

Program Profile: Supportive Housing in Fiscal Year 2024

Program Summary

Supportive Housing (SH) is affordable rental housing that provides case management, connection to health and mental health services, group activities to support socialization, and help with accessing employment, benefits, and entitlements to meet the needs of tenants living with serious mental illness (SMI) or substance use disorders (SUDs).

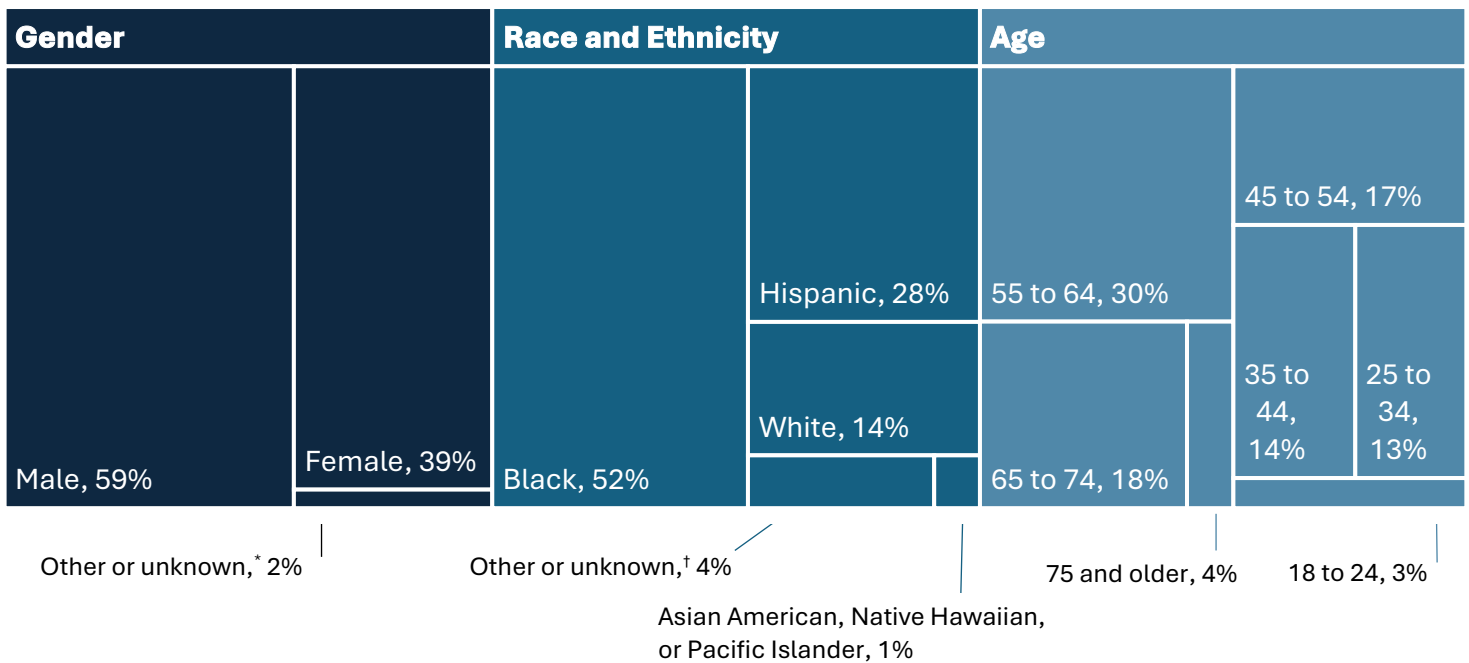
The Health Department contracts for two types of SH: single-site programs (also referred to as congregate) and scattered-site programs.

- Congregate programs have designated buildings where individuals or families have private living quarters and may share kitchens, common recreational rooms, or other facilities.
- Scattered-site programs lease units across multiple buildings throughout a neighborhood or community, and support staff will travel to visit tenants in their apartments.

As of June 30, 2024, the end of fiscal year 2024 (FY24), there were 12,817 SH units in contract with the NYC Health Department; 75% of the units were congregate units and 24% were scattered-site units.

