

# Follow the steps below to activate your payee/vendor account in PIP (Payee Information Portal)

If you need more details on any of these steps, see the full Activation Guide starting on page 2.

- 1. From the PIP home page, click the "Activate" button to begin.
- 2. Read and accept the "Terms and Conditions" page.
- 3. Search in PIP to determine whether your payee/vendor account exists (if you have done business recently with the City of New York, your account may already exist).

If your account is found, see the "Activating an Existing Vendor Account" Section, pages 4 through 6 of this guide:		If you are activating a brand new payee/vendor account, see the "Activating a New Vendor Account" Section, pages 7 - 15 of this guide:
4. Enter a valid 10-digit check nurcheck stub; or enter a 15-digit your online bank account; or enter se purchase order ID; or enter Se Code.	EFT number from nter contract or	Create a User ID and password and enter your e-mail address.
Create a User ID and password mail address.	d and enter your e-	<ul> <li>5. Click the link in the e-mail you receive from PIP to continue the activation process.</li> <li>The link will bring you to PIP, where you will log in using the case-sensitive User ID and password you established.</li> </ul>
Click the link in the e-mail you receive from PIP to complete the activation process.  The link will bring you to PIP, where you will	s. PIP, where you will	Determine whether you are activating as an individual or company, and enter a valid TIN number and any other required business information.
log in using the case-ser password you establishe clicking "Submit Activation"	d. The final step is	7. Provide your address(es) and contact information.
Note: If you would like to manage the coryou have on file with the City of Ne "Commodity Code Enrollment Guid information.	w York, See	<ul> <li>8. Manage your Business Information:</li> <li>Add the commodities or services your organization provides if you would like to receive solicitations from the City of New York.</li> <li>Add self-identified business types associated with your organization.</li> </ul>
If you would like to self-identify the business types associated with your organization, see the Additional Business Information section.		9. From the "Thank You" page, download and print the substitute W-9 Certification form, then sign, mail or fax it to the number indicated on the form.

If you need more details on any of the above steps, see the full Activation Guide starting on page 2.

This guide provides an overview of an account setup in the Payee Information Portal (PIP) for existing and new City payees/vendors.

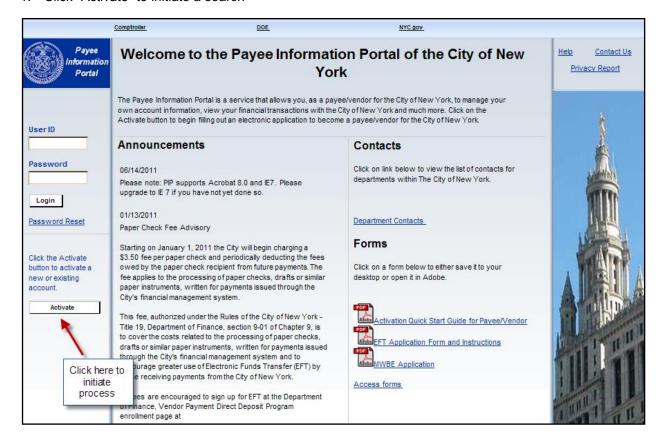
- If you have an <u>existing</u> payee/vendor code account from the City of New York, and wish to activate your account, please follow the instructions below for EXISTING PAYEE/VENDOR. (If you have more than one payee/vendor code number and cannot activate your desired account, please contact the City of New York at PIP@fisa.nyc.gov).
- If you are a <u>new</u> payee/vendor doing business with the City of New York for the first time, and need to create a new payee/vendor code account, please follow the instructions below for **NEW PAYEE/VENDOR.**

Remember - the User ID and Password you create are case-sensitive.

They will be needed to log into PIP.

