

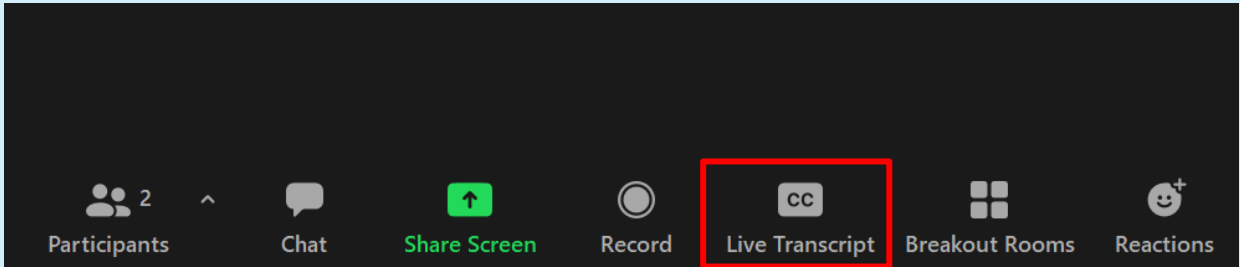
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# WELCOME. THE SESSION WILL BEGIN IN A MOMENT.

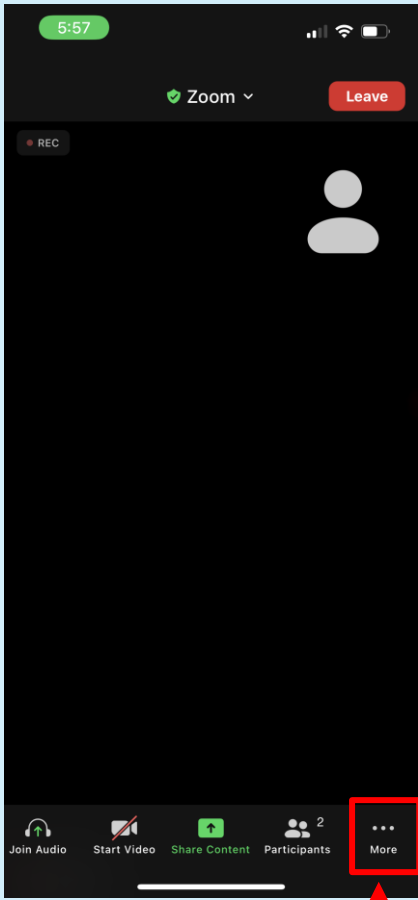
## Please note:

- All participants are muted. Should you experience any technical difficulties, please send private message using chat feature to **Stephen A. [Event Tech]** or send text **718-635-2188**
- Once the video begins, confirm your volume is up and the **mic is muted**.
- The presentation can be adjusted by clicking on the 'View' link at the top right of the Zoom meeting window. You may hear double sound or an echo if you dialed in via phone and on your computer / tablet device. Remember to mute sound on one of the two windows if there is an opportunity to ask direct questions.
- Q&A Session via chat function will be available towards the end of the first portion of the presentation. Your virtual comment will be entered into the official project record, may be read aloud or displayed on screen, and will be responded to either live or post-event by the project team.
- The presentation can be viewed with live transcript in the default language set on your computer.
- Language support provided by our ESCR Community Construction Liaisons: **Joyce Xin and Sonia Quinones**

