



Department of
Youth & Community
Development



Community Needs Assessment Report (CNA)

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Fiscal Year
2023

Table of Contents

CNA Report FY2023

Mission Statement + Guiding Principles 03

Letter from the Commissioner 06

Community Needs Assessment 07

Appendix 26

Borough Overviews 30

Terms and Acronyms 41

About DYCD 42



Mission Statement

The New York City Department of Youth and Community Development (DYCD) invests in a network of community-based organizations and programs to alleviate the effects of poverty and to provide opportunities for New Yorkers and communities to flourish. Our vision is focused on improving the quality of life of New Yorkers by collaborating with local organizations and investing in the talent and assets of our communities to help them develop, grow, and thrive.

Guiding Principles



Opportunities for All



Stewardship



Holistic Approaches



Learning Organization



Integrity



Strategic Relationships



Inclusiveness



Community Voice



In 2022, DYCD embarked on a stakeholder engagement process that included collecting feedback directly from 28,751 residents across 41 Neighborhood Development Areas (NDAs). Residents were asked to indicate needs that are currently being met in both their household and community. Conversely, participants were asked to indicate areas in which their needs were not being met. Areas include, Food & Nutrition Assistance, Health Care, Mental Health, Financial Assistance, Immigrant and Citizenship Support, Legal Services, Transportation, Housing Assistance, and many more. We then ask participants to identify why their need was/was not met. Reasons from program location, cost, language barrier, and lack of program visibility were all options of choice. Prior to participants filling out their personal characteristics and employment status, they were asked to indicate the top three needs in their community. Factors such as housing, household (two parent, single, multigenerational, etc.), income and employment status are all intertwined and play an integral role in the quality of life for New Yorkers.

The data collected from our Community Needs Assessment (CNA) will be used by DYCD to fulfil its obligations as the local grantee for federal Community Services Block Grant (CSBG) funding that supports a wide variety of programs designed to address the conditions of poverty and promote neighborhood revitalization. In its capacity as the designated Community Action Agency for NYC, DYCD is advised by the Community Action Board, a citywide body that oversees community development efforts and works with Neighborhood Advisory Boards (NABs) in the neighborhoods that receive CSBG funding. The NABs are aligned with designated geographic districts known as Neighborhood Development Areas (NDAs) where poverty is concentrated. Currently there are 41 NDAs and 41 associated NABs, each with twelve seats. Among the key responsibilities of the NAB members is the assessment of community needs, and setting program and funding priorities for the benefit of the low-income residents in



DYCD meets standards required of Community Action Agencies, including the following:

- Analyze information collected directly from low-income individuals (Standard 1.2).
- Adopting a systematic approach for collecting, analyzing, and reporting customer satisfaction data (Standard 1.3).
- Collecting input from a variety of stakeholders such as community-based organizations, educational institutions, private sector employers, faith-based institutions, and public sector representatives (Standard 2.2).
- Publicizing the CNA by distributing a written report with findings and presenting the final CNA report to the CAB (Standard 3.1). In addition, the findings of the CNA will be reviewed by the NAB volunteer members across NYC in each of the 41 NDAs. The NABs will use those findings to assist DYCD in setting the CSBG funding priorities in each of the NDAs.
- Collecting qualitative and quantitative data, including statistics on poverty and its prevalence by gender, age, and race/ethnicity (Standard 3.2).
- Collecting and analyzing both qualitative and quantitative data on its low-income, geographic service areas, i.e., Neighborhood Development Areas or NDAs in NYC (Standard 3.4).
- Considering causes and conditions of poverty (Standard 3.4).
- Soliciting customer input as part of strategic planning (Standard 6.4).

Letter from the Commissioner



Dear New Yorkers:

On behalf of the NYC Department of Youth & Community Development (DYCD), thank you for your interest in the Fiscal Year 2023 Community Needs Assessment (CNA).

The Community Needs Assessment process is designed to gain insight from New Yorkers about the highest priority needs in their neighborhoods. The data extracted from our findings are utilized to improve the well-being of communities across the boroughs, and the quality and accessibility of our programs. The information received through this latest Assessment indicates that among all the tabulated areas in New York City, the needs that take top priority are Food and Nutrition Assistance, Health Care, Summer Programs, Financial Assistance, and Mental Health Services. In understanding the community's core needs, DYCD, under the leadership of Mayor Eric Adams, has embarked on a design and implementation process that strengthens our current services, and extends our bandwidth to provide new resources to New Yorkers in need.

DYCD remains diligent in building cross-functional collaborative relationships with the communities we serve through program integration, streamlined analytics platforms, and incentivized group efforts, such as our Neighborhood Advisory Boards (NABs)—community stakeholders who play an integral role in the program design process. Members use the feedback gathered within their neighborhoods to vote on the prioritization and disbursement of funds to local DYCD-funded programs. The results of the CNA survey will allow DYCD to identify and partner with various NYC agencies and community-based organizations to better connect participants to resources throughout the city. We will also continue to implement marketing strategies to improve the awareness of our platforms, such as discoverDYCD—a user interface platform that simplifies the process of finding DYCD-funded services within prospective participant areas.

In keeping with our mission statement, DYCD prides itself on investing in programs that alleviate the effects of poverty, and strives to provide opportunities for New Yorkers and communities to flourish. With our guiding principles, such as opportunities for all, inclusiveness, holistic approaches, and community voice in mind, DYCD will continue to utilize our CNA surveys to improve the quality of life of New Yorkers.

*Commissioner
Keith Howard*



Community Needs Assessment

A. Planning & Development Process

DYCD engaged in extensive planning activities to develop the Community Needs Assessment (CNA) involving agency leadership and multiple divisions within DYCD: data analytics; planning, research, and program development; evaluation; and program operations. The main planning and development tasks involved were as follows:

- Leveraging insights provided by community members in the 2019 CNA and subsequent stakeholder engagement activities conducted by DYCD.
- Redesigning the survey to be inclusive of youth and adults alike. Ensuring that all members residing in an NDA, despite age, had an opportunity to vote on programmatic priorities and resource allocation.
- Creating and executing survey distribution and collection strategies that engage a diverse array of stakeholder groups, including adults, youth, retail establishments, faith-based leaders, public school principals, and elected officials in the Community Needs Assessment process.
- Streamlining our process with an evaluation vendor to create survey templates, scan surveys, clean data, and deliver final datasets for analysis to DYCD.



B. Stakeholder Engagement Process

The Community Needs Assessment is a stakeholder engagement process through which DYCD collects feedback from New Yorkers aged 14 and up, and community members in 41 Neighborhood Development Areas (NDAs) about the programs and services needed in their community. DYCD and Neighborhood Advisory Boards (NABs) use this feedback to develop programs and allocate federal Community Services Block Grant (CSBG) funds.

In 2019, DYCD institutionalized a process to continuously collect, reflect on, and strategically utilize CNA stakeholder feedback to inform the priority-setting process. The process, tools utilized, and methodology implemented is as follows:

1. For this CNA, 28,751 surveys were collected via email and in person from residents in New York City. With commitment to prioritizing stakeholder engagement, NAB members distributed surveys at community events, meetings, and areas of high-volume traffic (e.g., subway stops and shopping districts). DYCD Community Development, Beacon, and Cornerstone staff distributed to program participants and their families as well as to community residents.

Residents were asked a range of need-based questions, and those findings were utilized for a variety of initiatives across the agency. After identifying the programs and services respondents felt were needed but not received in the last 12 months, they were asked to indicate a primary reason as to why that need was not met. Choices ranged from:

- Program was Too Far Away
- Did Not Know Where to Go
- Cost Too Much
- Programs Not Offered During a Time I Could Go
- Turned Away/Waitlisted by Program
- Not Provided in My Language
- Poor Quality of Service
- Did Not Know Help Was Available
- Other

2. Given that demographic compositions, needs, and environmental circumstance are subject to change rapidly in communities, DYCD conducts Community Conversations throughout the year. These conversations entail asking NAB members and community thought partners alike to identify whether the top five service gaps identified in the CNA report reflect the current circumstances. If not, new needs are identified, and designated “data collectors” tally the frequency of each new need. Most notable discussions occurred post-pandemic. Top needs identified during the Community Needs Assessment were Food and Nutrition Assistance, Health Care (Dental, Medical), Summer Programs, and Financial Assistance. Based on the current socioeconomic and cultural environment, new needs have emerged, such as: Safety and Crime Prevention, Mental Health, and Housing Assistance.



For example, in East Flatbush (NDA Brooklyn 17), 33% of survey respondents indicated that elementary afterschool programs were lacking in their household. In reviewing why this need was unmet, approximately 70% of respondents said this service cost too much. Another example is Soundview (NDA Bronx 9), where 38% of participants chose Financial Assistance as a need most prevalent within their household. Correspondingly, 45% agree that it was a struggle to locate places that offer services in this area. DYCD analyzes NDA's data responses to these questions, and presents such findings to various stakeholders to supplement Community Conversations.

FY 23 Community Needs Assessment Findings:
Percent of NDA Survey Respondents with Individual Needs in the last 12 months



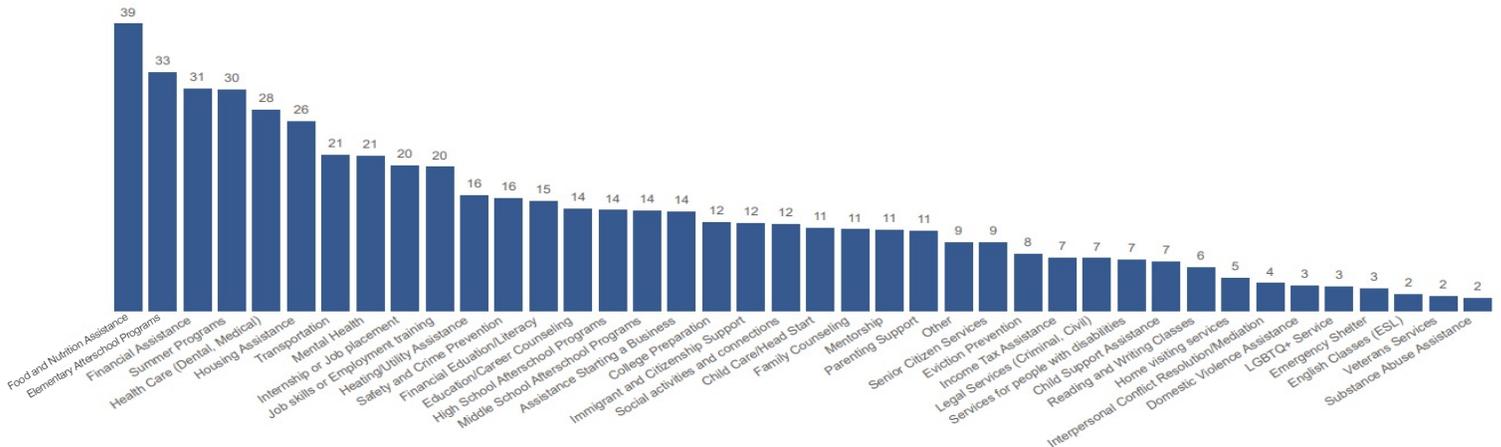
NDA
 BK NDA 17

Number of NDA Survey Respondents

596

We asked residents to choose programs or services that are most needed in their household. Below are the programmatic needs identified.

Percent of NDA Survey Respondents with Individual Need



FY 23 Community Needs Assessment Findings: NDA Survey Respondents Reason For Need Not Met

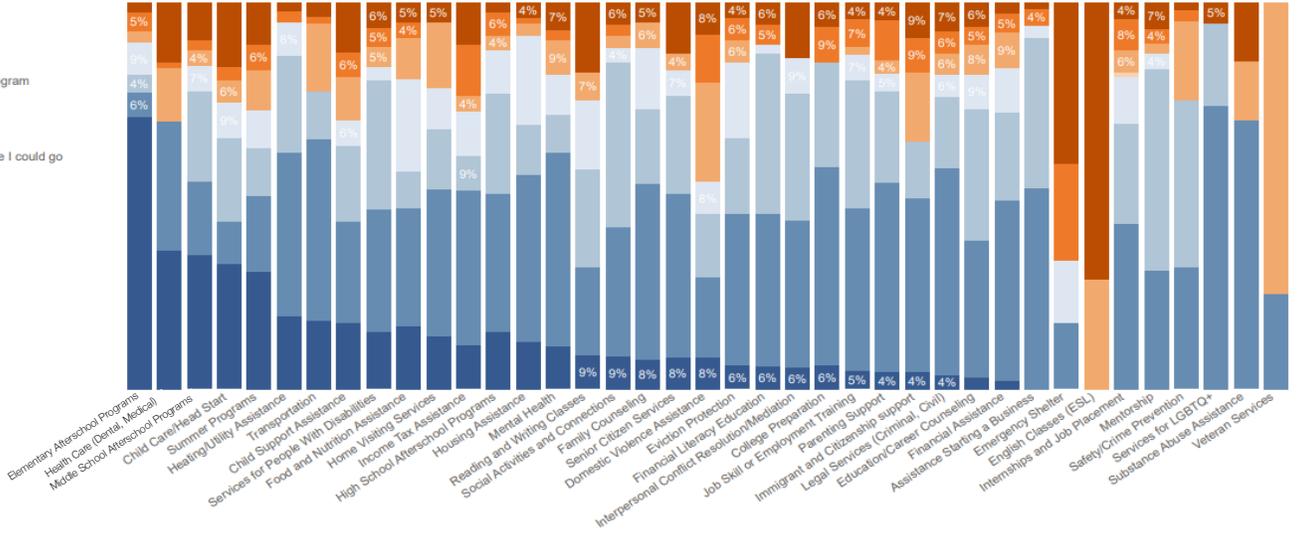


NDA Number of NDA Survey Respondents
BK NDA 17 **373**

We asked respondents to identify the reasons they were unable to access needed programs and services. Below are the barriers they identified.

