Citywide Immunization Registry (CIR)

Facility Manager Guide for Immunizing Facilities:
How to Register and Update Facility and Contact Information;
Designate a Site Security Administrator (SSA)

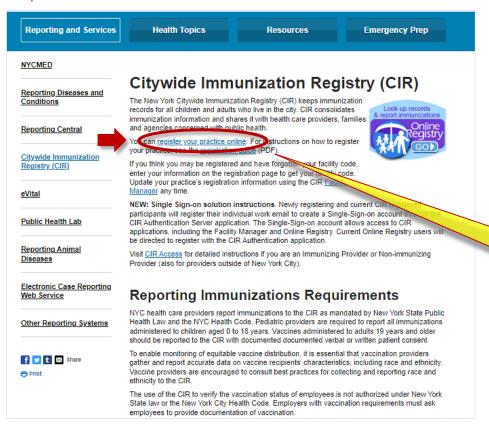


Registering a New Facility

To access the **CIR Facility Manager** application, first visit <u>www.nyc.gov/health/cir</u> and click on the link "<u>register your practice online</u>" to create a Single Sign-on account via the CIR Authentication Server tool. Please use Google Chrome while accessing these pages and forms for best results.

Creating CIR Authentication Account

To access the **Facility Manager dashboard,** first time users must create an account through the **CIR Authentication Server**. Click on **Register** under the **Sign In** button. Enter your first name, last name, email and create a password. Do not submit your personal home email address information or use a general email address, such as "frontdesk@practicename.com". An email account should be an individual account and not shared with another individual. Once finished, click Register.





Note: If you forget your password, click Forgot Password? on the <u>CIR Authentication Server</u> In screen.
Follow the short series of prompts to auto-reset your password via email and to receive a code to enter into the screen.

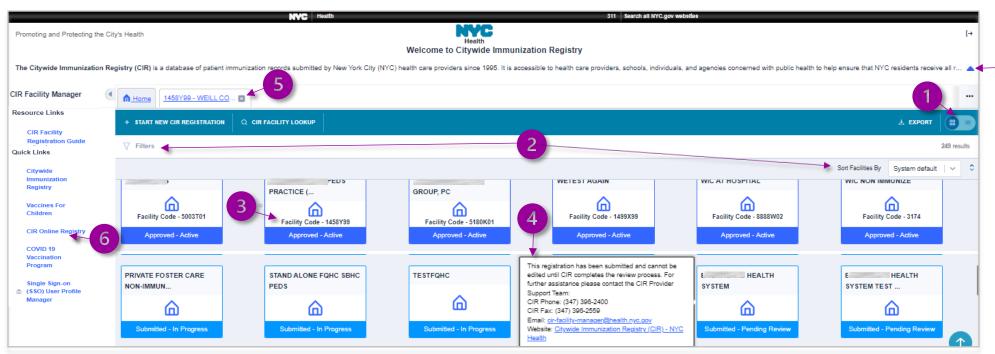
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Logging in to the CIR Authentication Account

Once you have created an account, you may access your Facility Manager dashboard by returning to the <u>CIR Authentication Server</u>, or <u>https://immunize.nyc/prod/cirfacility-manager</u>. Sign-in via the **CIR Authentication Server** by entering your email address and password, then click **Sign In**.

Dashboard Overview



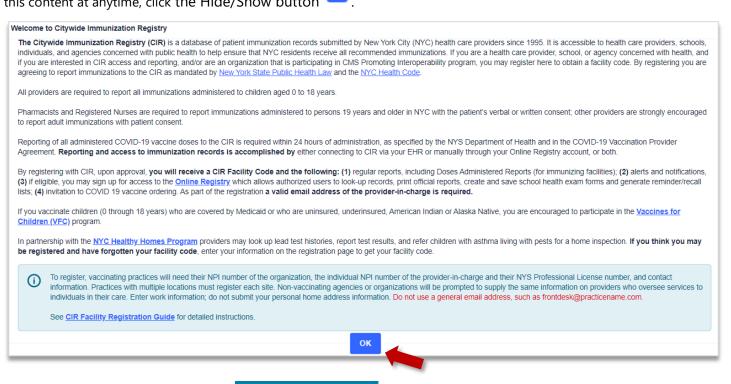
Facility Manager Dashboard Navigation:

- 1 Switch to tile or grid view
- Filter by submission status (for practices with multiple sites): Approved (Active/Inactive site); Not Submitted-Registration in Progress; Submitted-Pending Review. Sort Facilities by Facility name, Facility address, Facility code, Registration status, Last accessed date, or Last modified date
- 3 Once approved, facility codes are displayed on tiles
- 4 For other statuses, click on facility name title for a message to be displayed
- 5 Use tabs to view multiple sites simultaneously
- Quick links can be accessed from the left navigation panel. <u>Users with Online Registry accounts can directly access the OR application after set-up.</u>
- To view the Welcome to Citywide Immunization Registry contents at any time click on the expand button on the top right **NOTE:** The application will time-out if left idle for 30 minutes; a three-minute warning will display before the session ends.

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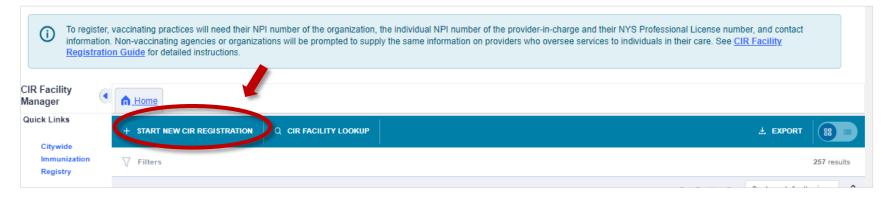


Once logged in to the CIR Facility Manager application, review the Welcome message and click or at the bottom to agree to the NYS Public Health Laws, Rules and Regulations. To view this content at anytime, click the Hide/Show button



After the window closes, to start a new registration, click on

+ START NEW CIR REGISTRATION

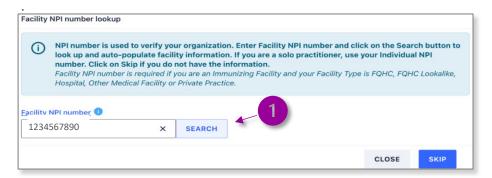


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NPI Lookup (Immunizing Facilities)

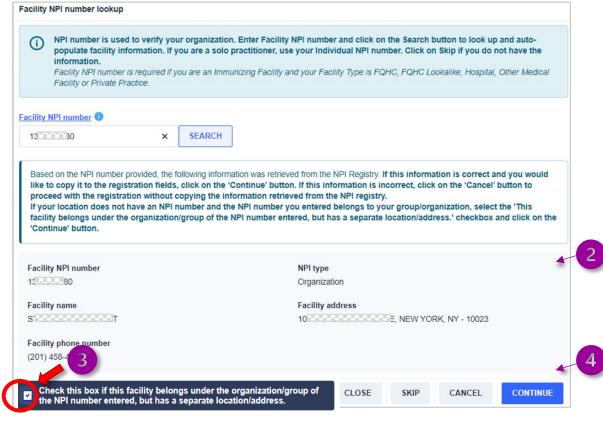
1 Enter your Facility NPI Number and click SEARCH to verify the facility. If your facility does not have an NPI, choose SKIP. Non-immunizing facilities, click SKIP. NOTE: For immunizing providers, choosing SKIP allows you to continue, but you will need to provide the NPI number during the session.



Enter the 10-digit National Provider Identification (NPI) number associated with your organization. If you do not know your organization NPI, you can look it up by clicking on the Facility NPI number link. If you do not

have an organization NPI, enter your individual NPI.