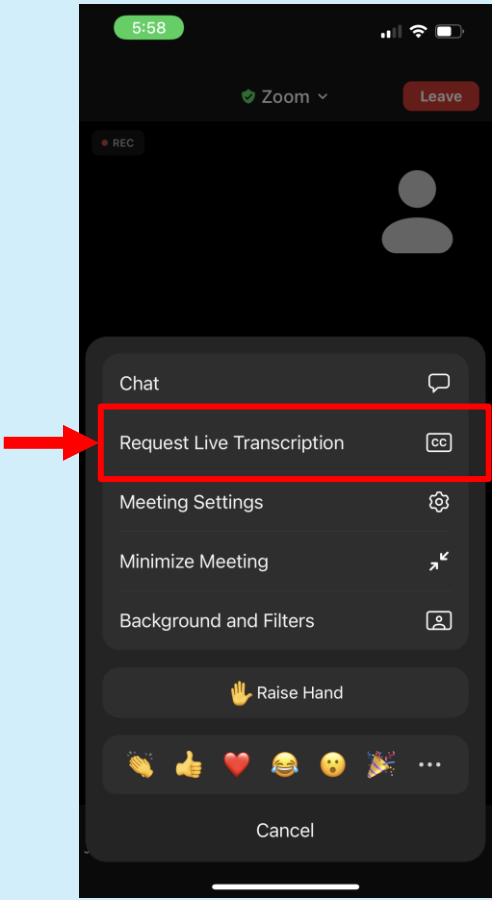
# LIVE TRANSCRIPT ACCESS



Live transcript on Computer



Live transcript Mobile Phone





# East Side Coastal Resiliency Work With Us

## Spring Virtual Information Session

May 25, 2022  
9:00am to 10:15am

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# AGENDA

1. Welcoming Remarks
2. What is the East Side Coastal Resiliency (ESCR) Project
3. LESEN Overview
4. Building Your Resume Package
5. ESCR Website Resources and Contact Information
6. Question and Answer
7. Breakout Rooms - One on One Appointments, 9:35am to 10:15am

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# OVERVIEW

# EAST SIDE COASTAL RESILIENCY PROJECT



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# EAST SIDE COASTAL RESILIENCY PROJECT



The East Side Coastal Resiliency (ESCR) project will protect 110,000 New Yorkers from the impacts of climate change by reducing flood risk to communities, properties, businesses, critical infrastructure, and public open spaces. In addition to providing flood protection, the project will strengthen and enhance waterfront spaces on Manhattan's East Side by improving accessibility, increasing ecological diversity, and delivering improved recreational amenities to a vibrant and highly diverse community.

[www.nyc.gov/escr](http://www.nyc.gov/escr)

# PROJECT AREA 2

Contractor: Perfetto Contracting Corporation (PCC)

Construction Start: Fall 2020

- E 15<sup>th</sup> Street north to E 25<sup>th</sup> Street
- Asser Levy Playground (reopened 5/13/22)
- Stuyvesant Cove Park
- Murphy Brothers Playground

## Scope of Work:

- Floodwall & Gates
- CSO & utility work
- Coordination with ConEd





# PROJECT AREA 1

Contractor: IPC Resiliency Team

Construction Start: Fall 2021

E 15<sup>th</sup> St. south to Montgomery St.

- East River Park
- Corlears Hook, Delancey and 10<sup>th</sup> Street Bridges
- Houston Street Overpass
- Park Buildings

Scope of Work:

- Raise park 8-9 feet
- Floodwall & Gates
- Esplanade reconstruction
- CSO & utility work
- Coordination with ConEd





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# PRESENTATION LESEN

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# PRESENTER

Gaspar Caro



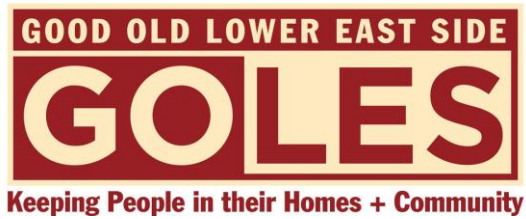
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LOWER EAST SIDE EMPLOYMENT  
NETWORK, PARTNERSHIP DIRECTOR



# L·E·S·E·N

LOWER EAST SIDE EMPLOYMENT NETWORK



# Resumes' Importance

Present and highlight employment qualifications

Spark interest in a candidate for many or more senior positions

Provide first impressions before landing an interview

Organize employment history, education, skills, and qualifications



## Hiring Managers' View

Recruiters strategically look at resumes:

- **“E” Shape**  
Better holds attention. People tend to scan in an “E” shape pattern
- **7-Second Rule**  
On average, hiring managers spend 6-7 seconds looking at a resume.
- **Keywords / Skills**  
Include “hot” or important words related to the job, company, and industry

## Hiring Managers' View

### Don'ts:

- Multiple types of bullet points.
- Multiple sentences for each point.

#### CORE COMPETENCIES

- ✓ Operational Leadership
- ✓ Project Management
- ✓ Workflow Optimization
- ✓ Revenue Growth
- ✓ Process Improvement
- ✓ Business Development
- ✓ Account Management
- ✓ Financial Analysis
- ✓ Policy & Procedure Development
- ✓ Client Satisfaction & Retention
- ✓ Relationship Management
- ✓ Business Development
- ✓ Records Management
- ✓ Budget Analysis
- ✓ Market Trends
- ✓ Employee Relations
- ✓ Team Building & Training
- ✓ Performance Management
- ✓ Communication
- ✓ Vendor Negotiations

increase customer satisfaction.