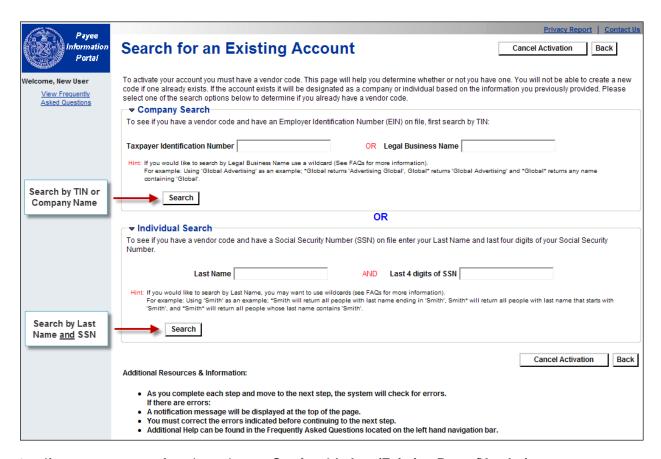
Before proceeding, you should first determine whether you already have an existing Payee/Vendor Code Account with the City of New York

1. Click "Activate" to initiate a search



- 2. Read the "Terms and Conditions" page and click on "Accept Terms"
- 3. Review the "PIP Activation Guidelines" page and click "Next"
- 4. Determine whether you will search by **Company** or by **Individual**; enter the pertinent information in the search field(s), then click "Search".

<sup>\*\*</sup>The distinction between these two is that an Individual's Taxpayer Identification Number is an individual's Social Security Number (SSN), whereas a Company's Taxpayer Identification is not a Social Security Number (SSN).



- If your account was found, continue to Section 1 below (Existing Payee/Vendor).
- If your account has NOT been found, and you believe you have an existing vendor code account, please try again. Read the hints on the screen for using wildcards to help your search. If you still cannot find your account, contact the City of New York at PIP@fisa.nyc.gov.
- If your account has NOT been found, and you are a <u>new</u> vendor conducting business with the City of New York for the first time, proceed to **Section 2 (for New Payees/Vendors).**

Activating an **EXISTING** Vendor Account

#### SECTION 1: EXISTING PAYEE/VENDOR (an existing account has been found)

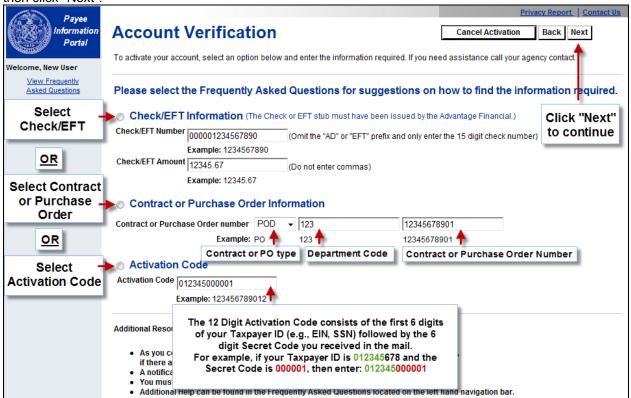
First, find your organization from the search results, then select the link next to it. There are different actions you can take – see the explanations below.

Search for an Existing Account Results Found Cancel Activation Back			
To activate your account you must have a vendor code. This page will help you determine whether or not you have one. You will not be able to create a new code if one already exists. If the account exists it will be designated as a company or individual based on the information you previously provided. Please select one of the search options below to determine if you already have a vendor code.  Company Search			
To see if you have a vendor code and have an Employer Identification Number (EIN) on file, first search by TIN:			
To see if you have a vention code and have an Employer Identification volumer (End) of fine, inst search by Thy.			
Taxpayer Identification Number OR Legal Business Name *Oracle*			
Hint: If you would like to search by Legal Business Name use a wildcard see FAQs for more information).  For example: Using 'Global Advertising' as an example; "Global returns 'Advertising Global', Global returns 'Global Advertising' and "Global" returns any name containing 'Global'.			
Search			
OR			
▼ Individual Search			
To see if you have a vendor code and have a Social Security Number (SSN) on file enter your Last Name and last four digits of your Social Security Number.			
Last Name AND Last 4 digits of SSN			
Hint: If you would like to search by Last Name, you may want to use wildcards (see FAQs for more information).			
For example: Using 'Smith' as an example; "Smith will return all people with last name ending in 'Smith', Smith' will return all people with last name that starts with 'Smith', and  "Smith will return all people whose last name contains 'Smith', and			
Search			
Jean-Chi Jea			
Vendor Number Legal Business Name Alias/DBA Name Activated?			
Vendor Number Legal Business Name Alias/DBA Name Activated?  NEW YORK ORACLE USERS GROUP INC. No Click here to activate your account			
ORDITAL ORDITA ORDITA ORDITA ORDITAL ORDITAL O			
VS000 Oracle USA Inc In Process Click to Continue Activation			
Has your account been found and listed above?			
Yes, but it is already activated  Click the "Contact your Administrator" link to determine who you need to contact for access.			
Yes, but it is not yet activated — Click the "Click here to activate your account" link to begin the process for activating your account.			
Yes, but the activation is already in progress Click the "Click to continue activation" link to login and continue activating your account.			
If you did not find your account and believe you have a vendor code, change your search criteria to be less specific by using wildcards (see Hint above). If you still did not find your account, please stop and call 212-857-1777 for assistance.			
If you have never received a payment from the City of New York and do not have a vendor code, you may activate in PIP and receive a new vendor code by clicking here.			