- 2 After searching, the facility information associated with the NPI will be displayed, as shown in the gray section on the lower half of screen to the right.
- For practices with multiple locations: Check the box if the facility you are registering belongs to the organization/group of the NPI number entered but is a separate location or address.
- Make sure all contact information is current. If all information is correct, click **CONTINUE**. The information will be **copied** into the registration Facility Details fields which may be edited prior to submitting. If the information is incorrect, click **CANCEL** to proceed with the registration without copying the information, then manually enter your information.

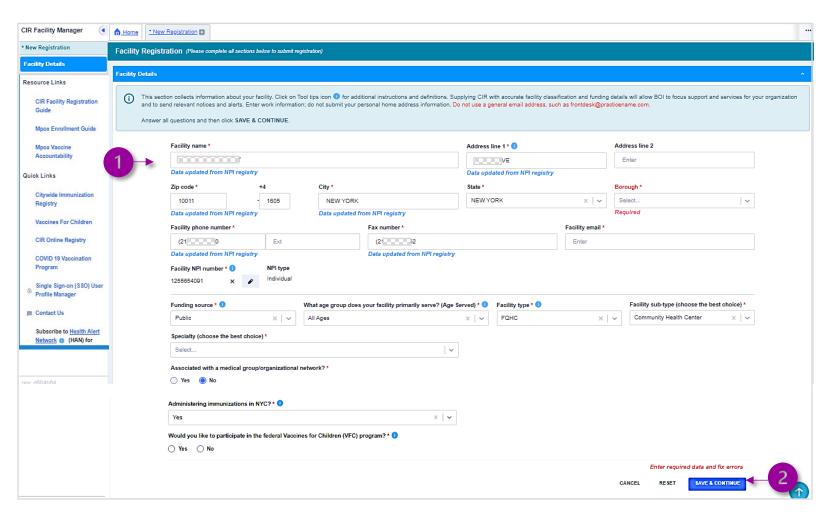


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This section collects information about your facility. Based on your answers, you will see different options appear on the screen. Supplying CIR with accurate facility classification and funding details will allow the Bureau of Immunization to focus support and services for your organization and to send relevant notices and alerts. Click on Tool tips of for additional instructions and definitions.

- 1 Enter your facility details: Address, Phone and Fax numbers, Email, Funding Source, Ages Served, Facility type, specialty, and group/organization affiliation.
- 2 Answer all questions, then click SAVE & CONTINUE



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1 Tooltips for Facility Details screen:

- Address: Do not use your home address to register with CIR. Enter the address of the facility, of the vaccination site.
- Facility NPI number: Enter the 10-digit National Provider Identification (NPI) number associated with your organization. If you do not know your organization NPI, you can look it up by clicking on the Facility NPI number link. If you do not have an organization NPI, enter your individual NPI.
- Funding Source: Public = mostly supported by government fund; Private = mostly supported by an individual or group
- What age group does your facility primarily serve? (Age Served): Adult = 19 years or older; Pediatric = Under 19 years; or All ages = Includes both adult and pediatric

• Facility Type:

FQHC - Community-based health centers that qualify for funding under section 330 of the Public Health Service (PHS) Act to provide comprehensive services to an underserved area or population.

FQHC Look Alike - Community-based health centers that meet eligibility requirements for funding but do not receive grants under section 330 of the Public Health Service (PHS) Act.

Hospital - Includes satellite sites, clinics, and networks.

Private Practice - Independent medical practices where physician is the sole proprietor and is not part of hospital network.

Other Medical Facility - All other facilities (If unsure see subtypes)

Non-Immunizing Facility - Facilities that do not immunize patients but need access to immunization related activities (If unsure, See subtypes).

Schools - Schools or facilities part of a school district. Select "Other Medical Facility" for School Based Health Centers. Select "Non-Immunizing facility" for Camps and Early Intervention

• School ATS number:

Enter the School ATS Number, which is the combined district number and school location number, e.g., 01Q125.: [for schools only].

Specify group/organization:

If your group/network is not listed, please choose "Other". Next, the "Specify 'Other' group/organization" field will appear where you will add group name.

• Would you like to participate in the federal Vaccines for Children (VFC) program? [for Pediatric practices only] If you selected "Yes" you will be contacted directly by this program. For more information, <u>click here</u>.

VFC is a federally funded program that provides vaccines at no cost to children birth through 18 years who might otherwise not be vaccinated because of inability to pay. To enroll in VFC, providers must serve children who are Medicaid-eligible, uninsured, underinsured, and American Indian or Alaska Native. For more information on

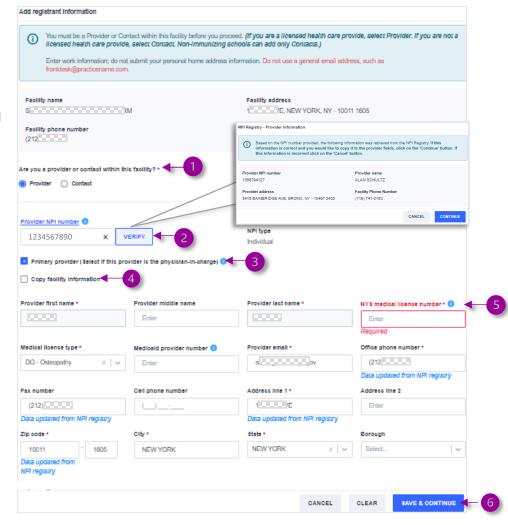
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Adding Registrant Information

After the Facility Details are saved, a screen will pop open. The **Registrant** (person filling out the initial registration) will receive the registration confirmation by email. In your practice or organization, the Registrant should be the key contact or liaison between the **CIR** and the practice. The Registrant may also be the physician or provider-in-charge of the practice. Additional contacts and providers may be added later in the **CIR Facility Manager**, but only the Registrant and the provider-in-charge (if entered) will receive confirmation of the registration. Click on Tool tips for additional instructions and definitions.

- 1 Choose, if you are a provider or a contact.
- 2 If you are a provider, enter the individual provider NPI number and click VERIFY. Click CONTINUE to copy the NPI Registry information or CANCEL. Information may be edited later.
- Select primary provider for the physician or provider-in-charge. For non-immunizing facility, such as schools, this question will not appear. The primary provider is also the default provider, where immunization reports from the practice that do not have a provider associated with the record, the primary provider information will be used.
- Select '
 Copy facility information' if the address and phone number are the same as previously entered in the facility details. If the information is different, manually complete the information.
- Enter the NYS medical license number and medical license type. For nonimmunizing facilities, such as schools, it will not require a NYS medical license number or license type.
- 6 Answer all required questions, as noted by the *, then click SAVE & CONTINUE



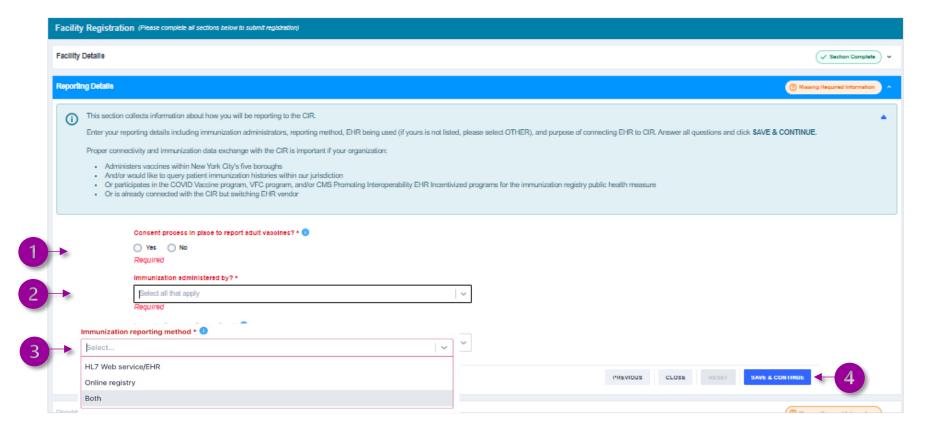
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Adding Reporting Details