#### CAREER HIGHLIGHTS

- Served high-profile clients and C-Level Executives; developed strong working relationships and drove retention and renewals resulting in a 5% revenue growth directly attributed to customer retention.
- Facilitated change management initiatives and professional development opportunities that increased employee retention, enabled staff to grow within their profession, and elevated service delivery; grew team from 7 to 15 and provided oversight to a department with 50 employees.
- Successfully and simultaneously managed programs and departments with high-demand; provided first-class management and customer service to a broad range of customers from high-end clientele to social services departments with vastly different setups and needs.
- Inherited a department that was losing money and operating at a high cost with unsustainable staff turnover; hired or retrained existing staff, renewed partnerships, and rebuilt the foundation to grow the department and boost annual revenue exceeding expectations.
- Maximized training for team members, implemented employee development initiatives enabling staff members to solve issues with an individual increase of problem resolution of 5% and 10% overall profit increase due to repeat customers.
- Strong work ethic, excellent analytical abilities, self-motivated with robust problem-solving methods. Achieved team-level collaboration and earned trust with numerous marketing promotions. Ability to see the big picture as well as get down to business details.

#### CAREER SUMMARY

##### Administrator | Executive Charge | Jun 1996-Apr 2020

- Inherited an international corporate transportation department replete with issues; led a major departmental restructuring and achieved a new level of efficiency and alignment.
- Developed business strategy, operational leadership, and financial management activities that analyzed market trends and company performance to formulate projections and develop pricing models; reduced consumer prices through effective inventory management, price negotiations, and workflow optimization.
- Oversaw and managed the transportation services for the Medicaid Travel Program by coordinating the safe day to day transport and support of up to 100 patients per day; established and maintained constant communication with drivers and clients to improve quality of service and customer satisfaction.
- Expanded profitability through in-depth financial analysis; implemented an excel-based pricing tool to formulate quotes that balance multiple factors.
- Increased client retention by formulating a client database to track demand and streamline business

## Hiring Managers' View

**Don'ts:** Lengthy paragraphs.

### **NYSDOT Korean War Veterans Parkway Overpass - Construction Inspector**

Performed construction inspection services for a new \$7.5 million, 370-foot pedestrian overpass that crosses the Korean War Veterans Parkway near Jefferson Boulevard in Staten Island, NY. Led the inspections for all maintenance and protection of traffic (MPT) and safety inspections, including inspecting existing superstructure and substructure demolition. In addition, inspected the mechanically stabilized earth system, temporary shoring, storm drainage system, and street lighting. Managed several contractors and made sure all New York State Department of Transportation (NYSDOT) specifications were followed. (5/08 - 2/10) [Project Reference: George Hanna (Super), Telephone: (347) 233-1901]

### **COMMERCIAL**

### **NYCDDC WTC Campus Security Plan REI - Construction Inspector**

Inspecting water and sewer installations for a \$28 million contract with the New York City Department of Design and Construction (NYCDDC) to provide resident engineering and inspection (REI) services for infrastructure improvements around multiple security centers at the new 16-acre World Trade Center (WTC) campus in Lower Manhattan. Project efforts involve the relocation of existing public and private utilities and the installation of operational security barriers and electronic surveillance systems (of a confidential nature) to control vehicular access and egress into the WTC site at four locations. The firm is also inspecting roadway and streetscape improvements during preconstruction, construction, and post-construction. In order to create space in the roadway for the security elements, the project includes the installation and relocation of sewers and drainage structures; water mains, hydrants and valves; Con Edison gas and electric utilities; Empire City Subway (ECS) communication facilities, street lighting, and traffic signals. The work also includes new pavement, curbs, and sidewalks with architectural details, signage, and delineation. Inspected excavation work around the No. 1 line subway station and the Port Authority Trans-Hudson (PATH) station for installation of an upgraded water main and sewer system. Performed inspections for the installation of the main catch basin, water and sewer mains, and sewer connections. Fast-tracked, staged construction is required to meet the milestones of other agencies and facilities for occupancy of the WTC campus. (9/13 - 3/19) [Project Completion May 2015; Reference: Iyad Marzouq, NYCDDC, (212) 442-1890]

### **Deputy Program Manager (September 2016 – October 2017)**

**The Liro Group, Louisiana Shelter at Home Program, LA Flood 2016**  
Manager of the Louisiana Shelter at Home Program that provided temporary emergency repairs to over 10,000 homes in four months. Provided leadership to four managers and 68 staff members assigned to Call Center, Scheduling, QA/QC, Site Inspection Team and Senior Inspectors assigned.

