

Neighborhood Development Area Profiles

Instructions & Guidance

OBJECTIVE

The goal of your Neighborhood Development Area profile is to help develop funding priorities in your NDA; inform DYCD policies and practices; and identify and connect with additional resources to strengthen your community.



1 PROCESS

Your profile is part of DYCD's Citywide Community Needs Assessment, which is one of the most important planning tools utilized by the agency for informing program development. To create your profile, we engaged key stakeholders and members in your community to yield invaluable data regarding needs, access to, and availability of resources.

To conduct this assessment, DYCD used a variety of methods for data collection, with the main device being a series of surveys and public hearings.

2 FORMULATION OF NEEDS

To determine needs in your community, we asked community members the following questions:



What programs and services did you and your household receive within the last 12 months?



What are the programs or services that you and your household were unable to access for any reason within the last 12 months?



What are the programs or services you believe are most needed in your community?

3 PROGRAM & SERVICE RESPONSE OPTIONS



To answer these questions, respondents were provided with 29 program, service, and activity topics as response options:

- Adult Education/Literacy
- Afterschool Programs
- Assistance Starting a Business
- Child care/Head Start
- College preparation
- Domestic violence assistance
- Education/Career Counseling
- Emergency Counseling
- English Classes (ESL)
- Eviction Prevention
- Family counseling
- Financial assistance
- Financial education/literacy
- Food and nutrition assistance

- Health Care
- Heating/Utility assistance
- Housing Assistance
- Income Tax Assistance
- Interpersonal Conflict Resolution/Mediation
- Job skills/Employment training
- Legal Services
- Other
- Parenting support
- Safety/Crime prevention
- Senior citizen services
- Substance abuse assistance
- Summer recreation services
- Transportation
- Veteran's Services

4

Categorize Data

To make this data actionable, we the grouped these topics into categories as follows:



- Food & Nutrition Assistance
- Health Care
- Financial Assistance
- Legal Services
- Transportation
- Heating/Utility Assistance
- Income Tax Assistance
- Housing Assistance
- Safety & Crime Prevention
- Emergency Shelter
- Eviction Prevention
- Substance Abuse Assistance



Basic Needs

- English Classes
- Adult Education/Literacy
- College Preparation
- Financial Education/Literacy



Education

- Education/Career Counseling
- Job Skills/Employment Training
- Assistance Starting a Business



Employment & Career Advancement

- Afterschool Programs
- Summer Recreation



Out of School Time

- Child Care/Head Start
- Domestic Violence Assistance
- Family Counseling
- Parenting Support
- Interpersonal Conflict Resolution/Mediation



Family Supports

- Senior Citizen Services
- Veteran's Services



Support for Special Populations

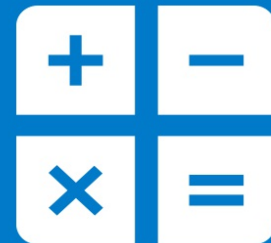
5 Assign Points

1 _____
2 _____

Upon completion of these categorizations, DYCD analyzed the frequency with which each stakeholder selected each program, service, and activity topic. Based on this analysis, we identified the top 10 topics selected by respondents. From there, points were attributed to each category based on the associated topic's ranking. The higher the topic was ranked, the more points were given.

6 Calculate Needs

Once the points were distributed, a sum was calculated to determine the needs you see in your profile!