IF YOU SEE THIS LINK NEXT TO YOUR ORGANIZATION	WHAT IT MEANS / ACTION	
Contact your Administrator	An account has already been activated in PIP. Click the link to display the name of the administrator that has been established. Contact this individual to get your own User ID and password.	
Click to Continue Activation	Someone affiliated with you or your company did not finish activating the account. Click this link to complete the activation. Remember, you will be asked to verify the password that was originally created.	
Click here to activate your account	You or your company have done business with the City but did not activate the account. Click this link to activate. You will need ONE of the following to continue:  10-digit check number from the NYC check stub;  15 digit EFT number from your online bank account;  Contract or Purchase Order ID (3-part). (Can be requested from the payment-issuing agency).	

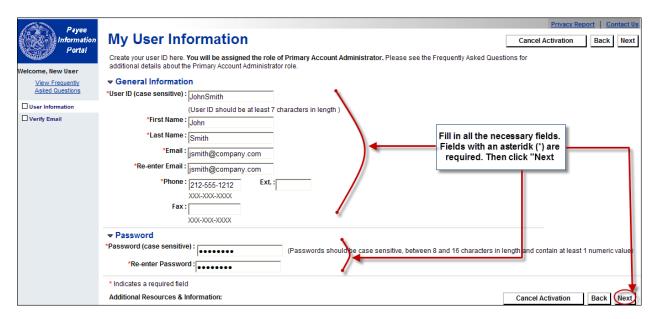
Activating an **EXISTING** Vendor Account

**Step 1.1:** On the "Account Verification" screen, verify your account by entering: 1) existing Check/EFT Information or 2) existing Contract/Purchase Order Information or 3) Activation Code that was mailed to you, then click "Next".



**Step 1.2:** Once PIP verifies your financial transaction, the "My User Information" page appears. Complete the required fields (\*) and click "Next".

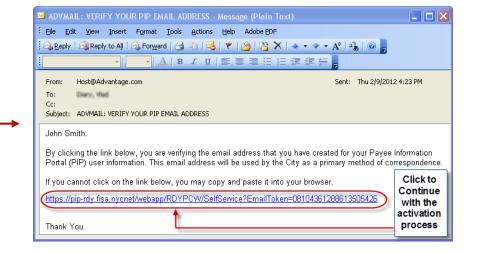
#### PLEASE REMEMBER YOUR USER ID AND PASSWORD.



Activating an **EXISTING** Vendor Account

Step 1.3: On the "Verify Verify Email Address Email Address" page, click To continue your PIP activation, we must verify your email address. When you receive the email we send you, follow the link provided or copy the "Next". An e-mail will be link into your browser. sent to the e-mail address Make sure your own security setting will not block the receipt of this email. To prevent the email from being blocked, add the following address to your email contacts : Host@Advantage.com A verification email will be sent. you entered. On the "Thank Click "Next" to continue. An email will be sent to the following address: jsmith@company.com -You" page, click "Close Back Next Browser" to exit PIP

**Step 1.4:** Open the verification email and click the link to continue the activation process. You will be taken to a PIP login page. (If you don't see an e-mail from PIP, check your spam folder or contact PIP@fisa.nyc.gov).

