

It's Easy to Use Your Fair Fares NYC OMNY Card!

It's free. Go to: omny.info/register.

Track your progress towards the fare cap.

Protect your balance.

Suspend a lost or stolen card.

View your trip and charge history.

Reload your card, and more.

Creating an OMNY account is simple!

Add a Fair Fares OMNY card to your OMNY account:

1. Log in or create an OMNY account at omny.info.
2. Click on **"Add travel card"** and select "OMNY card." Then enter your 18-digit OMNY card serial number, the 3-digit security code (CVV), and the expiration date, located on the back of your OMNY card.
3. Click on **"save,"** and your travel card will be added.
4. On the "Wallet" page, click on your card, and you will see the **"Rider Type: Fair Fares"** listed below the OMNY card icon. This indicates that your OMNY card has the Fair Fares, half-fare discount.
5. **Optional step:** On the card details page, you can change the nickname of your card by selecting **"Manage"** and select **"Rename"**.

For questions about OMNY, please contact OMNY Customer Service at 877-789-6669. Representatives are available 7 days a week, from 6:00 AM to 8:00 PM.

For more information on the Fair Fares NYC program, go to nyc.gov/fairfares or call 311.



Add Money to your OMNY card

- **Online:** Through a registered OMNY account at omny.info/register
- **With Cash:** At an OMNY vending machine or a retail location.

Vending machines accept cash, EBT, credit/debit cards, and mobile wallets.

Find a retailer:
omny.info/retail-locations