

NEW YORK CITY EARLY INTERVENTION COORDINATING COUNCIL (LEICC)				
3.22.2024	10:00 AM WebEx			
LEICC Member Attendees	Lidiya Lednyak, MA, Esq., Assistant Commissioner, Bureau of Early Intervention, NYC DOHMH Elizabeth Leone, Chair of LEICC Mary McCord, MD, MPH (absent) Patricia Gray, Ed.D., LCSW Renee Noel Sundari Periasamy, MD (absent) Jessica Wallenstein, Ph.D. Tricia DeVito, MS, Ed., SDL Christopher Tan, Esq.			
Welcome, Introductions, and Minutes Approval	Danielle HerringElizabeth Leone opened the meeting by reminding attendees that New York City's Local Law No. 103 of 2013 and the New York State Open Meetings Law require "open" meetings to be both webcast and archived; therefore, today's meeting was being recorded.Elizabeth Leone reviewed the procedures for LEICC meetings, including that, for in-person LEICC meetings, attendees should pre-register on the NYC Department of Health Early Intervention LEICC webpage. For web-based LEICC meetings, attendees will find a link on the NYC Department of Health Early Intervention LEICC webpage. Meetings are open to the public, but the audience does not address the LEICC members during the meeting. The Chat and Q&A features should not be used for today's web- based meeting. Members of the public were asked to submit written public comments by emailing EmbeddedCoaching@health.nyc.gov.Elizabeth Leone stated that transcription will be available for this meeting, and that written meeting minutes will be made available. LEICC members introduced themselves. Minutes from the January 2024 meeting were approved.			



SEICC Report, 2024 Executive Budget Proposals, Adopted Regulations and Implementation Dates	Lidiya Lednyak provided a summary of the State Early Intervention Coordinating Council (SEICC) meeting held on March 14, 2024. All SEICC materials were shared with the LEICC members, along with the NYC BEI Data Report and Agenda, in advance of the meeting. Bureau Administrative Updates • Final Provisions of the Regulations and Implementation Update • Academic Partners Research Presentation • Early Hearing Detection and Intervention (EHDI) Update • Transportation/Transportation Study Update (tabled until next meeting) • Provider Workforce Capacity Task Force Update • Rate Setting Methodology Task Force Update		
Implementation	 Final Provisions of the Regulations and Implementation Update Academic Partners Research Presentation Early Hearing Detection and Intervention (EHDI) Update Transportation/Transportation Study Update (tabled until next meeting) Provider Workforce Capacity Task Force Update 		
	 model <u>PCG Fiscal Update FY 2025 Executive Budget Overview</u> Proposes to make additional investments in Early Intervention to increase children's access to health care, by 		



 Increasing fee-for-service rates for in-person services by 5% 	
 Creating a 4% rate modifier for rural areas and underserved communities 	
 Proposes to amend NYS Education Law to remove the exemption currently provided to Sch 	
Psychologists which allows them to practice in Early Intervention (El). However, this measure	ure
extends their authorization to provide non-El services to preschool programs.	
 Measure would be effective April 1, 2024SDOH Fiscal Audit contract awarded 	
Proposes to modify administrative program components by:	
 Eliminating back-to-back group services for a child on the same day, limiting group services 	
6 children, and limiting the number of children having a 1:1 aide in a group session to	o 4,
• Reimbursing teletherapy at the existing facility rate, and	
• Prohibiting consecutive extended home visits on the same day for the same service.	
NYS EI Adopted Regulations	
• Published in State Register and effective February 14, 2024	
• NYS DOH released an implementation schedule on March 3, 2024 for the provisions	
• This presentation covers the provisions and the NYS Department of Health implementation	dates
• NYC BEI is currently working on revised guidance and policy and procedure regarding the	
regulatory changes and expectations for implementation	
Adopted Amendments	
• Section 69-4.1	
• Added four mental health provider types as Early Intervention qualified personnel: lie	
mental health counselors, licensed marriage and family therapists, licensed psychoan	alysts,
and licensed creative arts therapists.	
 Implementation Date: Date of EI – Hub Launch 	
 School psychologists are eligible to provide Early Intervention Services until 6/30/20 	24.
They will no longer be qualified effective July 1, 2024.	
 June 30, 2024, or the Date set in statute by the Executive Budget 	
• Two new definitions will be added:	
 collateral visits and group early intervention services 	
 Implementation Date: February 14, 2024 	
• Subdivision 69-4.1(q) was amended to add the word "directed" to the term family assessment	nt.
• Section 69-4.3	
• Reduced the definition of elevated venous blood lead level from 15 mcg/dl to 5 mcg/	dl.