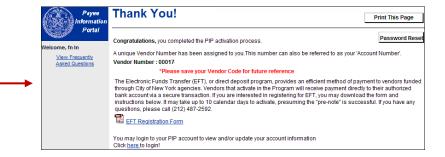


**Step 1.5**: Log in using the casesensitive User ID and Password you created.

> Note: Do not bookmark this page. You will be logging in from the PIP Home Page once your account is activated.



**Step 1.6:** Click on "Submit Activation" to complete the activation. When you see the following "Thank You" page, you are done. Now you will be able to log into PIP using your User ID and password (via the website <a href="https://a127-pip.nyc.gov">https://a127-pip.nyc.gov</a>). Remember, your User ID and password are both case-sensitive.

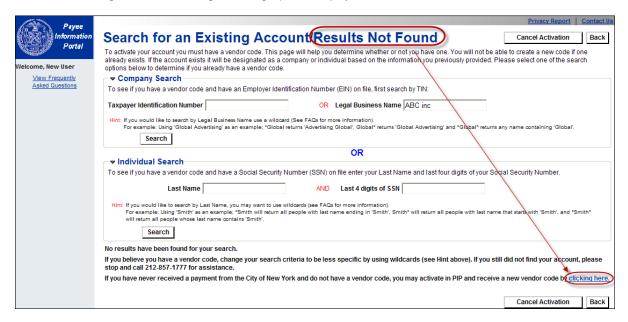


YOU HAVE COMPLETED THE ACTIVATION. SKIP THE REST OF THIS DOCUMENT.

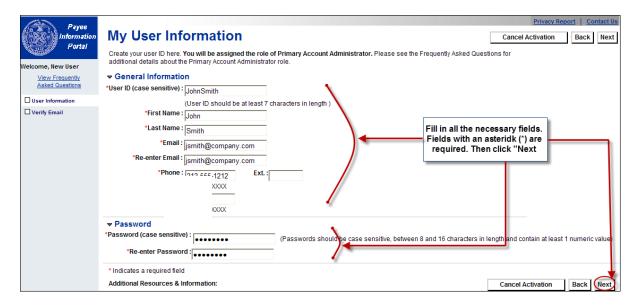
Activating a NEW Vendor Account

#### SECTION 2: NEW PAYEE/VENDOR (an account has NOT been found)

Use the "Clicking here" link to begin setting up a new payee/vendor code account.



Step 2.1: On the "My User Information" page, complete all the required fields (\*) and click "Next". PLEASE REMEMBER YOUR USER ID AND PASSWORD TO LOG INTO PIP.

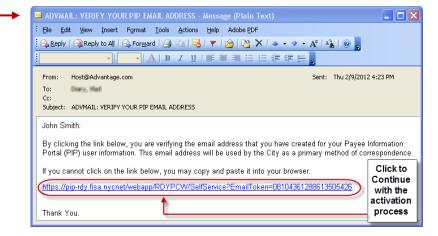


Activating a **NEW** Vendor Account

Step 2.2: On the "Verify Email Address" page, click "Next". An e-mail will be sent to the e-mail address you entered. On the "Thank You" page, click "Close Browser" to exit PIP. Click "Next".



**Step 2.3:** Open the verification e-mail and click the link. It will take you to a PIP login page. (If you don't see an e-mail from PIP, check your spam folder or contact PIP@fisa.nyc.gov).



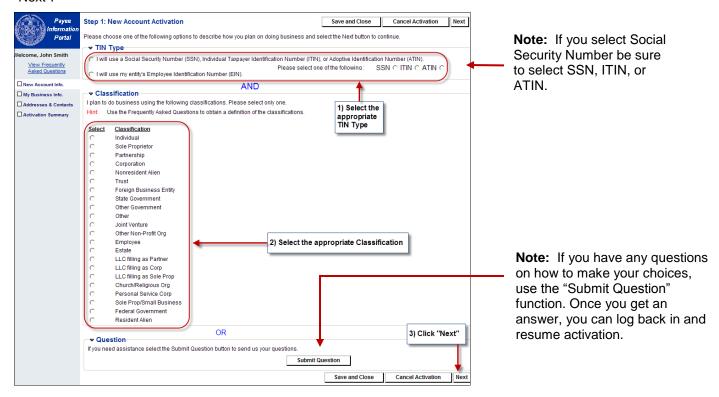
**Step 2.4:** Log into PIP using the casesensitive User ID and Password you created earlier.