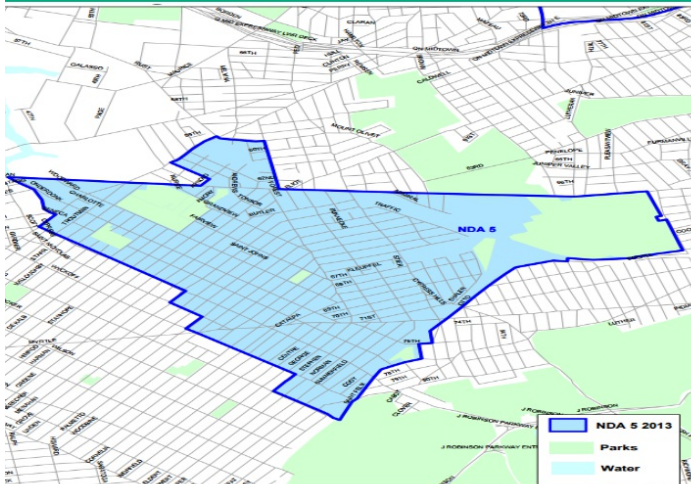


Community Needs Assessment

Neighborhood Development Area Queens 5: Ridgewood / Maspeth

NDA Queens 5

Demographic Profile



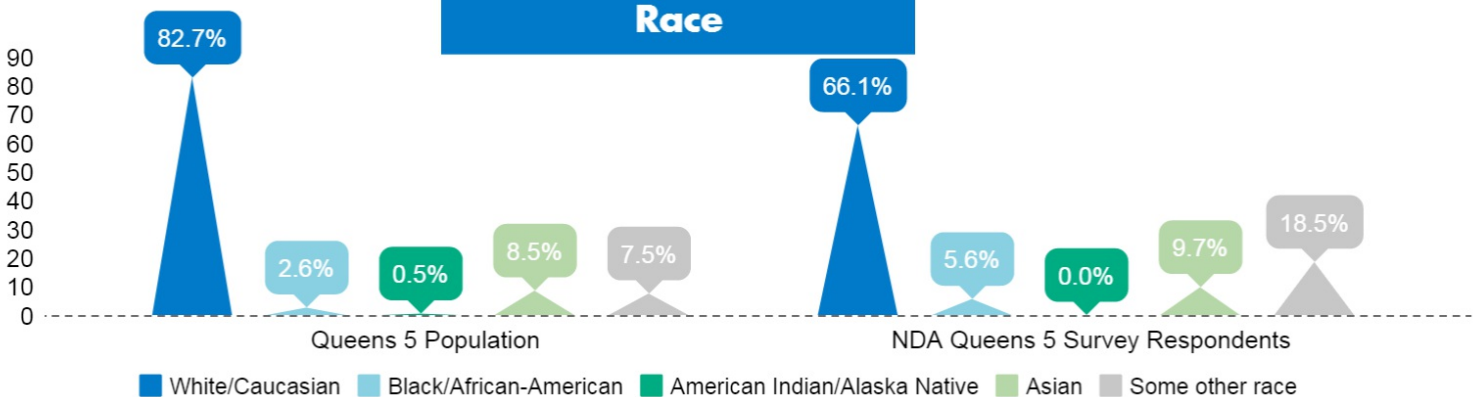
INTRODUCTION

Overall, 160 people in NDA Queens 5 participated in the Community Needs Assessment Adult Survey. The average age of survey respondents was 36. In terms of gender, 71 percent of respondents selected Female and 29 percent selected Male.

NDA Queens 5 Population Snapshot

Total Population	167,945
Total Population, 18 Years Old	132,493
Population below poverty level	14.7%

Race



Top Languages Spoken at Home*

Queens 5 Population

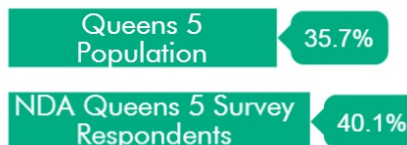
- Spanish
- Polish
- Italian

NDA Queens 5 Survey Respondents

- Spanish
- Chinese
- Other

Ethnicity

Hispanic/Latino Origin



Population

38.5%

Foreign Born

*Other than English

NDA QUEENS 5

Program, Service & Activity Needs



UNMET NEED

ADULTS IN NDA QUEENS 5

SUMMARY OF NEEDS

With respect to programs, services, and/or activities under the CNA categories:

Respondents indicated that those categorized as Education were identified as most "utilized," "needed, but not received," and most "needed" in their community.

Although respondents indicated that those categorized as Basic Needs were most "utilized" and "needed, but not received", they were not among the most "needed" in their community.

In contrast, respondents indicated that those categorized as Employment and Career Advancement were among the most "needed, but not received" by and the most needed" in their community, but they were not among the most "utilized."

STAKEHOLDER INPUT

Key Informants

(Elected Officials & Community Board Leadership):

The most needed programs or services identified by key informants in NDA Queens 5 were housing assistance, supports for populations with disabilities, out of school time, and academic assistance.

Public Hearings:

The most referenced issues that emerged from a public hearing conducted by DYCD in NDA Queens 5 on January 26, 2017 were housing/homelessness and immigrant supports, followed by adult education.