### **Disaster Recovery Lead (September 2006 – September 2016)**

**Governor's Office of Homeland Security & Emerg. Preparedness (GOHSEP)**  
Utilizing the Stafford Act and FEMA PA Policy, led a team of PA Specialists. Under my leadership, St. Bernard Parish received over \$936 million to recover from Hurricane Katrina. Selected to manage several struggling sub-grantees. Reduced backlog from 928 projects to 54 projects in 18 months, which netted over \$800 Million in reimbursements. Analyzed and interpreted project worksheets, to include scopes of work and costs, validated procurement, monitored funding to prevent overpayments and facilitated meetings with Local, State and Federal officials to foster and maintain open and effective communication.

## Hiring Managers' View

### Do's

#### Joe Applicant

Huntington Station, NY 11746  
joe.applicant@email.com  
123-456-7890

Having worked in the construction and engineering fields, I aspire to focus my knowledge in these areas, and strong attention to detail in order to further my experience. Gaining knowledge, and technical experience is a goal that will allow for mutual benefits.

Add area, contact information, and introductory summary with keywords relevant to the industry.

#### Skills

- Computer Skills: Computer literate, with high level of competence in the use of AutoCAD, and the Microsoft Office Suite, including Microsoft Excel/Project/Power Point
- CAD
- Construction Management

#### Certifications and Licenses

- New York State Home Inspector: certified to perform residential and commercial inspections and provide written reports on findings.
- OSHA 30

Add skills and certifications.

#### **Construction Manager - MEP Superintendent**

Barr & Barr - New York, NY  
October 2015 to October 2017

- Providing financial and technical updates of any known issues/risks to Senior Manager
- Writing detailed and summarized project progress reports/ Project documentation
- Tracking activities against the detailed project plans
- Reviewed and approved project documentation

3 to 4 bullet points.



# Chronological Resume

- Emphasizes professional experience
- Best for those with years of experience
- Ideal for similar positions
- Highlights duration of employment
- Highlights notable employers

## James Applicant

17017 Home Blvd. • Edmond, OR 00222 • (555) 555-1212 • james.applicant@email.com

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### OVERVIEW

Energetic and motivating leader with a proven ability to effectively manage both staff and long and short-term projects. A self-starter and strong independent worker who excels at analyzing products and procedures in order to generate new ideas that improve efficiency and production quality.

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### PROFESSIONAL EXPERIENCE

COMFORT, INC., *Edmond, OR*  
**MANAGER** (2014-Present)

Manage daily operations of a \$1 million foam insulation company.

- Train and supervise work crews in more efficient product installation techniques resulting in reduced material waste by 20 percent and labor hours by 43 percent.
- Instrumental in developing sales team's knowledge in the areas of building science and energy conservation in order to provide customers with the information to successfully plan for, and utilize, spray foam insulation.

MILITARY BASE, *Edmond, OR*  
**DATA NETWORK MANAGER** (2012-2014)

Managed command and control data network used to generate video representation of geographic area surrounding the ship. The team consisted of 38 individuals from four departments.

- Production Control Officer - Coordinated the efforts of 135 personnel utilizing 37,000 man hours. Completed 520 jobs totaling over \$4 million during a 13-month refurbishment period.
- Assistant Command Duty Officer - Directed daily routine utilizing a duty section of 600 personnel from 12 different departments.

MILITARY BASE, *Edmond, OR*  
**INSTRUCTOR PILOT** (2008–2012)

Administered, coordinated, and supervised flight and academic training for the United States flight training program that encompassed over 200 instructors and 600 students in five units.

- Coordinated and supervised four Flight Commanders to ensure that pilot completion rates met quarterly and annual goals.
- Managed and scheduled 11 instructor pilots and 38 flight students to complete primary and intermediate level flight training.

