

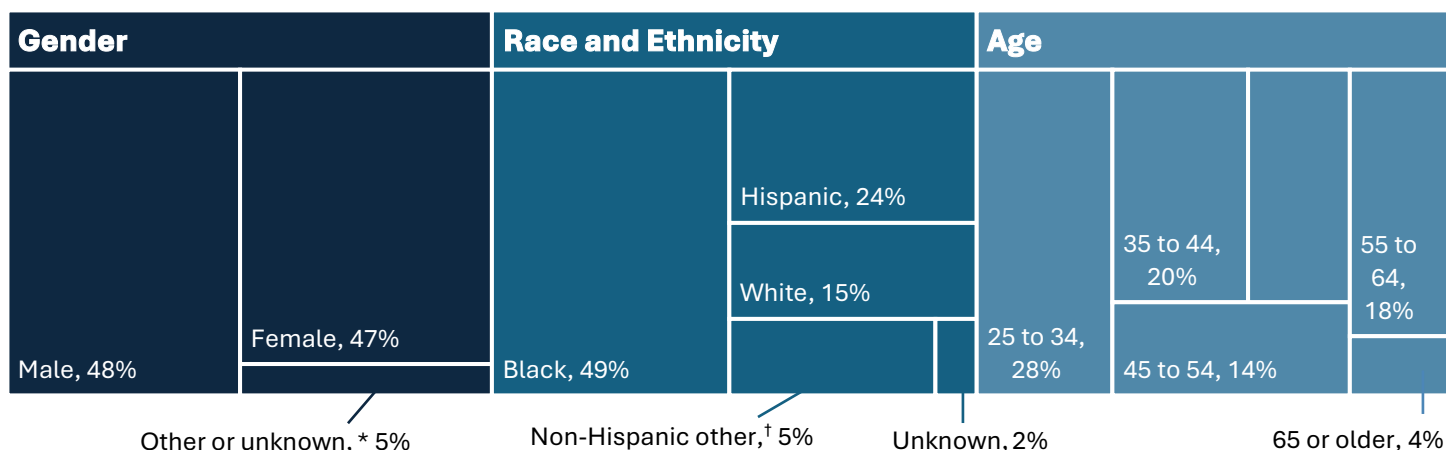
Program Profile: Crisis Residence Centers (CRCs) in Fiscal Year 2025

Program Summary

A Residential Crisis Support and Respite Center, also known as a Crisis Residence Center (CRC), provides an alternative to hospitalization for people experiencing mental health crises. The four CRCs are warm, safe, and supportive home-like places to rest and recover when more support is needed than can be provided at home. These centers offer stays for up to 28 days and provide an open-door setting where guests can continue their daily activities. Trained peers and nonpeers work with individuals to help them successfully overcome emotional crises.

Participant Characteristics in Fiscal Year 2025

During fiscal year 2025 (FY25), a total of 395 individuals had 458 stays at a CRC with an average length of stay of 22 days. FY25 guests were primarily non-Hispanic Black and between ages 18 and 44.



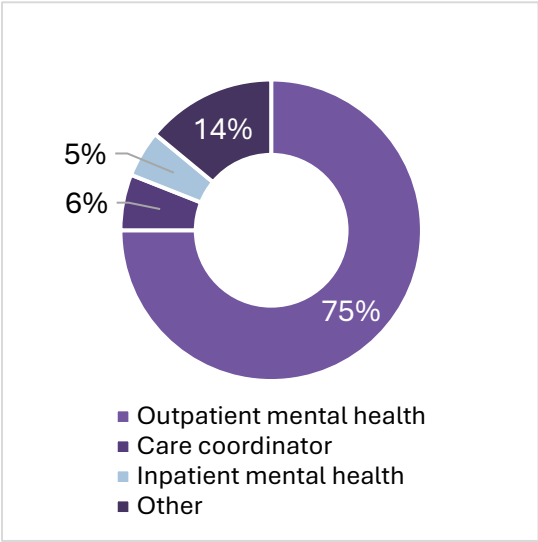
*Other or unknown gender includes transgender, nonbinary/gender nonconforming, other, unknown, and missing.

†Non-Hispanic other race and ethnicity includes Asian, Native Hawaiian or Pacific Islander, American Indian or Alaska Native, Middle Eastern or North African, and other race or ethnicity.



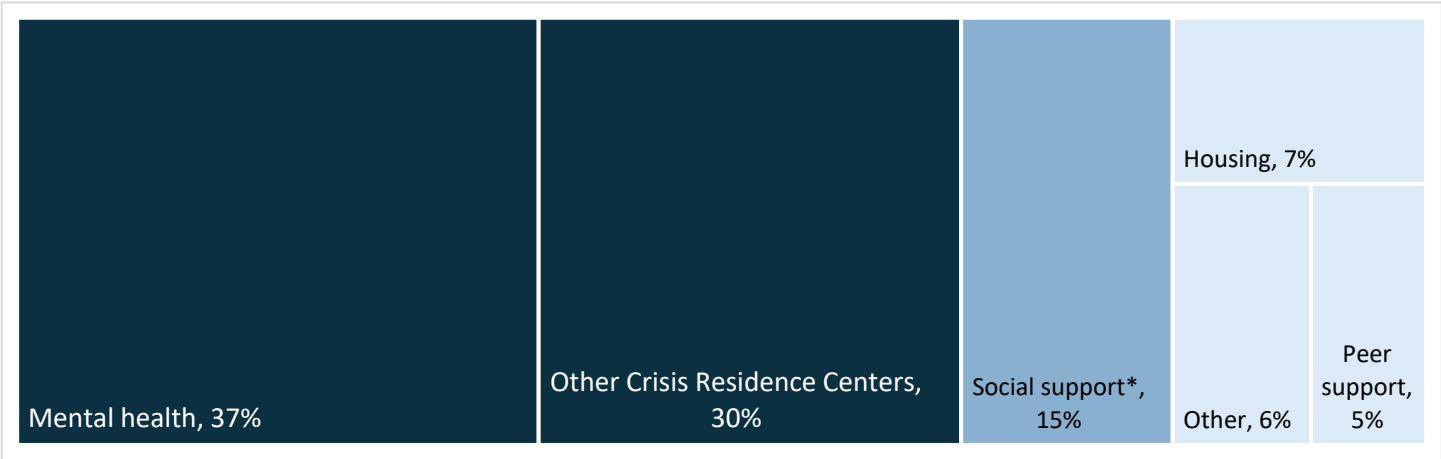
Referral Sources in FY25

In FY25, 75% of individuals referred to CRC were referred by outpatient mental health providers.



Connection to Care in FY25

In FY25, 249 guests received 362 referrals to external services, among which 37% were for mental health services.



*Social support includes legal services, food pantries, benefits, and entitlements, among others.

Suggested citation: Bureau of Mental Health. Crisis Residence Centers Program Profile, Fiscal Year 2025. NYC Dept of Health and Mental Hygiene; 2025, updated March 2026.