

Health Care Provider Reporting Overview



Health care providers are required to report certain infectious diseases to the NYC Health Department, pursuant to New York State (NYS) and NYC law. All reported information is handled with strict confidentiality and used solely for public health purposes. Reporting is not a violation of HIPAA or other privacy laws.

For questions about reporting or assistance with a specific case, call the NYC Health Department's Provider Access Line at 866-692-3641.*

How Reported Information Is Used

The specific actions taken by the NYC Health Department vary by disease. Reports are used to:

- Assist in diagnosis, treatment, and additional testing
- Advise on infection prevention and control
- Enable immediate public health action, such as contact investigation; isolation and quarantine; and screening and prophylaxis for close contacts, including, when appropriate, sex partners
- Detect and respond to outbreaks and identify emerging infections
- Quantify disease burden, monitor trends, and identify disparities in disease burden and outcomes
- Inform and evaluate disease prevention and control measures

What and How To Report

More than 90 diseases and conditions are required to be reported. For some, suspected and confirmed cases must be reported immediately by phone, followed by a written report. For others (such as Lyme disease, pertussis, shigellosis, and syphilis), a written report of confirmed cases must be submitted within 24 hours of diagnosis. For a list of diseases and reporting requirements, visit nyc.gov/health/diseasereporting or scan the QR code.



Immediately call the NYC Health Department's Provider Access Line at 866-692-3641 to report:

- Diseases designated as immediately notifiable (such as invasive meningococcal disease and measles)
- Certain diseases in designated high-risk groups, such as food handlers and day care workers
- Unusual manifestations of disease or a newly apparent or emergent disease
- Suspected outbreaks among three or more people

* Calls made to the Provider Access Line after hours (after 5 p.m. on weekdays and on weekends and holidays) are routed to the NYC Poison Center. Ask to speak to the provider on call.

Submit an electronic report of all cases of reportable diseases within 24 hours of diagnosis via PRISM (Provider Reporting Interface and Secure Messenger), the NYC Health Department's electronic reporting platform.

- An NYC.ID account is required to access PRISM.
- A report is required even if a case has been reported by phone.
- For information on how to create a PRISM account, visit nyc.gov/health/prism or scan the QR code.
- If unable to report via PRISM, fax or mail a completed Universal Reporting Form (available at nyc.gov/health/diseasereporting).
- Reports of HIV and AIDS follow a different process: Submit the NYS Medical Provider HIV/AIDS and Partner/Contact Report Form (Form DOH-4189) within 24 hours of acute HIV diagnosis or within seven days of receipt of lab results for non-acute cases.



Report immunizations to the Citywide Immunization Registry (CIR).

- All immunizations given to people age 18 and younger must be reported to the CIR.
- All immunizations given to people age 19 and older should be reported to the CIR with the patient's consent.
- For more information, visit nyc.gov/health/cir or scan the QR code.



Submit specimens to the NYC Public Health Laboratory (PHL) as necessary.

- For some diseases, the PHL can assist with testing if commercial testing is not available.
- For other diseases, providers are required to submit specimens to the PHL for confirmatory testing or additional testing needed for epidemiological purposes.
- For more information on available tests, required submissions, and submission processes, visit nyc.gov/health/phl or scan the QR code.