This section collects information about how you will be reporting to the CIR. Based on your previous answers, you will see different options appear on the screen. Click on Tool tips 1 for additional instructions and definitions:

- 1 Practices serving adults only: Click "Yes" or "No" to indicate if your facility has a consent process in place to report adult immunizations.
- 2 Select which type(s) of providers will be administering immunizations at your facility.
- Select how your facility will report immunizations: HL7 Web Service/EHR, Online Registry, or Both.
 - → If using an EHR, fill in type of EHR and purpose of connecting to CIR. If your EHR is not listed, please select "OTHER". See EHR User Notes below.
 - → For questions related to web service connection, contact: <u>cir interop@health.nyc.gov</u> or more information visit, <u>nyc.gov/health/cir</u>.
 - → For questions related to the Online Registry, contact <u>cir-reset@health.nyc.gov</u> or visit <u>nyc.gov/health/cir.</u>
- 4 Once all questions have been answered, click SAVE & CONTINUE



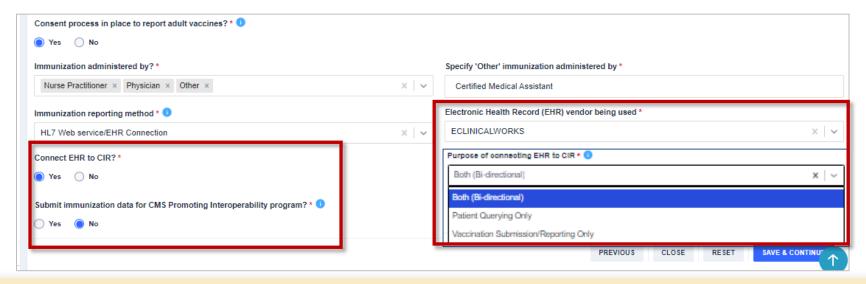
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EHR/HL7 Web Service User Notes

Proper connectivity and immunization data exchange with the CIR is important if your organization administers vaccines within New York City's five boroughs, and/or would like to query patient immunization histories within our jurisdictions. You can hover over the Tooltips of for assistance.

When choosing your "Immunization reporting method", additional questions about interoperability, connectivity, and your EHR vendor will display:



Tooltips in Reporting Details screen:

• Consent Process in place to report adult vaccine?:

Immunizations administered to individuals 19 years of age or older may be reported to CIR with the verbal or written consent of the vaccinee. (New York State Public Health Law) See sample consent form you may adopt..

• Immunization Reporting Method:

For more information on reporting methods, visit <u>How to Report and Online Registry Access</u>. You will receive additional information via email regarding reporting requirements.

• Purpose of connecting EHR to CIR?:

Select 'Vaccination Submission/Reporting Only' if your organization is interested in reporting vaccination to the registry only. Select 'Patient Querying Only' if your agency/organization will use the CIR to look up patient immunization history. Your practice must open a ticket with your EHR vendor to add or update your immunization interface. You may add the CIR interop email address <u>cir interop@health.nyc.gov</u> in the ticket so that the vendor can follow-up with our interop team for testing.

Submit immunization data for CMS Promoting Interoperability program?

If your organization is participating in CMS Promoting Interoperability program and will like to attest to immunization registry reporting measure, please select 'Yes'.

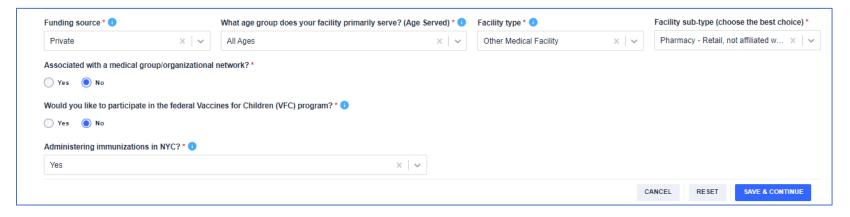
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Sample Facility Registration Screens by Provider Category

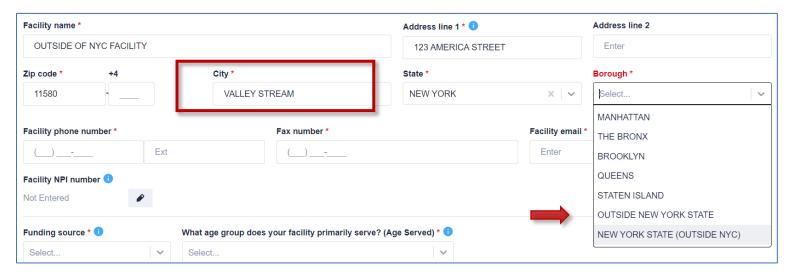
For CIR classification purposes, you will be asked to select your facility type and sub-type during registration. You can refer to the examples below for guidance . on how to choose the correct facility type and sub-type. If you are not sure what to select, contact CIR at cir@health.nyc.gov.

Facility Details for a Pharmacy (Retail), not affiliated with a hospital



Facility Details for a Facility located outside of NYC

Please type in your city and select either OUTSIDE NEW YORK STATE or NEW YORK STATE (OUTSIDE NYC) for your Borough.



If you have any additional questions about registering your facility with the CIR, email <u>cir-reset@health.nyc.gov</u> or call 347-396-2400.

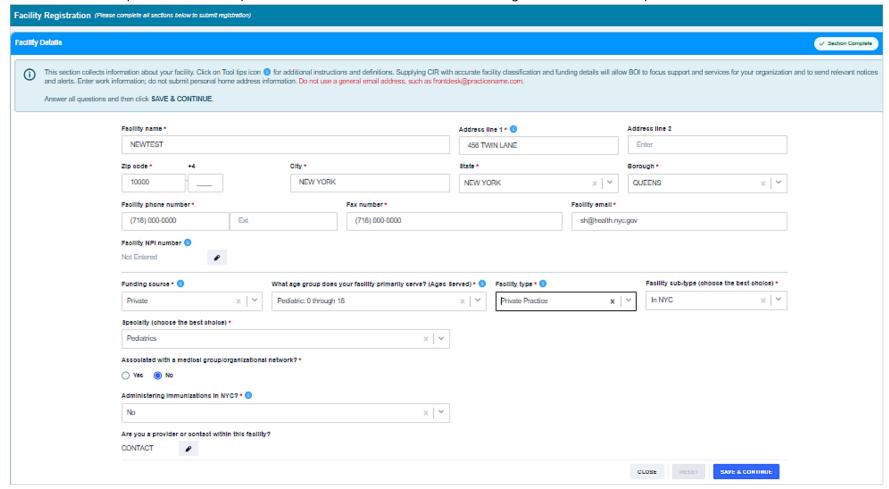
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Once you have entered the facility information you will have the opportunity to review and edit.

Carefully review your Facility Name and address.

• For practices with multiple sites, the name should include the site's organization name and specific site name address.



• Click **Save & Continue** when finished reviewing and editing.

NOTE: There are four registration sections: Facility Details, Reporting, Providers, and Contacts.

- During registration and updates, each section is a separate step that will lock pending CIR approval. Please wait between each section for an email of approval from CIR.
- CIR staff may contact your site for clarification and for additional information.

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All immunizing facilities will need to provide Provider Information. The primary provider is also the default provider. When immunizations reported from the practice do not have a provider associated with the record, the primary provider information will be used for CIR reporting purposes.

Adding Contact Information. Enter your work information; do not submit your home address or personal contact information.

1 Enter the individual NPI Provider information, click VERIFY. Click CONTINUE to copy the NPI Registry information or CANCEL. Information may be edited.



