

Telemedicine Is Available to Treat Opioid Use Disorder

During the COVID-19 public health emergency, you can access treatment for opioid use disorder (OUD) by telemedicine. This service is available at select locations in New York City (NYC) without making an in-person visit. Health care providers can provide treatment for OUD using an audio-visual platform, such as a teleconference, or sometimes with a telephone chat. They can send the prescription electronically to any pharmacy. Buprenorphine — sometimes called Suboxone® — is a treatment for OUD that can be prescribed by providers in many settings and can be started anywhere. You can get started with buprenorphine treatment (or continue if you are already taking it) with a telemedicine visit.

Where do I find treatment?

To find information about buprenorphine treatment for OUD by telemedicine:

- Visit the New York State Department of Health’s Office of Addiction Services and Supports (OASAS) website at oasas.ny.gov and search for [Medication-Assisted Treatment via Telehealth](#) for a list of providers who can provide buprenorphine by telemedicine. Many providers listed accept Medicaid and other insurance. For assistance, you can also call the NYS 24/7 HOPEline at 877-8-HOPENY (877-846-7369) or text “HOPENY” to 467369. For questions, call 518-473-3460.
- Visit the NYC Department of Health and Mental Hygiene (NYC Health Department) website at nyc.gov/health and search for [Opioid Addiction Treatment With Buprenorphine and Methadone](#). Click on the “How to Find Treatment” tab to find an NYC Health Department-funded buprenorphine nurse care manager primary care site. Some sites can provide buprenorphine treatment by telemedicine. Some sites accept Medicaid, have a sliding scale fee or provide medication at low cost for people with low income or without insurance. See the table on the next page for details.
- Visit the NYC Health Department website at nyc.gov/health and search for [syringe service programs](#). Some sites can provide buprenorphine treatment by telemedicine. There is no charge for the telemedicine visit at a syringe service program (SSP). You may need payment or insurance at a pharmacy to get the medication. See the table on the next page for details.

What if I do not have insurance or cannot pay out of pocket for my telemedicine visit or medications?

If cost is an issue, contact a provider who has a sliding scale and can provide the telemedicine visit and medication at a low cost. If you do not have insurance or cannot pay out of pocket for telemedicine visits or medications, contact:

- The NYC Health + Hospitals/Bellevue buprenorphine telemedicine clinic in Manhattan at 212-562-2665
- The Montefiore Medical Center buprenorphine treatment network in the Bronx at 718-405-8227

The following table includes select SSPs and primary care sites. These sites have buprenorphine nurse care managers. These nurse care managers help provide telemedicine for buprenorphine treatment for OUD.

Site Location	Location Type	Phone Number
Bronx		
Montefiore Comprehensive Family Care Clinic (CFCC)**	Primary care site	718-405-8227
Montefiore Family Care Center (Norwood)**	Primary care site	718-405-8227
Montefiore Family Health Center (Fordham)**	Primary care site	929-220-8411
Montefiore Williamsbridge Family Practice**	Primary care site	929-220-8411
Montefiore Buprenorphine Treatment Network (other locations)**	Primary care site	718-405-8227
St. Ann's Corner of Harm Reduction, South Bronx	Syringe service program	718-585-5544
Brooklyn		
Afterhours Project*	Syringe service program	347-663-7608 or 718-249-0755
Community Healthcare Network – East New York Health Hub	Primary care site	718-486-4589
Community Healthcare Network — Williamsburg	Primary care site	718-486-4589
Sterling Avenue Health Center (Brightpoint)	Primary care site	855-681-8700
Sunset Park Family Health Center, Adult Medicine	Primary care site	646-906-2685
Park Ridge Family Health Center	Primary care site	718-907-8100
Manhattan		
Bellevue Hospital Buprenorphine Telemedicine Clinic**	NYC Health + Hospitals clinic	212-562-2665
Harlem United (Harlem)*	Syringe service program	212-289-2378, extension 1277
REACH Clinic-Mount Sinai	Primary care site	646-951-1963
Positive Health Project/Housing Works*	Syringe service program	212-465-8304, extension 4875 or 4430
Ryan Health-West 97 th Street	Primary care site	646-221-0366 or 212-710-9029, extension 5829
Ryan Health-Clinton Community Health Center	Primary care site	646-221-0366 or 212-710-9029, extension 5829
Center for Comprehensive Health Practice	Primary care site	212-360-7875
Queens		
Community Healthcare Network — Long Island City	Primary care site	332-877-5383
Community Healthcare Network — Sutphin Blvd	Primary care site	332-877-5383
Sutphin Health Center (Brightpoint)	Primary care site	855-681-8700

Staten Island		
Bay Street Clinic (Brightpoint)	Primary care site	855-681-8700
NYC Health + Hospitals/Gotham Health Vanderbilt	Primary care site	718-616-0978

*There is no charge for the telemedicine visit at a syringe service program. You may need payment or insurance at a pharmacy to get the medication.

**Low-cost medication is available for people with low incomes or without insurance.

The NYC Health Department may change recommendations as the situation evolves.

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