

READY NEW YORK EMERGENCY REFERENCE CARD

Record your disaster plan details and contact information for all household members.



IN AN EMERGENCY

911: Emergencies

- Call 911 when you are in immediate danger or witness a crime in progress.
- Call 911 if you have a serious injury or life-threatening medical condition.

CONTACTING THE CITY

311: City Information

- Call 311 (212-639-9675 for Video Relay Service, or TTY: 212-504-4115) or visit NYC.gov when you need access to non-emergency services or information about City government programs.
- Do not call 311 for emergencies.
- 311 outside of New York City is 212-NEW-YORK (212-639-9675).

TO REPORT A UTILITY OUTAGE

- Con Edison 24-hour hotline: 1-800-752-6633 (TTY: 800-642-2308)
- PSEG Long Island 24-hour hotline: 1-800-490-0025 (TTY: 631-755-6660)
- National Grid 24-hour hotline: 718-643-4050 (TTY: 718-237-2857)

INSURANCE RESOURCES

FEMA:

1-800-621-FEMA or www.FEMA.gov

- **New York State Department of Financial Services**

1-800-342-3736 or www.dfs.ny.gov

GET INFORMED

- **NYC Emergency Management on Facebook and Twitter**

www.facebook.com/NYCEmergencymanagement

@nycemergencymgt

- **Notify NYC**

Register for free emergency notifications by getting the free mobile application, visiting NYC.gov/notifynyc, calling 311, or following @NotifyNYC on Twitter.

OTHER INFO

Language Spoken in the Household:

Local Meeting Place:

Meeting Place Outside Neighborhood:

Out-of-Area Contact Name:

Out-of-Area Contact Phone Number:

Last Updated:

NOTES

READY NEW YORK EMERGENCY REFERENCE CARD

Name:	1	2	3	4
Date of Birth:				
Work/School/Other Number:				
Mobile Number:				
Work/School/Other Address:				
Doctor's Name:				
Doctor's Phone Number:				
Prescriptions:				
Allergies/Special Medical Needs:				
Insurance Carrier/Policy Number:				