> Note: Do not bookmark this page. You will be logging in from the PIP Home Page once your account is activated.

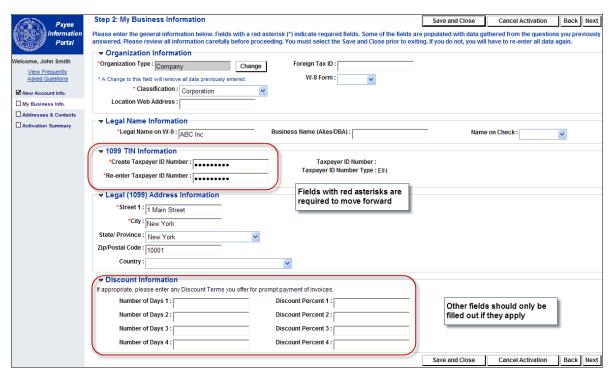


#### Activating a **NEW** Vendor Account

**Step 2.5:** Select the classification that applies to your particular business, indicating a TIN Type. Then click "Next".

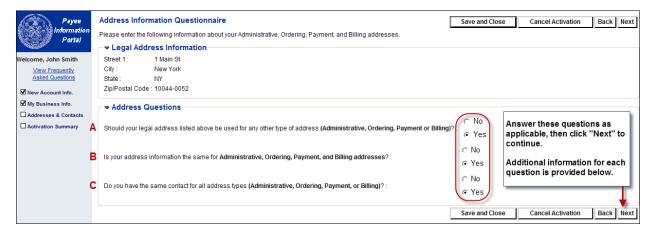


**Step 2.6:** Most of the fields on the "My Business Information" page will be pre-populated by the answers you submitted. Only required fields (\*) are necessary, but you should enter any other applicable information.



#### Activating a **NEW** Vendor Account

**Step 2.7:** From the previous step, you have already entered your Legal address. In this step, PIP will ask you for 4 additional types of addresses: an address for **Administrative** correspondence, an address for **Ordering** from you, an address for **Payment** to you, and an address for **Billing** you. You can specify the same or a different address for each of these 4 address types.

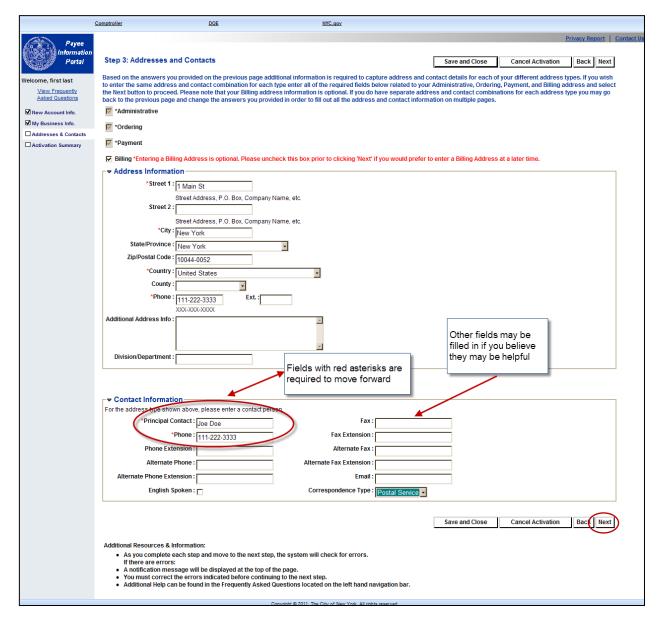


#### An explanation of the Address Questions:

- A: If your Legal address is the same address as <u>any one</u> of the additional 4 address types (Administrative, Ordering, Payment, Billing), choose "Yes" on A. Otherwise, choose "No".
- B: Regardless if you choose "Yes" or "No" on A above, if your Administrative, Ordering, Payment, and Billing addresses are all the same address, choose "Yes" on B. Otherwise, choose "No".
- C: To designate a single contact person for all 4 address types, choose "Yes" on C. Otherwise, choose "No".

