

# It's Easy to Use Your Fair Fares NYC OMNY Card!

## It's free. Go to: [omny.info/register](https://omny.info/register).

Track your progress towards the fare cap.

Protect your balance.

Suspend a lost or stolen card.

View your trip and charge history.

Reload your card, and more.

## Creating an OMNY account is simple!

### Add a Fair Fares OMNY card to your OMNY account:

1. Log in or create an OMNY account at [omny.info](https://omny.info).
2. Click on **"Add travel card"** and select "OMNY card." Then enter your 18-digit OMNY card serial number, the 3-digit security code (CVV), and the expiration date, located on the back of your OMNY card.
3. Click on **"save,"** and your travel card will be added.
4. On the "Wallet" page, click on your card, and you will see the **"Rider Type: Fair Fares"** listed below the OMNY card icon. This indicates that your OMNY card has the Fair Fares, half-fare discount.
5. **Optional step:** On the card details page, you can change the nickname of your card by selecting **"Manage"** and select **"Rename"**.

**For questions about OMNY, please contact OMNY Customer Service at 877-789-6669. Representatives are available 7 days a week, from 6:00 AM to 8:00 PM.**

For more information on the Fair Fares NYC program, go to [nyc.gov/fairfares](https://nyc.gov/fairfares) or call 311.



### Add Money to your OMNY card

- **Online:** Through a registered OMNY account at [omny.info/register](https://omny.info/register)
- **With Cash:** At an OMNY vending machine or a retail location.

Vending machines accept cash, EBT, credit/debit cards, and mobile wallets.

**Find a retailer:**  
[omny.info/retail-locations](https://omny.info/retail-locations)

# Li fasil pou w sèvi ak kat Fair Fares NYC OMNY ou a!

## Li gratis. Ale sou: [omny.info/register](https://omny.info/register).

Suiv pwogrè ou pou rive nan limit frè a.

Pwoteje balans ou.

Sispann yon kat ou pèdi oswa yo volè.

Gade istwa vwayaj ou ak frè yo.

Rechaje kat ou, epi plis toujou.

## Kreye yon kont OMNY se yon bagay ki fasil!

### Ajoute yon kat Fair Fares OMNY sou kont OMNY ou:

1. Konekte oswa kreye yon kont OMNY sou [omny.info](https://omny.info).
2. Klike sou “Add travel card” (Ajoute kat vwayaj) epi chwazi “OMNY card” (kat OMNY). Apre sa, antre nimewo seri kat OMNY ou a ki gen 18 chif, kòd sekirite 3 chif (CVV), ak dat ekspirasyon an, ki sou dèyè kat OMNY ou a.
3. Klike sou “save”, epi kat vwayaj ou a ap ajoute.
4. Nan paj “Wallet” klike sou kat ou a, epi w ap wè “Rider Type: Fair Fares” (Kalite Itilizatè: Fair Fares) ki parèt anba ikon kat OMNY a. Sa vle di kat OMNY ou a gen rabè mwaye pri atravè pwogram Fair Fares.
5. **Etap opsyonèl:** Nan paj ki gen detay sou kat la, ou ka chanje sounon kat ou a genyen an lè w seleksyone “Manage (Jere)” ak “Rename (Renonmen)” kat la.

**Pou nenpòt kesyon sou OMNY, tanpri kontakte Sèvis Kliyan OMNY (OMNY Customer Service) nan nimewo 877-789-6669. Gen reprezantan ki disponib 7 jou pa semèn, soti 6:00 a.m. rive 8:00 p.m.**

Pou plis enfòmasyon sou pwogram Fair Fares NYC la, ale sou [nyc.gov/fairfares](https://nyc.gov/fairfares) oswa rele 311.



The screenshot shows the 'Add OMNY Card' screen in the OMNY mobile app. It displays a virtual OMNY card with a 3-digit security code and an 18-digit card number. Below the card, the status is 'Active', the rider type is 'Fair Fares', and the card was added on Feb. 25, 2025, and expires on Sep. 2028. There is a '+ Add value' button at the bottom.

### Ajoute lajan sou kat OMNY ou a

- **Sou entènèt:** Atravè yon kont OMNY ki anrejistre sou [omny.info/register](https://omny.info/register)
- **Ak lajan kach:** Nan yon machin lavant OMNY oswa nan yon kote komèsyal.

Machin lavant yo aksepte lajan kach, EBT, kat kredi / debi, ak bous elektwonik mobil.

**Jwenn yon revandè:**  
[omny.info/retail-locations](https://omny.info/retail-locations)