

Neighborhood Development Area Profiles

Instructions & Guidance

OBJECTIVE

The goal of your Neighborhood Development Area profile is to help develop funding priorities in your NDA; inform DYCD policies and practices; and identify and connect with additional resources to strengthen your community.



1 PROCESS

Your profile is part of DYCD's Citywide Community Needs Assessment, which is one of the most important planning tools utilized by the agency for informing program development. To create your profile, we engaged key stakeholders and members in your community to yield invaluable data regarding needs, access to, and availability of resources.

To conduct this assessment, DYCD used a variety of methods for data collection, with the main device being a series of surveys and public hearings.

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FORMULATION OF NEEDS

To determine needs in your community, we asked community members the following questions:



What programs and services did you and your household receive within the last 12 months?



What are the programs or services that you and your household were unable to access for any reason within the last 12 months?



What are the programs or services you believe are most needed in your community?

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PROGRAM & SERVICE RESPONSE OPTIONS



To answer these questions, respondents were provided with 29 program, service, and activity topics as response options:

Adult Education/Literacy
Afterschool Programs
Assistance Starting a Business
Child care/Head Start
College preparation
Domestic violence assistance
Education/Career Counseling
Emergency Counseling
English Classes (ESL)
Eviction Prevention
Family counseling
Financial assistance
Financial education/literacy
Food and nutrition assistance

Health Care
Heating/Utility assistance
Housing Assistance
Income Tax Assistance
Interpersonal Conflict Resolution/Mediation
Job skills/Employment training
Legal Services
Other
Parenting support
Safety/Crime prevention
Senior citizen services
Substance abuse assistance
Summer recreation services
Transportation
Veteran's Services

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Categorize Data

To make this data actionable, we the grouped these topics into categories as follows:



Food & Nutrition Assistance
Health Care
Financial Assistance
Legal Services
Transportation
Heating/Utility Assistance
Income Tax Assistance
Housing Assistance
Safety & Crime Prevention
Emergency Shelter
Eviction Prevention
Substance Abuse Assistance



Basic Needs

English Classes
Adult Education/Literacy
College Preparation
Financial Education/Literacy



Education

Education/Career Counseling
Job Skills/Employment Training
Assistance Starting a Business



Employment & Career Advancement

Afterschool Programs
Summer Recreation



Out of School Time

Child Care/Head Start
Domestic Violence Assistance
Family Counseling
Parenting Support
Interpersonal Conflict Resolution/Mediation



Family Supports

Senior Citizen Services
Veteran's Services



Support for Special Populations

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Assign Points

1 _____
2 _____

Upon completion of these categorizations, DYCD analyzed the frequency with which each stakeholder selected each program, service, and activity topic. Based on this analysis, we identified the top 10 topics selected by respondents. From there, points were attributed to each category based on the associated topic's ranking. The higher the topic was ranked, the more points were given.

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Calculate Needs

Once the points were distributed, a sum was calculated to determine the needs you see in your profile!