Barriers to Accessing Needed Services

- Cost too much
- Did not know where to go
- Did not know help was available
- Turned away or waitlisted by program
- Not provided in my language
- Poor quality of service
- Program not offered during a time I could go
- Program was too far away



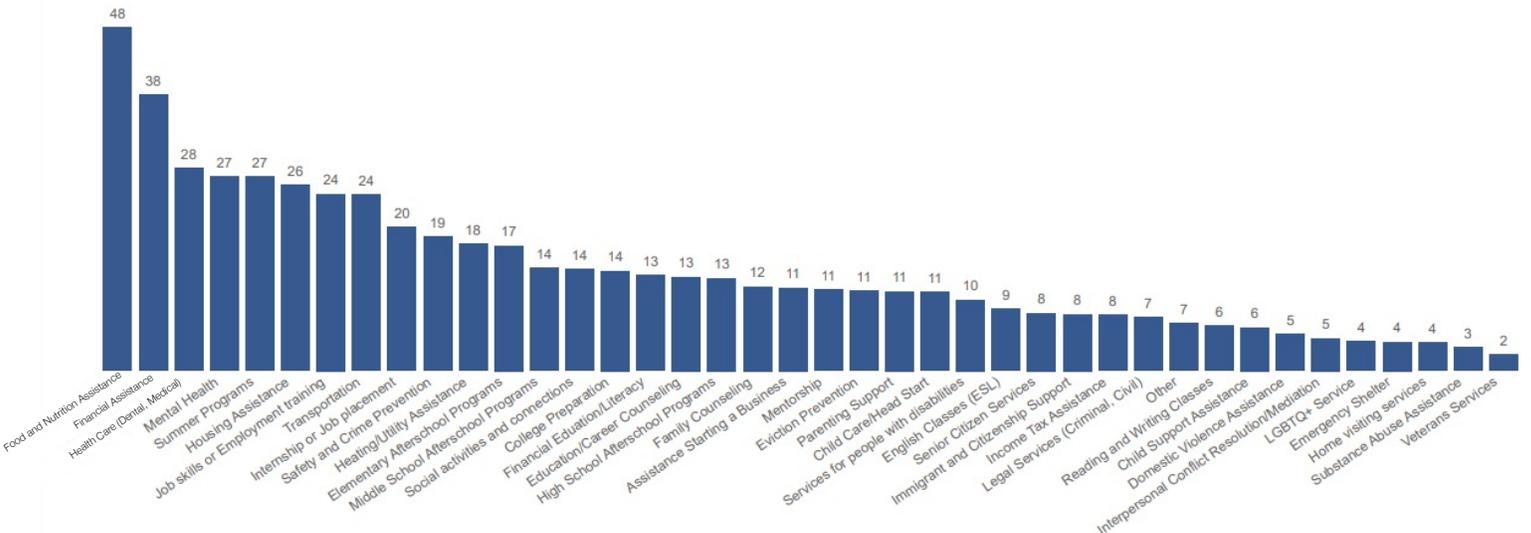
FY 23 Community Needs Assessment Findings: Percent of NDA Survey Respondents with Individual Needs in the last 12 months



NDA Number of NDA Survey Respondents
BX NDA 9 **662**

We asked residents to choose programs or services that are most needed in their household. Below are the programmatic needs identified.

Percent of NDA Survey Respondents with Individual Need



FY 23 Community Needs Assessment Findings: NDA Survey Respondents Reason For Need Not Met



NDA

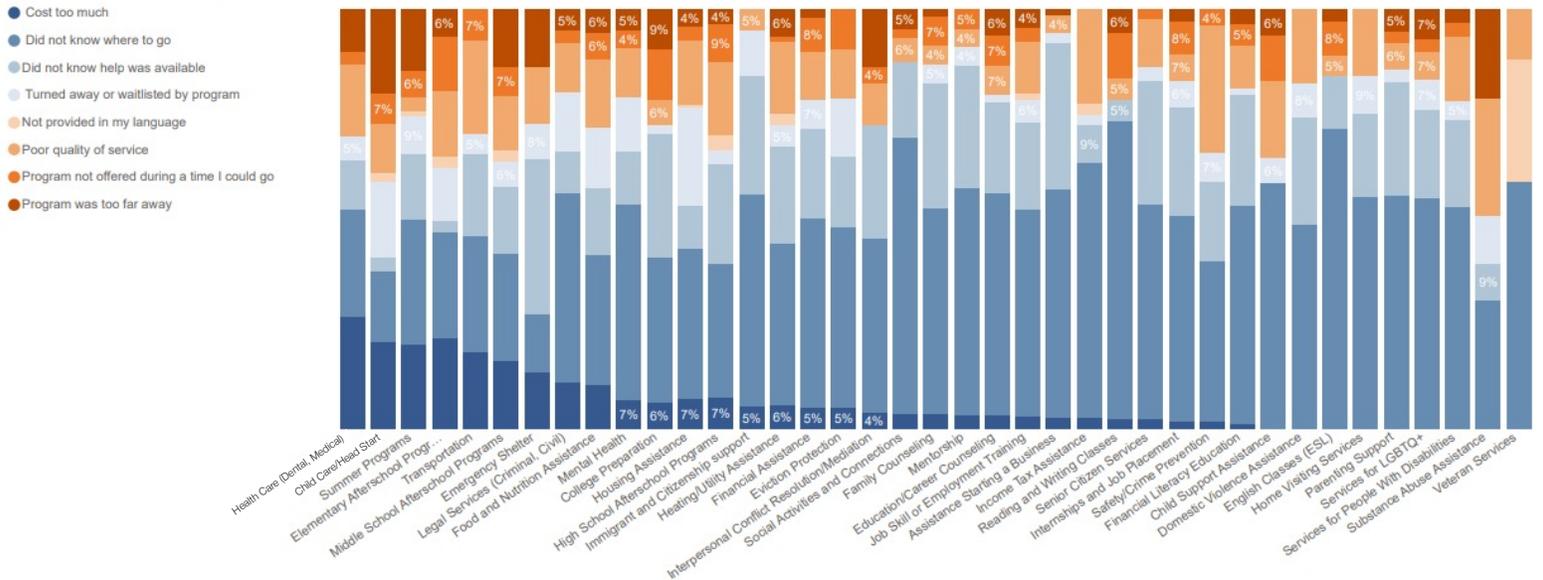
Number of NDA Survey Respondents

BX NDA 9

400

We asked respondents to identify the reasons they were unable to access needed programs and services. Below are the barriers they identified.

Barriers to Accessing Needed Services



For the CNA, respondents were charged with choosing household needs over the course of 12 months. Unlike our 2019 CNA, participants were not limited to one program or service nor had customized response options for their NDA. Survey participants were told that their responses to the question would determine how funding is distributed within their community.

In addition to our need-based selection process, the survey captured demographic information on the respondent's race, sex, gender identity, age, primary language spoken at home, disability and employment status, household income, and types of residence.

Only individuals who were at least 16 years old and lived or worked in the NDA from which the survey was being distributed were eligible to participate in the CNA. Data collectors were trained on determining eligibility through a series of questions posed to the prospective participant.



24,187

Online Surveys



4,304

Paper Surveys

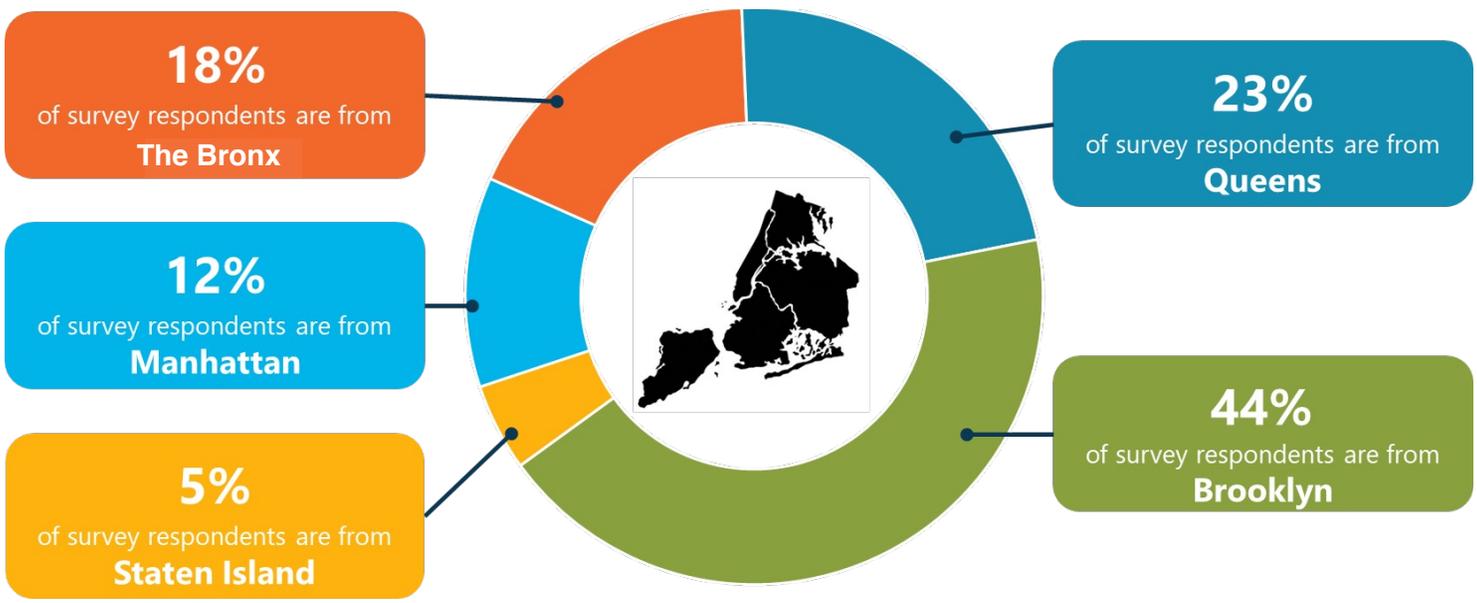
Outreach Methods: The Department of Youth and Community Development (DYCD) administered the Community Needs Assessment for New York City using both an online survey platform (SurveyMonkey), and a paper survey administered by Neighborhood Advisory Board (NAB) volunteers in their communities.

The first-ever online survey was disseminated broadly to current providers, participants, and other stakeholders. DYCD coordinated with Summer Youth Employment Program (SYEP) alumni and other NYC agencies to disseminate, including NYC Aging and Department of Probation (DOP). NAB members canvassed their NDA communities and promoted the online and paper surveys in buildings and businesses where they live, through public hearings, volunteer canvassing, National Night Out, and other tabling events. DYCD staff also promoted the survey at NYC Aging's Older Adult centers, Manhattan's Financial District, and New York City Council offices, among other locations.

A total of 28,751 people across the five boroughs of New York City responded to the Community Needs Assessment, with most of the responses from Brooklyn.



Survey Responses by Borough



(N=28,751)

Characteristics of New Yorkers Responding to the Community Needs Assessment

New Yorkers who responded to the Community Needs Assessment **included community members, school leaders, business leaders, faith leaders, and elected officials.** They reflected the diversity of the city: 31% of respondents identified as Black or African American, 27% as Hispanic, 26% as Asian, and 23% as White or Caucasian.

In comparison, according to data from the American Community Survey (2016-2020) census, the New York City population is 32% White, 29% Hispanic/Latino, 21% Black or African American, and 14% Hispanic/Latino. Seventy-six percent of respondents identified as female.



Primary Languages Spoken at Home

110	Arabic	11,523	English
102	Haitian Creole	3,647	Chinese
53	French	2,361	Spanish
47	Urdu	346	Another Language
32	Korean	208	Russian
23	Yoruba	155	Yiddish
22	Italian	141	Bengali





Community Needs Assessment respondents indicated **more than 14 different primary languages spoken at home**, including English (61%), Chinese (19%) and Spanish (13%). According to the American Community Census, 52% of New Yorkers speak English at home, 24% speak Spanish, and 6% Chinese.

Most needs assessment respondents were between the ages of 25 and 44 (47%), or between the ages of 45 and 64 (31%). In comparison, the census data indicates that 31% of New Yorkers are 25-44, and 25% are 45-64.

Race/ethnicity	
6,031	Black or African American
5,247	Hispanic
5,116	Asian
4,488	White or Caucasian
3,211	Another Race or Ethnicity
335	American Indian or Native American
148	Native Hawaiian or Other Pacific Islander

Age	
8,175	25 – 44
5,303	45 – 64
2,122	Over 65
1,577	19 – 24
700	Under 18

Community Leaders	
1,008	School Leaders
805	Business Leaders
415	Faith Leaders
80	Elected Officials

Gender Identity	
14,323	Female/Woman
3,691	Male/Man
519	Prefer not to say
118	Non-binary
48	Transgender
6	Another gender identity

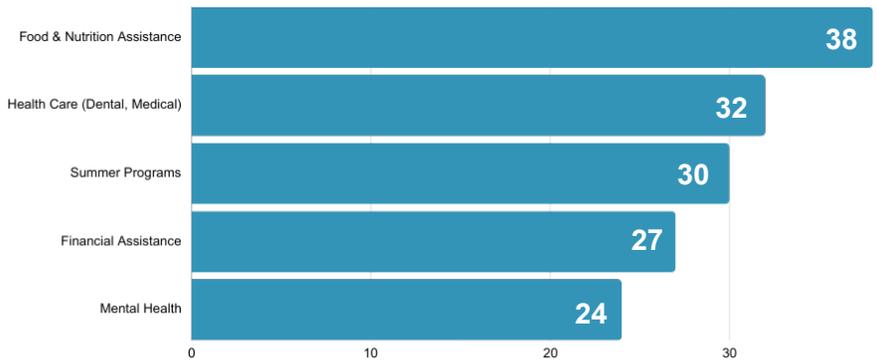


TOP NEEDS IN NEW YORK CITY

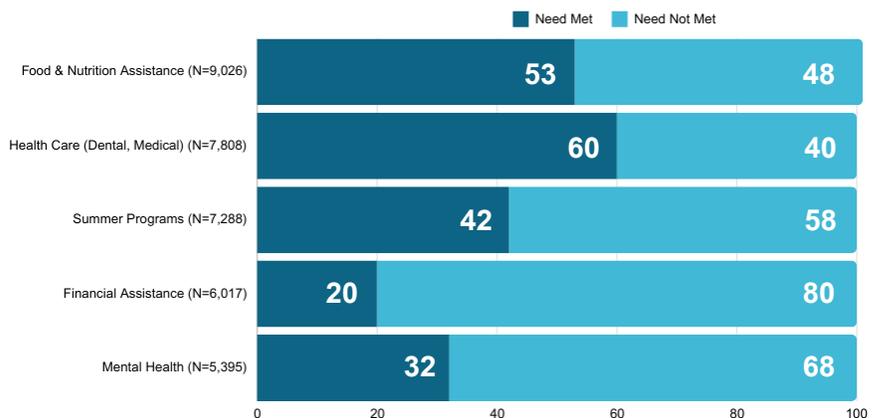
Most Frequently Reported Individual and/or Household Needs, Citywide

New Yorkers were asked to identify needs that they—or members of their household—experienced in the past 12 months.

Across the city, the top five most frequently reported needs were food and nutrition assistance (38%), health care (32%), summer programs (30%), financial assistance (27%), and mental health (24%). More than half who identified food and nutrition assistance and health care as a need said that their need was met. However, most top of these top needs remained unmet.



Percent of Survey Respondants to Community Needs Assessment (N=28,491)



Percent of Survey Respondants to Community Needs Assessment

- **Food and Nutrition Assistance:** Of the 9,026 New Yorkers that indicated food and nutrition as a top need, 53% reported that the need was met whereas 48% reported that the need was not met.
- **Health Care:** Of the 7,808 that indicated health care as a top need, 60% reported that the need was met whereas 40% reported that the need was not met.
- **Summer Programs:** Of the 7,288 that indicated summer programs as a top need, 42% reported that the need was met whereas 58% reported that the need was not met.
- **Financial Assistance:** Of the 6,017 that indicated financial assistance as a top need, 20% reported that the need was met whereas 80% reported that the need was not met.
- **Mental Health:** Of the 5,395 that indicated mental health as a top need, 32% reported that the need was met whereas 68% reported that the need was not met.

