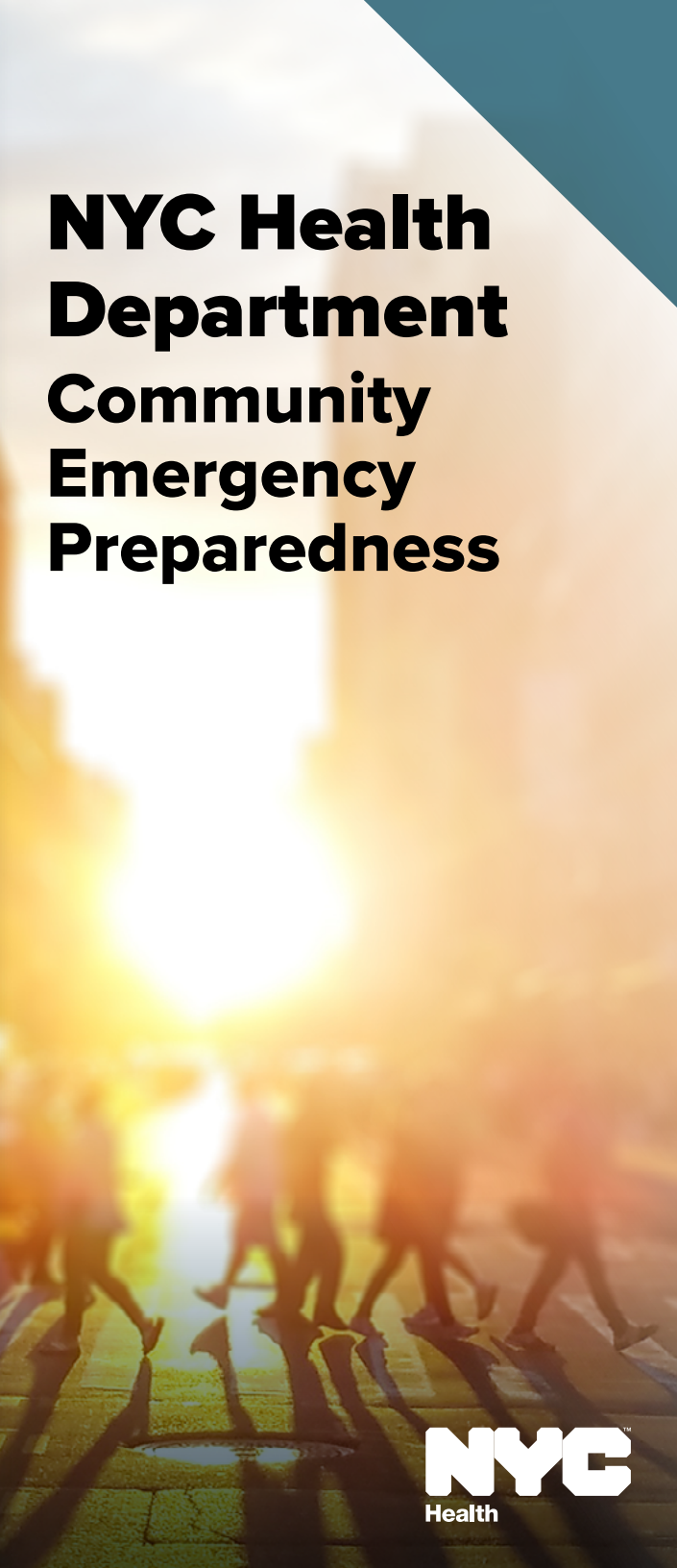


The background of the entire page is a photograph of a city street at sunrise. The sun is low on the horizon, creating a strong orange and yellow glow that fills the sky and reflects on the wet pavement. Silhouettes of several people are walking away from the camera down the street. In the top right corner, there is a teal-colored triangular graphic element.

NYC Health Department Community Emergency Preparedness

The NYC Health Department supports community planning by making communities part of our response systems, partnering with organizations to increase our reach, working with specific communities, and providing grants.

Community Operations

We ensure community feedback shapes decision-making during response and recovery. Community partners become part of the NYC Health Department's Incident Command System (ICS) through the Community Engagement Emergency Response Group.

Capacity Building and Technical Assistance

The Community Resilience Planning Collaborative (CRPC) is a network of service and community-based organizations, national and local, that we partner with. This increases coordination and expands the reach of public health services during emergencies.





Sector-Based Approach to Community Preparedness

The NYC Health Department's Community Preparedness Program partners with organizations across three key sectors: faith-based, human services, and community leadership.

Faith-Based Sector

Nearly three out of four New Yorkers identify with a religion. Through New York Disaster and Interfaith Services, the NYC Health Department partners with about 170 houses of worship and seven faith coalitions to reach these New Yorkers. Together, they provide trainings, conduct exercises, and organize hazard-specific work groups to strengthen preparedness and coordination across faith communities.



Human Services Sector

Human service organizations provide housing, food, financial assistance, and other essential services citywide. During emergencies such as 9/11, blackouts, hurricanes, and disease outbreaks, they have a proven record of maintaining daily operations while adding services such as:

- Food and water distribution
- Volunteer and donation management
- Providing and managing community spaces
- Case management
- Mental or spiritual support
- Post-emergency cleanup assistance

The NYC Health Department partners with the Human Services Council to engage more than 1,200 organizations across the city and state. Together, we develop emergency plans, conduct trainings, share resources, and support response and recovery efforts.

Community Leadership Sector

Community Emergency Networks (CENs) are groups of residents, businesses, and organizations that strengthen neighborhood resilience. Many serve communities identified as highly vulnerable.

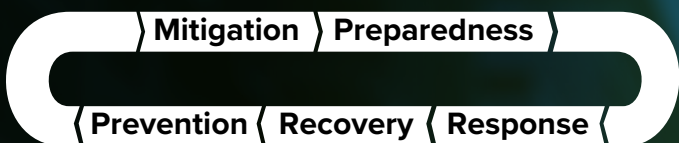
Before and during emergencies, CENs engage tens of thousands of residents by:

- Hosting outreach events
- Distributing emergency supplies and go-bags
- Conducting trainings and exercises
- Securing funding for preparedness programs
- Coordinating local repairs and relief services

The NYC Health Department partners with networks, including the East Harlem Community Organizations Active in Disasters (COAD), Staten Island COAD, Southern Brooklyn COAD, Lower East Side Ready!, and Far Rockaway/Arverne Nonprofit Coalition. Together, these partnerships represent more than 240 businesses and organizations across the city.



The NYC Health Department works with communities and organizations to build resilience and prepare for public health emergencies. We help New Yorkers respond to and recover from emergencies by guiding partners through all five phases of the disaster cycle: prevention, mitigation, preparedness, response, and recovery.



We collaborate with community partners before, during, and after emergencies to ensure their voices inform our planning, response, and recovery efforts.

Community Emergency Preparedness Resources

Learn more about emergency preparedness resources: Visit [**nyc.gov/health/communityinfo**](https://nyc.gov/health/communityinfo).

Get involved in community preparedness and response programs: Email [**communityresilience@health.nyc.gov**](mailto:communityresilience@health.nyc.gov).

Learn more about community preparedness activities that may be available through the Community Preparedness Program: Email [**communityresilience@health.nyc.gov**](mailto:communityresilience@health.nyc.gov).

Learn more about how NYC responds to emergencies through NYC Emergency Management (NYCEM): Visit [**nyc.gov/communitypreparedness**](https://nyc.gov/communitypreparedness).