

Program Profile: Supportive Housing in Fiscal Year 2023

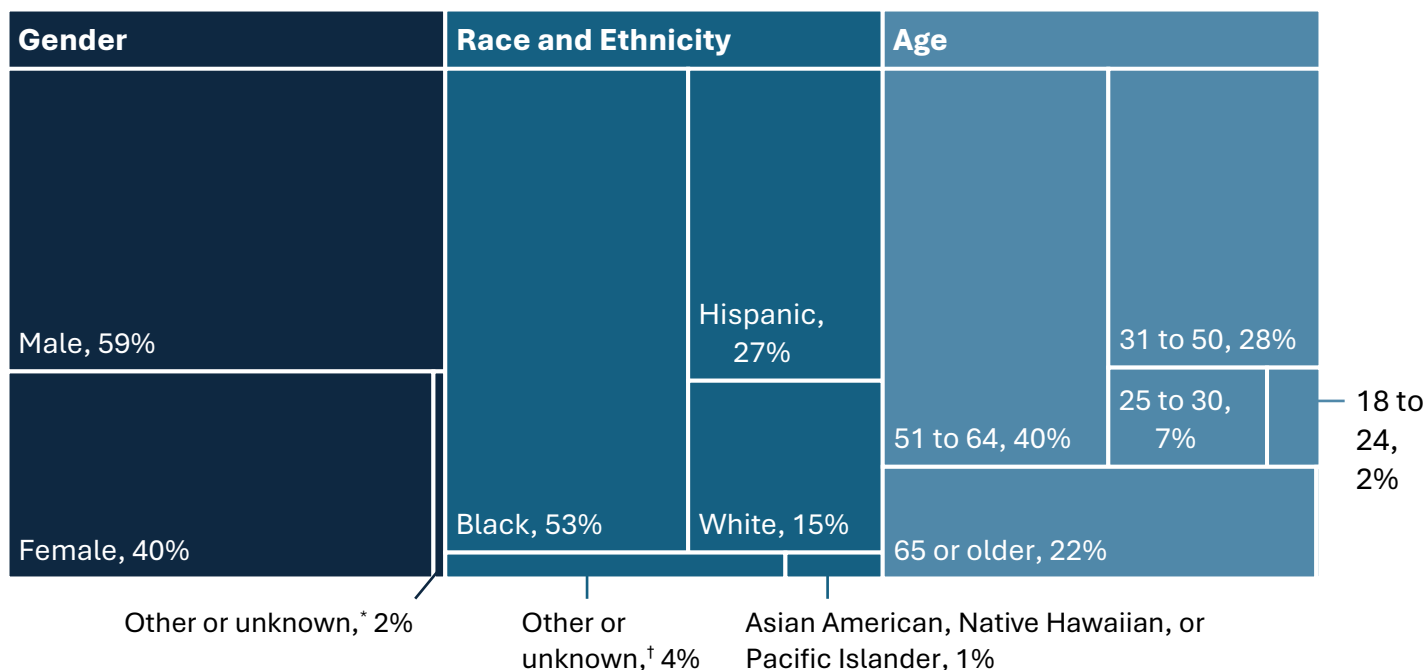
Program Summary

Supportive Housing (SH) is affordable rental housing that provides case management, connection to health and mental health services, group activities to support socialization, and help with accessing employment, benefits, and entitlements to meet the needs of tenants living with serious mental illness (SMI) or substance use disorders (SUDs). As of June 30, 2023, the end of fiscal year 2023 (FY23), there were 11,322 SH units in contract with the NYC Health Department.

The NYC Health Department contracts for two types of SH: single-site (also referred to as congregate) and scattered-site. Congregate programs have a designated building where each individual or family has a private living quarters and may share kitchens, common recreational rooms, or other facilities. Scattered-site programs lease units across multiple buildings throughout a neighborhood or community, and support staff will travel to visit tenants in their apartments. As of June 30, 2023, 75% of the units were congregate units and 25% were scattered-site.

FY23 Tenant Characteristics

There were 9,719 head of household tenants reported to the NYC Health Department by contracted SH providers. This does not include information about any additional members of the household. In FY23, SH tenants were primarily non-Hispanic Black, male, and between age 51 and 64. Any missing tenant data may be attributed to a recent move-in or data entry lags.

