

Neighborhood Development Area Profiles

Instructions & Guidance

OBJECTIVE

The goal of your Neighborhood Development Area profile is to help develop funding priorities in your NDA; inform DYCD policies and practices; and identify and connect with additional resources to strengthen your community.



1 PROCESS

Your profile is part of DYCD's Citywide Community Needs Assessment, which is one of the most important planning tools utilized by the agency for informing program development. To create your profile, we engaged key stakeholders and members in your community to yield invaluable data regarding needs, access to, and availability of resources.

To conduct this assessment, DYCD used a variety of methods for data collection, with the main device being a series of surveys and public hearings.

2

FORMULATION OF NEEDS

To determine needs in your community, we asked community members the following questions:



What programs and services did you and your household receive within the last 12 months?



What are the programs or services that you and your household were unable to access for any reason within the last 12 months?



What are the programs or services you believe are most needed in your community?

3

PROGRAM & SERVICE RESPONSE OPTIONS



To answer these questions, respondents were provided with 29 program, service, and activity topics as response options:

- Adult Education/Literacy
- Afterschool Programs
- Assistance Starting a Business
- Child care/Head Start
- College preparation
- Domestic violence assistance
- Education/Career Counseling
- Emergency Counseling
- English Classes (ESL)
- Eviction Prevention
- Family counseling
- Financial assistance
- Financial education/literacy
- Food and nutrition assistance

- Health Care
- Heating/Utility assistance
- Housing Assistance
- Income Tax Assistance
- Interpersonal Conflict Resolution/Mediation
- Job skills/Employment training
- Legal Services
- Other
- Parenting support
- Safety/Crime prevention
- Senior citizen services
- Substance abuse assistance
- Summer recreation services
- Transportation
- Veteran's Services

4

Categorize Data

To make this data actionable, we the grouped these topics into categories as follows:



Food & Nutrition Assistance
Health Care
Financial Assistance
Legal Services
Transportation
Heating/Utility Assistance
Income Tax Assistance
Housing Assistance
Safety & Crime Prevention
Emergency Shelter
Eviction Prevention
Substance Abuse Assistance



Basic Needs

English Classes
Adult Education/Literacy
College Preparation
Financial Education/Literacy



Education

Education/Career Counseling
Job Skills/Employment Training
Assistance Starting a Business



Employment & Career Advancement

Afterschool Programs
Summer Recreation



Out of School Time

Child Care/Head Start
Domestic Violence Assistance
Family Counseling
Parenting Support
Interpersonal Conflict Resolution/Mediation



Family Supports

Senior Citizen Services
Veteran's Services



Support for Special Populations

5

Assign Points

1 _____
2 _____

Upon completion of these categorizations, DYCD analyzed the frequency with which each stakeholder selected each program, service, and activity topic. Based on this analysis, we identified the top 10 topics selected by respondents. From there, points were attributed to each category based on the associated topic's ranking. The higher the topic was ranked, the more points were given.

6

Calculate Needs

Once the points were distributed, a sum was calculated to determine the needs you see in your profile!

