



NEW YORK CITY DEPARTMENT OF  
HEALTH AND MENTAL HYGIENE  
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Commissioner

## 2023 Health Advisory #1: CDC Advisory: Outbreak of Extensively Drug-resistant *Pseudomonas* *aeruginosa* Associated with Artificial Tears

February 8, 2023

Dear Colleagues,

Please see below a Health Advisory from the Centers for Disease Control and Prevention (CDC) regarding a multistate cluster of carbapenem resistant *Pseudomonas* infections associated with EzriCare artificial tears.

Key highlights for New York City (NYC) include:

- The CDC is investigating a multistate cluster of Verona integron-mediated metallo-beta-lactamase (VIM) and Guiana Extended Spectrum-beta-lactamase (GES) producing carbapenem resistant *Pseudomonas aeruginosa* (VIM-GES-CRPA) infections. Isolates have been identified from a variety of body sites, including corneal culture, sputum/bronchial washings, and urine. Patients have presented with a variety of infection types, including ocular infections.
- **NYC is among the jurisdictions that have seen cases associated with this outbreak.**
- Review of common exposures of cases has shown an association with EzriCare Artificial Tears, a preservative-free product dispensed in multi-dose vials. Testing by CDC has identified the outbreak strain of VIM-GES-CRPA from opened bottles.

The CDC has provided guidance for clinicians, particularly providers who provide eye care, such as ophthalmologists, within the advisory below.

Reporting cases and submitting isolates:

- To report suspect cases in patients with infections due to VIM-CRPA or CRPA not susceptible to cefepime, ceftazidime, and/or ceftolozane-tazobactam, please contact the NYC Department of Health and Mental Hygiene Provider Access Line (PAL) at **866-692-3641, Monday through Friday, 9 a.m. to 5 p.m.**
- Any *Pseudomonas aeruginosa* isolates that are resistant to carbapenems (imipenem, meropenem, or doripenem) and not susceptible to cefepime or ceftazidime should be submitted to New York State Wadsworth for carbapenem resistance gene testing; call the PAL for assistance.

For further information on isolate submission, please contact the PAL for assistance.

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Distributed via the CDC Health Alert Network  
February 1, 2023, 7:00 PM ET  
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## Summary

The Centers for Disease Control and Prevention (CDC) is issuing this Health Alert Network (HAN) Health Advisory about infections with an extensively drug-resistant strain of Verona Integron-mediated Metallo- $\beta$ -lactamase (VIM) and Guiana-Extended Spectrum- $\beta$ -Lactamase (GES)-producing carbapenem-resistant *Pseudomonas aeruginosa* (VIM-GES-CRPA) in 12 states. Most patients reported using artificial tears. Patients reported more than 10 different brands of artificial tears, and some patients used multiple brands. The majority of patients who used artificial tears reported using EzriCare Artificial Tears, a preservative-free, over-the-counter product packaged in multidose bottles. CDC laboratory testing identified the presence of the outbreak strain in opened EzriCare bottles with different lot numbers collected from two states. Patients and healthcare providers should immediately discontinue using EzriCare artificial tears pending additional guidance from CDC and the Food and Drug Administration (FDA).

## Background

As of January 31, 2023, CDC in partnership with state and local health departments identified 55 case-patients in 12 states (CA, CO, CT, FL, NJ, NM, NY, NV, TX, UT, WA, WI) with VIM-GES-CRPA, a rare strain of extensively drug-resistant *P. aeruginosa*. Thirty-five patients are linked to four healthcare facility clusters. Dates of specimen collection were from May 2022 to January 2023. Isolates have been identified from clinical cultures of sputum or bronchial wash (13), cornea (11), urine (7), other nonsterile sources (4), blood (2), and from rectal swabs (25) collected for surveillance; some patients had specimens collected from more than one anatomic site. These specimens were collected in both outpatient and inpatient healthcare settings. Patients had a variety of presentations including keratitis, endophthalmitis, respiratory infection, urinary tract infection, and sepsis. Patient outcomes include permanent vision loss resulting from cornea infection, hospitalization, and one death due to systemic infection.

Isolates in this outbreak are sequence type (ST) 1203, harbor *bla*VIM-80 and *bla*GES-9 (a combination not previously observed in the United States) and are closely related based on analysis of whole genome sequencing (WGS) data. These isolates are not susceptible to cefepime, ceftazidime, piperacillin-tazobactam, aztreonam, carbapenems, ceftazidime-avibactam, ceftolozane-tazobactam, fluoroquinolones, polymyxins, amikacin, gentamicin, and tobramycin; the subset of isolates that underwent antimicrobial susceptibility testing for cefiderocol were susceptible to this agent.