 Clarified options for follow-up screening or diagnostic audiological evaluation after a failed newborn hearing screening
 Implementation Date: February 14, 2024
• Section 69-4.4
• Updated the timeline for completion of service coordination training to be completed within
four weeks following Department approval and prior to the service coordinator furnishing
services.
 Implementation Date: February 14, 2024
• Section 69-4.5
 Eliminated the requirement for discipline-specific Quality Assurance plans and requires an overall Quality Assurance plan be developed and overseen by the agency director or county Early Intervention Official, as applicable.
 Requires an agency seeking approval to have all needed staff in its employ before being granted Department authorization to provide Early Intervention services.
• Reduced the required number of documented clock hours of experience delivering services
to children under five years of age from 1,600 hours to 1,000 hours.
 Implementation Date: February 14, 2024
• Section 69-4.5(b)
• Repealed to remove references to Applied Behavioral Analysis (ABA) aides.
 Implementation Date: February 14, 2024
• Licensed behavior analysts and certified behavior analyst assistants are now recognized as
qualified providers of Early Intervention services.
 Implementation Date: Date of EI – Hub Launch
• Section 69-4.8
• Amended to clarify that the most recent version of the evaluation instrument must be
administered, scored, and reported following all protocols in the examiner's manual as
issued by the test developer.
 Implementation Date: February 14, 2024
• Section 69 - 4.10
• Changed language used to clarify that sites where group early intervention services are
provided must be identified in the provider's initial or amended application and
documented in the provider's current Department approval.
documented in the provider 5 current Department approval.



• Amended to clarify the term "frequency" to mean the number of days or sessions per week
the service will be provided.
 Implementation Date: February 14, 2024
• Subparagraph 69-4.20(b)(1)(i)
• Amended to clarify that parental objection to notification of the child's potential eligibility
for services through the local school district's Committee on Preschool Special Education
(CPSE) must be in writing, to align with federal Office of Special Education Programs
(OSEP) requirements.
 Implementation Date: February 14, 2024
• Section 69-4.26 amended to:
• Clarify that written orders apply to multidisciplinary and supplemental evaluations for the
purposes of this section.
 Clarify that parents are to sign service logs, not session notes.
• Require session notes to include the date the session note was created.
 Implementation Date: April 1, 2024 (please note that date revised after LEICC)
• Section 69-4.30
• Amended to clarify that supplemental evaluations are driven by the Individualized Family
Service Plan (IFSP). If the multidisciplinary evaluation team determines that supplemental
evaluations are necessary, they are to be included in the Plan.
• Provides that supplemental audiological evaluations to determine whether hearing loss is
present are permitted prior to the IFSP.
 Implementation Date: April 1, 2024 (please note that date revised after LEICC)
• Section 69-4.30
 Amended to clarify: multidisciplinary evaluation reimbursement.
 the number of additional multidisciplinary or supplemental evaluations that may be
provided within a twelve-month period.
 Implementation Date: Date of EI – Hub Launch
• Section 69-4.30
• Distinction between basic and enhanced group is repealed
• Group early intervention service visit is defined as the provision of physical therapy,
occupational therapy, speech-language therapy, applied behavior analysis, or special



