

Referral Guide – Jackson Heights Fire

Service	Service Provider	Explanation of Services	Contact Information
<u>Temporary Emergency Shelter</u>	<i>Housing Preservation and Development (HPD)</i>	<ul style="list-style-type: none"> • Case management • Housing/social service referrals • Temporary shelter 	Emergency Housing Services: 212-863-7660 Email: ehs-remote@hpd.nyc.gov
<u>Food Assistance</u>	<i>GetFood NYC</i>	<ul style="list-style-type: none"> • Emergency food distribution • Grab and Go Meals 	https://www1.nyc.gov/assets/dsny/contact/services/COVID-19FoodAssistance.shtml
	<i>Make the Road Queens</i>	<ul style="list-style-type: none"> • Food pantry 	92-10 Roosevelt Avenue Jackson Heights, NY 11371 866-365-2724 (<i>Please leave a message. Someone will call back to make an appointment.</i>) https://maketheroadny.org/
	<i>Evangelical Church of Christ is the Light</i>	<ul style="list-style-type: none"> • Food pantry 	89-16 48th Avenue Elmhurst, NY 11373 347-221-8365 Friday, 9 a.m. to 11 a.m.
	<i>Catholic Charities of Brooklyn and Queens</i>	<ul style="list-style-type: none"> • Food pantry referrals • Case management • HomeBase Services 	General Call Center 718-722-6001 Monday - Friday, 9 a.m. to 5 p.m. www.ccbq.org/service/food-pantry-network-2/
	<i>The Help Center at JASA</i>	<ul style="list-style-type: none"> • Social services including food, legal and home care for adults ages 60 years and older 	212-273-5272 Email: help@jasa.org www.jasa.org

Last Updated: 4/15/2021

For additional information, call 311 (212-639-9675 for Video Relay Service, or TTY: 212-504-4115).

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<u>Food Assistance</u> <u>(continued)</u>	<i>Mount Horeb Baptist Church</i>	<ul style="list-style-type: none"> • Food pantry 	109-20 34th Avenue Corona, NY 11368 718-639-9066 http://www.mounthorebbc.com
	<i>New Life Community Development Corp</i>	<ul style="list-style-type: none"> • Food pantry 	<u>New Life Community Development Corp</u> 82-10 Queens Boulevard Elmhurst, NY 11373 718-565-9844 Tuesday, 6 p.m. to 8 p.m., and Saturday, 11 a.m. to 1 p.m. https://newlifecdc.nyc/
	<i>The Salvation Army</i>	<ul style="list-style-type: none"> • Food pantry • Soup kitchen • Clothing • Spiritual counseling 	<u>Queens Temple</u> 86-07 35th Ave Jackson Heights, NY 11372 718-335-3693 Soup kitchen: Monday - Friday, 11:30 a.m. to 1:15 p.m. Food pantry: Tuesday - Thursday, 10 a.m. to 11:30 a.m.
	<i>Jewish Institute of Queens Emergency Food Program</i>	<ul style="list-style-type: none"> • Food pantry 	60-05 Woodhaven Boulevard Elmhurst, NY 11373 718-426-9369 Sunday, 12 p.m. to 1 p.m. https://www.jiqueens.com/
	<i>City Harvest</i>	<ul style="list-style-type: none"> • Food pantry • Soup kitchens • Mobile markets 	https://www.cityharvest.org/food-map/

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<u>Housing Assistance</u>	<i>American Red Cross</i>	<ul style="list-style-type: none"> General assistance (Emergency housing and immediate needs) 	1-877-733-2767
	<i>Catholic Charities Brooklyn Queens</i>	<ul style="list-style-type: none"> HomeBase housing assistance Move in assistance through the One-Shot Deal Program 	718-722-6001 Monday - Friday, 9 a.m. to 5 p.m.
	<i>FASTEN Program (co-located with Catholic Charities Brooklyn Queens)</i>	<ul style="list-style-type: none"> Move in assistance through the One-Shot Deal Program 	718-674-1000 Email: project@ccbq.org Monday - Friday, 9 a.m. to 5 p.m.
	<i>Neighborhood Housing Services of Queens</i>	<ul style="list-style-type: none"> Housing services 	Joel Santos Trinidad Email: jsantos@nhsofqueens.org 718-457-1017, ext: 04

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<p><u>Housing Assistance</u> <i>(continued)</i></p>	<p>Human Resources Administration (HRA)/ Department of Social Services (DSS)</p>	<p><i>Income-Based</i></p> <ul style="list-style-type: none"> • Move in assistance through the One-Shot Deal Program • Security deposits • HomeBase housing assistance • Financial counseling • Landlord and family mediation • Community social services • Food stamps • Cash assistance • Medicaid 	<p><u>HRA Center in Jamaica</u> 165-08-88th Avenue Queens, NY 11432 718-523-2146 / 718-883-8250 Monday - Friday, 8:30 a.m. to 5 p.m. https://a069-access.nyc.gov/accesshra/</p>
<p><u>Pet Assistance</u></p>	<p>Animal Care Centers of NYC and ASPCA (American Society for the Prevention of Cruelty to Animals)</p>	<ul style="list-style-type: none"> • Veterinary/medical care for pet(s) • Short-term emergency boarding • Surrender services • Pet supplies 	<p>ASPCA: 1-800-738-9437 Monday - Sunday, 8 a.m. to 12 a.m. For assistance with Lost & Found services, please call ACC 212-510-7107.</p>

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<u>Emotional & Spiritual Care</u>	<i>Department of Health and Mental Hygiene (DOHMH)</i>	<ul style="list-style-type: none"> • 24/7, confidential and multilingual crisis support services for those struggling with emotional distress or other mental health concerns • Vibrant Emotional Health administers the national Disaster Distress Helpline for SAMHSA, available to anyone in U.S., including territories • Vibrant Emotional Health operates NYC Well for the NYC DOHMH, available to anyone in New York City 	<p>24 hour hotline: 888-NYC WELL (888-692-9355)</p> <p>Text “WELL” to 65173</p> <p>Disaster Distress Helpline (24/7 hotline): 1-800-985-5990</p> <ul style="list-style-type: none"> • For Spanish, press 2 • SMS text “TalkWithUs” to 66746 • For Spanish text “Hablamos” to 66746 <p>Visit: disasterdistress.samhsa.gov</p>
	<i>New York Disaster Interfaith Services (NYDIS)</i>	<ul style="list-style-type: none"> • Referrals to spiritual care providers and trained disaster chaplains 	<p>212-669-6100</p> <p>Monday - Friday, 9 a.m. to 5 p.m.</p>
	<i>The Salvation Army Greater New York</i>	<ul style="list-style-type: none"> • Emotional and spiritual care services 	<p>212-337-7200</p> <p>Monday - Friday, 9 a.m. to 5 p.m.</p>

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<u>Legal Services</u>	<i>Communities Resist</i>	<ul style="list-style-type: none"> Housing legal advice and representation 	646-974-8761 Email info@communitiesresist.org Monday - Friday, 9 a.m. to 5 p.m. www.communitiesresist.org
	<i>Center for New York City Neighborhoods</i>	<ul style="list-style-type: none"> Referrals Tenant legal assistance 	646-786-0888 Monday - Friday, 9 a.m. to 5 p.m.

The City of New York is not accepting donations at this time. For additional information and updates, please visit the Jackson Heights, Queens fire [resource page](#).