- 2 Select ' Copy facility information' if the information is the same as previously entered in the facility details. If different, manually complete the information.
- Select **Primary provider**, if this provider is the physician-in-charge.
- Immunizing providers regularly will be sent Doses Administered-UTD reports.
- 4 Answer all required questions, as noted by the *. Click SAVE ENTRY

Example of a saved entry. Click

Add Provider to add additional provider contacts if needed:



Provider Details Enter Provider information and dick "Save Entry" after each addition. Multiple providers can be added. One Primary Provider in required and must be selected before proceeding to the next step. A valid email address of the provider in charge is required to receive the follow regular reports, including Doses Administered Reports for reporting facilities, (2) alerts and notifications, (3) invite to sign up for access to the Online Registry (OR), and (4) invite to specific programs, such as COVID 19 vaccine ordering. nter work information; do not submit personal home address information. Do not use a general email address, such as frontdesk@practicename Every facility must designate one Online Registry Site Security Administrator (SSA). The Online Registry is used for immunization reporting, retrieving vaccination records, vaccine ordering and other tasks. The SSA chosen can be either the provider or other staff responsible for Provider NPI number 0 Copy facility information Online Registry 33A 0 Provider last name NY8 medical license number • 0 Provider middle name Enter Medicald provider number 0 Select... Fax number Cell phone number Address line 1 * Address line 2 456 TWIN LANE Zip oods * 10000 NEW YORK Subcoribe to reports 0

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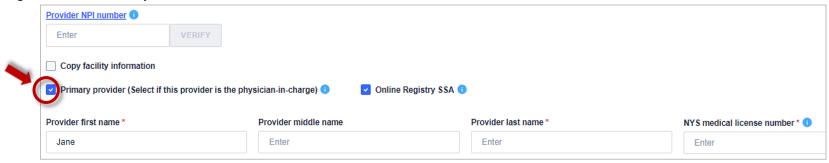


NOTE: One Primary Provider is required for most facilities to be added and selected by checking the box before allowed to proceed. As part of the registration requirements, a valid email address of the provider-in-charge is required to receive the following:

- Reports on Doses Administered
- Up-to-Date measures for reporting facilities
- Alerts and notifications
- Access to the Online Registry
- Invite to programs, such as COVID-19 vaccine ordering, VFC, and VFA.

To assign a Primary provider, select the Primary provider checkbox when adding a provider, as shown above.

To update completed entries or entries missing the primary provider, click the edit ? (pencil) icon to enable the display of primary provider selection check box. for the assignment as the Primary Provider:



Tooltips in Provider Details screen:

• Primary Provider:

Select if provider is the physician-in-charge, or the supervising pharmacist of pharmacy (independent/retail). Only one provider can be designated as Primary Provider.

• NYS medical license number:

Enter your 6-digit NYS medical license number.

• Medicaid Provider number:

Enter your 8-digit unique ID if you are enrolled to provide services to members of the Medicaid program. NYS.

• **Subscribe to Reports:** The DAR_UTD Report will be selected by default for the Primary Provider which cannot be removed.

DAR-UTD Report = Includes VFC Doses Administered/VFC Doses Received

Electronic Updates = Includes web service connections, vaccine codes, outages

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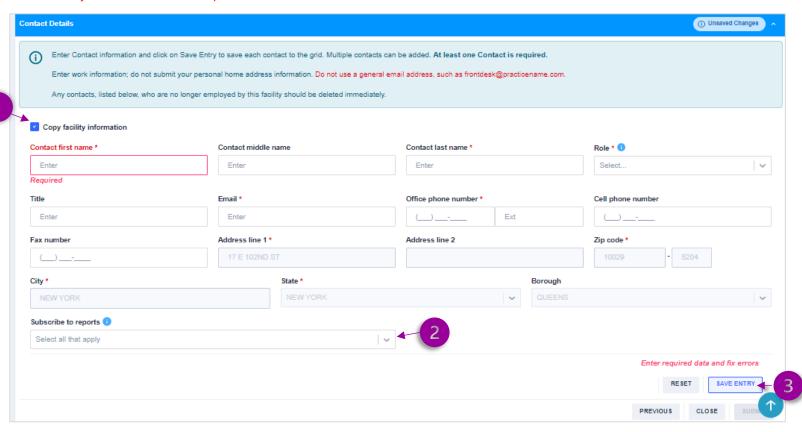
Adding Contact Information

To add a contact(s), complete all fields in the **Contact Details** screen. When finished, click **SAVE ENTRY**. Enter your work information; do not submit your home address or personal contact information.

- 1 Select ' Copy facility information' if the information is the same as previously entered in the facility details. If different, manually complete the information.
- 2 You may subscribe to receive reports on Doses Administered-UTD reports and/or notices on Electronic Updates.
- Answer all required questions, as noted by the *.

 Click SAVE ENTRY, then

 SUBMIT when all contacts have been added.



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Online Registry Site Security Administrator (SSA) Designation

To access the Online Registry (OR), each health care facility or private practice designates a **Site Security Administrator (SSA)**, also referred to as the **User Manager** of the facility or site. The facility registration process will allow your practice to set up an SSA account for the designated Site Security Administrator, who can then set up and manage additional user accounts for staff members at this site. SSA's who are not the supervising physician, need to register under the license number of a supervising physician, pharmacist, physician assistant, or nurse practitioner. Only one Provider or Contact within the facility can be designated at a time as the SSA. Please discuss with your team who will be designated as SSA before you start a facility registration.

Follow one of the three sets of next steps for the registration and SSA designation processes according to your role with the CIR:

When adding Provider or Contact information check the box near the top of the screen to designate the desired individual as the SSA:



Do not submit your personal home email address information or use a general email address, such as "frontdesk@practicename.com". An email account should be an individual's and not a shared account, and should be accessible by the individual.

- 1. Registrant and Primary Provider are the same and the designated SSA will be a different staff person.
- After adding yourself as the Primary Provider in Charge and Registrant (person first to register the practice), review the green check marks that your choices were recorded as intended, shown below.



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• Next, you will be required to enter an additional contact who will be the OR SSA for your facility. Check the SSA box Online Registry SSA to indicate the designation.



• Click submit and confirm the designated OR SSA in the pop-up that appears. An email will be sent to the SSA with instructions to confirm designation and to enter their email address. Next, the SSA will receive CIR account approval.

2. Primary Provider and SSA are the Same and the Registrant is Different

- The registrant can be a provider (who is not the primary provider in charge) or contact. Add yourself appropriately as a provider or contact.
- Add the name and email address of the primary provider and check Primary contact ①. The system will prompt you to choose the SSA. Under the contacts tab, go back to click on edit to check the box to assign yourself as the SSA Volline Registry SSA ①
- The primary provider and designated SSA will receive email and should enter their email address in the 'Enter your email address for verification' field.
- After you click the submit button, a pop-up box displays the SSA Designation Agreement. Read and click I Agree.
- The primary provider and SSA will receive email notifications to approve SSA designation. Next, the SSA will receive CIR account approval.
 - Select I Agree to the designation and click Confirm.



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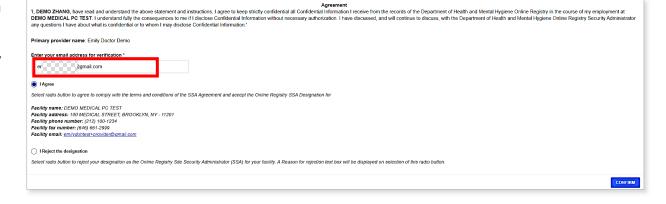
3. Registrant, Primary Provider and SSA Are the Same

- After you add yourself as the registrant (first to register the site), add yourself as the primary provider Primary contact 1
- Under the contacts tab, go back to click on edit to check the box to assign yourself as the SSA
 Online Registry SSA
- Once you click **Submit** you must confirm the SSA designation by checking the box that pops up. Then, read and click **I Agree** to the SSA Designation Agreement.