#### Activating a **NEW** Vendor Account

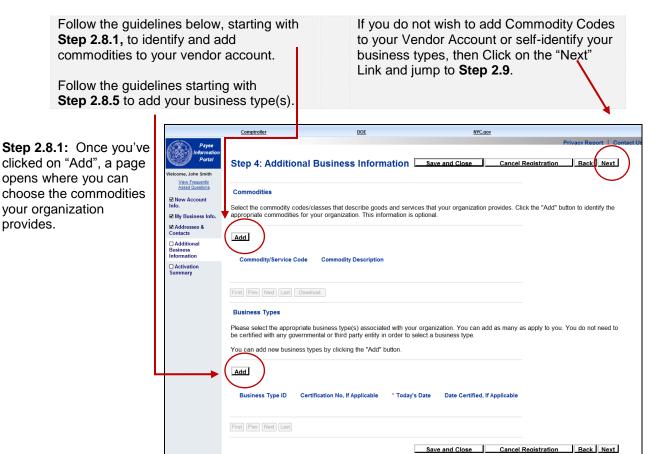
The example below shows what the Address and Contacts screen would look like if you answered "Yes" to all the previous questions.



After selecting "Next", the Additional Business Information Section should appear.

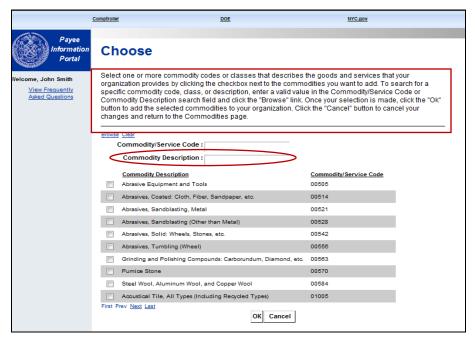
#### Activating a NEW Vendor Account

**Step 2.8.** On the Additional Business Information page, you have the option of adding commodities that describe the goods and services your organization provides in order to receive solicitations from the City of New York. If you have questions about the commodities that you need to add, click the "Frequently Asked Questions" link, illustrated below. You can also add the appropriate business types associated with your organization, such as self-identified minority-owned, woman-owned, veteran-owned and worker cooperative.



Activating a **NEW** Vendor Account

Step 2.8.2: You can Browse for commodities by Commodity/Service Code, if you have a code. The other option is to search by Commodity Description (See Commodity Code Enrollment Guide for more information).



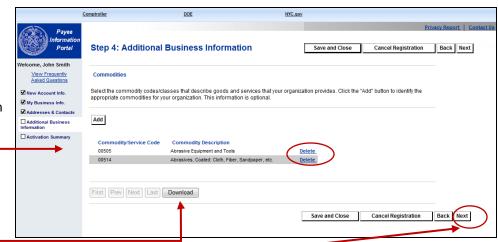
**Step 2.8.3:** Once you have selected commodities, select "OK" to Add them.



**Step 2.8.4:** Once you have selected "OK", the selected commodities appear in a separate listing.

You also have the option of deleting a Commodity Code you have previously selected.

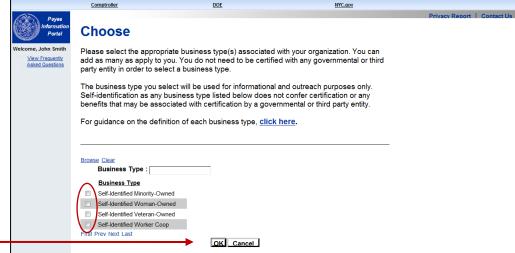
To download the list of your current commodities, click the "Download" button.