In addition, New Yorkers identified other individual unmet needs, most frequently including:

- **Assistance starting a business:** 93% of the 2,253 who identified this need said it was not met.
- **Safety/crime prevention:** 88% of the 3,981 who identified this need said it was not met.
- **Interpersonal conflict resolution/mediation:** 88% of the 788 who identified this need said it was not met.
- **Mentorship:** 86% of the 2,247 who identified this need said it was not met.
- **Family counseling:** 85% of the 2,366 who identified this need said it was not met.



Reported Needs by Borough

BRONX (N=4,978)
Food and Nutrition Assistance (47%)
Financial Assistance (35%)
Health Care (Dental, Medical) (30%)
Mental Health (28%)
Summer Program (27%)
Transportation (24%)
Job Skills or Employment Training (24%)
Internship or Job Placement (21%)
Elementary Afterschool Programs (21%)

BROOKLYN (N=12,371)
Food and Nutrition Assistance (36%)
Health Care (Dental, Medical) (33%)
Summer Programs (29%)
Transportation (25%)
Elementary Afterschool Programs (24%)
Financial Assistance (24%)
Mental Health (21%)
Housing Assistance (20%)

MANHATTAN (N=3,382)
Health Care (Dental, Medical) (33%)
Summer Program (33%)
Food and Nutrition Assistance (30%)
Mental Health (29%)
Elementary Afterschool Programs (26%)
Transportation (26%)
Financial Assistance (22%)
Safety and Crime Prevention (20%)
Middle School Afterschool Programs (20%)

STATEN ISLAND (N=1,291)
Health Care (Dental, Medical) (32%)
Food and Nutrition Assistance (31%)
Summer Programs (31%)
Elementary Afterschool Programs (25%)
Mental Health (23%)
Transportation (23%)
Financial Assistance (22%)

QUEENS (N=6,469)
Summer Program (35%)
Food and Nutrition Assistance (31%)
Health Care (Dental, Medical) (30%)
Elementary Afterschool Programs (27%)
Financial Assistance (23%)
Mental Health (22%)
Transportation (22%)

Reasons Individual and/or Household Needs Were Not Met

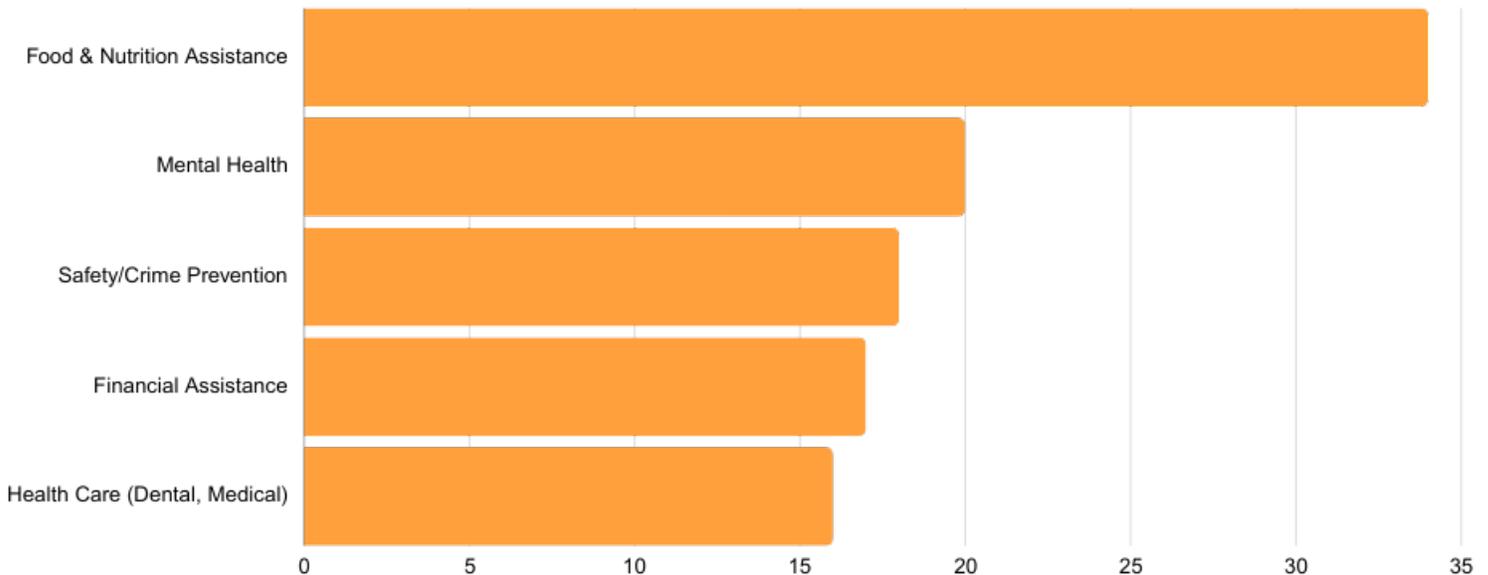
New Yorkers were asked why their individual and/or household needs were not met.

The most frequent reason was that they did not know where to go to access services (43%). In addition, at least 20% of respondents said that: they didn't know that services were available (28%), the services cost too much (25%), or they were turned away or waitlisted (22%). In addition, 18% said they experienced poor quality of services.

Top Reasons Needs Were Not Met City-Wide (N=16,787)	
Did not know where to go	43%
Did not know was available	28%
Cost too much	25%
Turned away or waitlisted	22%

Five Most Identified Citywide Needs

New Yorkers were asked to identify the top three needs in their community over the past 12 months, out of the 39 needs list in the Community Needs Assessment.



Percent of Community Needs Assessment Respondants (N=18,773)

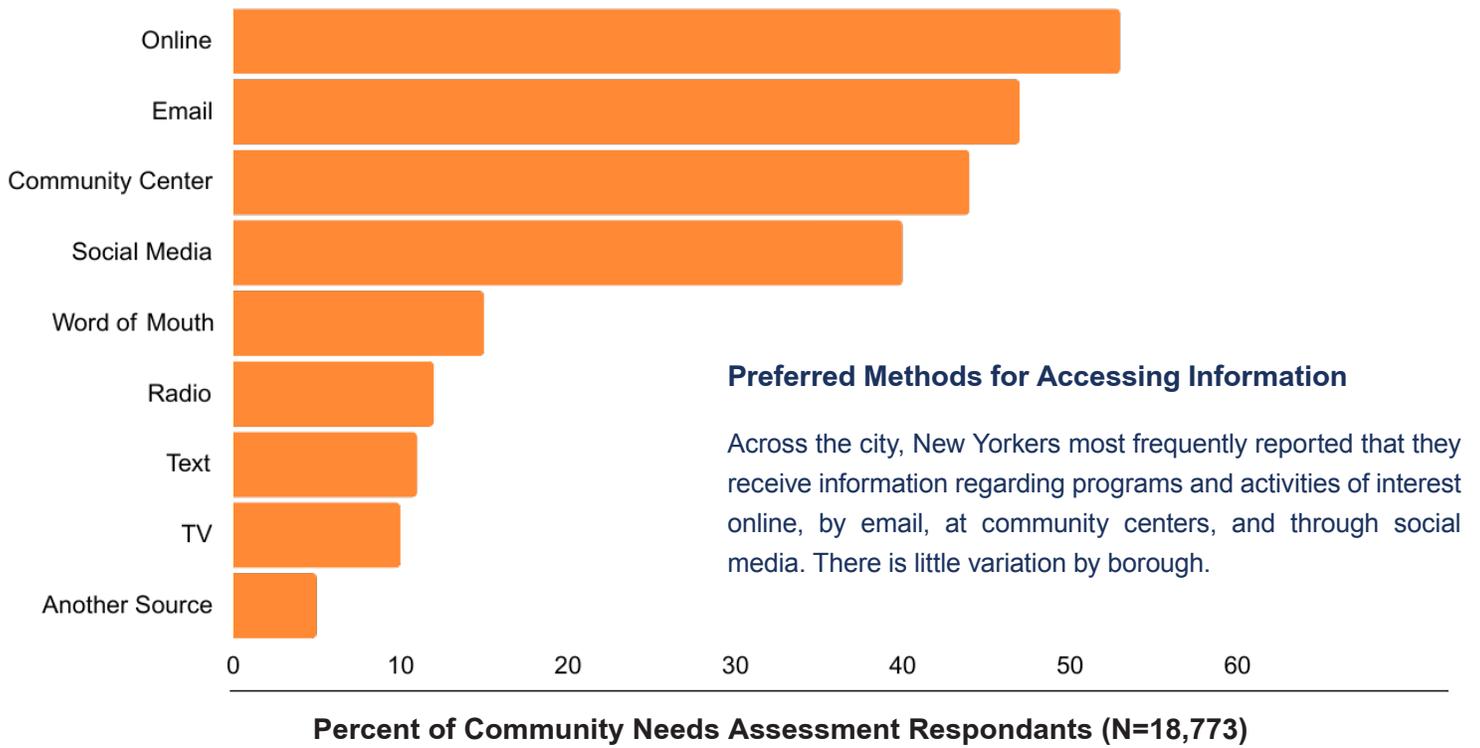


- **Housing assistance** was a top community need in the Bronx and in Brooklyn (identified by 18% and 17% of respondents in each borough, respectively)
- **Elementary-grades afterschool programs** were a top community need in Queens and in Manhattan (16% and 15%)
- **Summer Programs** were a top community need in Staten Island and in Queens (17% and 16%)

Top Community Needs, Among Community Leaders

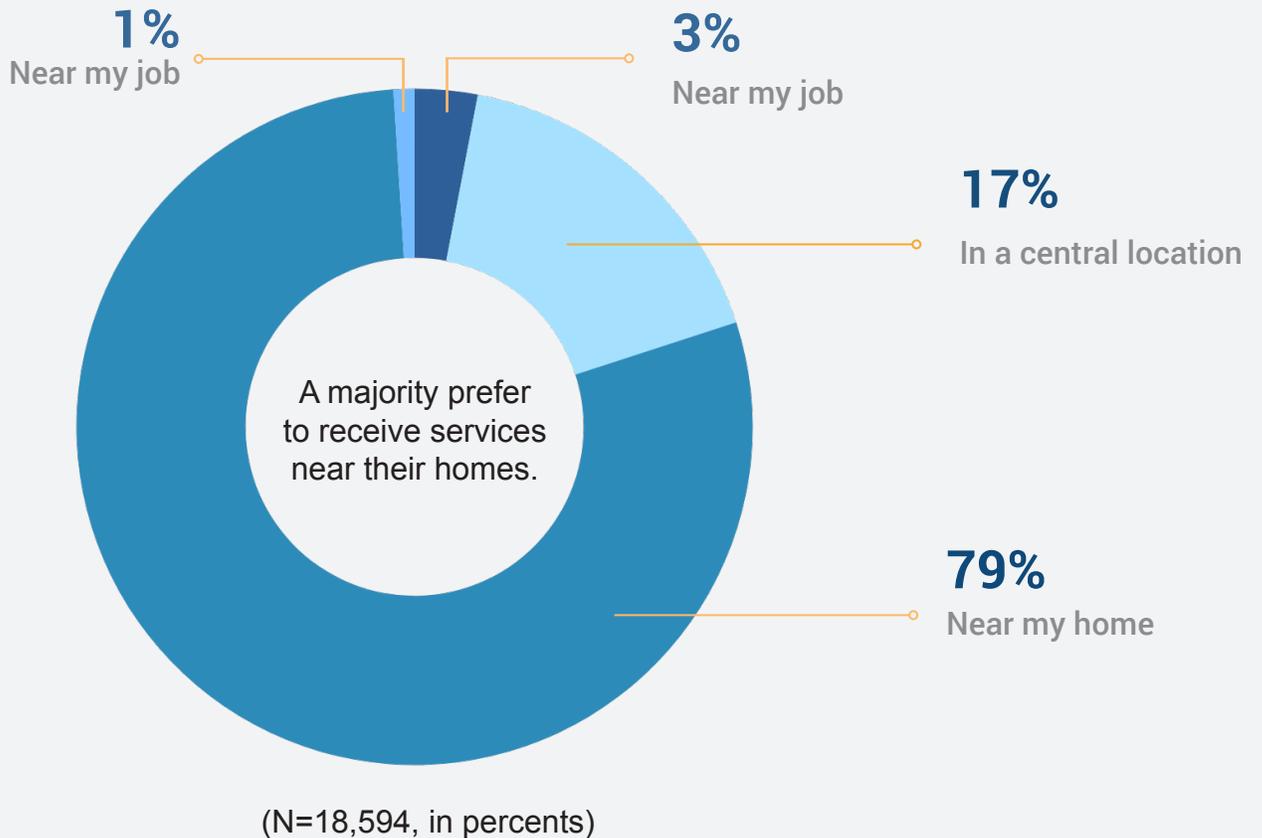
At least 20% of faith leaders, school leaders, elected officials, and business leaders identified the following as top needs in their communities:

FAITH LEADERS (N=415)
Food and Nutrition Assistance (44%)
Mental Health (26%)
Financial Assistance (20%)
Housing Assistance (20%)
SCHOOL LEADERS (N=1008)
Food and Nutrition Assistance (35%)
Mental Health (28%)
Safety/Crime Prevention(22%)
BUSINESS LEADERS (N=805)
Mental Health (25%)
Safety/Crime Prevention (25%)
Food and Nutrition Assistance (24%)
ELECTED OFFICIALS (N=80)
Food and Nutrition Assistance (32%)



Service Location Preferences

Across the city, over three quarters of New Yorkers indicated that they prefer to receive services near their homes.





Next Steps

The stakeholder feedback collected through the CNA will be instrumental in informing DYCD's strategic planning and direction. Based on these findings, the next steps for the agency will include:

Developing and Supporting New Partnerships

Given the top priorities, DYCD's interest in leveraging partnerships at the agency and providers in a coordinated campaign to address these needs remains paramount. DYCD will share these findings and enter dialog about feasible next steps with several sister agencies that were very helpful in helping to raise awareness of the survey, including: Department of Social Services, Department for the Aging, Department of Health and Mental Hygiene, Department of Probation, and Veterans Services. For all of these, DYCD will seek opportunities to better connect program participants served by DYCD with income support and other fundamental resources available to low-income New Yorkers. DYCD has been in dialog with the Mayor's Office of Engagement, first to review the volunteer engagement and other processes that contributed to the CNA; next, to expand the audience reviewing these findings.

Improving Marketing and Promotion of DYCD-Funded Services

A. 43% of survey respondents indicated that a key barrier to accessing services was the lack of knowledge of program locations. DYCD will use this feedback to amplify discoverDYCD—an online forum designed to provide information regarding resources within the neighborhoods of New York City. Our Strategic Communications and Stakeholder Engagement teams will continue to raise awareness of this invaluable tool, and the wide array of resources DYCD provides citywide.

B. In establishing his vision for cross-pollination and program integration, the Commissioner has identified the need to heighten awareness of program staff and program participants regarding the full range of programs and services DYCD funds.

C. DYCD will continue to improve the referral function in DYCDConnect to strengthen the relationship between DYCD programs and services, ensuring participant accessibility is accomplished easily.

Implementing Comprehensive Community Needs Assessment Training

A. DYCD will invest in streamlining the development of the triennial Community Needs Assessment (CNA) to improve the effectiveness of NAB training prior to public survey distribution. Additional time and resources will be allocated to NAB leadership and volunteers toward understanding and interpreting the information received post-survey—with priority placed on identifying community resources, funding priorities, and partnership development.