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	instruction early intervention services by appropriate qualified personnel to eligible children		
	in a group. Un to 120 minutes non day as an aified in an annuaved in dividualized Family Service Plan		
	• Up to 120 minutes per day as specified in an approved Individualized Family Service Plan.		
	• Group Early Intervention service sessions – minimum of 60 minutes in length and		
	maximum of 120 minutes in length in accordance with the child's Individualized Family		
	Service Plan.		
	 Specifics requirements for group session notes 		
	 Implementation Date: 9/1/24 - To ensure children transitioning to the Committee on 		
	Preschool Special Education (CPSE) will not have an interruption of services on		
	their current Individualized Family Service Plan and allow sufficient time for		
	agencies to plan for any changes.		
	• Section 69-4.30		
	• Group size: two to ten children; use of 1:1 aides should be based on clinical		
	appropriateness.		
	• Groups shall be provided by, at a minimum, one approved and appropriately qualified early		
	 intervention provider and an assistant. Groups should consist of children with similar Individualized Family Service Plan 		
	outcomes and include appropriate therapeutic approaches.		
	• Children participating in a group Early Intervention service cannot also receive individual		
	services (including push-in/pull-out services) while the group is in session.		
	 Implementation Date: 9/1/24 - To ensure children transitioning to the Committee on 		
	Preschool Special Education (CPSE) will not have an interruption of services on		
	their current Individualized Family Service Plan and allow sufficient time for		
	agencies to plan for any changes.		
Data, Early	Nora Puffett, Director, Administration and Data, reviewed the data report. Data was presented on new		
Intervention Data	referrals and re-referrals, receipt of services, and children's retention in the Program by borough and race.		
Report			
	• Number of New and Re-Referrals Per Fiscal Year, July 2018 - February 2024.		
	 By Borough 		
	 By Race and Ethnicity 		
	Number of Children Receiving General Services Per Fiscal Year, July 2018 - February 2024		
	 By Borough 		
	 By Race and Ethnicity 		



	 Outcomes for Children Aging Out of EIP, Citywide, July 2020 - February 2024 by Race and Ethnicity Insurance Status of Children Receiving General Services July 2023 - February 2024 		
Respiratory Virus Update	Catherine Canary, MD, MPH, Medical Director, presented on COVID-19 guidance, prevention steps and strategies.		
	 <u>5-Day Isolation for COVID-19 No Longer Needed</u> Unified approach to addressing risks from a range of common respiratory illnesses: 		
	 <u>Core Prevention Steps and Strategies</u> Stay up-to-date with vaccination Practice good hygiene Take steps for cleaner air When sick Stay home and away from others Return to normal activities when, for at least 24 hours: Symptoms are improving, and If fever was present, it is gone without use of fever-reducing medication 		
	When You DO Resume Normal Activities		



	 Take additional prevention strategies for the next 5 days to curb disease spread: Take more steps for cleaner air Enhance hygiene practices Wear a well-fitting mask Keep a distance from others Get tested for respiratory viruses Enhanced precautions are especially important to protect those most at risk for severe illness
	CDC Respiratory Virus Guidance Snapshot
Electronic Health Record – Project	Katharine McVeigh, Ph.D., MPH, Director, Research and Analysis, presented Electronic Health Record – Early Intervention (EHR-EI) Project's evaluation results.
Evaluation Results	 Impact of an EHR-Based Referral Workflow on the Rate of Referrals to the NYC Early Intervention Program EHR-EI Project Overview: Through EHR-EI, BEI aims to increase EI referrals and retention among Black children and children of other historically underserved groups Partners are strategically located to reach families from underserved communities, including: Health and Hospitals Medisys – Flushing Hospital Montefiore NYU Langone – Sunset Park One Brooklyn Health Electronic health record-based referral workflow (initiated Spring 2021) Manual bidirectional data exchange (initiated Spring 2021) Community Health Worker follow-up (standardized Winter 2022) Automated closed-loop referral (going to scale systemwide FY26+) Evaluation Goals To assess the impact of the EHR-EI referral workflow on EI referral rates To ascertain the impact among Black children