After completing the appropriate SSA designation steps for another staff:

- Confirm the SSA designation of the staff person by checking the box that pops up,
- SSA will receive emails,
- complete the, 'Enter your email address for verification' field,
- select I Agree to the Confidentiality Statement
 Agreement, and click Confirm.
- Read and click I Agree to the SSA Designation Agreement when prompted.
- Click SUBMIT.
- The system will prompt you to go back to choose an SSA if it was not completed:



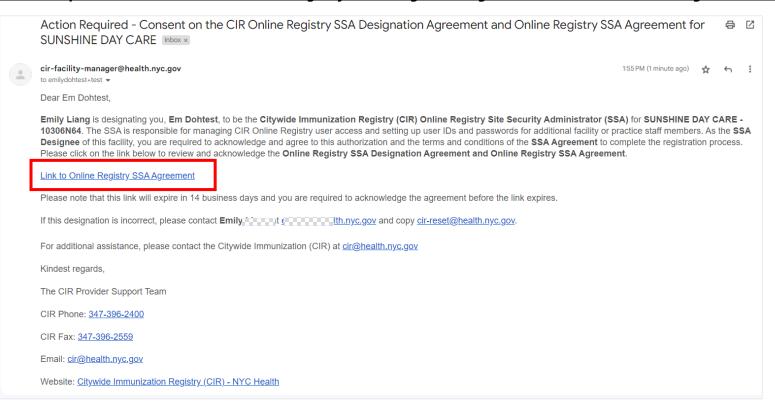


Next, respond to the CIR action emails and approval email.

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Action Required on Consent to the Online Registry SSA Designation Agreement and link to OR SSA Agreement for E-Signature

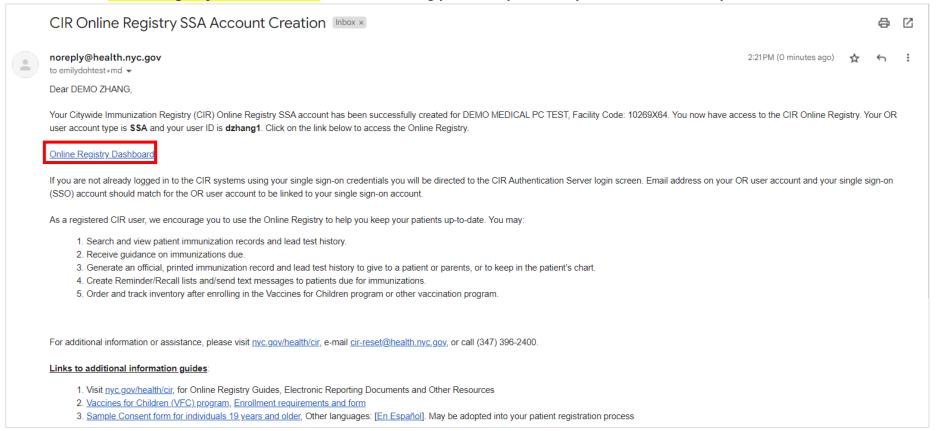


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Receiving CIR Email of Online Registry SSA Account Approval

- The email confirmation you will receive once your Site Security Adminstrator has been approved by CIR and successfully created is shown below
- Click on the Online Registry Dashboard link to start accessing your facility/facilities you are linked to with your email.



All users will be presented with the CIR Acceptable Use Policy User Agreement during the user account set up.

The next pages show detailed screens of the SSA Designation process.

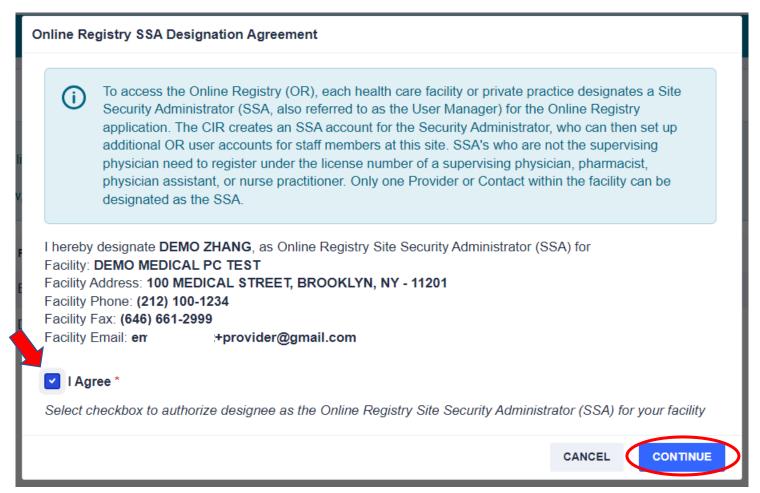
- → Go to the section NEW! Online Registry Welcome, Consent and Login screen to learn about the Online Registry dashboard, linking accounts, the new OR Welcome screen and Consent to log-in screen.
- → Go to the section <u>Site Security Administrator (SSA) -User Manager -How to Set Up Additional Users</u>- **Key Steps** to learn about managing additional User account at your site.

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Online Registry SSA Designation Agreement

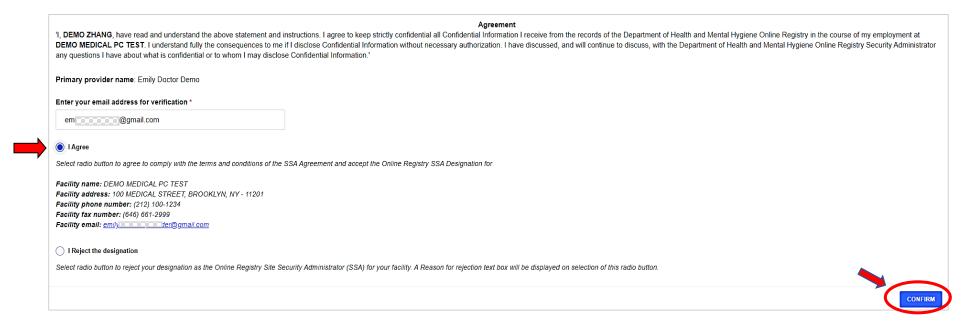
- A pop-up screen and email will be generated after the site security administrator has been designated.
- Check I Agree and click CONTINUE.



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• Example Site Administrator Designation Agreement Email:



- Once the SSA reads the Confidentiality Agreement, select I Agree and click Confirm
- Once the agreement has been completed and confirmed you will receive a submission confirmation.

Action confirmed

Thank you for reviewing and taking action on the OR SSA Designation agreement on **8/17/2023**, **1:59:39 PM**. Your facility will be notified of the action you have taken.

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Online Registry Site Security Administrator Designation and Site Security Administrator Agreement

Online Registry SSA Designation and SSA Agreement

Please read this statement carefully. Make sure that you ask your Department of Health and Mental Hygiene ("DOHMH") Immunization Registry Security Administrator for clarification about anything you don't understand, then sign the Agreement. Refusal to sign the Agreement will result in immediate denial of access to Department of Health and Mental Hygiene records. By signing this Agreement, you agree as authorized user ("Authorized User") to comply with the terms of this Agreement when accessing DOHMH Online Registry ("Online Registry").

As Authorized User, you will have access to DOHMH medical and personally identifying records in the Online Registry and you are required by law to safeguard the confidential Information"). Unauthorized disclosure of Confidential Information is a violation of New York City Health Code Section 11.11 and state law, subject to civil and/or criminal prosecution, penalties, forfeitures and legal action. See Section 558(e) of the City Charter and Section 3.11 of the New York City Health Code. You must continue to comply with the confidentiality requirements of this Agreement after you are no longer employed by the facility or health care provider ("Facility") on behalf of which you access the Online Registry. You further agree that you are authorized by Facility to access the Online Registry as the Site Security Administrator ("Site Security Administrator") for Facility. In the course of accessing an immunization or lead test record, or adding an immunization to the Online Registry, Authorized User MAY NOT:

- a. Examine or read any document or computer record from the Online Registry containing Confidential Information, except on a "Need to Know" basis; that is, if required to do so in the course of official duties.
- b. Remove from a job site or copy any document or computer record containing Confidential Information unless authorized to do so, and if required in the course of official duties.
- c. Discuss the content of documents containing Confidential Information examined with any person unless both persons have authorization to do so.
- d. Discriminate, abuse or take any adverse action with respect to a person to whom the Confidential Information pertains.
- e. Create and distribute usernames and passwords for unauthorized users.
- f. Reveal or share individual personal computer access identification or passwords with other persons, even if such persons are also authorized to have computer access.
- g. Compile any aggregate data or statistics from the program database except as authorized by the director of the Immunization Registry and/or Lead Poisoning Prevention Program.
- h. Contact a person who is the subject of any DOHMH record except on official business, in the course of official duties.
- i. Degrade, destroy, or interfere with the integrity of any Confidential Information or any other information in the Online Registry.
- j. Transmit or upload to the Online Registry any false or misleading information.
- k. Interfere with the security of the Online Registry, including but not limited to, uploading or transferring to the Online Registry any malware, ransomware, spyware, or other malicious software.