B. As part of DYCD's efforts to develop and maintain cross-functional systems and processes, DYCD will analyze trends within each NDA, and strategically identify areas for improvement once procurement opportunities become available.

C. DYCD will continue to assess the effectiveness of our analytics platform and streamline data collection, enabling greater use for survey development, participant feedback facilitation, and stakeholder engagement.







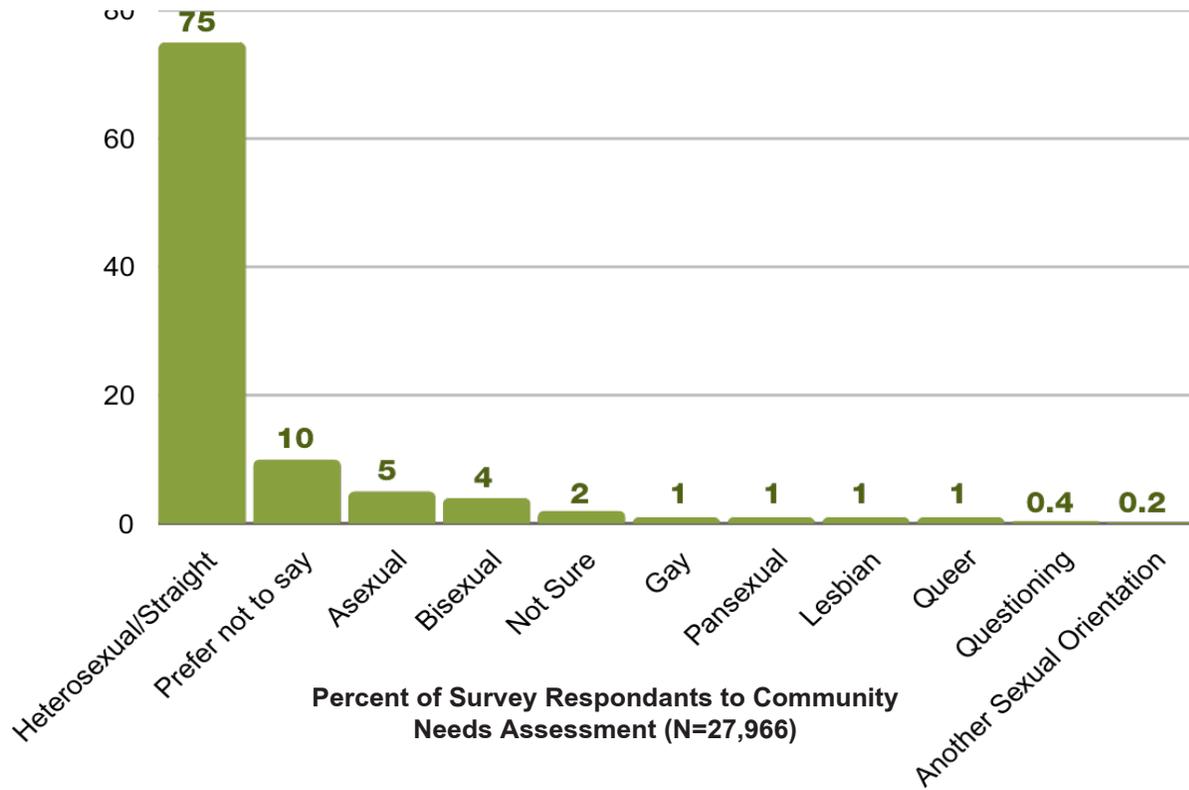
Future Investments

E. Typically, DYCD has used the priorities established by the Neighborhood Advisory Boards to inform the next NDA Initiative solicitation. Given that those services were recently procured (with contract start dates of July 1, 2022), DYCD will convene NDA providers to review these findings and facilitate dialog—between providers by program type as well as across program types serving each NDA—concerning how they can be informed by the findings and adapt their current services delivery to meet recent shifts in local needs.

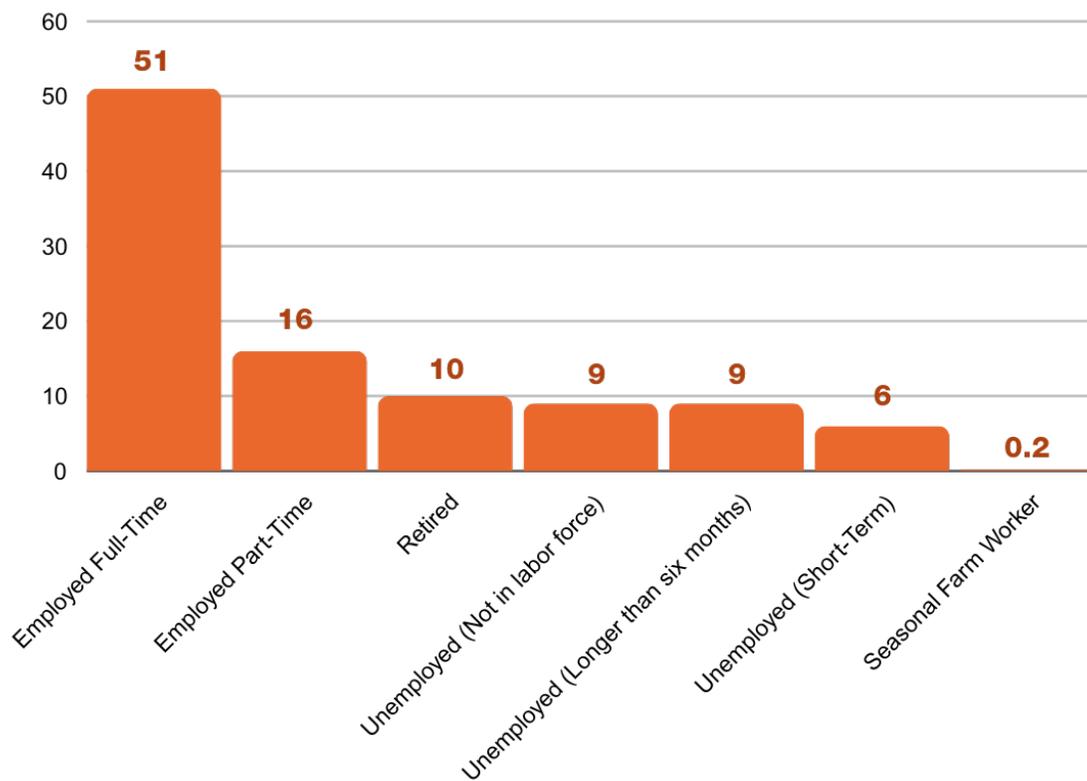
DYCD will rely upon its common lens, language, and evaluation approach to partnerships and collaborations to better support interaction and synergies among providers at the neighborhood level. These strategies, along with input from the CNA and the Neighborhood Advisory Boards, will be considered across DYCD for new solicitations. From youth workforce development to capacity building and afterschool, this will ensure the vision of a network of DYCD services working together locally on behalf of community residents is brought to widespread fruition.

APPENDIX B: ADDITIONAL DETAIL ON COMMUNITY NEEDS

Sexual Orientation

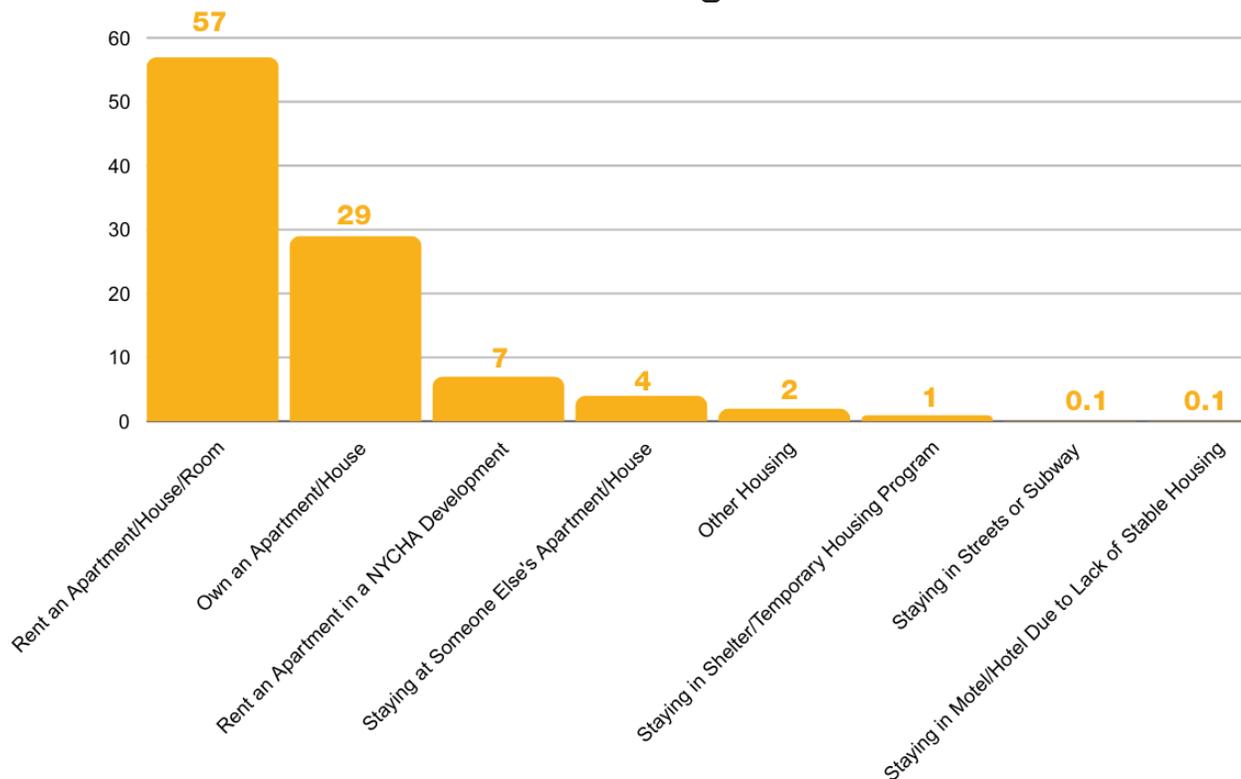


Employment Status



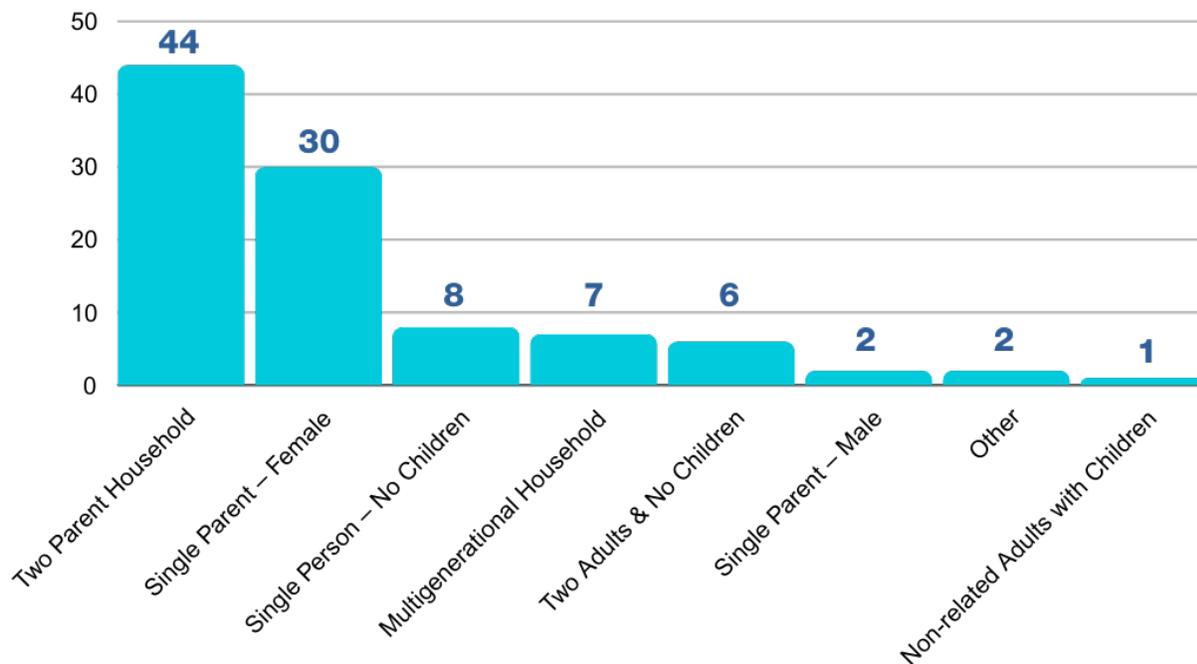
Percent of Survey Respondants to Community Needs Assessment (N=18,501)

Current Living Situation



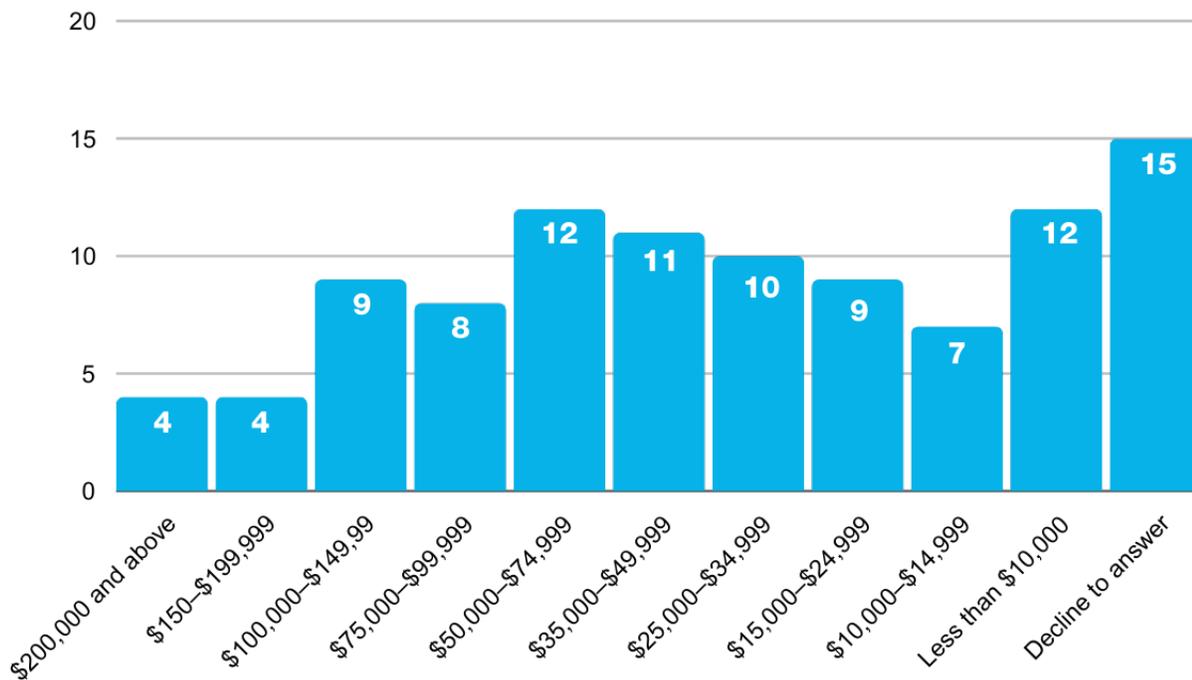
Percent of Survey Respondants to Community Needs Assessment (N=18,669)

