



Healthy NYC Sexual Health Survey

What is the Healthy NYC Sexual Health Survey?

The Healthy NYC Sexual Health Survey is conducted by the NYC Department of Health and Mental Hygiene (Health Department) to learn about New Yorkers' sexual and reproductive health practices, and to understand the impact of COVID-19 and mpox (monkeypox virus) on those practices.

The survey asks about your general health, your sex life, testing for HIV and other sexually transmitted infections (STIs), other sexual health care, and the effects of COVID-19 and mpox on your sexual and reproductive activities and health. We are trying to understand how the Health Department can promote sexual and reproductive health through messaging, programs and policy. **You can choose not to answer any question — participation is completely voluntary.**

How do I know this study is legitimate or what if I need more information?

For more information and to verify the legitimacy of the survey, visit nyc.gov/health/nycsurveys or contact 888-692-0023 or HealthyNYC@health.nyc.gov.

How is the Health Department going to use the survey information?

The Health Department will combine your answers with the answers from other participants to better understand the sexual and reproductive health of New Yorkers.

Is participant information confidential? Will participant privacy be protected?

The Health Department will share the anonymous survey results with the public. We make every effort to protect your privacy and keep your personal information confidential. Research documents are kept on password-protected computers, and only a limited number of authorized people have access. **If a person chooses not to participate, it will not affect any benefits that they or their family receive from any government agency.**

How do I take the survey over the phone?

If you cannot take the survey online, call 888-692-0023 to take the survey by phone. If a staff person is not available, leave a voicemail with your full name, phone number, participant ID and the best time to reach you, and we will return your call. You can also email HealthyNYC@health.nyc.gov with this information and we will call you back. We no longer offer paper surveys.

How long will my gift card take to arrive?

Both emailed (electronic) and mailed (physical) gift cards take two to three weeks to arrive. Electronic gift cards (those received by email) can only be used for online purchases.

Where does the gift card come from so I can look out for it?

Electronic gift cards are emailed from "Healthy NYC" (invite@decipherinc.com). Be sure to check your email inbox's Promotions and Spam folders. If you unsubscribed from receiving emails from Healthy NYC, you may not receive your card. Email HealthyNYC@health.nyc.gov or call 888-692-0032 to update your email preferences.

Sexual and Reproductive Health Information and Resources

For information on receiving sexual and reproductive health care, please visit:

www.nyc.gov/site/doh/services/sexual-health-clinics.page The NYC Health Department operates Sexual Health Clinics where you can go to get low or no cost sexual health care services, such as screening for **STIs, HIV testing, and birth control**. They have locations in Manhattan, the Bronx, Brooklyn, and Queens.

PrEP (pre-exposure prophylaxis) is safe and effective medicine that prevents HIV. It is available as a daily pill or an injection you get every two months. To get started on PrEP, talk to your health care provider, or visit an [NYC Sexual Health Clinic](#). For more information on PrEP go to: www.nyc.gov/site/doh/health/health-topics/pre-exposure-prophylaxis-prep.page

Visit [NYC HealthMap](#) to find locations of PrEP providers, other STI and HIV services, as well as health services for the LGBTQ community: a816-healthpsi.nyc.gov/NYCHHealthMap/

I am feeling upset, angry or frustrated. Does the City provide any help for this?

We encourage you to contact **NYC Well** at 888-NYC-WELL (888-692-9355). Counselors are available to listen and help, 24/7. The help line is free and confidential, and interpretation is available in over 200 languages. Visit nyc.gov/nycwell for details.

Other Resources

We understand home is not always safe. Visit nyc.gov/nychope to find **services for domestic and gender-based violence survivors**. You are not alone. Call NYC's 24-hour hotline at 800-621-4673 or **911** for emergencies.

How can I get help with a health issue or support from the City?

For information on **where to get help for a health issue**, call the NYC Health Department at **311** or visit nyc.gov/311. For support for **employment, health insurance, housing and more**, call **311** or visit nyc.gov/coronavirus to get information about resources.

What if I have other questions?

Participants can email HealthyNYC@health.nyc.gov or call 888-692-0023.

Para obtener más información sobre este estudio, visite nyc.gov/health/healthynyc.

如需了解关于本项研究的更详细信息，请访问 nyc.gov/health/healthynyc。

若需瞭解關於本項研究的更詳細資訊，請造訪 nyc.gov/health/healthynyc。

Чтобы узнать больше об этом исследовании, посетите веб-страницу nyc.gov/health/healthynyc.