FIRE DEPARTMENT
City of New York
Statistics

Citywide Performance Indicators

05/01/13 - 05/31/13

Michael R. Bloomberg
Mayor

Salvatore J. Cassano
Commissioner

Citywide Fire Incidents					
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms
Number of Incidents	2,148	1,135	16,503	19,537	1,751
Avg Resp Time mm:ss	04:10	04:24	05:10	04:12	04:38

	Serious Incidents					
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	186	5	0	0	1	192

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Structural Fires - fires that occur in structures.
Non-Structural Fires - examples are brush, rubbish or automobile fires.
Non-Fire Emergencies - utility emergencies, and other emergencies that are not fire or medical related.
Medical Emergencies - are selected life-threatening emergencies that engine companies respond to as first responders.
Malicious False Alarms - are calls that units respond to where there was no one who reported an emergency.
Serious Fires - those fires that imply severity, from "All Hands",which is a fire or incident where a minimum of four fire units are fully engaged, to "5th Alarm" and higher.

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Brooklyn Performance Indicators

05/01/13 - 05/31/13

Brooklyn Fire Incidents					
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms
Number of Incidents	641	347	4,647	5,732	371
Avg Resp Time mm:ss	03:40	03:57	04:41	03:52	04:05

	Serious Incidents					
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	49	2	0	0	0	51

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Mayor

Bronx Performance Indicators

05/01/13 - 05/31/13

Salvatore J. Cassano
Commissioner

Bronx Fire Incidents					
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms
Number of Incidents	458	182	3,329	3,721	437
Avg Resp Time mm:ss	04:15	04:32	05:27	04:19	04:38

	Serious Incidents					
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	37	0	0	0	1	38

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Manhattan Performance Indicators

05/01/13 - 05/31/13

Salvatore J. Cassano
Commissioner

Manhattan Fire Incidents					
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms
Number of Incidents	506	277	4,563	5,418	386
Avg Resp Time mm:ss	04:19	04:33	05:22	04:20	04:55

	Serious Incidents					
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	35	0	0	0	0	35

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

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Mayor

Queens Performance Indicators

05/01/13 - 05/31/13

Salvatore J. Cassano
Commissioner

Queens Fire Incidents					
	Structural Fires	**Non-Structural**	**Non-Fire Emergencies**	**Medical Emergencies**	**Malicious False Alarms**
Number of Incidents	417	274	3,136	3,727	414
Avg Resp Time mm:ss	04:30	04:35	05:16	04:23	04:44

	Serious Incidents					
	All Hands	**2nd Alarm**	**3rd Alarm**	**4th Alarm**	**5th Alarm or Greater**	**Total**
Number of incidents	46	3	0	0	0	49

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Staten Island Performance Indicators

05/01/13 - 05/31/13

Staten Island Fire Incidents					
	Structural Fires	**Non-Structural**	**Non-Fire Emergencies**	**Medical Emergencies**	**Malicious False Alarms**
Number of Incidents	126	55	828	939	143
Avg Resp Time mm:ss	04:35	05:19	05:14	04:32	05:05

	Serious Incidents					
	All Hands	**2nd Alarm**	**3rd Alarm**	**4th Alarm**	**5th Alarm or Greater**	**Total**
Number of incidents	19	0	0	0	0	19

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Citywide Performance Indicators

05/01/13 - 05/31/13

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Citywide Ambulance Incidents & Runs						
	Segment				Ambulance Tours	
	1	**1 - 3**	**1 - 8**		**ALS**	362.1	
Number of Incidents	2,030	39,790	115,672		**BLS**	629.4
Avg Resp Time MM:SS	05:33	07:08	10:38			
Ambulance Runs	4,170	48,948	130,113		**TOTAL**	991.5

	Segment						
	2	**3**	**4**	**5**	**6**	**7**	**8**
Number of Incidents	23,414	14,346	21,326	24,384	19,918	9,961	293
Ambulance Runs	27,766	17,012	23,094	26,212	21,206	10,216	437

Emergency Medical Service Incidents:
The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3
Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

  Segment 1   : Cardiac Arrest & Choking
  Segment 2 & 3 : Life Threatening Medical Emergencies
  Segment 4-8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:
An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.
BLS Ambulance: Basic Life Support staffed with Emergency Medical Technicians.

FIRE DEPARTMENT

City of New York

Statistics

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Brooklyn Performance Indicators

05/01/13 - 05/31/13

Salvatore J. Cassano
Commissioner

Brooklyn Ambulance Incidents & Runs

	Segment				Ambulance Tours		
	1	**1 - 3**	**1 - 8**		**ALS**	99.0	
Number of Incidents	584	11,620	33,594		**BLS**	175.8	
Avg Resp Time MM:SS	05:50	07:17	11:06				
Ambulance Runs	1,202	14,316	38,005		**TOTAL**	274.8	

	Segment						
	2	**3**	**4**	**5**	**6**	**7**	**8**
Number of Incidents	6,806	4,230	5,937	7,144	6,016	2,801	76
Ambulance Runs	8,124	4,990	6,482	7,702	6,478	2,936	91

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Bronx Ambulance Incidents & Runs						
	Segment				Ambulance Tours	
	1	1 - 3	1 - 8		ALS	79.0	
Number of Incidents	389	9,093	26,745		BLS	136.4	
Avg Resp Time MM:SS	05:40	07:30	12:08				
Ambulance Runs	805	11,004	29,874		TOTAL	215.4	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	5,513	3,191	4,552	5,813	4,786	2,448	53
Ambulance Runs	6,404	3,795	5,014	6,304	5,111	2,382	59

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Manhattan Performance Indicators

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Manhattan Ambulance Incidents & Runs						
	Segment				Ambulance Tours	
	1	1 - 3	1 - 8		ALS	82.8
Number of Incidents	464	9,781	28,496		BLS	133.8
Avg Resp Time MM:SS	05:02	06:46	10:41			
Ambulance Runs	951	11,760	31,689		TOTAL	216.6

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	5,722	3,595	5,394	5,975	4,854	2,429	63
Ambulance Runs	6,632	4,177	5,782	6,450	5,137	2,477	83

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Queens Performance Indicators

05/01/13 - 05/31/13

Queens Ambulance Incidents & Runs						
	Segment				Ambulance Tours	
	1	**1 - 3**	**1 - 8**		**ALS**	77.4
Number of Incidents	478	7,548	22,057		**BLS**	144.5
Avg Resp Time MM:SS	05:42	07:03	08:43			
Ambulance Runs	980	9,548	25,055		**TOTAL**	221.9

	Segment						
	2	**3**	**4**	**5**	**6**	**7**	**8**
Number of Incidents	4,338	2,732	4,489	4,547	3,547	1,846	80
Ambulance Runs	5,269	3,299	4,817	4,812	3,735	1,965	178

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Staten Island Ambulance Incidents & Runs						
	Segment				Ambulance Tours	
	1	1 - 3	1 - 8		ALS	22.4
Number of Incidents	115	1,748	4,780		BLS	37.4
Avg Resp Time MM:SS	05:20	06:27	07:21			
Ambulance Runs	232	2,320	5,490		TOTAL	59.8

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	1,035	598	954	905	715	437	21
Ambulance Runs	1,337	751	999	944	745	456	26

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