Household Status



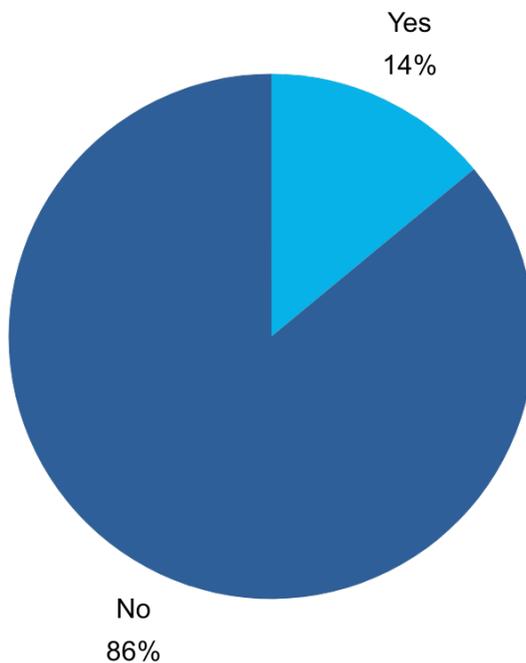
Percent of Survey Respondants to Community Needs Assessment (N=18,586)

Household Income



Percent of Survey Respondants to Community Needs Assessment (N=18,027)

Disability



(N=18,751, in percents)

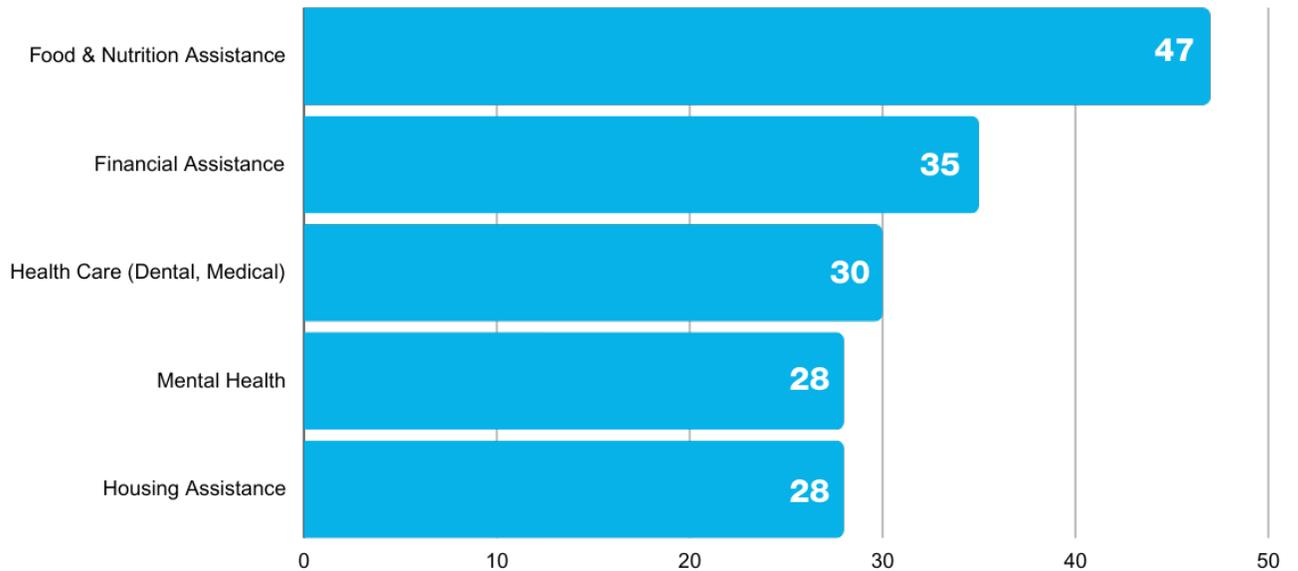
APPENDIX B: ADDITIONAL DETAIL ON COMMUNITY NEEDS

For questions about both individual/household and community needs, the Community Needs Assessment asked respondents to choose from the following needs, write in their own under the “Other” option, or select “None of the Above”:

- Food & Nutrition Assistance
 - Health Care (Dental, Medical)
 - Mental Health
 - Financial Assistance
 - Immigrant and Citizenship Support
 - Legal Services (Criminal, Civil)
 - Transportation
 - Heating/Utility Assistance
 - Domestic Violence Assistance
 - Parenting Support
 - Interpersonal Conflict Resolution/Mediation
 - Veteran Services
 - LGBTQ+ Services
 - Income Tax Assistance
 - Housing Assistance
 - Safety and Crime Prevention
 - Emergency Shelter
 - Eviction Prevention
 - Substance Abuse Assistance
 - English Classes (ESL)
 - Reading and Writing Classes
 - Family Counseling
 - Child Support Assistance
 - Senior Citizen Services
 - Services for people with disabilities
 - Home visiting services
 - College preparation
 - Financial Education/Literacy
 - Mentorship
 - Education/Career Counseling
 - Job skills or Employment training
 - Internship or Job placement
 - Assistance Starting a Business
 - Elementary Afterschool Programs
 - Middle School Afterschool Programs
 - High School Afterschool Programs
 - Summer Programs
 - Child Care/Head Start
 - Social Activities and Connection
- 

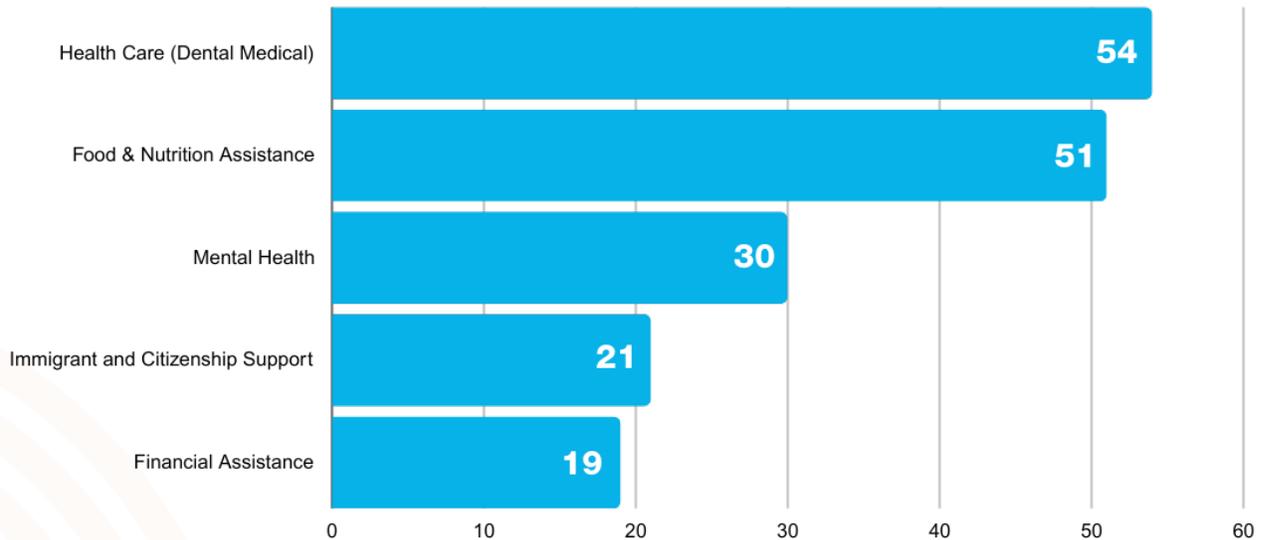
Bronx Overview

Top Five Individual/Household Needs



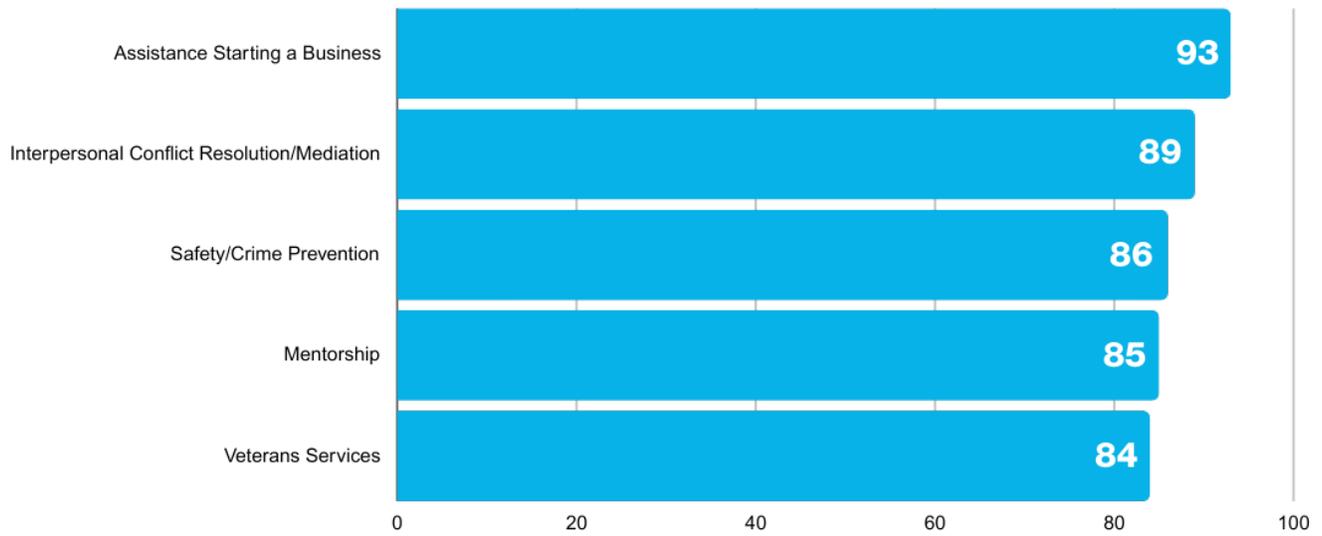
Percent of Survey Respondants to Community Needs Assessment Respondants

Individual/Household Needs Most Likely to be Met



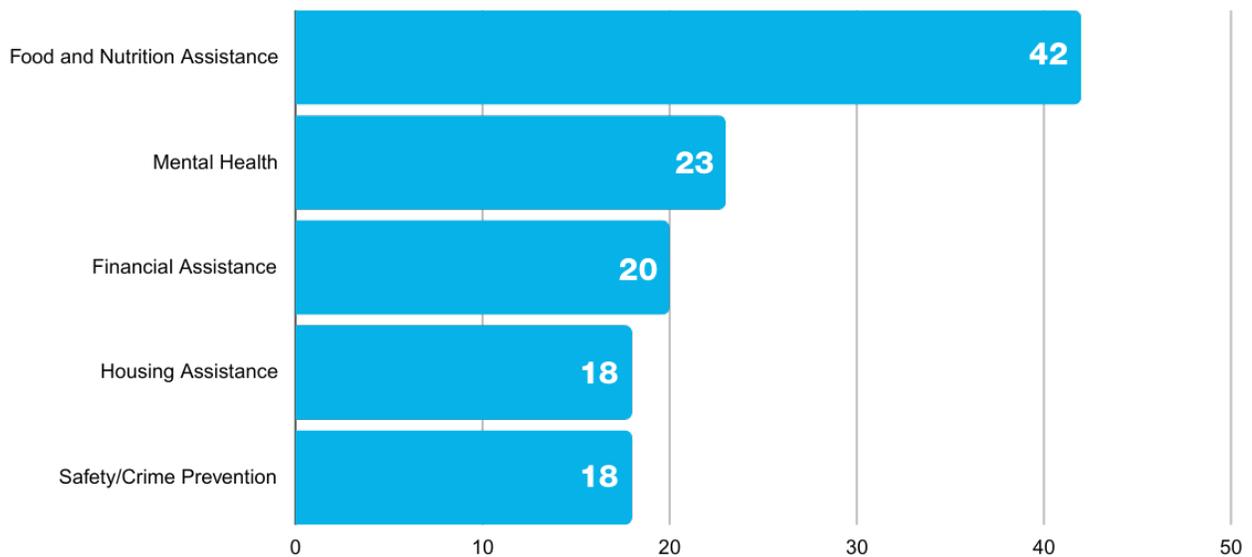
Percent of Survey Respondants to Community Needs Assessment Respondants