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### EDUCATION

**AUBURN UNIVERSITY**, MBA in Finance, 2018  
**UNIVERSITY OF COSTA RICA**, Bachelor of Arts in Business Economics, 2004  
Aviator - Advanced Flight Training, United States Flight Patrol

## Functional

- Emphasizes skills & core qualifications
- Best for those with less work experience
  - Students and recent graduates
  - Candidates with noticeable gaps
- Highlights transferable skills & expertise

### John A. Doe

999 Main Street, Ann Arbor, MI 99999  
(123) 555-1234  
johndoe@email.com

#### CAREER OBJECTIVE

Experienced and versatile professional with strong urban planning as well as people, management, and research skills seeks a position in urban planning and environmental impact analysis with a major city or Fortune 500 company.

#### CORE QUALIFICATIONS

- Background managing direct transportation planning and programs
- Adept at managing programs and people
- Able to anticipate and project organizational change
- Background as administrator of office operations

#### EXPERIENCE AND SKILLS

Skilled in Government Guidelines • Quality Control • Urban Planning • Environmental Impact Mitigation and Research • Urban Planning • Geology/Hydrology • Site Evaluations • Computer Software Tools • Scientific and Business Grant Writing

**Administrative:** Lead coordinator for the daily processing of thousands of checks for payment and the mailing of confidential reports, meeting strict deadlines, and avoiding late fees.

**Problem Solving:** Designed a waste-management program involving Recycle Ann Arbor and a major book company, intended for the efficient handling of tons of paper, cardboard, plastic, metal, and glass, achieving net savings of \$20,000 per building annually and reducing company disposal obligations.

**Management:** Oversaw operations of an expanding research lab, providing expertise, commitment, and quality control during a time of significant transition.

#### EMPLOYMENT HISTORY

Senior Process Engineer, September 2016-Present, Zezee Corp., Ann Arbor, Mich.

Process Engineer: Technical Support, September 2012-September 2016, Zezee Corp., Ann Arbor, Mich.

Technical Professional, September 2010-September 2012, City of the Stars, Mich.

#### EDUCATION

**Master of Business Administration** (2015); GPA 3.9  
Southern Nazarene University, Bethany, Okla. (Online Program)

**Bachelor of Science** (Emphasis: Ecosystem/Environmental Business) May 2012  
Eastern Michigan University, Ypsilanti, Michigan

## Combination

- Emphasizes professional experience
- Best for those with years of experience
- Best for similar positions
- Highlights duration of employment
- Highlights notable employers

## Joe Applicant

123 Main Street • Oakland, CA 12345 • (123) 456-7890 • joe.applicant@email.com

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### EDUCATION COORDINATOR/SUPERVISOR

*Effectively managing staffs in both the blood bank and business arenas*

Results-oriented, high-energy, hands-on professional with 10+ years' experience and a successful record of accomplishments in the blood banking, training, and communication transmission industries.

*Key skills include:*

- Experience in Quality Assurance and Customer Service in Two Industries.
- Team Building & Leadership
- Excellent Communication Skills
- Internal & External Communications
- Experience in Training and Payroll

---

### PROFESSIONAL EXPERIENCE

AMERICAN RED CROSS, *Oakland, Calif.*

**EDUCATION MANAGER / EDUCATION COORDINATOR** (February 2013 – Present)

Facilitated successful educational project over the past five years for Northern California blood centers, with FDA regulated manufacturing equipment, as pertaining to CGMP, CFRs, Calif. State and American Association of Blood Bank (AABB) regulations.

*Notable accomplishments:*

- Provide daily operational review/quality control of educational accountability to meet regulations.
- Responsible for assuring uncompromised compliance with 23 organizational quality systems.

CORE COMMUNICATION INC., *Sunnyvale, Calif.*

**CABLE TELEVISION SUPERVISOR** (May 2008 – February 2013)

Supervised contract support for six AT&T Broadband systems located in the Bay Area.

*Notable Accomplishments:*

- Provided customer support/resolution, training in telephony and customer care.
- Handled quality control, payroll, special projects/plant extensions, and staff evaluations.