Review of common exposures revealed that most patients, including most patients with eye infections, used artificial tears prior to identification of VIM-GES-CRPA infection or colonization. Patients reported more than 10 brands of artificial tears, and some patients used multiple brands. The majority of patients who used artificial tears reported using EzriCare Artificial Tears, a preservative-free product dispensed in multidose bottles. This was the only common artificial tears product identified across the four healthcare facility clusters. CDC laboratory testing identified the presence of VIM-GES-CRPA in opened EzriCare Artificial Tears bottles from multiple lots; these bottles were collected from patients with and without eye infections in two states. These product-related VIM-GES-CRPA match the outbreak strain. VIM-GES-CRPA recovered from opened bottles could represent either bacterial contamination during use or during the manufacturing process. Testing of unopened bottles of EzriCare Artificial Tears is ongoing to assist in evaluating

for whether contamination may have occurred during manufacturing.

### Recommendations for Healthcare Providers

- Immediately discontinue using EzriCare Artificial Tears pending additional guidance from CDC and FDA.
- Advise patients who used EzriCare Artificial Tears to monitor for signs and symptoms of infection. Perform culture and antimicrobial susceptibility testing when clinically indicated.
- Healthcare providers treating patients for keratitis or endophthalmitis should ask patients if they have used EzriCare Artificial Tears. Providers should consider performing culture and antimicrobial susceptibility testing to help guide therapy if patients report use of this product.
- Healthcare providers treating VIM-GES-CRPA infections should consult with a specialist knowledgeable in the treatment of antibiotic-resistant bacteria to determine the best treatment option. VIM-GES-CRPA isolates associated with this outbreak are extensively drug-resistant. Isolates that underwent susceptibility testing at public health laboratories were not susceptible to cefepime, ceftazidime, piperacillin-tazobactam, aztreonam, carbapenems, ceftazidime-avibactam, ceftolozane-tazobactam, fluoroquinolones, polymyxins, amikacin, gentamicin, and tobramycin. A subset of 3 isolates that underwent antimicrobial susceptibility testing for cefiderocol at clinical laboratories or CDC were susceptible to this agent.
- Place patients infected or colonized with VIM-GES-CRPA and admitted to acute care settings in isolation and use [Contact Precautions](#). For residents of skilled nursing facilities who are infected or colonized with VIM-GES-CRPA, use [Enhanced Barrier Precautions](#) if the resident does not have an indication for Contact Precautions.
- At this time, CDC does not recommend testing patients who have used this product and who are not experiencing any signs or symptoms of infection.

### Recommendations for Clinical Laboratories

- Clinical laboratories that identify *P. aeruginosa* resistant to imipenem or meropenem are encouraged to perform carbapenem resistance mechanism testing; isolates may also be submitted to the Antimicrobial Resistance Laboratory Network for mechanism testing.
  - Laboratories wishing to apply a more specific definition when identifying isolates that might be related to this cluster for mechanism testing could limit testing to carbapenem-resistant *P. aeruginosa* that are also resistant to cefepime, ceftazidime, and (if tested) ceftazidime-avibactam and ceftolozane-tazobactam.
- Clinical laboratories that identify any carbapenem-resistant *P. aeruginosa* from an ocular specimen or VIM-CRPA from any specimen source should submit the isolate to the [Antimicrobial Resistance Laboratory Network](#) for further characterization. Please reach out to your health department's [healthcare-associated infections contact](#) or email [haioutbreak@cdc.gov](mailto:haioutbreak@cdc.gov) for assistance submitting isolates.

## Recommendations for the Public

- Discontinue using EzriCare Artificial Tears pending additional guidance from CDC and FDA.
- If patients were advised to use EzriCare Artificial Tears by their healthcare provider, they should follow up with their healthcare provider for an alternative artificial tears product to use.
- Patients who used EzriCare Artificial Tears and who have signs or symptoms of an eye infection, such as discharge from the eye, eye pain or discomfort, redness of the eye or eyelid, feeling of something in the eye, increased sensitivity to light, or blurry vision, should seek timely medical care. At this time, CDC does not recommend testing of patients who have used this product and who are not experiencing any signs or symptoms of infection.

## For More Information

- [CRPA Outbreak Linked to Artificial Tears](#)
- [Antimicrobial Resistance Laboratory Network](#)
- Visit [CDC-INFO](#) or call CDC-INFO at 1-800-232-4636
- CDC 24/7 Emergency Operations Center (EOC) 770-488-7100

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## DEPARTMENT OF HEALTH AND HUMAN SERVICES

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### **HAN Message Types**

- **Health Alert:** Conveys the highest level of importance; warrants immediate action or attention.
- **Health Advisory:** Provides important information for a specific incident or situation; may not require immediate action.
- **Health Update:** Provides updated information regarding an incident or situation; unlikely to require immediate action.
- **Info Service:** Provides general information that is not necessarily considered to be of an emergent nature.

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This message was distributed to state and local health officers, state and local epidemiologists, state and local laboratory directors, public information officers, HAN coordinators, and clinician organizations.

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