Individual/Household Less Frequently Met



Percent of Survey Respondants to Community Needs Assessment Respondants

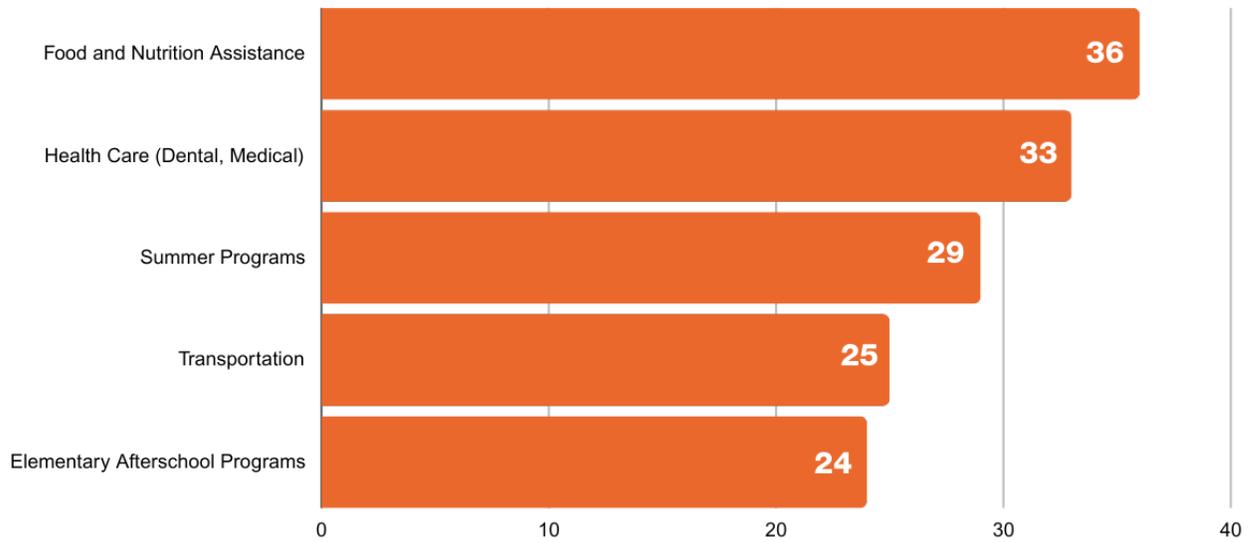
Top Five Community Needs



Percent of Survey Respondants to Community Needs Assessment Respondants

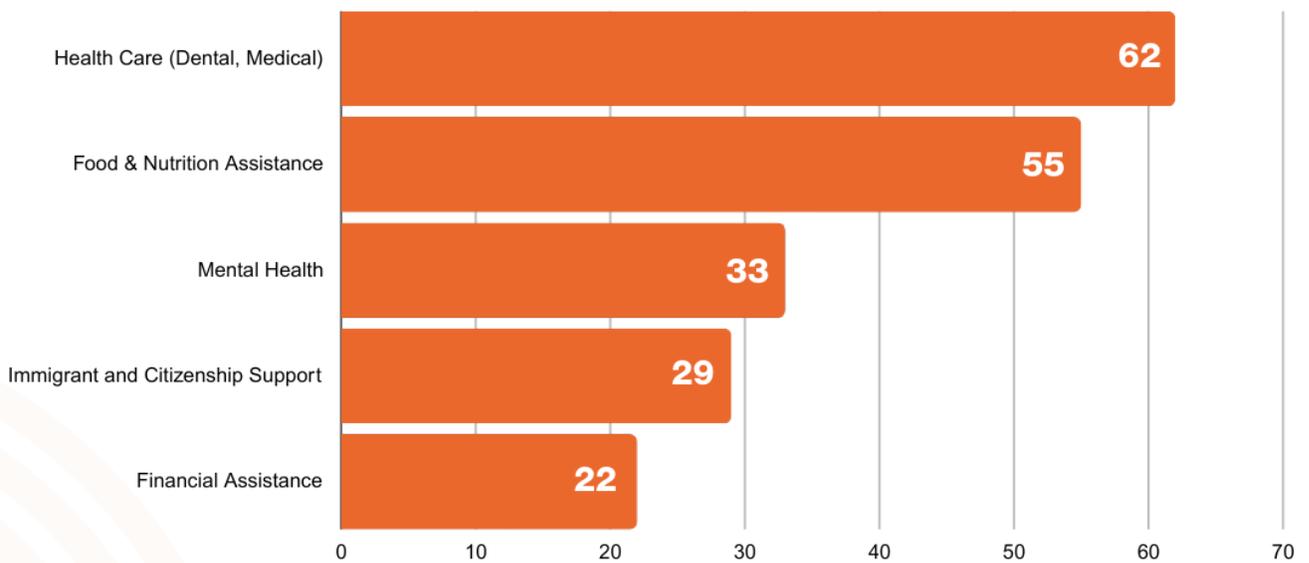
Brooklyn Overview

Top Five Individual/Household Needs



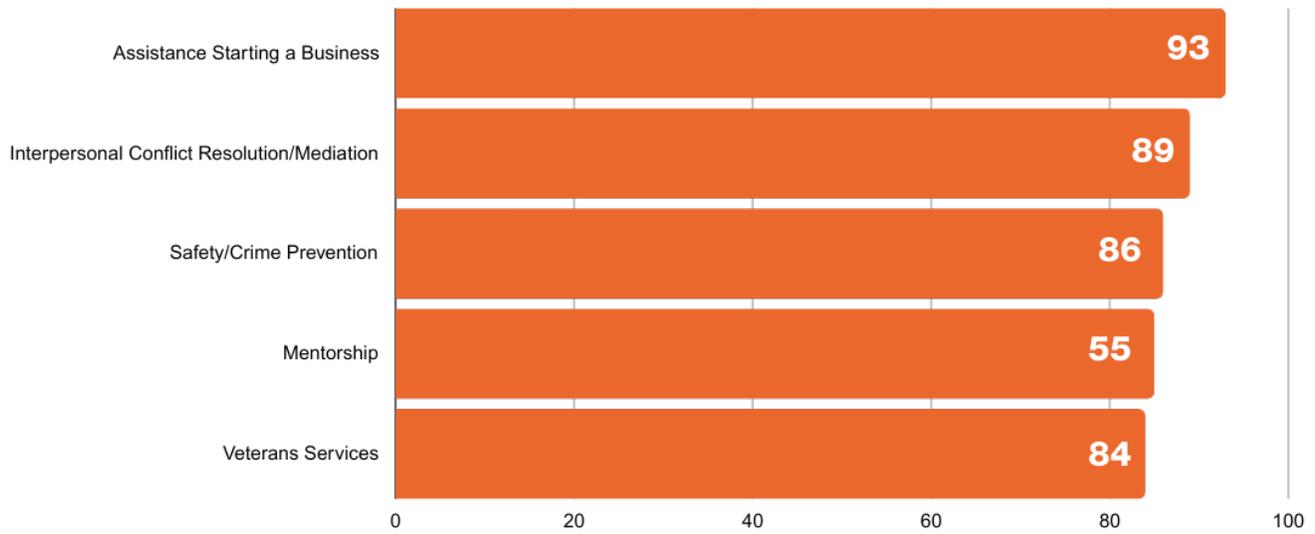
Percent of Survey Respondants to Community Needs Assessment Respondants

Individual/Household Needs Most Likely to be Met



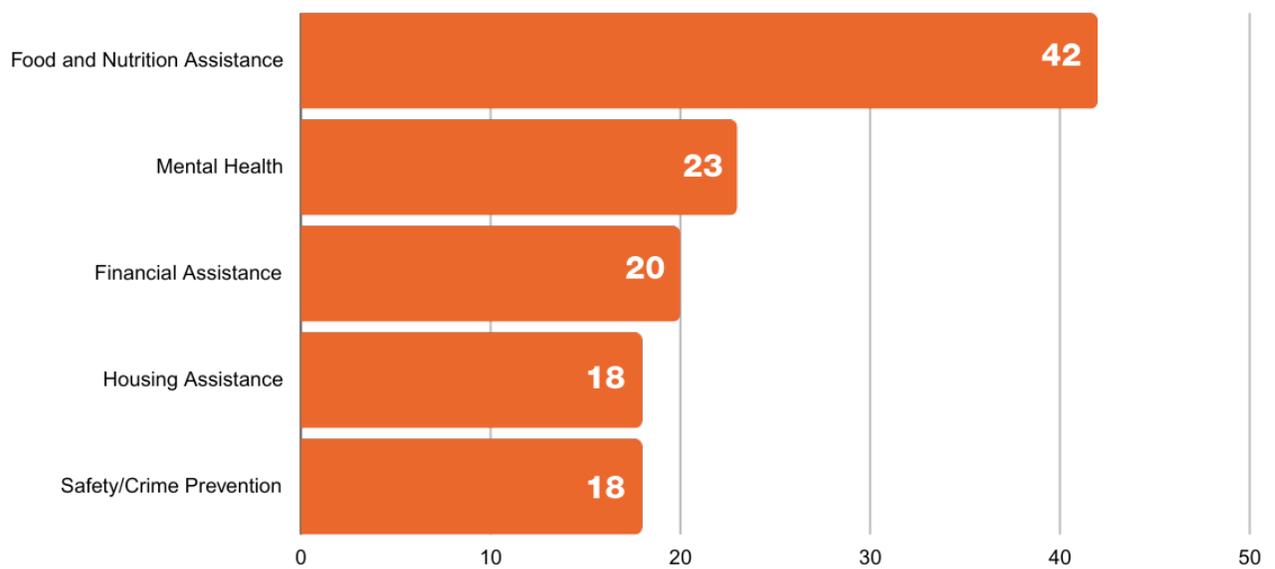
Percent of Survey Respondants to Community Needs Assessment Respondants

Individual/Household Less Frequently Met



Percent of Survey Respondants to Community Needs Assessment Respondants

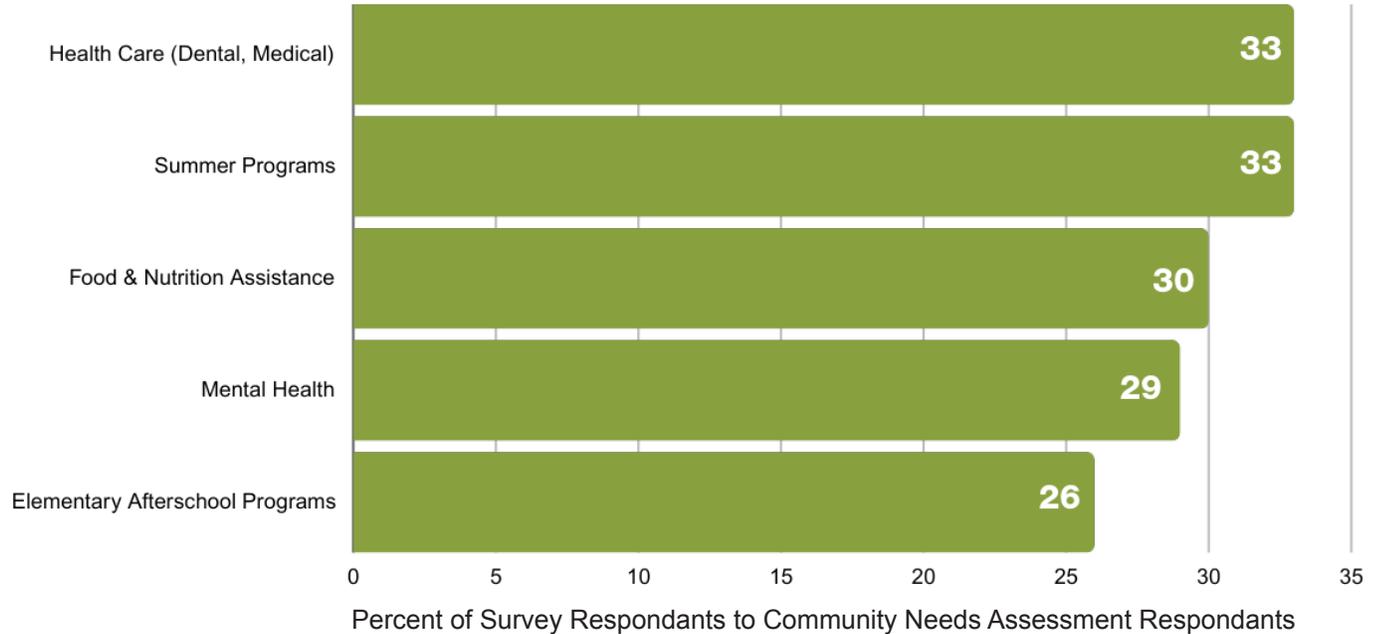
Top Five Community Needs



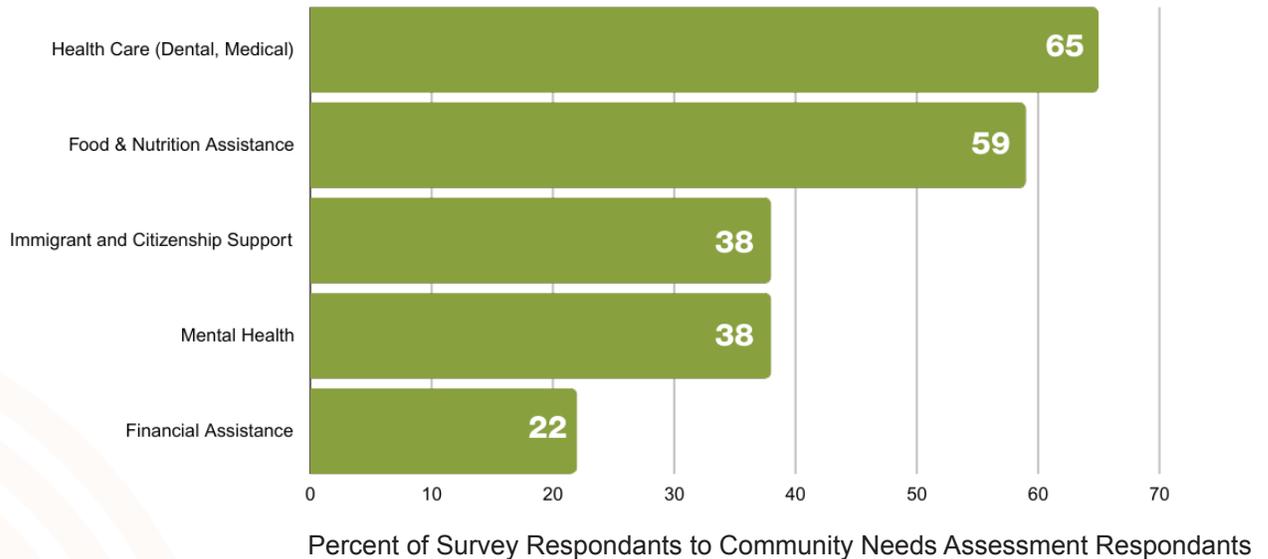
Percent of Survey Respondants to Community Needs Assessment Respondants