Utilization Trends

Programs, services, and/or activities that respondent and their household members received within the last 12 months

#1
Basic Needs

#3
Out of School Time

#2
Education

Service Gaps

Programs, services, and/or activities that respondent and their household needed, but did not receive within the last 12 months



#1
Basic Needs



#2
Employment & Career
Advancement



#3
Education

Community Needs

Programs, services, and/or activities that respondents believe is most needed in NDA Queens 5



#1
Employment &
Career
Advancement



#2
Education



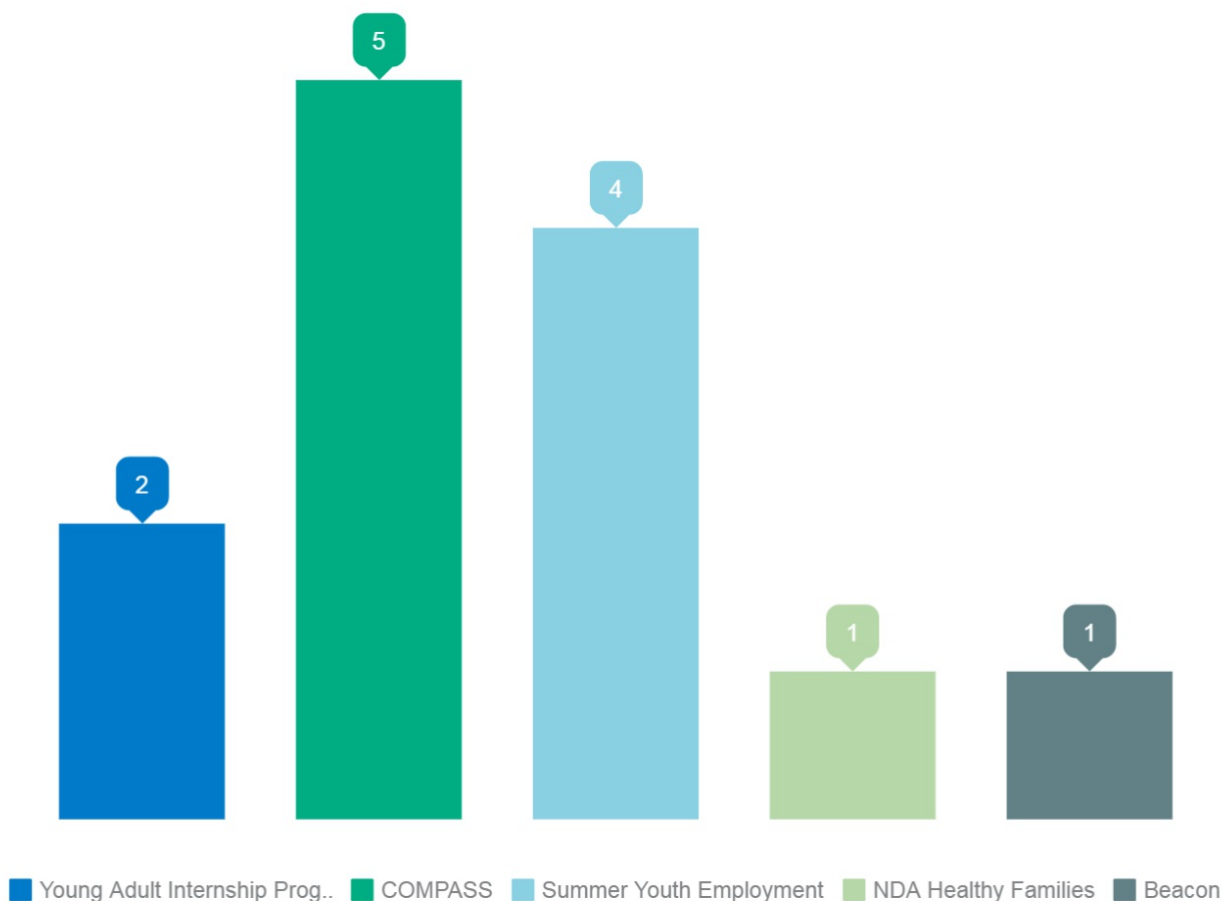
#3
Out of School
Time

NDA Queens 5

Resources Available in Your NDA



DYCD Programs in NDA Queens 5



Other City Agencies****



Basic Needs

- Mayor's Office of Immigrant Affairs
- Administration of Children's Services:
 - Juvenile Justice Program
- Department for the Aging:
 - Home Delivered Meals & In-Home Services
- Department of Health & Mental Hygiene:
 - NYC Teens Connection
 - Family Resource Centers
- Human Resources Administration:
 - Cash Assistance
- Supplemental Nutrition Assistance (SNAP)
- Office of Child Support Enforcement
- Office of Citywide Health Insurance Access



