



POLICE DEPARTMENT

LEGAL BUREAU
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March 7, 2025

Honorable Eric L. Adams
Mayor of the City of New York
City Hall
New York, NY 10007

Honorable Adrienne E. Adams
Speaker
The New York City Council
250 Broadway, 18th Floor
New York, NY 10007

Jocelyn E. Strauber
Commissioner
New York City Department of Investigation
180 Maiden Lane, 18th Floor
New York, NY 10038

Jeanene L. Barrett
Inspector General
Office of the Inspector General for the NYPD
New York City Department of Investigations
180 Maiden Lane, 18th Floor
New York, NY 10038

Dear Mayor Adams, Speaker Adams, Commissioner Strauber, and Inspector General Barrett:

The New York City Police Department hereby submits its response to the November 26, 2024, Report of the Office of Inspector General for the NYPD (“OIG”) entitled, “A Review of NYPD’s Community Response Team.” The Department responds to OIG’s recommendations as follows:

Recommendation One

The Department accepts OIG’s recommendation to include information about CRT on the Patrol Services Bureau section of the NYPD website.

Recommendation Two

The Department accepts OIG’s recommendation to memorialize a mission statement for CRT and make that mission statement public.

Recommendation Three

The Department accepts OIG's recommendation to add CRT-specific provisions to the Administrative and Patrol Guides, or other appropriate Department policy or procedure documents, regarding uniform requirements; statistics and data to be utilized to guide CRT's work; recruitment guidelines; requirements for CRT officers in supervisory roles; and training required of CRT officers.

Recommendation Four

The Department accepts OIG's recommendation to the extent it proposes that the Department publish additional data pertaining to quality-of-life complaints and the Department's response to those complaints. The Department does not view this as CRT-specific, but rather as part of a broader effort to address quality-of-life complaints and provide additional information to the public regarding the Department's efforts to address those complaints.

Recommendation Five

The Department accepts OIG's recommendation and will send CRT representatives to at least two established community-based meetings per borough per year to get community feedback regarding CRT.

Recommendation Six


The Department accepts OIG's recommendation insofar as it proposes that the Department track CRT deployments. While the Department does not intend to create a separate database for this purpose, CRT deployment will be tracked at the command level.

Recommendation Seven

The Department rejects OIG's recommendation that it publish CRT-specific enforcement data on the Department website. The Department does not put unit-specific enforcement data on the website, and does not intend to deviate from that practice in connection with CRT.

The Department thanks OIG for its work assessing the policies, practices and procedures related to CRT. The Department is committed to improving CRT and worked with OIG towards that shared goal.

Regards,

A handwritten signature in black ink, appearing to read "Michael Gerber".

Michael Gerber
Deputy Commissioner
Legal Matters