	• Did the EI referral rate among children who received care at intervention healthcare centers		
	increase more than would have been expected based on the referral rate trajectory of		
	children who received care at comparison centers?		
	• Methods		
	• Study Population and Design		
	 Data Sources and Variables 		
	 Data Sources – stratified by fiscal year and treatment group 		
	 Denominator 		
	 Primary care census data with PII for all children birth to three who made a primary 		
	care visit		
	 Numerator 		
	 NYC Early Intervention Program referral database 		
	 Dependent Variable – Referral to EI, regardless of referral source 		
	 Independent Variable – Treatment group (intervention vs. comparison) 		
	 Covariates – Child age, sex, race and neighborhood poverty 		
	 Statistical Analysis 		
	• Results		
	 Difference in Differences Analysis of EHR-EI Impact on EI Referral Rates 		
	• Difference in Differences Analysis of EHR-EI Impact on EI Referral Rates among Black		
	Children		
	• Discussion		
	 EI Referrals by Referral Source 		
	Conclusions		
	• EHR-EI has increased the proportion of EI referrals made by medical providers and has		
	contributed to the improvement in EI referral rates we have observed among Black		
	children.		
NYC EI-Hub Update	Nora Puffett, Director, Administration and Data, and Dolores Giurdanella, Director, NYC Regional		
and Cutover Plan	Office Operations, presented on NYC EI-Hub Update and Cutover Plan.		
	NYC EI-Hub Updates		
	• EI Hub launch date announced: June 3!		
	 PCG has posted extensive resources on its Learning Management System to help municipalities 		
	and providers prepare, including:		
	and providers prepare, including.		



 "Bootcamp" demo videos
○ Job aids
 Training scenarios
 NYEIS-Hub role crosswalks
 Other reference materials and system documentation
• The EI Hub Sandbox is available for testing
• LMS resources specifically for agencies include reminders to:
• Ensure that all employee/contractor information is up to date in NYEIS
 Designate an EI Hub Role Administrator
 Identify roles for employees/contractors
• Bill more frequently
 May 28 is the last day to work claims in NYEIS
 Final payments from the last NYEIS file will be made the week of May 27
BEI PLAN AND TIMELINE FOR TRANSITION FROM NYEIS TO THE EI HUB
• The plan outlines the operational activities that the New York City Department of Health and
Mental Hygiene, Bureau of Early Intervention will undertake to prepare for transition to the EI
Hub on Monday, June 3, 2024.
• This plan includes timelines for temporary cessation of submissions to NYEIS/BEI immediately
before and during the cutover period when no case management system (NYEIS or the EI Hub) is
available.
• The cutover period, when no systems are available, is Monday, May 27 through Friday,
May 31, 2024.
• The plan addresses each element of the EI process, and clearly defines the roles of BEI and of
providers.
REFERRALS
May 17 th
Providers
• Last day to submit referrals, through any method
• NYC
 Last day to accept new suspected or at-risk referrals for immediate processing. May 20th-24th



	• Providers
	• Hold all new referrals: no referrals submitted in NYEIS or faxed to EI
	• Promptly accept all ISC assignments to ensure Service Authorizations are resolved before
	the cut over.
	• NYC
	• Processes all referrals received by the previous Friday, May 17, and assigns ISC
	• Informs community and family referrals sources that NYC will accept and hold the referral.
	The referral will be processed when the system becomes available on June 3.
1	May 27 th - May 31 st (Cutover Period: No NYEIS or EI Hub)
	• Providers
	 Continue to hold all new referrals: no referrals submitted in NYEIS or faxed to EI
	• NYC
	• Continues to inform anyone who submits referrals by phone or fax that NYC will hold the
	referral and process it when the system becomes available on June 3.
Ĵ	June 3 rd (EI Hub Go Live)
	• Providers
	• Begin submitting referrals via the fax-to-email Centralized Referral Line using only the
	writable PDF form.
	• NYC
	 Begins processing all suspected and at-risk referrals received and assigning ISC.
,	MULTIDISCIPLINARY EVALUATIONS (MDEs) AND INITIAL IFSP MEETINGS
	May 17 th
	• Providers
	• Last day to submit eligible and ineligible MDEs
	• NYC
	 Last day to accept eligible and ineligible MDEs
	 Last day for initial IFSP meetings
1	May 20 th – 31 st (Includes Cutover Period: No NYEIS or EI Hub)
	• Providers
	• Hold all eligible and ineligible MDEs