Manhattan Overview

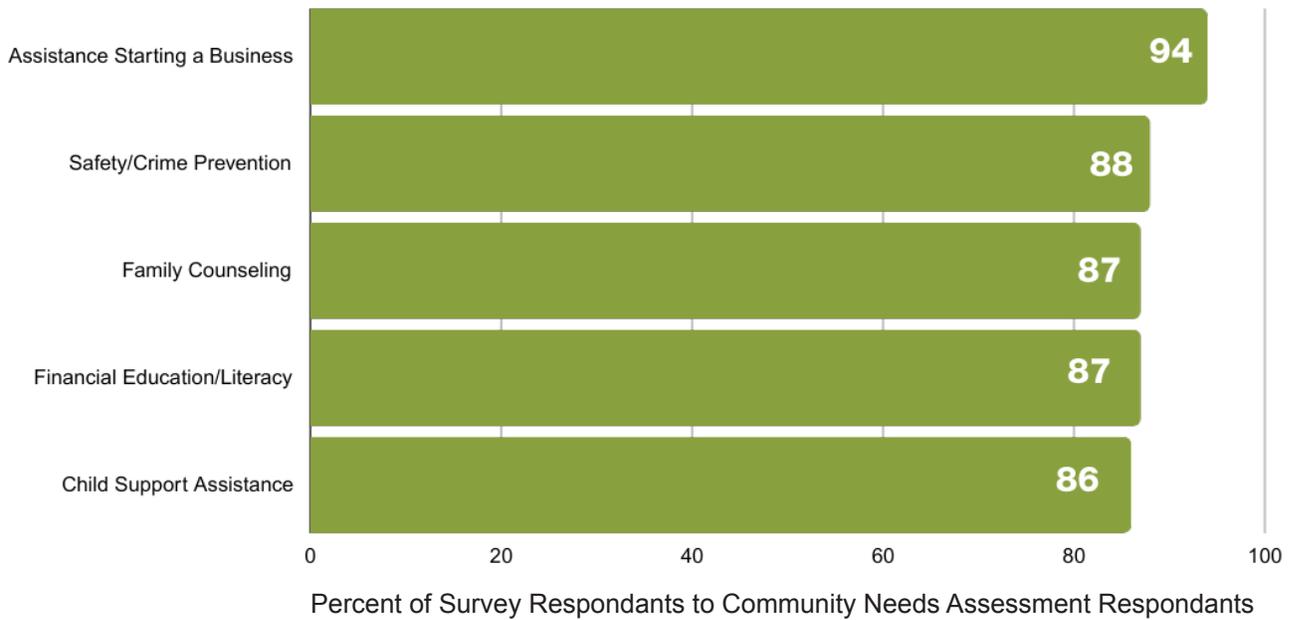
Top Five Individual/Household Needs



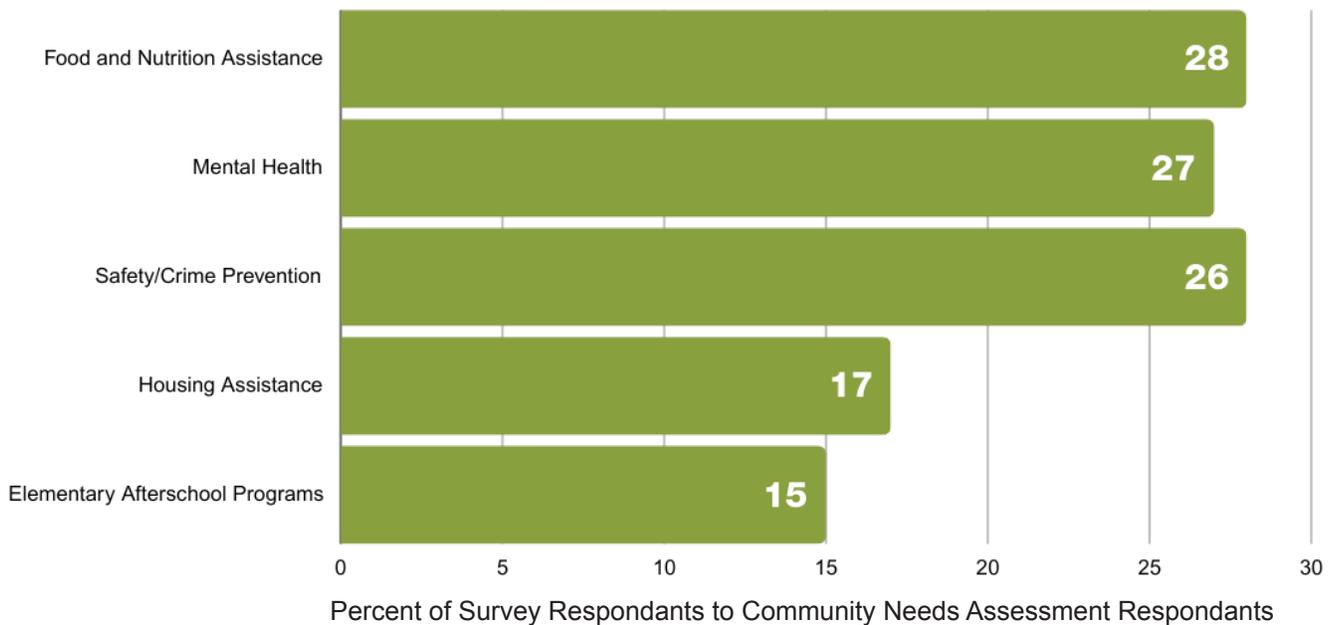
Individual/Household Needs Most Likely to be Met



Individual/Household Less Frequently Met

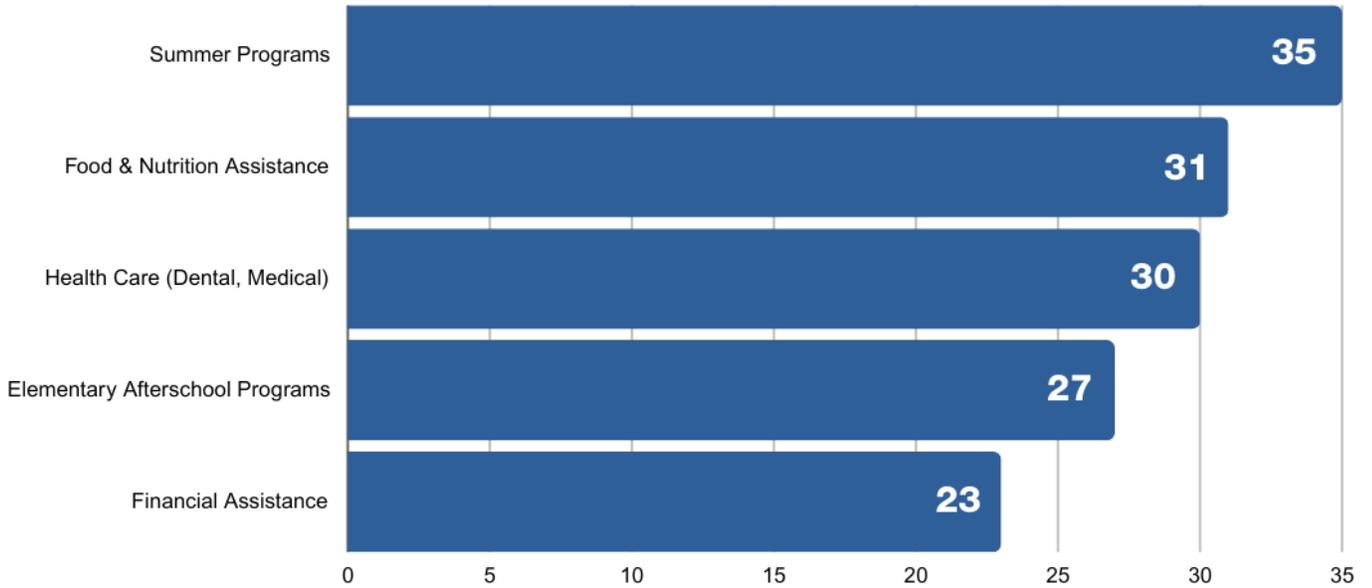


Top Five Community Needs



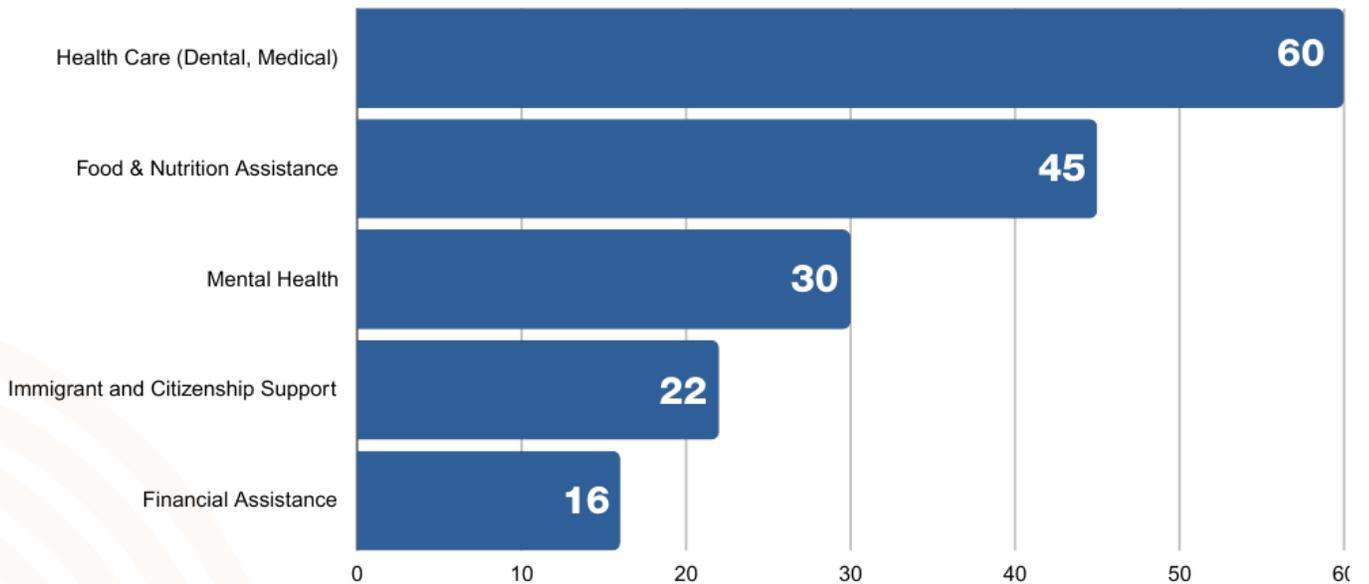
Queens Overview

Top Five Individual/Household Needs



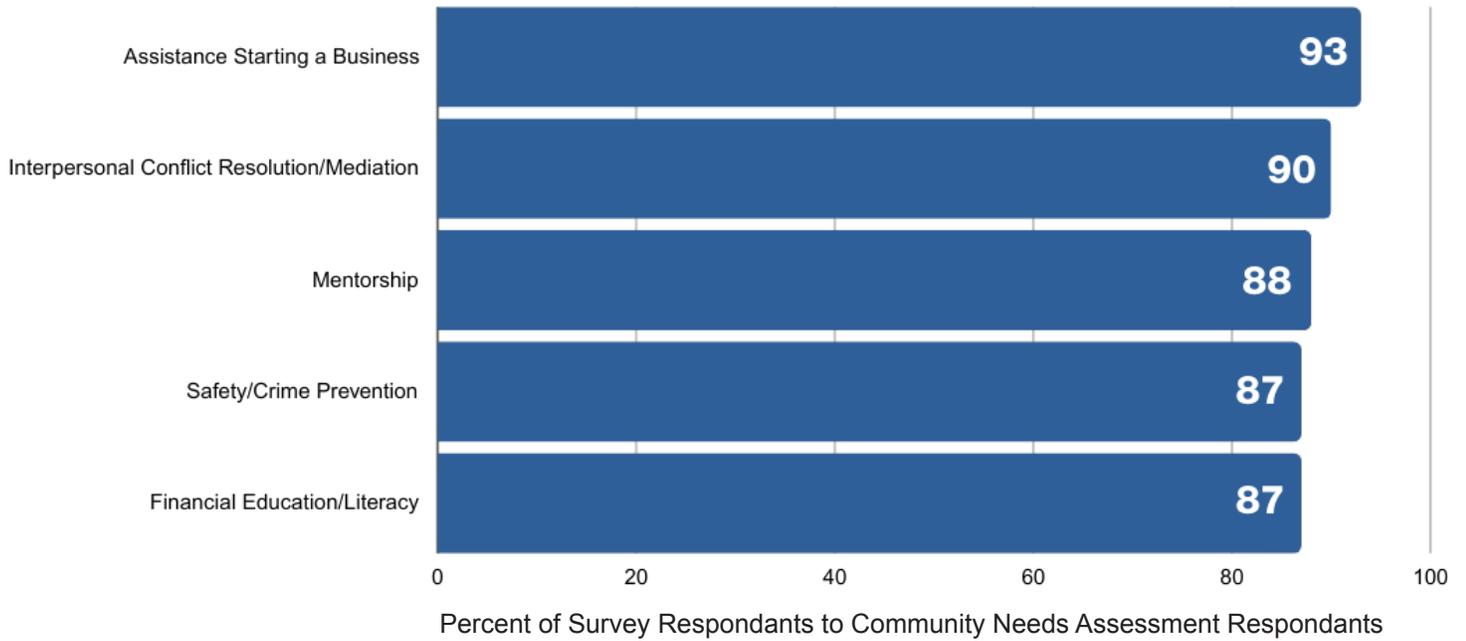
Percent of Survey Respondants to Community Needs Assessment Respondants

