

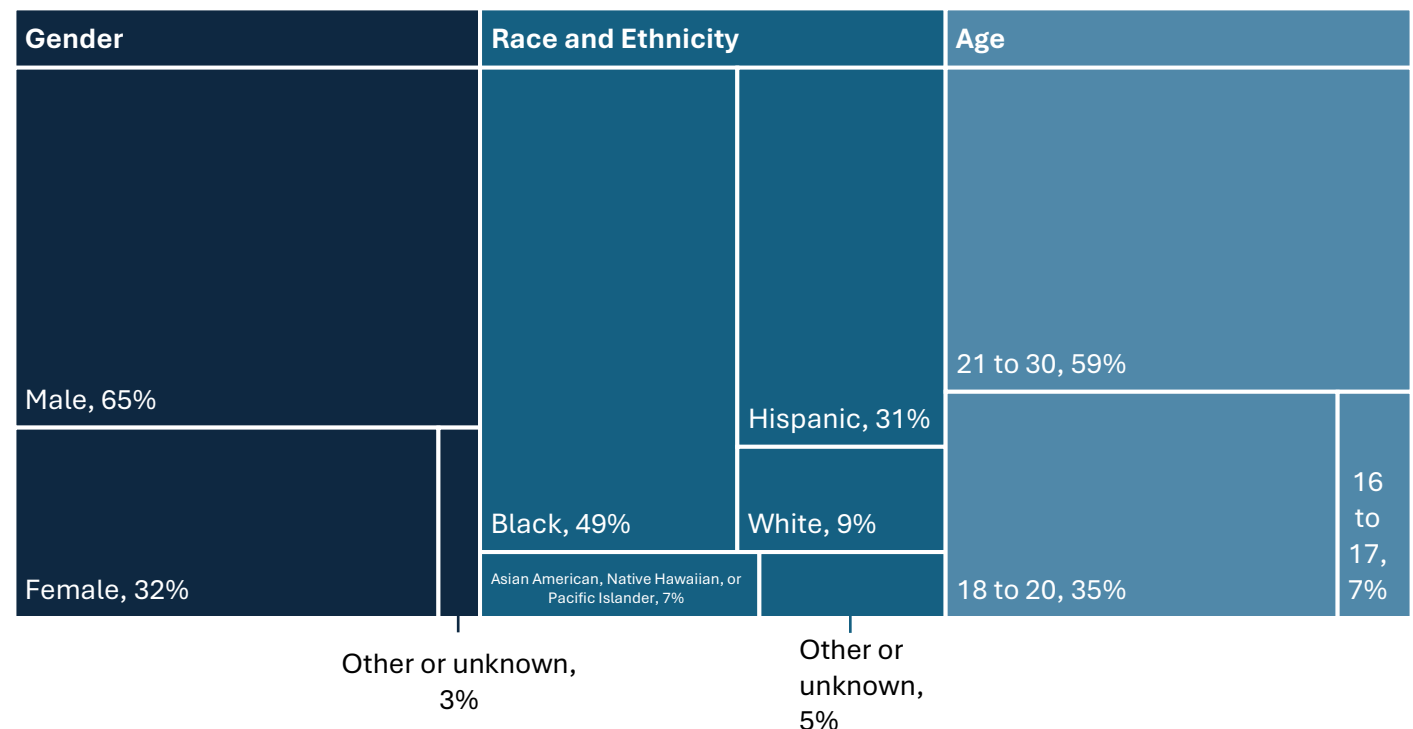
Program Profile: Supported Treatment and Recovery Team (START) in Fiscal Year 2023

Program Summary

NYC Supported Treatment and Recovery Team (START) is a voluntary program that provides intensive case management for people between age 16 and 30 who have been hospitalized for a first episode of psychosis. START uses a critical time intervention model and shared decision-making approach to connect participants to specialized and recovery-oriented services and support their transition back into the community following hospitalization. The program is staffed by social workers and peer specialists.

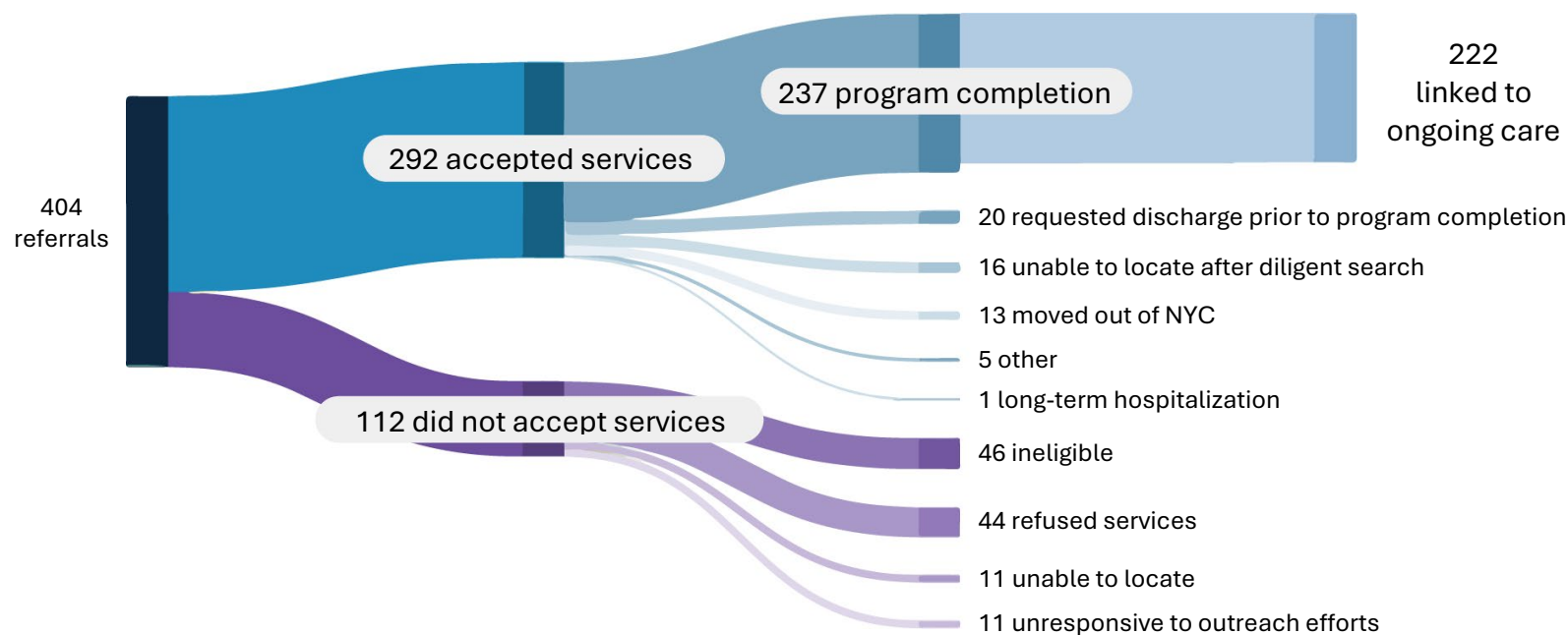
Fiscal Year 2023 Participant Characteristics

In fiscal year 2023 (FY23), START received 404 referrals, with 292 individuals accepting services. START participants in FY23 were primarily non-Hispanic Black, male, and between age 21 and 30, with the mean age of 22.



Outcome and Linkage to Care in FY23

Out of the 292 individuals who accepted START services, 237 completed the transition-oriented program and 222 (93.7%) were successfully linked to ongoing care as demonstrated by attending an outpatient appointment or enrolling with a mental health provider.



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