



POLICE DEPARTMENT

LEGAL BUREAU
INSPECTOR GENERAL COORDINATION UNIT
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April 28, 2025

Honorable Eric L. Adams
Mayor of the City of New York
City Hall
New York, NY 10007

Honorable Adrienne E. Adams
Speaker
The New York City Council
250 Broadway, 18th Floor
New York, NY 10007

Jocelyn E. Strauber
Commissioner
New York City Department of Investigation
180 Maiden Lane, 18th Floor
New York, NY 10038

Jeanene L. Barrett
Inspector General
Office of the Inspector General for the NYPD
New York City Department of Investigation
180 Maiden Lane, 18th Floor
New York, NY 10038

Dear Mayor Adams, Speaker Adams, Commissioner Strauber, and Inspector General Barrett:

The New York City Police Department hereby submits its response to the January 28, 2025, Report of the Office of the Inspector General for the NYPD ("OIG") entitled, "An Assessment of NYPD's Use of Social Media." The Department responds to OIG's recommendations as follows:

Recommendation One:

The Department accepts OIG's recommendation to memorialize in writing an internal review and approval process for posts on executive accounts.

Recommendation Two:

The Department accepts OIG's recommendation to update all relevant Patrol Guide Procedure and Administrative Guide Procedure sections to align with the requirements of the Citywide Social Media Policy.

Recommendation Three:

The Department accepts OIG's recommendation to review the Citywide Social Media Policy and ensure that the Department complies with all of his requirements.

Recommendation Four:

The Department accepts OIG's recommendation to update the Department's social media use policy to include rules and guidance about appropriate content and language for posting on official Department social media accounts.

Recommendation Five:

The Department accepts OIG's recommendation to assign Digital Communications Officers to all social media accounts, including at the executive level, to ensure that social media posts are consistent with citywide and department policy, and memorialize this requirement in writing.

Recommendation Six:

The Department accepts OIG's recommendation to provide training to all staff using official agency social media regarding the Citywide Social Media Policy, the Department's social media policy and best practices.

The Department thanks OIG for its work in assessing the policies, practices and procedures related to the Department's use of social media. The Department is committed to improving its use of social media and working with OIG towards that shared goal.

Regards,

A handwritten signature in black ink, appearing to read "Michael Gerber".

Michael Gerber
Deputy Commissioner
Legal Matters