

Neighborhood Development Area Profiles

Instructions & Guidance

OBJECTIVE

The goal of your Neighborhood Development Area profile is to help develop funding priorities in your NDA; inform DYCD policies and practices; and identify and connect with additional resources to strengthen your community.



1 PROCESS

Your profile is part of DYCD's Citywide Community Needs Assessment, which is one of the most important planning tools utilized by the agency for informing program development. To create your profile, we engaged key stakeholders and members in your community to yield invaluable data regarding needs, access to, and availability of resources.

To conduct this assessment, DYCD used a variety of methods for data collection, with the main device being a series of surveys and public hearings.

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FORMULATION OF NEEDS

To determine needs in your community, we asked community members the following questions:



What programs and services did you and your household receive within the last 12 months?



What are the programs or services that you and your household were unable to access for any reason within the last 12 months?



What are the programs or services you believe are most needed in your community?

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PROGRAM & SERVICE RESPONSE OPTIONS



To answer these questions, respondents were provided with 29 program, service, and activity topics as response options:

- Adult Education/Literacy
- Afterschool Programs
- Assistance Starting a Business
- Child care/Head Start
- College preparation
- Domestic violence assistance
- Education/Career Counseling
- Emergency Counseling
- English Classes (ESL)
- Eviction Prevention
- Family counseling
- Financial assistance
- Financial education/literacy
- Food and nutrition assistance

- Health Care
- Heating/Utility assistance
- Housing Assistance
- Income Tax Assistance
- Interpersonal Conflict Resolution/Mediation
- Job skills/Employment training
- Legal Services
- Other
- Parenting support
- Safety/Crime prevention
- Senior citizen services
- Substance abuse assistance
- Summer recreation services
- Transportation
- Veteran's Services

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Categorize Data

To make this data actionable, we the grouped these topics into categories as follows:



Food & Nutrition Assistance
Health Care
Financial Assistance
Legal Services
Transportation
Heating/Utility Assistance
Income Tax Assistance
Housing Assistance
Safety & Crime Prevention
Emergency Shelter
Eviction Prevention
Substance Abuse Assistance



Basic Needs

English Classes
Adult Education/Literacy
College Preparation
Financial Education/Literacy



Education

Education/Career Counseling
Job Skills/Employment Training
Assistance Starting a Business



Employment & Career Advancement

Afterschool Programs
Summer Recreation



Out of School Time

Child Care/Head Start
Domestic Violence Assistance
Family Counseling
Parenting Support
Interpersonal Conflict Resolution/Mediation



Family Supports

Senior Citizen Services
Veteran's Services



Support for Special Populations

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Assign Points

1 _____
2 _____

Upon completion of these categorizations, DYCD analyzed the frequency with which each stakeholder selected each program, service, and activity topic. Based on this analysis, we identified the top 10 topics selected by respondents. From there, points were attributed to each category based on the associated topic's ranking. The higher the topic was ranked, the more points were given.

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Calculate Needs

Once the points were distributed, a sum was calculated to determine the needs you see in your profile!