0	Evaluation agencies and service coordinators track cases in which an MDE is completed
	but not submitted by May 17. They will follow up on those cases in the EI Hub on June 3.
0	Service Coordinators work with NYC to schedule initial IFSP meetings for dates June 5 and
	later for children whose eligible MDEs were submitted on or before Friday, May 17.
0	Service Coordinators ensure that families are not offered meeting dates between Monday,
	May 20 and Friday, May 31.
• NYC	
0	Processes all MDEs that were submitted by Friday, May 17, and schedules IFSP meetings
	for dates June 5 and later
June 3 rd -June	7 th (EI Hub Go Live)
• Provi	ders
0	Evaluation agencies inform SCs of children whose MDEs have been completed and are
	ready for submission
0	SCs create MDE service authorizations in the EI Hub
0	Evaluation agencies who receive service authorizations submit MDEs in the EI Hub
• NYC	
0	Reviews and approves MDE service authorizations submitted by Initial Service
	Coordinators
0	Receives, reviews, and accepts MDEs submitted by evaluation agencies
<u>IFSPs</u>	e e eth
March 25^{th} - N	
• Provi	
0	Ongoing Service Coordinators and provider agencies should monitor IFSPs to identify all
	IFSPs that will be ending between April 1 and May 31.
0	Work with the Regional Offices to extend all review and annual IFSPs expiring between
	April 1 and May 31.
0	Notify families that IFSPs for non-transitioning children will be extended to ensure that
	services are not interrupted during the change over to the new system.
• NYC	
0	Extends all review and annual IFSPs that expire between April 1 and May 31.
0	Extends' cases as follows:
	 For children found eligible for Part B, cases to be extended to August 31.



 For children not found eligible for Part B, cases will be extended until the day before this third birthday.
 For all other children, cases will be extended for 6 months.
• No meetings will be held unless the child is aging out (refer to Transition section below) or
requires a transfer (see Transfer section).
May 17 th Providers
• Last day to participate in interim, initial, annual, review, or amendment IFSP meetings
 NYC
 Last day for interim, initial, annual, review, or amendment IFSP meetings
May $20^{\text{th}} - 24^{\text{th}}$
• Providers
• Work with the Regional Offices to timely provide any missed information and notify
parents of determinations.
• NYC
• Resolves any outstanding IFSP/service issues in NYEIS
May 27 th – May 31 st (Cutover Period: No NYEIS or EI Hub)
• Providers
 Service Coordinators work with NYC to schedule IFSP meetings for dates June 5 and later
• Service Coordinators ensure that families are not offered meeting dates between Monday,
May 20 and Friday, May 31
• NYC
• Continues to schedule initial and ongoing IFSP meetings for dates June 5 and later
• Facilitates IFSP meetings on paper for children at risk of aging out who have been found
eligible for Part B
June 5 th
• Providers
• Service Coordinators resume participation in IFSP meetings
• NYC
• Resumes IFSP meetings
AMENDMENTS AND SERVICE CHANGES
May 17 th



Provi	ders
0	Last day to submit amendments or service modification requests, all assistive technology
	requests, and evaluation requests.
• NYC	
0	Last day to accept amendments or service modification requests, including AT and
	evaluation requests.
May 20 th -May	
• Provi	
0	Service Coordinators work with the Regional Offices to provide any missed information
	and notify parents of determinations.
0	AT Coordinators and Service Coordinators work with the AT Unit to provide any missing information and notify parents of determinations
• NYC	
0	Resolves all submitted (pending) amendments and service modification requests in NYEIS, including AT.
0	Informs anyone who contacts the Regional Office or the AT Unit regarding an amendment, service modification, AT request, or evaluation request that the request must be submitted in the EI Hub on June 3.
May 27 th – M	ay 31 st (Cutover Period: No NYEIS or EI Hub)
• Provi	ders
0	Service Coordinators hold and keep a log of all amendment, evaluation, service modification requests.
0	AT Coordinators and Service Coordinators holds and keeps a log of all AT requests.
• NYC	
0	Informs anyone who contacts the Regional Office or the AT Unit regarding an amendment, service modification, AT request or evaluation request that the request must be submitted in the EI Hub on June 3.
June 3 rd	
• Provi	ders
	Resume submitting amendments and service modification requests in the EI Hub
• NYC	
	Resumes acceptance and processing of amendments, service modification, and AT requests
	CLOSURES