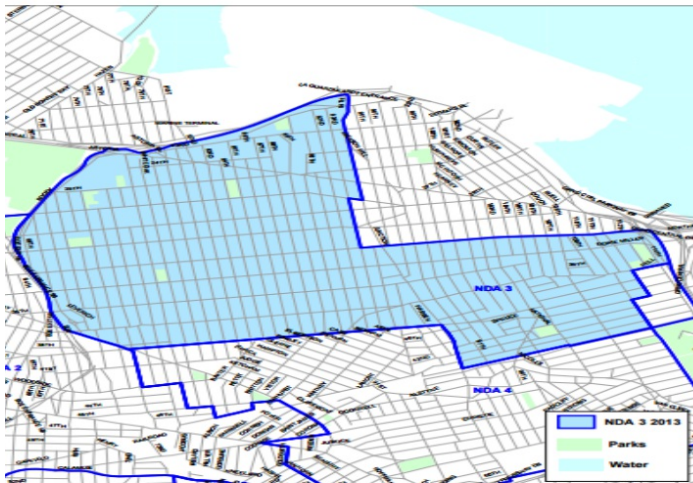


Community Needs Assessment

Neighborhood Development Area Queens 3: Jackson Heights

NDA Queens 3

Demographic Profile

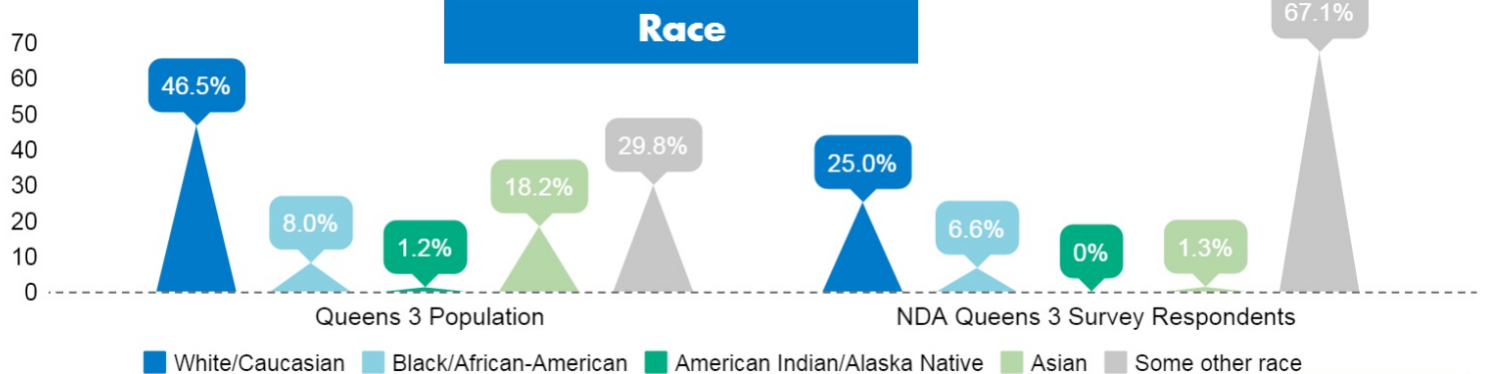


INTRODUCTION

Overall, 155 people in NDA Queens 3 participated in the Community Needs Assessment Adult Survey. The average age of survey respondents was 39. In terms of gender, 78 percent of respondents selected Female and 22 percent selected Male.

NDA Queens 3 Population Snapshot

Total Population	181,089
Total Population, 18 Years Old +	142,715
Population below poverty level	20.7%



Top Languages Spoken at Home*

Queens 3 Population

1. Spanish
2. Chinese
3. Bengali

NDA Queens 3 Survey Respondents

1. Spanish
2. Haitian Creole

Ethnicity

Hispanic/Latino Origin

Queens 3 Population

65.5%

NDA Queens 3 Survey Respondents

93%

Population

62.5%

Foreign Born

*Other than English

NDA QUEENS 3

Program, Service & Activity Needs



UNMET NEED

ADULTS IN NDA QUEENS 3

SUMMARY OF NEEDS

With respect to programs, services, and/or activities under the CNA categories:

Respondents indicated that those categorized as Education and Out of School Time were identified as most "utilized," "needed, but not received," and most "needed" in their community.

Although respondents indicated that those categorized as Basic Needs were most "utilized" and "needed, but not received," they were not among the most "needed" in their community.

In contrast, respondents indicated that those categorized as Employment and Career Advancement were among the "most needed" in their community, but they were not among the most "utilized" or "needed" by respondents.

STAKEHOLDER INPUT

Key Informants (Elected Officials & Community Board Leadership):

The most needed programs or services identified by key informants in NDA Queens 3 were immigrant supports, legal services, ESL classes, housing assistance, and college preparation.

Public Hearings:

The most referenced issues that emerged from a public hearing conducted by DYCD in NDA Queens 3 on November 15, 2016 was immigrant supports, followed by school quality, job/employment opportunities, and out of school time programming.

Utilization Trends

Programs, services, and/or activities that respondent and their household members received within the last 12 months

#1
Education

#3
Out of School Time

#2
Basic Needs

Service Gaps

Programs, services, and/or activities that respondent and their household needed, but did not receive within the last 12 months



#1
Education



#2
Basic Needs



#3
Out of School Time

Community Needs

Programs, services, and/or activities that respondents believe is most needed in NDA Queens 3



#1
Education



#2
Out of School Time



#3
Employment &
Career Advancement

NDA Queens 3

Resources Available in Your NDA



DYCD Programs in NDA Queens 3



COMPASS NDA Educational Support: HS.. NDA Housing Adult Literacy Program Beacon NDA Immigrant Services
NDA Seniors NDA Immigrant Services

Other City Agencies****



Basic Needs

Mayor's Office of Immigrant Affairs
Administration of Children's Services:
- Juvenile Justice Program
Department for the Aging:
- Home Delivered Meals & In-Home Services
Department of Health & Mental Hygiene:
- NYC Teens Connection
- Family Resource Centers
Human Resources Administration:
- Cash Assistance
- Supplemental Nutrition Assistance (SNAP)
- Office of Child Support Enforcement
Office of Citywide Health Insurance Access