The above restrictions apply to screen displays, data in electronic form, and printed data. Any printed patient record shall be treated as Confidential Information.

Online Registry SSA System Security Measures

- The security of the Online Registry is of the highest priority. System security is essential for the effective and efficient operation of the system. It is the responsibility of the Site Security Administrator (and authorized users) to maintain the highest possible degree of system security. If a security problem is discovered, it should be reported by telephone to the Department of Health and Mental Hygiene Online Registry Security Administrator immediately.
- . Promptly inactivate accounts for staff that have left employment or a location.
- If there is any reason to believe that someone has obtained unauthorized access to the OR, it is the responsibility of the Site Security Administrator to immediately notify the Department of Health and Mental Hygiene Online Registry Security Administrator.

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Copies of Completed SSA Agreements

• Immunizing facilities will have two SSA agreements shown as Complete.

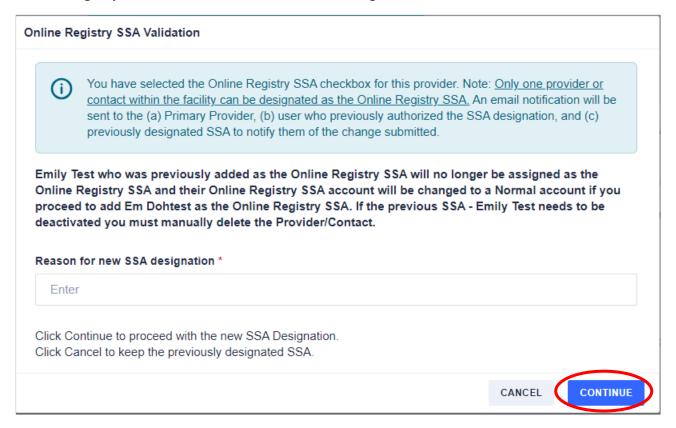


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Changing Site Security Administrator (SSA)

• If the SSA needs to be changed you must indicate a reason for the change and then click **Continue**



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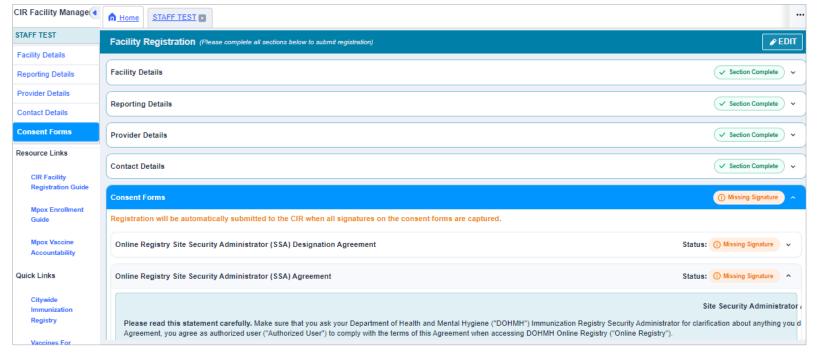
Submitting Your Registration

Before submitting, check to make sure all information entered is accurate across all registration screens. The application will not allow you to submit your . registration if there are any incomplete required fields, as noted by the *. Once everything is complete, click SUBMIT.

NOTE: If your registration is locked for CIR review and you need to make additional edits, you may contact cir@health.nyc.gov. CIR will reject the submission so you may continue to make changes.

If you need to make changes after you submitted SSA designation agreements, but before CIR approval, you may click on the EDIT button that appears on the upper

right corner.



Immunizing facilities will have four completed sections – facility details, reporting details, provider details, and contact details:



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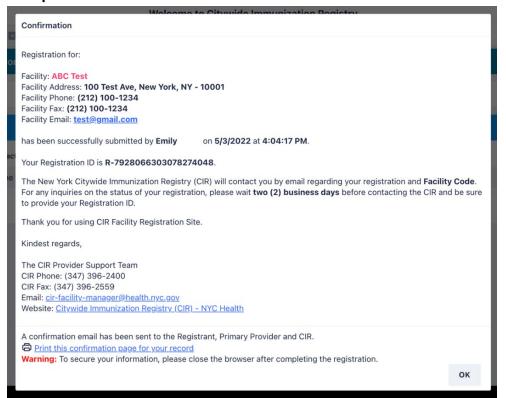
Facility Registration Approval

A pop-up window will appear on your screen immediately following successful registration of your facility. See example below, left. You will also receive a confirmation email containing the same information. Confirmation email will be sent to the Registrant and Primary Provider. Please allow a few minutes for the email to reach your inbox. If you do not receive a confirmation email, you can contact CIR at cir@health.nyc.gov. Your registration will be. reviewed and subject to approval by CIR.

Upon approval, you will receive a **Welcome** letter with your **Facility Code** by email within two business days with further instructions regarding access to the CIR. Immunizing facilities receive instructions on reporting methods. Please have your **Facility Code** on hand and in any communications with CIR. For enrollment into special programs, visit the Resource links in the left navigations bar of the Facility Manager/Online Registry home page and www.nyc.gov/health/cir for more information.

If you vaccinate children (0 through 18 years) who are covered by Medicaid or who are uninsured, underinsured, American Indian or Alaska Native, you are encouraged to participate in the <u>Vaccines for Children (VFC) program</u>, and for adults, the Vaccines for Adults (VFA) program.

Example of confirmation screen:



Example of confirmation email:



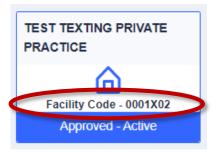
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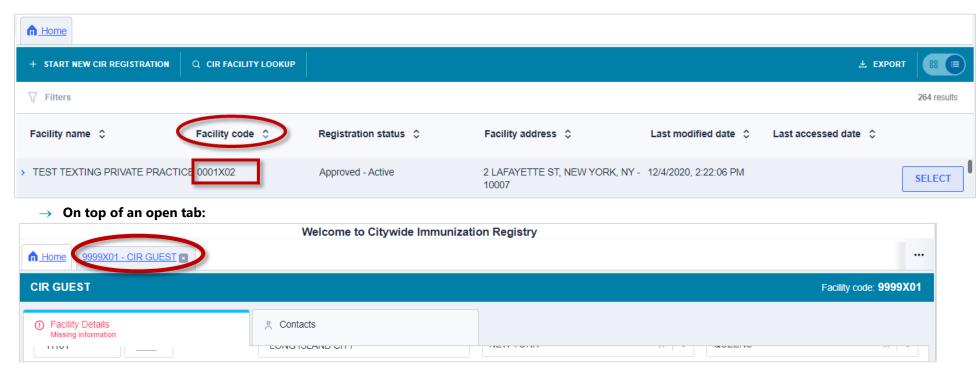
How To Find Your Facility Code

To find your facility code, log in to your dashboard. Once logged in, you can see your facility code in multiple places. If you are unable to find your facility code, you can email <u>cir@health.nyc.gov</u> or call 347-396-2400.

