

# ADDRESSING IMPLICIT BIAS

**Be compassionate and empathetic** in every interaction with patients.



**Use plain language** and create space for patients to take an active role in shaping their care.



**Embrace humility** and focus on readiness to learn and care for patients of varying backgrounds.



**Refuse stereotypes** and speak up when you observe a colleague relying on implicit bias.

**Be self-aware.** Remain conscious of your stress levels, which can magnify bias and stereotypes.