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### EDUCATION & CREDENTIALS

**SAN JOSE STATE UNIVERSITY**, San Jose, Calif.

Bachelor of Science (GPA; 3.8; Major: Administration of Justice; Graduated Cum Laude), May 2008

**Certifications**

NCCT Phlebotomy Technician Certification • NCCT Certified • CATV System Technician

**Information Technology Skills**

Microsoft Office Suite • ADP / Workforce Now • Proficient in Various Payroll Software Systems

# L·E·S·E·N

LOWER EAST SIDE EMPLOYMENT NETWORK

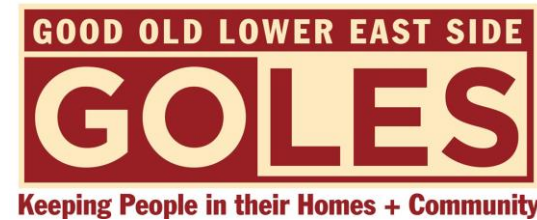
## Programs and contacts



[vwong@cpc-nyc.org](mailto:vwong@cpc-nyc.org)  
(212) 941-0041



Email: [osy@door.org](mailto:osy@door.org)



[jorge@goles.org](mailto:jorge@goles.org)  
(732) 806-0184



ESOL/JET:  
[jsanchez@henrystreet.org](mailto:jsanchez@henrystreet.org)  
Jobs Plus: 212.254.4333



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# RESOURCES & CONTACT INFORMATION

# LOCAL RESOURCES



## Henry Street Settlement

- Job Essentials Training Program (JET)
- ESOL Job Readiness
- Career Advancement Support

<https://www.henrystreet.org/programs/employment>



## Good Old Lower East Side (GOLES)

- Resume Development
- Mock Interviews
- Job Search Support

<https://www.goles.org>



## Department of Small Business Services, Workforce1 Centers

- Resume Development
- Prepare for an Interview
- Career Advancement Support

<https://www1.nyc.gov/site/sbs/careers/virtual-wf1cc.page>



A PROUD PARTNER OF THE  
AMERICAN JOB CENTER NETWORK



# ESCR RESOURCES

[www.nyc.gov/escr/contact](http://www.nyc.gov/escr/contact)



The screenshot shows the 'Work With Us' page for the NYC East Side Coastal Resiliency Project. The page features a navigation bar with 'Home', 'About', 'Project Updates', 'Community Engagement', and 'Contact'. A search bar is located in the top right. The main heading is 'Work With Us'. Below this, there are sections for 'Emergency Preparedness', 'Work With Us' (with a link), and social media sharing options. The primary content area is titled 'Subcontracting/Hiring Goals' and includes an 'Overview of ESCR Hiring Goals' section with a bulleted list: 'Minimally Woman-Owned Business (WOB)', 'Minority', and 'Small Business'. A 'Have a question now?' button is present. Below that is a 'Take Survey' button. A 'Featured Announcement' section highlights a 'February 16, 2022: ESCR Winter Virtual Information Session and Resource Fair | Spanish | Chinese'. At the bottom, there is a 'Work With Us' sidebar with a 'Work With Us' button and a 'Printable Survey | Spanish | Chinese' link.

NYC East Side Coastal Resiliency 311 Search all NYC.gov websites

NYC The East Side Coastal Resiliency Project

Translate | Text-Size

Home About Project Updates Community Engagement Contact Search

## Work With Us

### Emergency Preparedness

[Work With Us](#)

Share Print

The East Side Coastal Resiliency (ESCR) project is a public investment that will help drive the City's economy and create jobs in New York City neighborhoods. As the ESCR project is launched, information on training, careers and contracting opportunities will be posted here. We encourage individuals and local M/WBE and Section 3 firms to review the opportunities and resources below, as well as the factsheet outlining the [ESCR Subcontracting and Hiring Goals](#).

Our ESCR M/WBE and Section 3 representative is available at [community board meetings](#) and project events to provide updates and respond to questions.

Submit an inquiry through our [Public Inquiry Tool](#).

[Have a question now?](#)

We are continually working to make our hiring events helpful and relevant to the community. Please take this short survey to help inform upcoming events.

[Take Survey](#)

## Featured Announcement

**February 16, 2022: ESCR Winter Virtual Information Session and Resource Fair | Spanish | Chinese**

Attendees will learn about the project, training, hiring and subcontracting opportunities directly from the NYC Department of Design and Construction, the project General Contractors, and the Program and Construction Management teams. Event to be held from 4pm – 7pm. Register below! If you have additional feedback on the Work With Us Sessions or would like to identify your breakout sessions in advance opt to take a quick survey following your registration.

[Printable Survey | Spanish | Chinese](#)

### Subcontracting/Hiring Goals

**Overview of ESCR Hiring Goals**

The ESCR project is a public investment that will help drive the City's economy and create jobs in New York City neighborhoods. The project team is committed to providing and holding an inclusive and equitable environment to benefit the M/WBE, Section 3, and subcontracting goals, and to create a collaborative and supportive environment for all project team members.