→ In tile view:



→ In list view:



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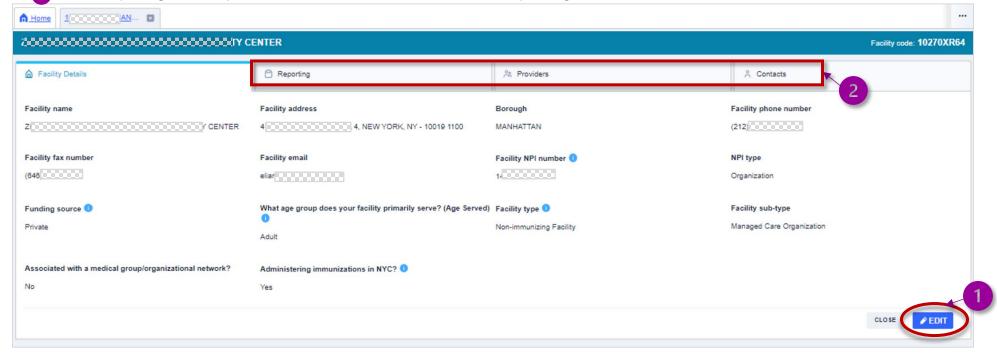
Updating Facility Information, CIR Facility Look Up

Log into your dashboard and click on the facility you wish to edit. (Edits can only be made to approved facilities. If your facility is still pending, edits are unable to be made). If your facility is not listed on your dashboard, click on CIRFACILITY LOOKUP, to start a search. To search you will need the Facility ZIP code and one of these values: Email, Online Registry username, Facility registration confirmation number, CIR facility code, VFC/ Vaccine ordering pin, or School ATS number.

Large facilities should assign one key staff person to be the liaison between the facility and CIR, and responsible for updating information in the CIR Facility Registration dashboard when necessary.



- 1 Click on FDIT [the EDIT (pencil) button] on the bottom right-hand corner of the screen to edit facility details.
- 2 To edit reporting method, providers or contact details, click on the corresponding tab, and then click PEDIT.



Some edits will require manual review by CIR. If you need to change the name and/or address of the facility, please send communication with informing CIR about the change, the reason and include your **Facility Code** to: <u>cir@health.nyc.gov</u> with the subject heading: **Change in facility name and/or address**. Providers are associated with the Facility Code of the vaccinating site's address and cannot be transferred.

NOTE: If your registration is locked for CIR review and you need to make additional edits, you may contact cir@health.nyc.gov.

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Citywide Immunization Registry (CIR):

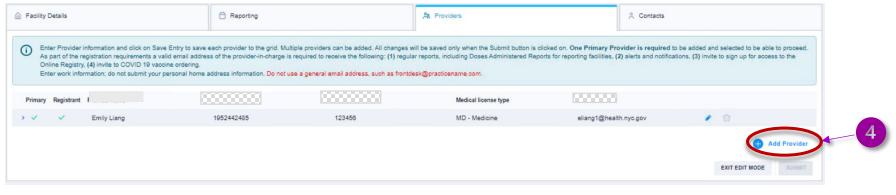
How to Register and Update Facility and Contact Information; Designate an SSA

To edit a provider, click on **EDIT** to update information. To delete a contact, click on the trash can icon.

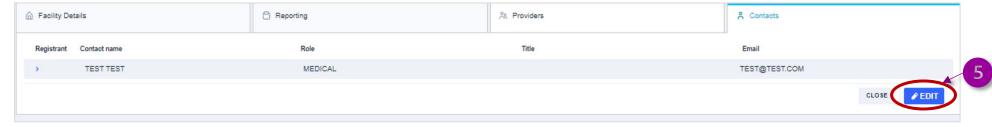


4 To add a provider, click on **EDIT**, and then 4 Add Provider. To delete a provider, click on the trash can icon.

If your facility is changing the provider-in-charge to a different provider, please send communication with a letterhead informing CIR about the change, the reason and include your Facility Code to: <u>cir@health.nyc.gov</u> with the subject heading: Change in provider-in-charge. The primary provider is also the default provider. If immunizations reported to CIR are missing the provider associated with the record, the default provider will be used for CIR reporting purposes.



To edit a contact, click on EDIT to update information.



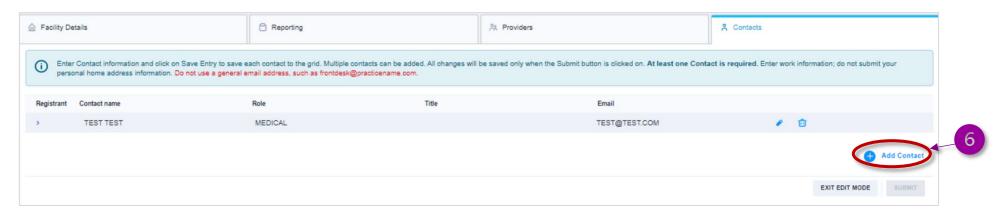
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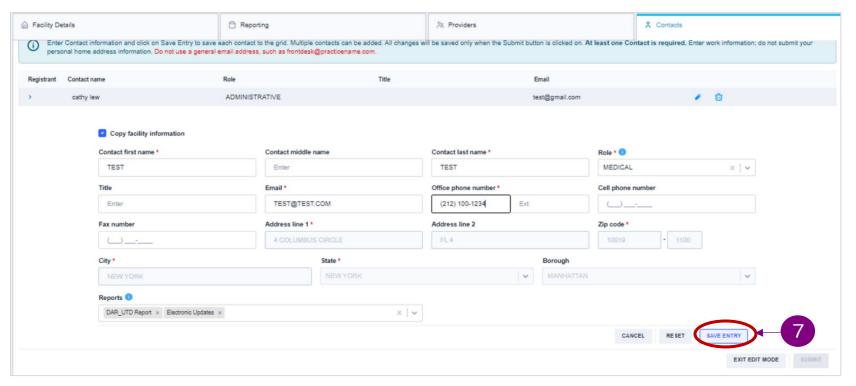
Citywide Immunization Registry (CIR):

How to Register and Update Facility and Contact Information; Designate an SSA

To add a contact, click on **EDIT**, then **Add Contact**. To delete a contact, click on the trash can icon.



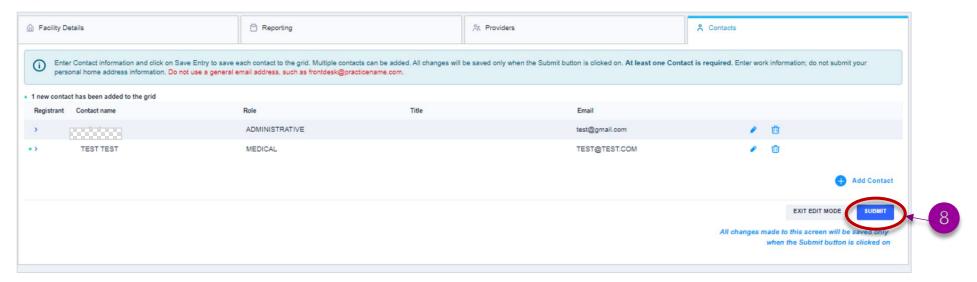
7 Click on **SAVE ENTRY** to save new contacts. For changes, save the edits.



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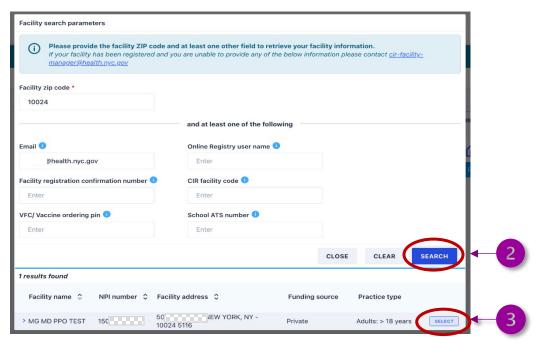
8 Click **SUBMIT** to submit all changes



Questions about updating your facility registration with CIR? Contact CIR: Email cir@health.nyc.gov or call 347-396-2400.