May 17 th
• Providers
 Last day to submit tasks, including closures
• NYC
 Last day to accept tasks, including closures.
May 20 th -May 24 th
• Providers
 Follows up timely with the CMA Help Desk if needed regarding outstanding tasks
• NYC
• Clears all task queues in NYEIS and informs providers if they need to follow up with the
CMA Help Desk regarding outstanding tasks
May 27 th – May 31 st (Cutover Period: No NYEIS or EI Hub)
• Providers
• Service Coordinators continue to complete closure forms and obtain parent consent and
keep a log of all pending closures for submission on June 3.
• NYC
 Inform anyone who contacts the Regional Office regarding closure that requests will be
accepted on June 3.
June 3 rd
• Providers
 Follows detailed revised Policy and Procedures forthcoming
• NYC
 Resumes processing all case actions, including closures
TRANSITION
March 25 th - May 17 th
• Providers
 Service coordinators: Notify NYC ASAP if a child on their caseload requires an IFSP
meeting to extend services during this time period.
• NYC
• Reaches out to SCs and DOE regarding any child who will age out April 1-June 28 to
expedite the transition process
• Ensures all cases are resolved



May 27 th – M	ay 31 st (Cutover Period: No NYEIS or EI Hub)
Provi	ders
0	Service coordinators: Notify NYC immediately if a child on their caseload requires an IFSP meeting to extend services during this week.
• NYC	
0	Convenes paper IFSPs for emergencies where a child requires an IFSP meeting to maintain services
TRANSFERS	
May 17 th	
Provi	ders
0	Last day to transfer children across counties
• NYC	
0	Last day to accept transfers.
0	Last day to initiate transfers across counties
May 20 th -May	/ 24 th
Provi	ders
0	Service Coordinators hold and keep a log of all transfer requests
0	Work with the Regional Offices to obtain all documentation, participate in meetings, and secure services needed for transferring cases.
• NYC	
0	Facilitates transfers received on or before May 17
	Convenes IFSP meetings for transfer requests received on or before May 17
0	Informs anyone who contacts the Regional Office regarding transfer or submits a transfer
May 27 th – M	request in NYEIS that the transfer request will be held until June 3. ay 31 st (Cutover Period: No NYEIS or EI Hub)
• Provi	
0	Service Coordinators hold and keep a log of all transfer requests
• NYC	Service evolutions note and keep a log of an transfer requests
0 NIC	Informs anyone who contacts the Regional Office regarding transfer or submits a transfer
	request in NYEIS that the transfer request will be held until June 3.
DATA CHAN	IGE FORM REQUESTS



April 5 th
• Providers
 Last day to submit data change forms (DCFs) to the NYC NYEIS Help Desk
• NYC
• Last day that data change forms (DCFs) will be accepted.
April 8 th – May 24 th
• Providers
 Follows up with the CMA Help Desk as early as possible when directed by the NYC NYEIS Help Desk.
• NYC
• Resolves all cases or notifies the provider and refers them to the CMA Help Desk
June 3 rd
• Providers
• DCF process on hold; consults PCG Help Desk with EI Hub issues as needed
• Detailed revised Policy and Procedure forthcoming.
• NYC
 Releases tentative date for resumption of DCF process, and EI Hub issues that can be addressed via DCFs
NYEIS ACCOUNTS
April 30 th
• Providers
 Last day to request a new NYEIS account
• NYC
• Last day to accept new NYEIS account requests.
June 3 rd
• Providers
• Will be able to manage their own accounts in the EI Hub without NYC intervention
• NYC
• Only manages and issues NYC DOHMH EI Hub accounts.
NEW AGENCIES
Immediately
• Providers