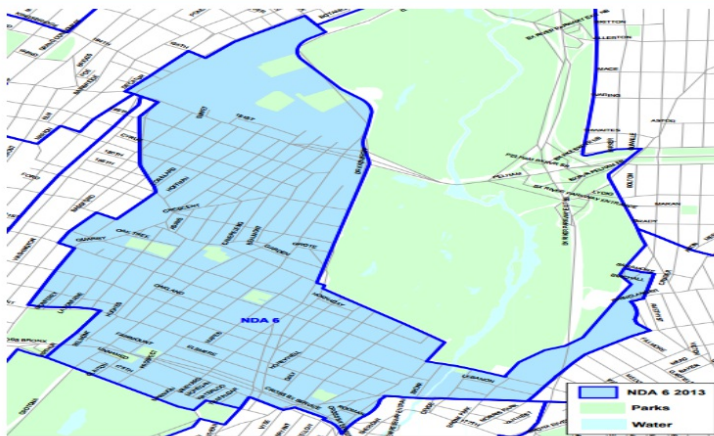


Community Needs Assessment

Neighborhood Development Area Bronx 4:
Highbridge/Concourse Village

NDA Bronx 4

Demographic Profile



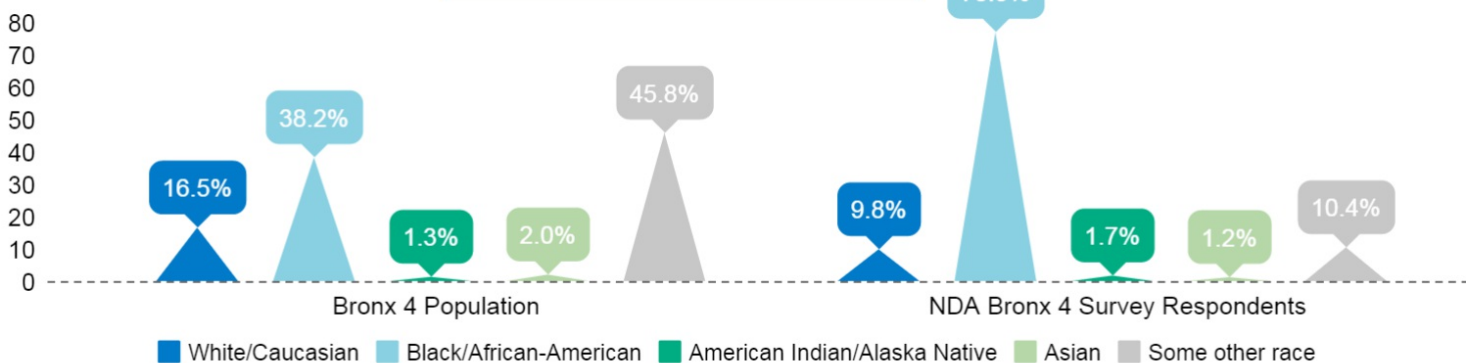
INTRODUCTION

Overall, 225 people in NDA Bronx 4 participated in the Community Needs Assessment Adult Survey. The average age of survey respondents was 50. In terms of gender, 68 percent of respondents selected Female and 32 percent selected Male.

NDA Bronx 6 Population Snapshot

Total Population	141,467
Total Population, 18 Years Old +	100,581
Population below poverty level	38.0%

Race



Top Languages Spoken at Home

Bronx 4 Population

- Spanish
- Kru, Ibo, Yoruba
- French

NDA Bronx 4 Survey Respondents

- Spanish
- Arabic
- Chinese

Ethnicity

Hispanic/Latino Origin



Population

40.2%

Foreign Born

NDA Bronx 4

Program, Service & Activity Needs



UNMET NEED

Adults in NDA Bronx 4

SUMMARY OF NEEDS

With respect to programs, services, and/or activities under the CNA categories:

Respondents indicated that those categorized as Basic Needs were identified as most "utilized," "needed, but not received," and most "needed" in their community.

Although respondents indicated that those categorized Out of School Time were most "utilized" and "needed, but not received," they were not among the most "needed" in their community.

In contrast, respondents indicated that those categorized as Employment and Career Advancement were among the "most needed" in their community and "needed, but not received" by respondents, but they were not among the most "utilized" by respondents.

STAKEHOLDER INPUT

Key Informants (Elected Officials & Community Board Leadership):

The most needed program or service category identified by key informants in NDA Bronx 4 was literacy and language courses.

Public Hearings:

The most referenced issues that emerged from a public hearing conducted by DYCD in NDA Bronx 4 on November 15, 2016 was immigrant supports, followed by housing/homelessness, job/employment opportunities, mental health services, family supports, and access to health insurance/services.

Utilization Trends

Programs, services, and/or activities that respondent and their household members received within the last 12 months

#1
Basic Needs

#3
Education

#2
Out of School Time

Service Gaps

Programs, services, and/or activities that respondent and their household needed, but did not receive within the last 12 months



#1
Out of School Time

#2
Basic Needs

#3
Employment & Career
Advancement

Community Needs

Programs, services, and/or activities that respondents believe is most needed in NDA Bronx 4