Education

Department of Consumer Affairs:
- Office of Financial Empowerment
Department of Education
- Living for the young family through Education Program
- Division of English Language Learners



Employment & Career Advancement

Department for the Aging:
- Job Training & Advocacy
Department of Small Business Services:
- Workforce 1 Career Center
Community Partners Program
Human Resources Administration
- Employment Services



Family Supports

Human Resources Administration
- Domestic Violence Support
- Office of Child Support Enforcement
Department for the Aging:
- Elder Abuse & Crime Victim Services
Department of Health & Mental Hygiene:
- District Public Health Offices
- Newborn Home Visiting Program
- Nurse Family Partnership
Administration for Children's Services
- Adult Protective Services
- Preventive Services
- Keeping Children Safe
Mayor's Office to Combat Domestic Violence
- Healthy Relationship Training Academy



Supports for Special Populations

Department for the Aging
- General Office
- Senior Centers
Social Security Administration
Department of Finance
- Senior Citizen Rent Increase Exemption
- Disability Rent Increase Exemption

SUPPLEMENTARY DATA QUEENS NDA 3

What are the programs or services that you and your household received within the last 12 months?

Queens NDA 3: Activity, Program, or Service: Needed and Received	
English Classes	32%
Adult Education/Literacy	22%
Afterschool Programs	20%
Health Care (Dental, Medical, Mental Health Services)	11%
Summer Recreation	8%
Job Skills/Employment Training	4%
Transportation	4%
Legal Services	2%
Child Care/Head Start	2%
Food and Nutrition Assistance	2%
Education/Career Counseling	1%
Housing Assistance	1%
Assistance Starting a Business	1%
College Preparation	1%
Emergency Shelter	1%
Financial Assistance	1%
Financial Education/Literacy	1%
Heating/Utility Assistance	1%
Income Tax Assistance	1%
Domestic Violence Prevention	0%
Eviction Prevention	0%
Family Counseling	0%
Interpersonal Conflict Resolution/Mediation	0%
Parenting Support	0%
Safety/Crime Prevention	0%
Senior Citizen Services	0%
Veteran's Services	0%
Substance Abuse Assistance	0%

SUPPLEMENTARY DATA QUEENS NDA 3

What are the programs or services that you and your household were unable to access for any reason within the last 12 months?

Queens NDA 3: Activity, Program, or Service: Needed, But Did Not Receive	
English Classes	11%
Afterschool Programs	8%
Legal Services	8%
Job Skills/Employment Training	6%
Adult Education/Literacy	4%
Summer Recreation	4%
Child Care/Head Start	4%
Housing Assistance	4%
Senior Citizen Services	3%
Transportation	3%
College Preparation	3%
Income Tax Assistance	3%
Parenting Support	3%
Health Care (Dental, Medical, Mental Health Services)	2%
Food and Nutrition Assistance	1%
Assistance Starting a Business	1%
Safety/Crime Prevention	1%
Education/Career Counseling	1%
Emergency Shelter	1%
Financial Assistance	1%
Financial Education/Literacy	1%
Heating/Utility Assistance	1%
Domestic Violence Prevention	1%
Family Counseling	1%
Eviction Prevention	0%
Interpersonal Conflict Resolution/Mediation	0%
Veteran's Services	0%
Substance Abuse Assistance	0%

SUPPLEMENTARY DATA QUEENS NDA 3

What are the programs or services that you believe are most needed in your community?

Queens NDA 3: Activity, Program, or Service: Most Needed in the Community	
Afterschool Programs	58%
English Classes (ESL)	57%
Summer recreation services	43%
Job skills/Employment training	41%
Adult Education/Literacy	35%
Child care/Head Start	34%
College preparation	34%
Food and nutrition assistance	30%
Legal Services	30%
Family counseling	27%
Domestic violence assistance	25%
Housing Assistance	25%
Emergency Shelter	24%
Health Care	24%
Transportation	24%
Parenting support	23%
Financial assistance	22%
Income Tax Assistance	22%
Education/Career Counseling	21%
Financial education/literacy	21%
Assistance Starting a Business	20%
Eviction Prevention	19%
Safety/Crime prevention	19%
Heating/Utility assistance	18%
Senior citizen services	18%
Interpersonal Conflict Resolution/Mediation	17%
Substance abuse assistance	17%
Veterans services	13%
Other	6%