	 Consult NYC regarding potential forming of new agency
	• NYC
	• Advises new providers regarding EI Hub resources and consideration of start date for
	launching in NYC on June 3
	Next Steps
	NYC Provider Practice in the Sandbox
	• NYC BEI will work cases with providers in the sandbox April 8-May 17
	 Providers will be grouped in cohorts and scheduled for one week of practice sessions with a BEI employee.
	• Sessions are practice, not trainings, and providers are expected to review all LMS materials
	before participating.
	Dates and Reminders
	 Later today, NYC BEI will announce two Q&A sessions to answer provider questions
	 about the cutover Early next week, NYC BEI will send a reminder to the field that the NYC NYEIS Help
	Desk's last day to accept Data Change Forms is Friday, April 5.
	• NYC BEI will also send an email explaining the process for the sandbox exercise and
	asking interested agencies to respond to a Survey Monkey link by Thursday, March 28.
	• NYC BEI will inform agencies of their scheduled practice week by April 3.
	• NYC BEI will continue to send reminder emails as cutover deadlines approach.
Centralization of	Dolores Giurdanella, Director, NYC Regional Office Operations, presented on centralization of NYC
NYC EI Referrals	EI referrals:
	Centralization of NYC Early Intervention Referrals
	• Background
	 The NYC Early Intervention Program (EIP) receives approximately 30,000 referrals
	made by phone, fax to email, and via the current case management system (NYEIS) annually.
	 Referrals are made to the Early Intervention regional office in the child's borough of
	residence.
	 The NYC EI provider community can enter referrals into NYEIS (the current data
	management system).
	 New York State will launch the new Early Intervention case management system,
	EI-Hub, in 2024 (anticipated).
	 EI-Hub requires that referrals be entered by municipal staff.



5	Centralize?
0	NYC BEI expects that the requirement for all referrals to be entered by municipal staff will
	increase the volume of referrals and workload for regional office referral staff.
0	Centralizing the referral system will:
	 Create efficiency of scale when referral processing is concentrated
	 Build expertise with the upfront case creation, referral entry, team assignment and
	service authorization functions of the EI-Hub
	 Promote consistency
	 Meet the new demands in processing referrals required by the EI-Hub
0	Moving Forward
	 The NYC BEI will implement the use of the same software used by the agency call center (311).
	 One referral phone number will replace phone-based referrals coming to 5 different regional offices.
	 A single fax-to-email line will replace referrals coming into 5 different regional offices.
	 The referral staff will work as one team, processing referrals citywide.
	 Referral teams will be based in the Brooklyn and the Bronx regional offices.
• NYC	BEI Centralized Referral Unit (As of Monday March 25th, 2024)
0	Phone Referrals
	 Public and community partners can call 311 and ask for Early Intervention
0	Fax Referrals
	 Public and community partners can complete New York City Early Intervention
	Referral form and fax it to a single centralized line at: 347-396-8801
0	Phone and fax referrals will be routed to a Referral Specialist who will process referrals
	centrally
0	Referral team will answer calls, complete data entry, assign Initial Service Coordination,
	and prepare Welcome Letters
0	Upon completion, the case will be monitored by the Regional Office in the borough in
	which the child resides.