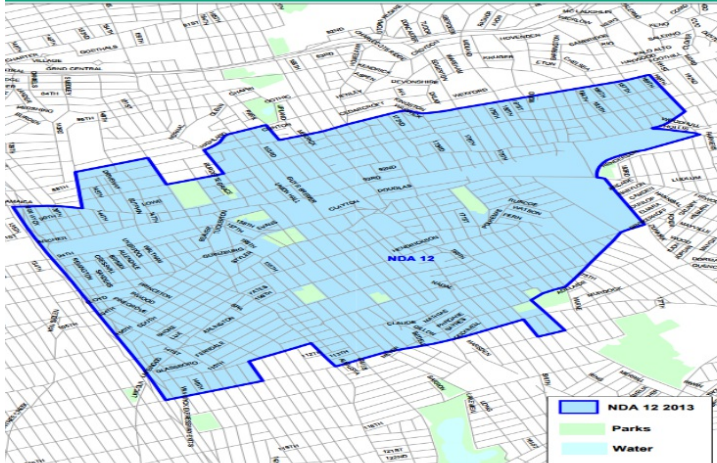


Community Needs Assessment

Neighborhood Development Area Queens 12:
South Jamaica

NDA Queens 12

Demographic Profile



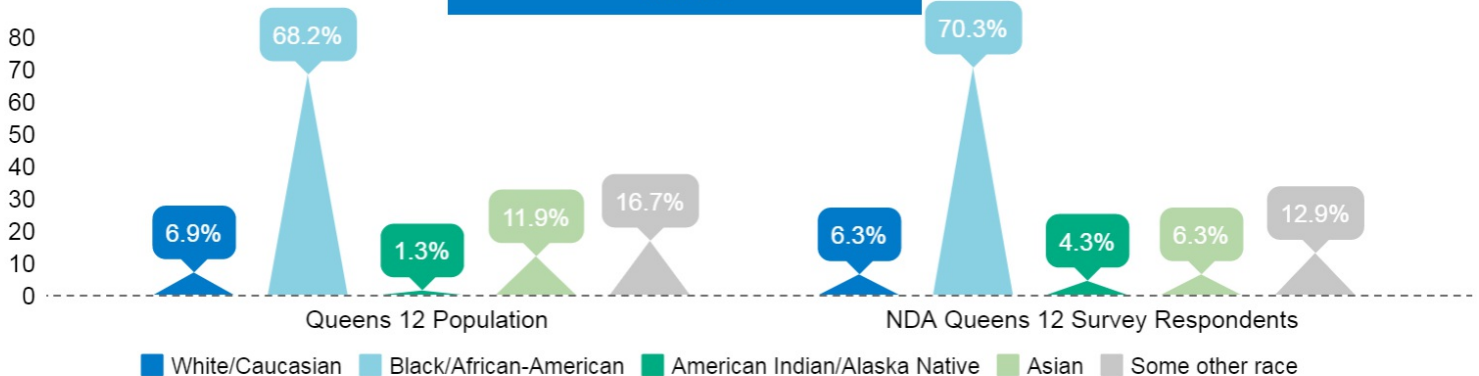
INTRODUCTION

Overall, 346 people in NDA Queens 12 participated in the Community Needs Assessment Adult Survey. The average age of survey respondents was 43. In terms of gender, 72 percent of respondents selected Female, 26 percent selected Male, and 2 percent selected Other.

NDA Queens 12 Population Snapshot

Total Population	237,956
Total Population, 18 Years Old +	179,643
Population below poverty level	16.2%

Race



Top Languages Spoken at Home*

Queens 12 Population

- Spanish
- Bengali
- Creole

NDA Queens 12 Survey Respondents

- Spanish
- Creole
- Chinese

Ethnicity

Hispanic/Latino Origin

Queens 12 Population 19%

NDA Queens 12 Survey Respondents 19%

Population

40.9%

Foreign Born

*Other than English

NDA QUEENS 12

Program, Service & Activity Needs



UNMET NEED

ADULTS IN NDA QUEENS 12

SUMMARY OF NEEDS

With respect to programs, services, and/or activities under the CNA categories:

Respondents indicated that those categorized as Basic Needs and Out of School Time were identified as most "utilized," "needed, but not received," and most "needed" in their community.

Although respondents indicated that those categorized as Family Supports were most "utilized" and "needed, but not received," they were not among the most "needed" in their community.

In contrast, respondents indicated that those categorized as Supports for Special Populations were among the "most needed" in their community, but they were not among the most "utilized" or "needed" by respondents.

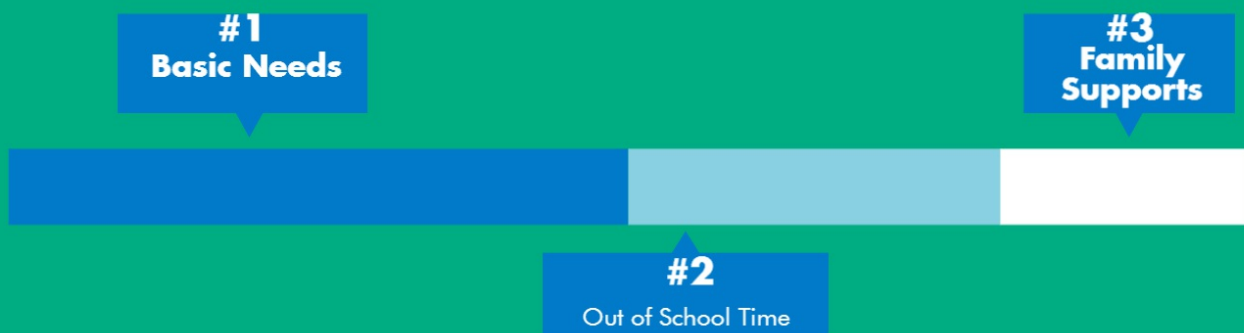
STAKEHOLDER INPUT

Public Hearings:

The most referenced issues that emerged from a public hearing conducted by DYCD in NDA Queens 12 on November 30, 2016 were job/employment opportunities, followed by immigrant supports and child care.