Individual/Household Needs Most Likely to be Met

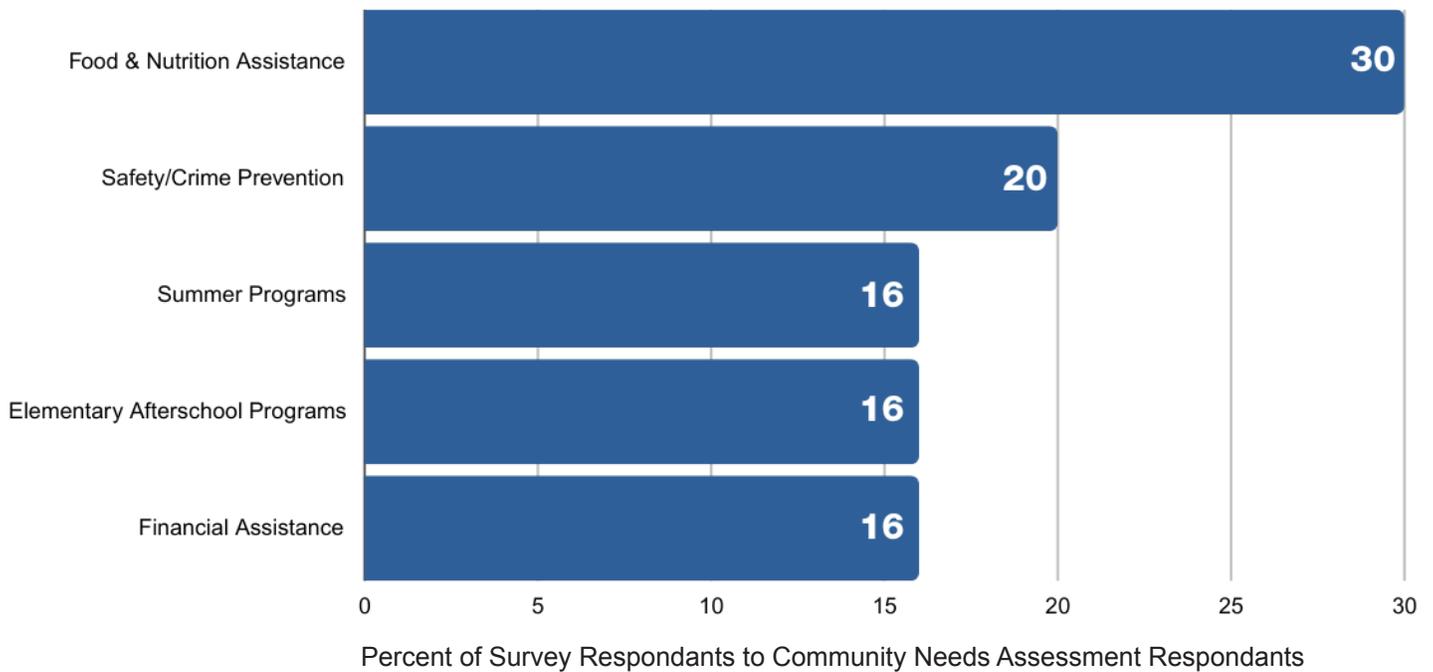


Percent of Survey Respondants to Community Needs Assessment Respondants

Individual/Household Less Frequently Met

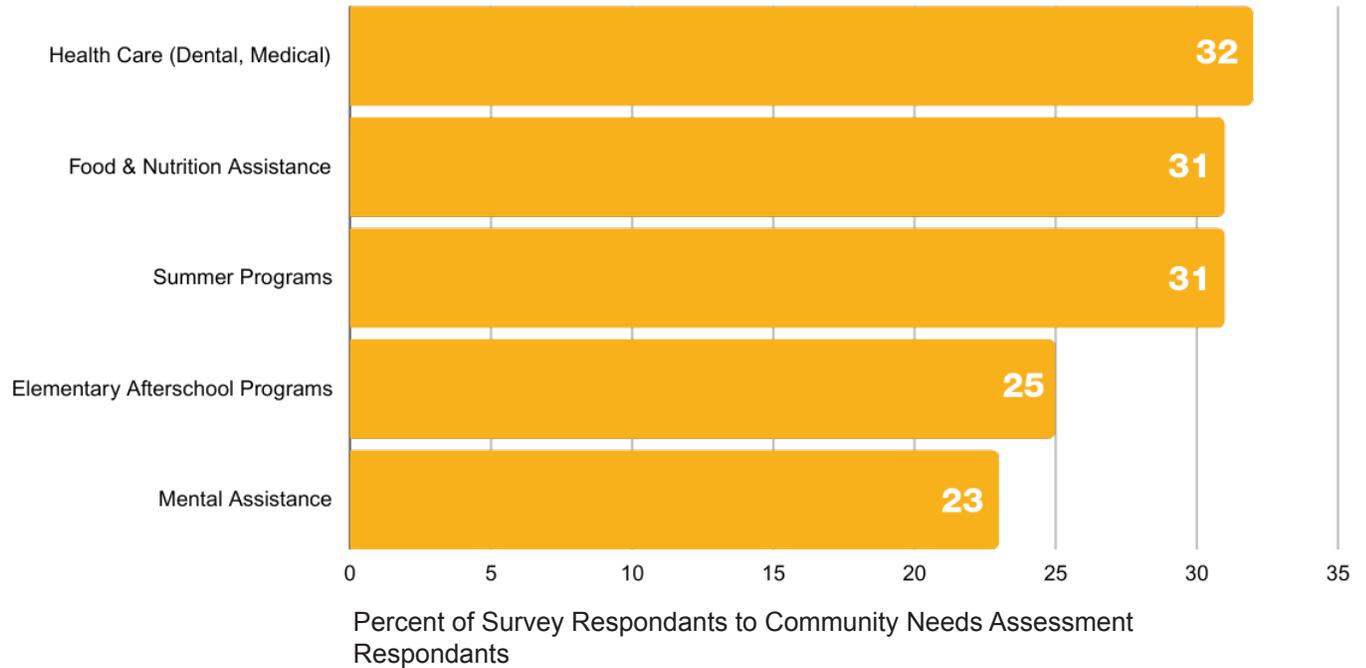


Top Five Community Needs

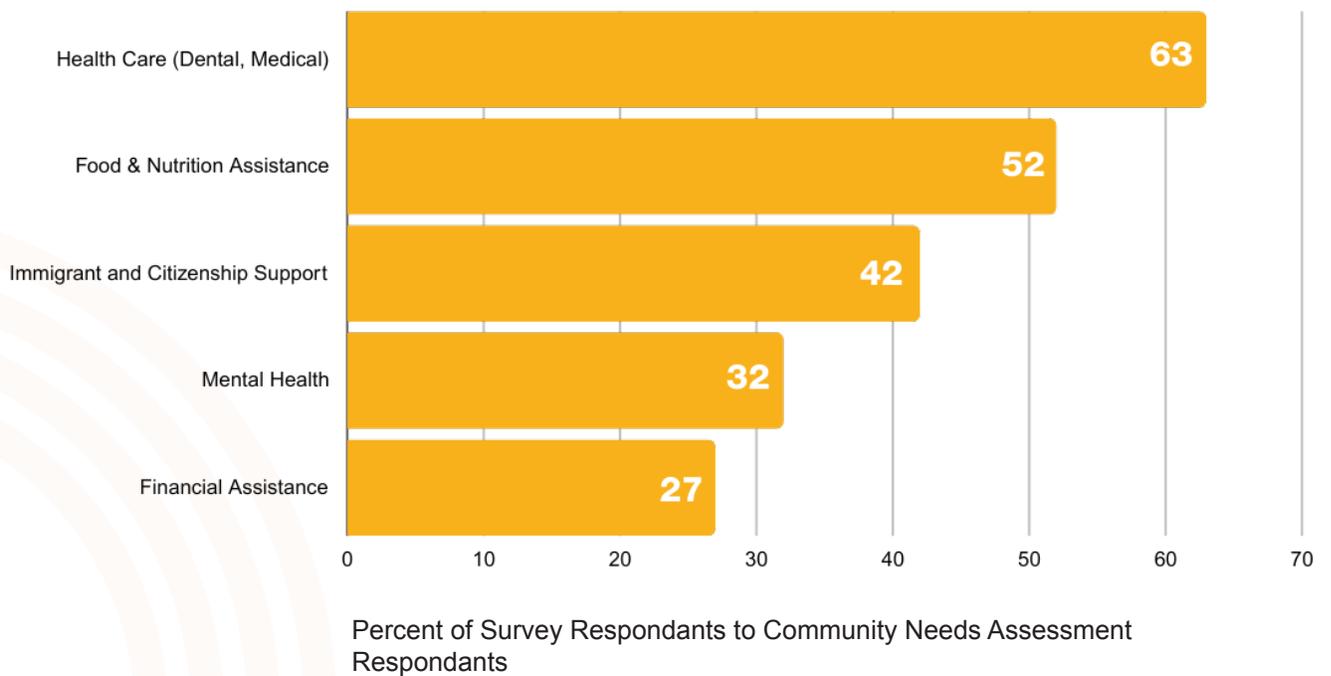


Staten Island Overview

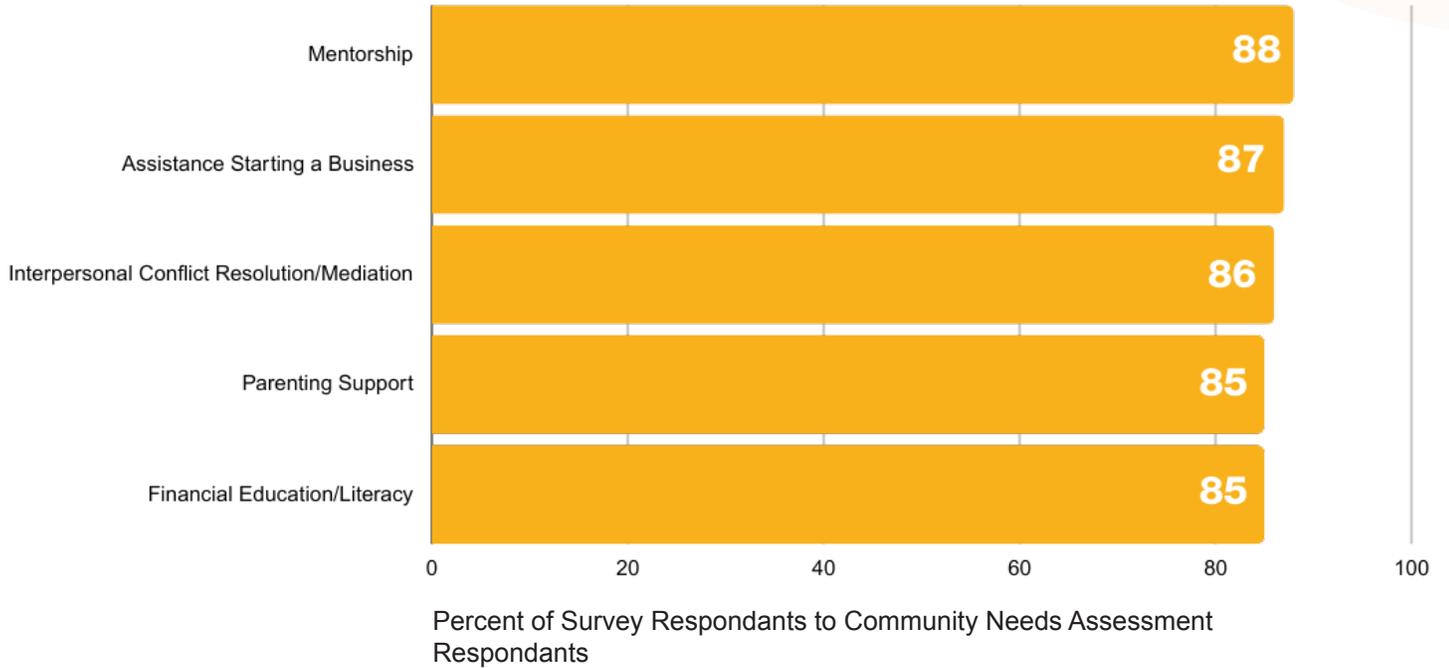
Top Five Individual/Household Needs



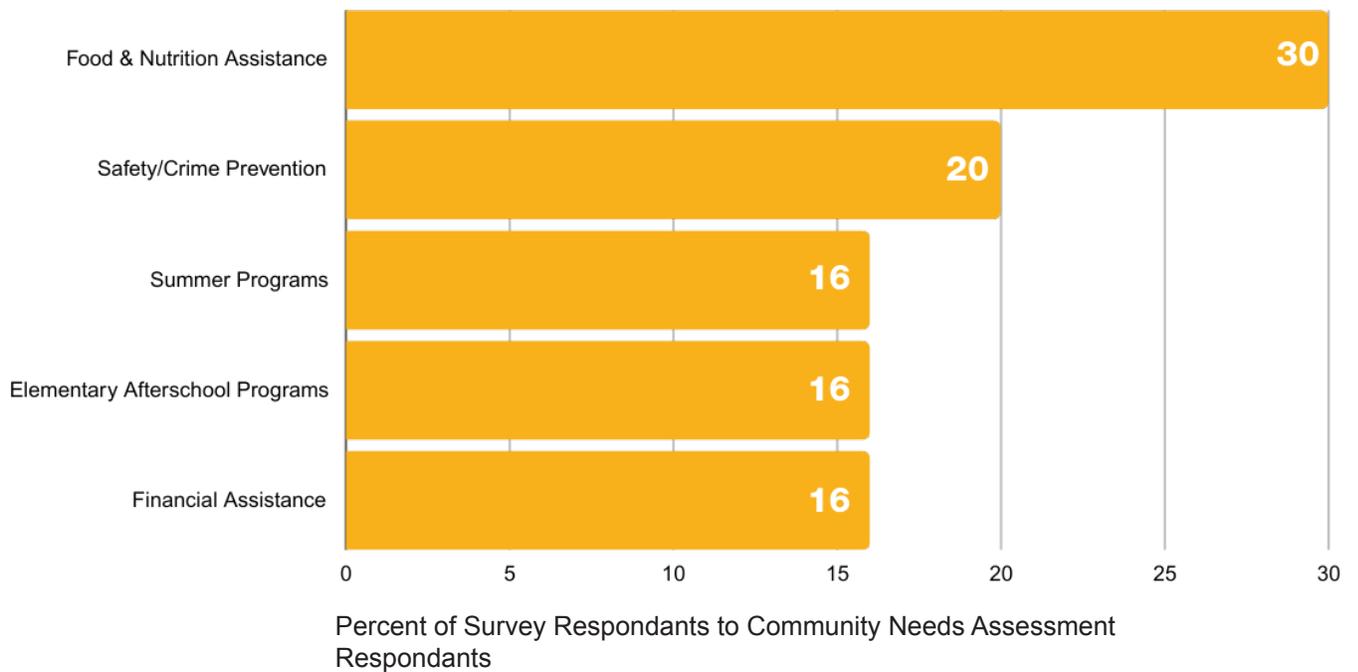
Individual/Household Needs Most Likely to be Met



Individual/Household Less Frequently Met



Top Five Community Needs



Responses to the Community Needs Assessment were collected both online and on paper surveys through wide-reaching outreach efforts between April 2022 through December 2022.

The responses were not collected through an intentional sampling strategy: the proportion of residents in each geographic area who responded to the needs assessment survey was not necessarily a perfect match to the total number of residents as a proportion of the entire population of their Neighborhood Tabulation Area (NTA), borough or the city.

Normalized population weights are used in surveys to adjust the results to represent the population more accurately. For the Community Needs Assessment, we applied normalized population weights to ensure that NTA, borough level, and city-wide analyses accurately reflect the views of people living across the city, given the differences in the number of people who responded to the survey from each geographic area, and the differences in the number of people who live in each geographic area. We used NTA, borough-wide, and city-wide Census population data from NYC Population Fact Finder in our weight calculations.

For analyses at each of the geographic levels, we assigned weights based on responses to the first question in the needs assessment about individual or household needs. These weights were applied to the follow-up questions probing whether those needs were met and, if not, why those needs were not met. Approximately 7,000 fewer individuals responded to the question about community-level needs than responded to individual-level needs questions. We therefore calculated and assigned a separate set of weights to the community-level question, using the same methods.

We also examined respondents' demographic characteristics relative to the Census estimates of those characteristics for NTAs, boroughs, and city-wide, and found no differences that would have a significant impact on the estimates we report. We acknowledge that this check of demographic distributions had some limitations—specifically, there were several individuals who opted to not respond to the demographic questions in the survey (approximately 11,000), and there were differences in how some of the demographic questions were asked across different versions of the online survey. For example, race was administered as a “select all options that apply” question for some languages but was a “select one” option questions for other languages. Given that we did not see significant differences between the Census estimates and the survey estimates for the demographic questions, and we did not observe significant differences in the response patterns to earlier questions between those who answered the demographic questions and those who did not, we opted not to add additional complexity by adding additional demographic weights.

As an example of weighting applied for borough-level analyses using one NTA in Brooklyn for the question about individual needs:

- The total population of the NTA (approximately 87,000), is 3.7 percent of the total population of Brooklyn, but the number of CNA responses from that NTA represented 2.6 percent of the total number of responses from Brooklyn.
- In this example, we assign a multiplier to the responses from that NTA to give them slightly more weight—instead of one response from this NTA representing one person, a response from this NTA represents 1.3 people in the borough-level analyses.

TERMS AND ACRONYMS USED IN REPORT

CAB: Community Action Board

CBO: Community-Based Organization

CSBG: Community Services Block Grant

CNA: Community Needs Assessment

discoverDYCD: discoverDYCD is a technology-based platform that allows users to search for DYCD-funded providers by program type, borough, neighborhood and/or zip code. Users will find all contact information, program activities offered, and navigational tools. Advanced search also allows users to locate services through keywords.

DYCD Connect: DYCD Connect is a technology-based platform that serves as a “one-stop shop” or single point of access to three applications for tracking participants, capturing program evaluation, and requesting capacity building support. The new system brings together several separate systems under a single user-friendly umbrella platform.

ESOL: English for Speakers of Other Languages

NAB: Neighborhood Advisory Board

NDA: Neighborhood Development Areas

ABOUT DYCD

The New York City Department of Youth and Community Development (DYCD) supports New York City young people and their families by funding a wide range of high quality programs, including:

- Afterschool
- Beacon and Cornerstone Community Centers
- Discretionary Contracts
- Fatherhood
- Family Support
- Immigrant Services
- Literacy Services
- Neighborhood Development Areas
- Office of Neighborhood Safety
- Runaway and Homeless Youth
- Youth Workforce Development



Keith Howard, Commissioner



VISION STATEMENT

DYCD strives to improve the quality of life of New Yorkers by collaborating with local organizations and investing in the talents and assets of our communities to help them develop, grow, and thrive.

MISSION STATEMENT

DYCD invests in a network of community-based organizations and programs to alleviate the effects of poverty and to provide opportunities for New Yorkers and communities to flourish.



YOUTH SERVED (FY23): 343,673
ADULTS SERVED (FY23): 80,066



COMMUNITY
CONNECT

DYCD Community Connect (**1-800-246-4646 and 646-343-6800**) is a resource and referral service providing assistance to New Yorkers in more than 180 languages.

Follow DYCD on Facebook, Instagram, and X (**@NYCYouth**) YouTube and LinkedIn (**@DYCDNYC**) or visit our website at **www.nyc.gov/dycd**