There are four program goals related to hiring, subcontracting and subcontracting on the ESCR project which are:

- Minimally Woman-Owned Business (WOB)
- Minority
- Section 3
- Small Business Hiring

The ESCR project team has established goals for hiring and subcontracting opportunities and provides regular updates at Community Board and General Assembly Open House meetings.

[Address Resources on ESCR Hiring Goals](#)

ESCR Project Work With Us page content can also be accessed with our mobile app. [Scan QR code to learn more.](#)

NYC Department of Design and Construction NYC Department of Social Services NYC Department of Transportation NYC Department of Environmental Protection NYC Department of Parks and Recreation

### Work With Us

**ESCR Winter Virtual Information Session & Resource Fair**

Wednesday, February 16, 2022  
4:00pm - 7:00pm

The East Side Coastal Resiliency (ESCR) project is a capital program initiative, jointly funded by the City of New York and the Federal government, aimed at reducing the risk due to coastal storms and sea level rise on Manhattan's East Side from East Side Drive to 146th Street.

Learn about the project, training, hiring and subcontracting opportunities related to the ESCR Project from the project team and local career support partners.

Bring the list of names of the event, learn about the project and resources from:

- NYC Department of Design and Construction, Office of Diversity and Inclusion, Contracting Office
- Program and Construction Management Team (PCMT)
- Contractors for General Contractors (CGCs)

Then engage with local career support partners and industry representatives in the virtual job fairs of the event. Please register for the featured sessions which interest you most.

- Outcomes for General Contractors (CGCs)
- Outcomes for General Contractors (CGCs)

# ESCR CONTRACTOR RESOURCES



**IPC**  
RESILIENCY PARTNERS

Tiffany Asberry  
*Compliance Coordinator*

Email: [Jobs@IPCRP.com](mailto:Jobs@IPCRP.com)

Phone: 646-813-6693

[IPCRP.com](http://IPCRP.com)

Project Area 1 Contractor



**PCC**  
PERFETTO CONTRACTING CO. INC.

Rosemarie Treanor

Email: [rtreanor@perfettocontracting.com](mailto:rtreanor@perfettocontracting.com)

Phone: 718-858-8600  
Perfetto Contracting Co. Inc.  
[www.perfettocontracting.com](http://www.perfettocontracting.com)

Project Area 2 Contractor

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# Q & A

- ✓ **This session is for general questions**
- ✓ **Resume questions maybe directed to the experts in the Breakout Rooms**



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# REMINDERS

- ✓ Live recording will be added to ESCR  
Work With Us page: [www.nyc.gov/escr/contact](https://www.nyc.gov/escr/contact)

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# THANK YOU, PRESENTERS AND SUPPORTERS



- NYC Department of Design and Construction (NYCDDC),
- The ESCR Program and Construction Management Team – HNTB-LiRo,
- Lower East Side Employment Network (LESEN),
- Perfetto Contracting Co. (PCC),
- IPC Resiliency Partners (IPC)

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**END OF FIRST  
PORTION OF EVENT**

**NEXT  
BREAKOUT ROOMS**



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# POST MEETING RESOURCES

# ESCR, SPRING INFO SESSION -- Create and Upgrade Resume Package

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## Resources: Create and Upgrade Your Resume Package

**Resume Presentation: ESCR Quarterly Event, May 25, 2022**

<https://bit.ly/AboutResumesPresentation>

**Article: How To Use Social Media To Job Search**

<https://bit.ly/ResumesAndSocialMedia>

**Search by industry. View great resume designs. Get ideas to upgrade your resume**

<https://bit.ly/ResumeDesigns>





# ESCR, CAG Presentations which include Hiring Compliance Updates

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## CAG Virtual Meeting #19

Thursday March 24, 2022

**COMMUNITY  
ADVISORY  
GROUP (CAG)**

[Download 03/24/2022 Presentation](#)

[Stream the live recording](#)

## CAG Virtual Meeting #13

Tuesday, September 14, 2021

**COMMUNITY  
ADVISORY  
GROUP (CAG)**

[Download 09/14/2021 Presentation](#)

[Stream the Live Recording](#)

[Download 09/14/2021 Summary](#)

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