#1
Basic Needs



#2
Employment &
Career Advancement



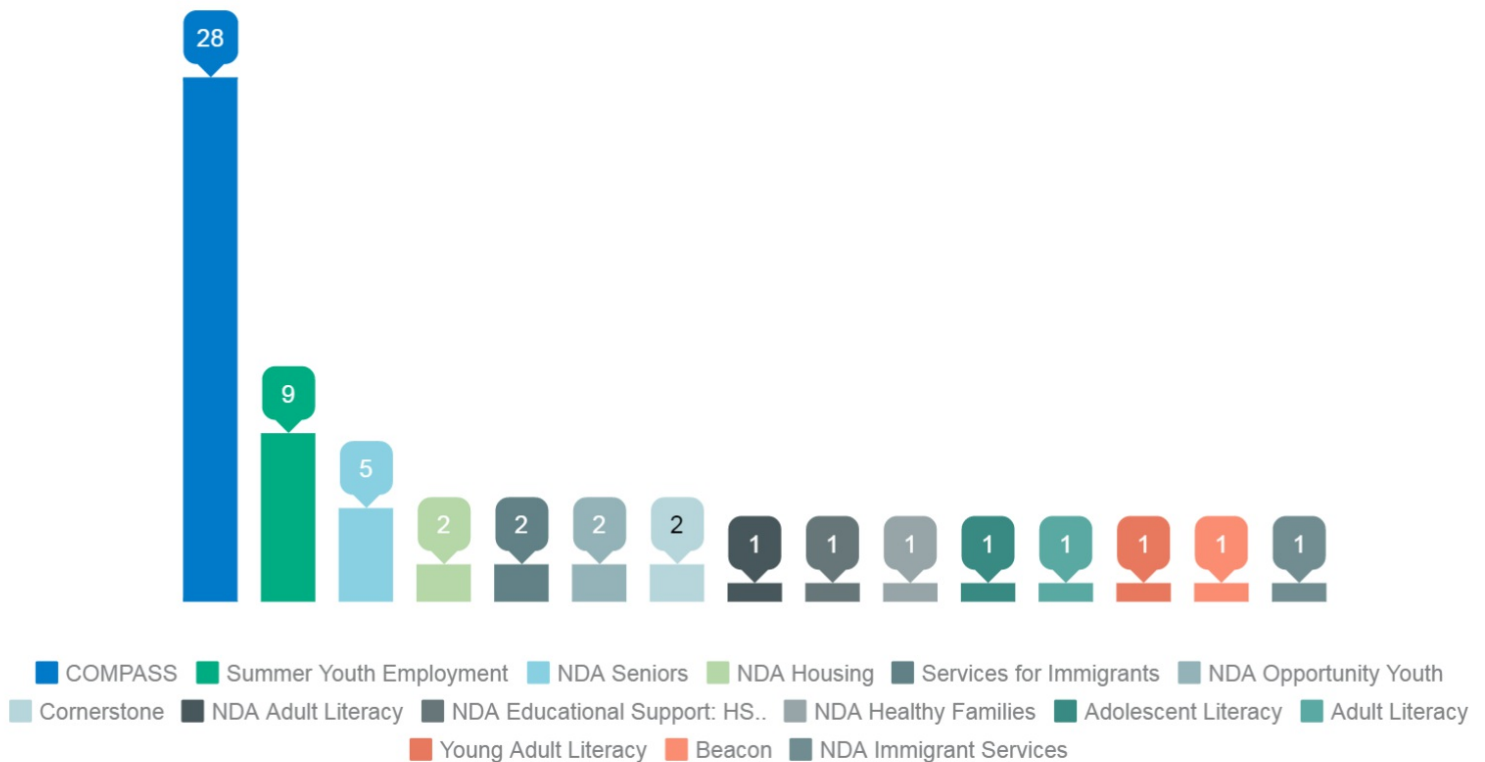
#3
Education

NDA Bronx 4

Resources Available in Your NDA



DYCD Programs in Bronx 4***



***This chart represents number of programs as of 4/5/17. Numbers are not exhaustive and are subject to change

Other City Agencies****



Basic Needs



Mayor's Office of Immigrant Affairs
Administration of Children's Services:
- Juvenile Justice Program
Department for the Aging:
- Home Delivered Meals & In-Home Services
Department of Health & Mental Hygiene:
- NYC Teens Connection
- Family Resource Centers
Human Resources Administration:
- Cash Assistance
- Supplemental Nutrition Assistance (SNAP)
- Office of Child Support Enforcement
Office of Citywide Health Insurance Access



Education



Department of Consumer Affairs:
- Office of Financial Empowerment
Department of Education
- Living for the young family through Education Program
- Division of English Language Learners