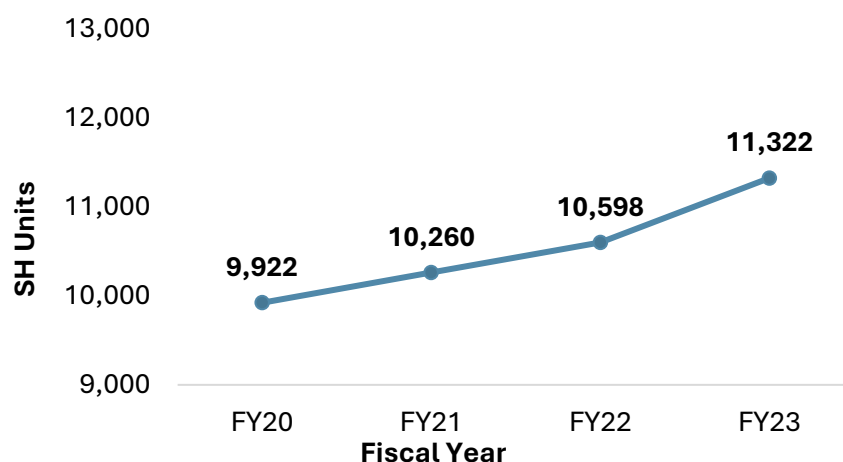


* Other or unknown gender includes gender nonbinary, gender-nonconforming, other, unknown, and missing.

† Other or unknown race and ethnicity includes American Indian or Alaska Native, other, and people with more than one race.

SH Unit Growth Over the Years

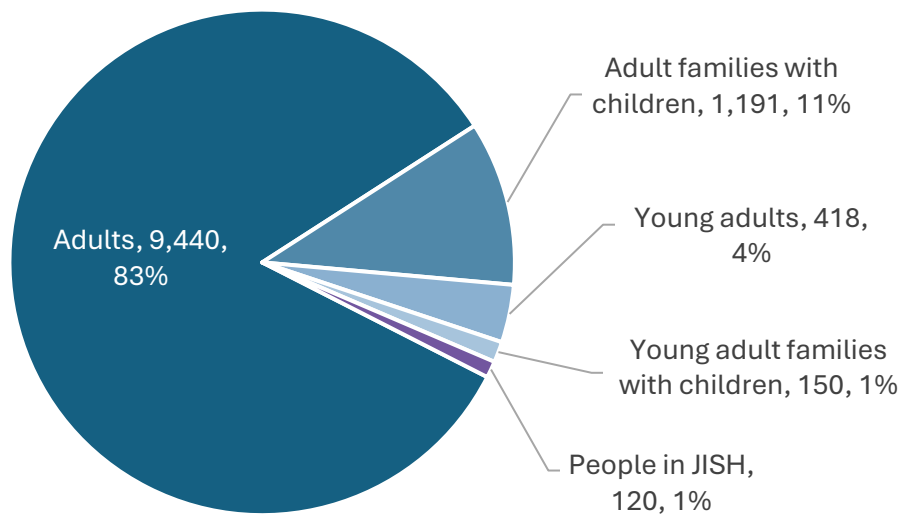
The following chart reflects the growth in NYC Health Department-contracted SH units over the last four fiscal years. We anticipate continued growth through the open NYC 15/15 request for proposal, which we implement in collaboration with the NYC Department of Social Services and the NYC Department of Housing Preservation and Development.



Populations Served in FY23

SH units are purposed to serve people with various behavioral health challenges, and services are adjusted to meet differing needs. Populations in SH include:

- Adults without children
- Adult families with children
- Young adults without children
- Young adult families with children
- People in justice-involved SH (JISH)



Move-Out in FY23

In FY23, there were 431 discharges. Among people who left SH, the average length of residence is 7.7 years. Tenants in congregate settings tend to stay slightly longer than those in scattered-site units. Many individuals spend their final years in SH, with death being the most common reason for leaving. This is understandable, given that tenants are often older and have faced significant challenges before moving into SH. A key aspect of our mission is to provide a dignified, stable place for tenants to live the rest of their lives.