Tenant Characteristics in FY24

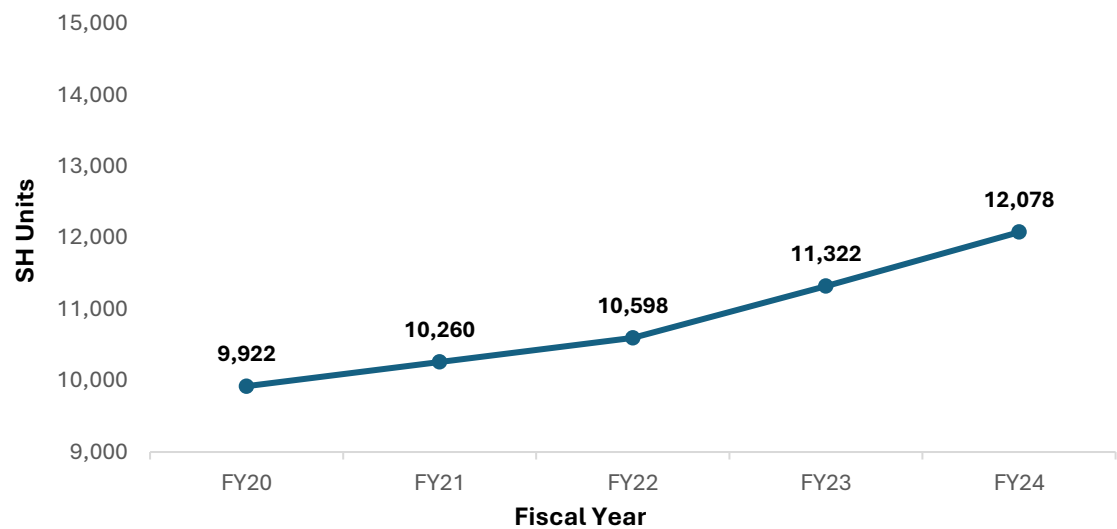
There were 10,232 head of household tenants reported to the NYC Health Department by contracted SH providers. This does not include information about any additional members of the household. In FY24, SH tenants were primarily non-Hispanic Black, male, and between ages 55 and 64. Any missing tenant data may be attributed to a recent move-in or to data entry lags. See the chart on the next page.



*Other or unknown gender includes transgender, nonbinary/gender nonconforming, other, unknown, and missing.
 †Other or unknown race and ethnicity includes American Indian or Alaska Native, unknown, missing, other, and people with more than one race.

SH Unit Growth Over the Years

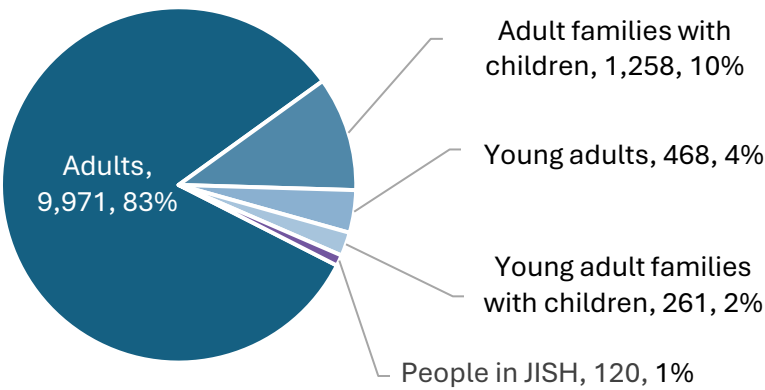
The chart below reflects the growth in NYC Health Department-contracted SH units over the last four fiscal years. We anticipate continued growth through the open NYC 15/15 request for proposal, which the Health Department implements in collaboration with the NYC Department of Social Services and NYC Housing Preservation and Development.



Populations Served in FY24

The purpose of SH is to serve people with various behavioral health challenges, and services are adjusted to meet differing needs. Populations in SH include:

- Adults without children
- Adult families with children
- Young adults without children
- Young adult families with children
- People in justice-involved supportive housing (JISH)



Move-Out in FY24

In FY24, there were 469 discharges (see below for discharge reasons). Among people who left SH, the average length of residence is 7.9 years. Tenants in single-site programs (congregate) tend to stay slightly longer than those in scattered-site programs. Many individuals spend their final years in SH, with death being the most common reason for leaving. This is understandable, given that tenants are often older and have faced significant challenges before moving into SH. A key aspect of our mission is to provide a dignified, stable place for tenants to live for the rest of their lives.