Open Leadership	 NOTE: To ensure a smooth transition, calls or faxes made to the previous referral phone and fax numbers will be forwarded to the new line for approximately 30 days following March 25, 2024. All call/email forwarding will end on April 24, 2024. NYC BEI Centralized Referral Unit (As of Monday June 3rd, 2024 with the launch of EI Hub) Early Intervention providers with appendix agreements issued by the New York State Department of Health must begin completing the New York City Early Intervention Referral form and faxing it to a single centralized line at 347-396-8801 to make referrals EI Provider-submitted referrals must be typed in a writeable PDF to prevent delays EI Provider fax referrals will be routed to a Referral Specialist who will process referrals centrally Referral team will answer calls, complete data entry, assign Initial Service Coordination, and prepare Welcome Letters Upon completion, the case will be monitored by the Regional Office in the borough in which the child resides. Carlos F. Rosales, Senior Community Outreach & Engagement Associate, Citizen's Committee for Children of New York presented an Open Leadership Collaborative: Early Intervention Faulty Project 	
Collaborative	Children of New York, presented an Open Leadership Collaborative: Early Intervention Equity Project	
Update: Local	Update.	
Efforts on Early	About CCC New York	
Intervention Equity	 Since 1944, Citizens' Committee for Children of New York (CCC) has engaged and mobilized New Yorkers to make the city a better place for children. CCC has spent the last 80 years developing and refining an approach to child advocacy that is fact-based. CCC's mission is to ensure that every New York child is Healthy, Housed, Educated and Safe. 	
	 What Are We Doing? EI Equity Project Goal: To increase participation in EI for demographics/communities where it is disproportionately low. We do this by increasing both referrals to and retention in the enrollment process. Key Activities Communities Focused On: North Shore of Staten island Northern Manhattan (Washington heights/Harlem), South Bronx Analyze your community's EI data in partnership with CCC, UB, and the BEI team 	



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	 Partners, support, and collaborate with local CBOs in their EI referral processes.
	• With Families:
	 Provides families with information, resources and support through each stage of the
	EI referral and enrollment process.
	 Supports transition from the EIP to CPSE/preschool.
	 Facilitates developmental workshops, support groups, and socialization opportunities
	 Engages with families weekly/bi-weekly to support individualized goals in
	education, advocacy, and activities of daily living.
	 Supports a series of community workshops for parents and caregivers.
	Laying the Groundwork for Impact
	Organizing Early Intervention Workshop Series
	 Hosting Early Childhood and Parent-led Community Events
	Large Scale Engagement of Families:
	 Over 500 Parents/Families Engaged Across Communities to Date
	 Over 60 Parents/Families Expressing Interest In EI Services to Date
	EI Training & Cross Community Coordination with EI Ambassadors
	Partnership With Local EI Providers and Other Child Service Organizations in Each Community
LEICC Service	Jeanette Gong, Ph.D., Director, Intervention Quality Initiatives, NYC Bureau of Early Intervention
Coordination Sub-	and Thessa Pitogo, B.A., Director of NYC EI Services Provision, Achieve Beyond presented the LEICC
Committee	Service Coordination Sub-Committee Update.
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Update	Service Coordination Survey in Spring 2023
	• 317 total respondents
	• 81 respondents (26%) were SC supervisors
	• 258 (81%) were ISCs and 250 (79%) were OSCs
	*This means that many are both ISCs and OSCs.
	Main Take Aways: To build SC workforce capacity
	Work with academic partners
	Course work in bachelor or associate level programs
	 Formalize pathways and introduce early intervention earlier than graduate school
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	• Recruit students as service coordinators from colleges that can later go on to graduate school	
	• Job fairs	
	 Academic programs and EI providers partner to create a job fair for students 	
	• Include panels with EI representatives that include SCs and Early Intervention	
	professionals to discuss their work and address questions and answers	
	NYC LEICC SC Sub-Committee is currently working on the following projects	
	Building NYC EI Workforce Capacity	
	 Work with academic partners to create pathways for students to careers in EI and service coordination 	
	 Job fairs with EI provider agencies to recruit students from colleges 	
	• Surveys will be emailed shortly to NYC BEI six academic partners and to EI provider	
	agencies to see who will be interested in collaborating on job fairs together.	
	• EI Info4SCs text messaging program -the text messages will be reviewed by the SC subcommittee	
	in the spring of 2024:	
	 Program updates related to NYC and NYS DOH Early Intervention (e.g., regulations, guidance) 	
	• Resources for both families and SCs	
	• SC and EIP Best Practices	
	• Alerts about professional development opportunities	
	Practical Guide to Service Coordination Professional Development Training –	
	• The training will be given as part of the Service Coordination Professional Development	
	Institute	
	• This training will complement the mandatory NYS DOH BEI service coordination training.	
Public Comments	No public comments.	
	The meeting was adjourned at 12:05 PM.	