvatore J. Cassano
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Bronx Ambulance Incidents & Runs						
	Segment				Ambulance Tours	
	1	1 - 3	1 - 8		ALS	83.9	
Number of Incidents	421	9,217	25,867		BLS	140.8	
Avg Resp Time MM:SS	05:36	07:22	11:48				
Ambulance Runs	863	11,160	28,829		TOTAL	224.7	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	5,503	3,293	3,841	5,641	4,849	2,278	41
Ambulance Runs	6,410	3,887	4,236	6,054	5,097	2,238	44

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Manhattan Ambulance Incidents & Runs						
	Segment				Ambulance Tours	
	1	1 - 3	1 - 8		ALS	85.9	
Number of Incidents	491	9,066	27,323		BLS	143.2	
Avg Resp Time MM:SS	04:46	06:39	09:48				
Ambulance Runs	1,015	10,969	30,127		TOTAL	229.1	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	5,219	3,356	4,957	6,111	4,764	2,328	97
Ambulance Runs	6,044	3,910	5,260	6,447	4,951	2,354	146

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Queens Ambulance Incidents & Runs						
	Segment				Ambulance Tours	
	1	1 - 3	1 - 8		ALS	79.2	
Number of Incidents	556	7,651	21,314		BLS	153.3	
Avg Resp Time MM:SS	05:45	07:31	09:17				
Ambulance Runs	1,151	9,962	24,499		TOTAL	232.6	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	4,368	2,727	3,954	4,443	3,533	1,645	88
Ambulance Runs	5,456	3,355	4,256	4,705	3,713	1,720	143

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Staten Island   Ambulance Incidents & Runs

	Segment				Ambulance Tours		
	1	**1 - 3**	**1 - 8**		**ALS**	22.1	
Number of Incidents	126	1,787	4,560		**BLS**	37.5	
Avg Resp Time MM:SS	05:51	06:57	08:19				
Ambulance Runs	266	2,380	5,287		**TOTAL**	59.6	

	Segment						
	2	**3**	**4**	**5**	**6**	**7**	**8**
Number of Incidents	1,017	644	749	973	704	335	12
Ambulance Runs	1,325	789	792	1,019	736	346	14

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