

It's Easy to Use Your Fair Fares NYC OMNY Card!

It's free. Go to: omny.info/register.

Track your progress towards the fare cap.

Protect your balance.

Suspend a lost or stolen card.

View your trip and charge history.

Reload your card, and more.

Creating an OMNY account is simple!

Add a Fair Fares OMNY card to your OMNY account:

1. Log in or create an OMNY account at omny.info.
2. Click on **"Add travel card"** and select **"OMNY card."** Then enter your 18-digit OMNY card serial number, the 3-digit security code (CVV), and the expiration date, located on the back of your OMNY card.
3. Click on **"save,"** and your travel card will be added.
4. On the "Wallet" page, click on your card, and you will see the **"Rider Type: Fair Fares"** listed below the OMNY card icon. This indicates that your OMNY card has the Fair Fares, half-fare discount.
5. **Optional step:** On the card details page, you can change the nickname of your card by selecting **"Manage"** and select **"Rename"**.

For questions about OMNY, please contact OMNY Customer Service at 877-789-6669. Representatives are available 7 days a week, from 6:00 AM to 8:00 PM.

For more information on the Fair Fares NYC program, go to nyc.gov/fairfares or call 311.



The screenshot shows the 'Add OMNY Card' screen in the OMNY app. It displays the card's status as 'Active', rider type as 'Fair Fares', and card expiration date as 'Sep. 2028'. There is a '+ Add value' button at the bottom.

Add Money to your OMNY card

- **Online:** Through a registered OMNY account at omny.info/register
- **With Cash:** At an OMNY vending machine or a retail location.

Vending machines accept cash, EBT, credit/debit cards, and mobile wallets.

Find a retailer:

omny.info/retail-locations