Employment & Career Advancement



Department for the Aging:
- Job Training & Advocacy
Department of Small Business Services:
- Workforce 1 Career Center
Community Partners Program
Human Resources Administration
- Employment Services



Family Supports



Human Resources Administration
- Domestic Violence Support
- Office of Child Support Enforcement
Department for the Aging:
- Elder Abuse & Crime Victim Services
Department of Health & Mental Hygiene:
- District Public Health Offices
- Newborn Home Visiting Program
- Nurse Family Partnership
Administration for Children's Services
- Adult Protective Services
- Preventive Services
- Keeping Children Safe
Mayor's Office to Combat Domestic Violence
- Healthy Relationship Training Academy



Supports for Special Populations



Department for the Aging
- General Office
- Senior Centers
Social Security Administration
Department of Finance
- Senior Citizen Rent Increase Exemption
- Disability Rent Increase Exemption

**** Citywide agencies listed here are not exhaustive and are subject to change

SUPPLEMENTARY DATA BRONX NDA 4

What are the programs or services that you and your household received within the last 12 months?

Bronx NDA 4: Activity, Program, or Service: Needed and Received	
Afterschool Programs	14%
Health Care (Dental, Medical, Mental Health Services)	12%
Adult Education/Literacy	11%
Food and Nutrition Assistance	11%
Income Tax Assistance	8%
Housing Assistance	8%
Child Care/Head Start	8%
Legal Services	6%
Emergency Shelter	5%
Financial Assistance	5%
Education/Career Counseling	4%
Heating/Utility Assistance	4%
Transportation	4%
Assistance Starting a Business	4%
Summer Recreation	4%
College Preparation	3%
Job Skills/Employment Training	3%
English Classes	3%
Domestic Violence Prevention	3%
Financial Education/Literacy	2%
Safety/Crime Prevention	2%
Veteran's Services	2%
Substance Abuse Assistance	1%
Family Counseling	1%
Parenting Support	1%
Eviction Prevention	0%
Interpersonal Conflict Resolution/Mediation	0%
Senior Citizen Services	0%

SUPPLEMENTARY DATA BRONX NDA 4

What are the programs or services that you and your household were unable to access for any reason within the last 12 months?

Bronx NDA 4: Activity, Program, or Service: Needed, but Did Not Receive	
Summer Recreation	9%
Afterschool Programs	8%
Food and Nutrition Assistance	8%
Assistance Starting a Business	7%
Legal Services	7%
Senior Citizen Services	6%
English Classes	5%
Child Care/Head Start	5%
Education/Career Counseling	5%
Income Tax Assistance	5%
Job Skills/Employment Training	5%
Housing Assistance	4%
Safety/Crime Prevention	4%
College Preparation	4%
Emergency Shelter	4%
Financial Education/Literacy	4%
Parenting Support	4%
Substance Abuse Assistance	3%
Domestic Violence Prevention	3%
Heating/Utility Assistance	3%
Financial Assistance	2%
Transportation	2%
Adult Education/Literacy	1%
Eviction Prevention	1%
Family Counseling	1%
Health Care (Dental, Medical, Mental Health Services)	1%
Veteran's Services	0%
Interpersonal Conflict Resolution/Mediation	0%

SUPPLEMENTARY DATA BRONX NDA 4

What are the programs or services that you believe are most needed in your community?

Bronx NDA 4: Activity, Program, or Service: Most Needed in the Community	
Job skills/Employment training	26%
Adult Education/Literacy	24%
Afterschool Programs	23%
Housing Assistance	17%
Legal Services	16%
Education/Career Counseling	15%
Senior citizen services	15%
Safety/Crime prevention	13%
Assistance Starting a Business	12%
Family counseling	12%
Health Care	12%
English Classes (ESL)	11%
Eviction Prevention	11%
Summer recreation services	11%
Financial assistance	10%
Domestic violence assistance	10%
Food and nutrition assistance	9%
Substance abuse assistance	9%
College preparation	8%
Child care/Head Start	8%
Parenting support	7%
Transportation	7%
Emergency Shelter	7%
Heating/Utility assistance	6%
Interpersonal Conflict Resolution/Mediation	6%
Financial education/literacy	5%
Income Tax Assistance	4%
Veterans services	4%