Utilization Trends

Programs, services, and/or activities that respondent and their household members received within the last 12 months



Service Gaps

Programs, services, and/or activities that respondent and their household needed, but did not receive within the last 12 months



#1
Basic Needs



#2
Out of School Time



#3
Family Supports

Community Needs

Programs, services, and/or activities that respondents believe is most needed in NDA Queens 12



#1
Basic Needs



#2
Out of School Time



#3
Supports for Special Populations

NDA Queens 12

Resources Available in Your NDA



DYCD Programs in NDA Queens 12



COMPASS Summer Youth Employment Runaway & Homeless Youth Young Adult Internship Program Out of School Youth
NDA Healthy Families Young Adult Literacy Program Cornerstone Services for Immigrants Beacon

Other City Agencies****



Basic Needs

Mayor's Office of Immigrant Affairs
Administration of Children's Services:
- Juvenile Justice Program
Department for the Aging:
- Home Delivered Meals & In-Home Services
Department of Health & Mental Hygiene:
- NYC Teens Connection
- Family Resource Centers
Human Resources Administration:
- Cash Assistance
- Supplemental Nutrition Assistance (SNAP)
- Office of Child Support Enforcement
Office of Citywide Health Insurance Access



Education

Department of Consumer Affairs:
- Office of Financial Empowerment
Department of Education
- Living for the young family through Education Program
- Division of English Language Learners



Employment & Career Advancement

Department for the Aging:
- Job Training & Advocacy
Department of Small Business Services:
- Workforce 1 Career Center
Community Partners Program
Human Resources Administration
- Employment Services



Family Supports

Human Resources Administration
- Domestic Violence Support
- Office of Child Support Enforcement
Department for the Aging:
- Elder Abuse & Crime Victim Services
Department of Health & Mental Hygiene:
- District Public Health Offices
- Newborn Home Visiting Program
- Nurse Family Partnership
Administration for Children's Services
- Adult Protective Services
- Preventive Services
- Keeping Children Safe
Mayor's Office to Combat Domestic Violence
- Healthy Relationship Training Academy



Supports for Special Populations

Department for the Aging
- General Office
- Senior Centers
Social Security Administration
Department of Finance
- Senior Citizen Rent Increase Exemption
- Disability Rent Increase Exemption

SUPPLEMENTARY DATA QUEENS NDA 12

What are the programs or services that you and your household received within the last 12 months?

Queens NDA 12: Activity, Program, or Service: Needed and Received	
Food and Nutrition Assistance	27%
Afterschool Programs	22%
Child Care/Head Start	8%
Summer Recreation	8%
Health Care (Dental, Medical, Mental Health Services)	7%
Financial Assistance	6%
Heating/Utility Assistance	6%
Housing Assistance	6%
Adult Education/Literacy	3%
Transportation	3%
Legal Services	3%
Income Tax Assistance	3%
College Preparation	3%
Financial Education/Literacy	2%
English Classes	2%
Education/Career Counseling	2%
Family Counseling	2%
Parenting Support	2%
Job Skills/Employment Training	2%
Domestic Violence Prevention	1%
Assistance Starting a Business	1%
Eviction Prevention	1%
Interpersonal Conflict Resolution/Mediation	1%
Safety/Crime Prevention	1%
Veteran's Services	1%
Substance Abuse Assistance	1%
Emergency Shelter	0%
Senior Citizen Services	0%

SUPPLEMENTARY DATA QUEENS NDA 12

What are the programs or services that you and your household were unable to access for any reason within the last 12 months?

Queens NDA 12: Activity, Program, or Service: Needed, But Did Not Receive	
Heating/Utility Assistance	7%
Housing Assistance	7%
Food and Nutrition Assistance	6%
Afterschool Programs	6%
Legal Services	5%
Child Care/Head Start	4%
Financial Assistance	4%
Transportation	4%
Assistance Starting a Business	4%
Senior Citizen Services	4%
Education/Career Counseling	4%
Safety/Crime Prevention	4%
Summer Recreation	3%
College Preparation	3%
Financial Education/Literacy	3%
Parenting Support	3%
Income Tax Assistance	3%
Job Skills/Employment Training	3%
Emergency Shelter	3%
English Classes	2%
Family Counseling	1%
Eviction Prevention	1%
Adult Education/Literacy	1%
Domestic Violence Prevention	1%
Health Care (Dental, Medical, Mental Health Services)	0%
Interpersonal Conflict Resolution/Mediation	0%
Veteran's Services	0%
Substance Abuse Assistance	0%

SUPPLEMENTARY DATA QUEENS NDA 12

What are the programs or services that you believe are most needed in your community?

Queens NDA 12: Activity, Program, or Service: Most Needed in the Community	
Afterschool Programs	23%
Financial assistance	22%
Senior citizen services	22%
Food and nutrition assistance	21%
Safety/Crime prevention	21%
Adult Education/Literacy	20%
Legal Services	19%
Housing Assistance	18%
Job skills/Employment training	18%
Assistance Starting a Business	16%
Child care/Head Start	16%
Transportation	15%
Financial education/literacy	15%
Summer recreation services	14%
Education/Career Counseling	13%
Health Care	12%
Parenting support	12%
Heating/Utility assistance	11%
College preparation	11%
Family counseling	11%
English Classes (ESL)	10%
Eviction Prevention	10%
Veterans services	8%
Income Tax Assistance	8%
Emergency Shelter	7%
Interpersonal Conflict Resolution/Mediation	7%
Substance abuse assistance	6%
Domestic violence assistance	6%
Other	1%