Education

- Department of Consumer Affairs:
 - Office of Financial Empowerment
- Department of Education
 - Living for the young family through Education Program
 - Division of English Language Learners



Employment & Career Advancement

- Department for the Aging:
 - Job Training & Advocacy
- Department of Small Business Services:
 - Workforce 1 Career Center
 - Community Partners Program
- Human Resources Administration
 - Employment Services



Family Supports

- Human Resources Administration
 - Domestic Violence Support
 - Office of Child Support Enforcement
- Department for the Aging:
 - Elder Abuse & Crime Victim Services
- Department of Health & Mental Hygiene:
 - District Public Health Offices
 - Newborn Home Visiting Program
 - Nurse Family Partnership
- Administration for Children's Services
 - Adult Protective Services
 - Preventive Services
 - Keeping Children Safe
- Mayor's Office to Combat Domestic Violence
 - Healthy Relationship Training Academy



Supports for Special Populations

- Department for the Aging
 - General Office
 - Senior Centers
- Social Security Administration
- Department of Finance
 - Senior Citizen Rent Increase Exemption
 - Disability Rent Increase Exemption

SUPPLEMENTARY DATA QUEENS NDA 5

What are the programs or services that you and your household received within the last 12 months?

Queens NDA 5: Activity, Program, or Service: Needed and Received	
Health Care (Dental, Medical, Mental Health Services)	13%
Afterschool Programs	11%
Adult Education/Literacy	6%
College Preparation	6%
Transportation	5%
Summer Recreation	5%
Education/Career Counseling	4%
Job Skills/Employment Training	4%
Assistance Starting a Business	3%
Food and Nutrition Assistance	3%
Income Tax Assistance	3%
Child Care/Head Start	3%
Financial Assistance	3%
Financial Education/Literacy	3%
English Classes	2%
Legal Services	2%
Housing Assistance	2%
Safety/Crime Prevention	2%
Domestic Violence Prevention	1%
Veteran's Services	1%
Emergency Shelter	1%
Family Counseling	1%
Parenting Support	1%
Eviction Prevention	0%
Heating/Utility Assistance	0%
Interpersonal Conflict Resolution/Mediation	0%
Senior Citizen Services	0%

SUPPLEMENTARY DATA QUEENS NDA 5

What are the programs or services that you and your household were unable to access for any reason within the last 12 months?

Queens NDA 5: Activity, Program, or Service: Needed, But Did Not Receive	
Food and Nutrition Assistance	6%
Legal Services	6%
Child Care/Head Start	4%
Education/Career Counseling	4%
Assistance Starting a Business	4%
Financial Education/Literacy	4%
English Classes	4%
Safety/Crime Prevention	4%
Afterschool Programs	3%
Job Skills/Employment Training	3%
Income Tax Assistance	3%
Senior Citizen Services	3%
Summer Recreation	3%
College Preparation	1%
Financial Assistance	1%
Housing Assistance	1%
Emergency Shelter	1%
Adult Education/Literacy	1%
Transportation	1%
Parenting Support	1%
Eviction Prevention	1%
Heating/Utility Assistance	1%
Health Care (Dental, Medical, Mental Health Services)	0%
Domestic Violence Prevention	0%
Veteran's Services	0%
Family Counseling	0%
Interpersonal Conflict Resolution/Mediation	0%

SUPPLEMENTARY DATA QUEENS NDA 5

What are the programs or services that you believe are most needed in your community?

Queens NDA: Activity, Program, or Service: Most Needed in the Community	
Afterschool Programs	28%
Job skills/Employment training	21%
Child care/Head Start	20%
English Classes (ESL)	18%
Education/Career Counseling	17%
College preparation	16%
Adult Education/Literacy	15%
Family counseling	15%
Housing Assistance	15%
Summer recreation services	15%
Health Care	14%
Food and nutrition assistance	13%
Financial assistance	12%
Safety/Crime prevention	12%
Senior citizen services	11%
Eviction Prevention	10%
Legal Services	10%
Parenting support	10%
Assistance Starting a Business	9%
Veterans services	7%
Emergency Shelter	6%
Domestic violence assistance	5%
Financial education/literacy	5%
Heating/Utility assistance	5%
Substance abuse assistance	5%
Income Tax Assistance	4%
Interpersonal Conflict Resolution/Mediation	4%
Transportation	4%
Other	3%