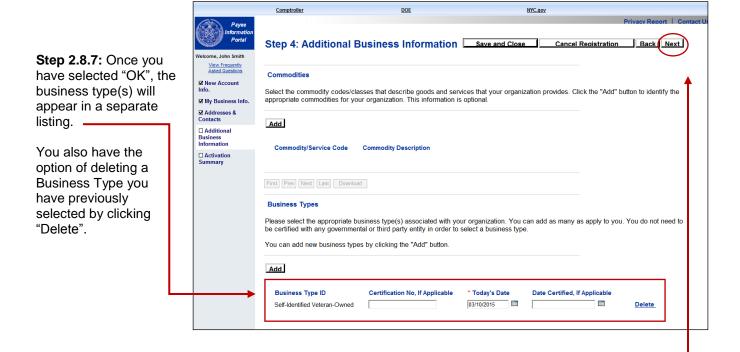
Click "Next" to continue on with the Activation of your new vendor account. Or go to step 2.8.5 to add your business types.

Activating a **NEW** Vendor Account

**Step 2.8.5:** Once you've clicked on "Add", a page opens where you can choose your organization's business types.



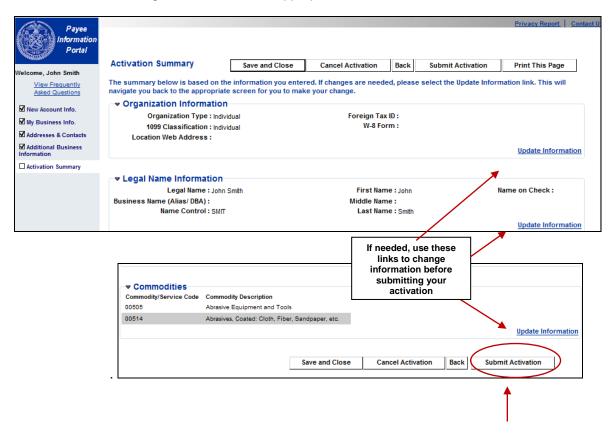
**Step 2.8.6:** Select all the business types that apply to your organization and select "OK".



Click "Next" to continue on with the Activation of your new vendor account.

#### Activating a **NEW** Vendor Account

**Step 2.9:** An Activation Summary page should appear summarizing all the Account, Business, Address, Contact, and Commodity information you have entered. Review all the information on this page. Use the Update Information link to change information in the appropriate sections.

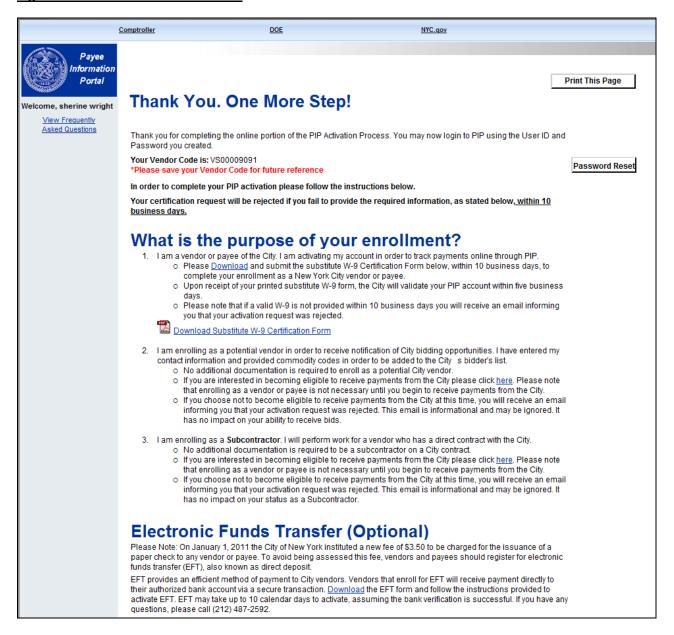


**Step 2.10:** Once you have determined that the information is correct, you can proceed with Activating your account by selecting the "Submit Activation" button.

Activating a **NEW** Vendor Account

**Step 2.11:** When the "Thank You" page appears it means that you are now able to log into PIP using your (case-sensitive) User ID and password via the website <a href="https://a127-pip.nyc.gov">https://a127-pip.nyc.gov</a>.

Please carefully read the instructions on this page, including the instructions for printing and sending the signed Substitute W-9 Certification.



For additional assistance call 212-857-1777.