How to Add Additional Contacts

- 1 Enter the facility zip code and at least one other field, such as your email.
- Click Search.
- Once the facility is found, click Select in the results section.

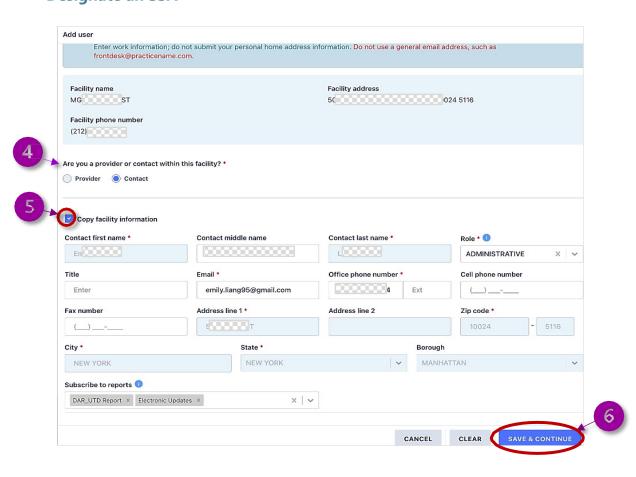


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- Choose if you are a provider or contact at the facility.
- 5 Select Copy facility information' if the information is the same as previously entered in the facility details. If different, manually complete the information.
- 6 Answer all required questions, as noted by the *. Click SAVE & CONTINUE when all contacts have been added.

An email will be sent to the Registrant of the facility and provider-in-charge of any additions.



Adding new Provider-in-Charge

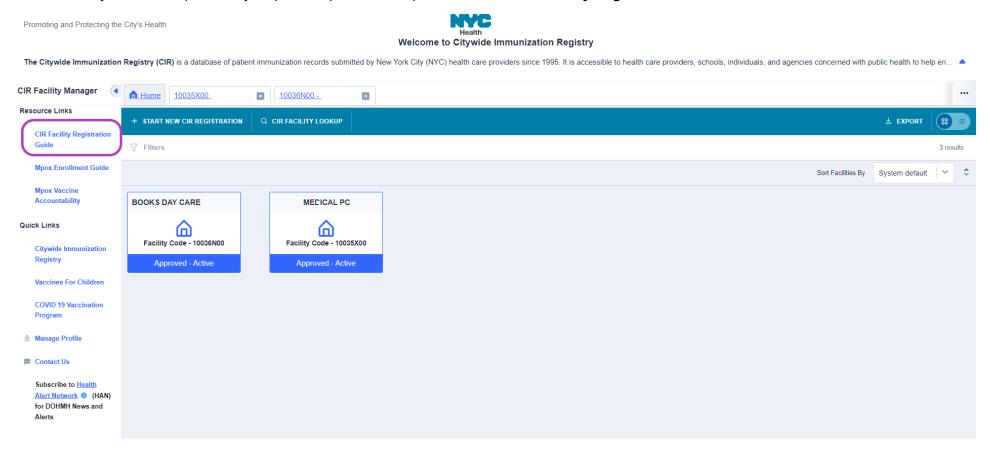
If your facility is adding a new provider-in-charge, replacing the previous provider, please send communication with a letterhead informing CIR about the change, the reason and include your **Facility Code** to: <u>cir@health.nyc.gov</u> with the subject heading: **Change in provider-in-charge**. No more than one provider-in-charge may be associated with a facility code at a time. The primary provider is also the default provider. If immunizations reported to CIR are missing the provider associated with the record, the default provider will be used for CIR reporting purposes.

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<u>Help</u>

• If you need help with any step of the process the quick link to the CIR Facility Registration Guide is circled below:



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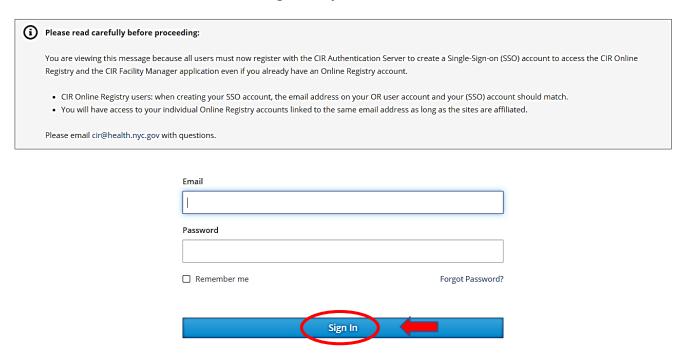
<u>Single Sign-on (SSO) - Authentication</u>

Single sign-on log in page:

- All users must create a single sign-on account to access the Online Registry and the CIR Facility Manager
- Click Register to create your account
- If you already created a single sign-on account, enter your email and password then click Sign In

CIR AUTHENTICATION SERVER

Sign in to your account



New user? Register

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Single sign-on (SSO) account creation:

- When you create your Single Sign-on (SSO) account, the email address on your online registry user account and SSO account must match.
- You will have access to all sites under the same umbrella code for which you have the same email address linked to your online registry accounts.
- After you fill in your information, click Register.

Please read carefully before proceeding: You are viewing this message because all users must now register with the CIR Authentication Server to create a Single Sign-on (SSO) account to access the CIR Online Registry and the CIR Facility Manager application even if you already have an Online Registry account. • Click on the 'Register' link below to create your Single Sign-on (SSO) account. • CIR Online Registry users: when creating your SSO account, the email address on your OR user account and your (SSO) account should match. • You will have access to your individual Online Registry accounts linked to the same email address as long as the sites are affiliated. Please email cir@health.nyc.gov with questions.

Email

Password

* Password should have a minimum of 8 characters, with at least one number and one upper case letter.

Confirm password

« Back to Login

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- All users will view this screen that replaces the Acceptable Use Policy User Agreement paper form during the user account set up.
- Click **Accept** to agree and acknowledge the terms and condition of the single sign-on account.

Terms and Conditions



(i) Please read carefully before proceeding:

You are viewing this message because all users must now register with the CIR Authentication Server to create a Single Sign-on (SSO) account to access the CIR Online Registry and the CIR Facility Manager application even if you already have an Online Registry account.

- . Click on the 'Register' link below to create your Single Sign-on (SSO) account.
- . CIR Online Registry users: when creating your SSO account, the email address on your OR user account and your (SSO) account should match.
- · You will have access to your individual Online Registry accounts linked to the same email address as long as the sites are affiliated.

Please email cir@health.nyc.gov with questions.

System Security Measures to be followed by all Authorized Users of the CIR applications.

Please read this statement carefully before agreeing to the System Security

- 1. The security of the CIR applications is of the highest priority. System security is essential for the effective and efficient operation of the system. It is the responsibility of all Authorized Users to maintain the highest possible degree of system security. If a security problem is discovered, it should be reported by telephone to the Site Security Administrator immediately.
- 2. Create passwords that are not easy to guess or to find using a password decoding program. Password should have a combination of 8 or more characters, with at least one number and one upper case letter.
- 3. Keep the password confidential; do not write it down.
- 4. Do not share usernames and passwords. Each Authorized User must log in separately to register facility, report immunizations, add or look up patients, and for all other activities performed online.
- 5. Change passwords regularly (every 90 days)
- 6. Authorized Users may not use a username and password account created for one location of employment at another location.
- 7. If a password has been lost, stolen, or has been otherwise obtained by another person, or if Authorized User has any reason to believe that someone has obtained unauthorized access to CIR Applications, it is the responsibility of the Authorized User to immediately notify the Site Security Administrator.



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- Once you register you will receive an email verification to activate your account
- You should verify your email within 30 minutes of receiving the email verification.

Promoting and Protecting the City's Health

Text-Size

CIR AUTHENTICATION SERVER

Email verification

Please read carefully before proceeding:

You are viewing this message because all users must now register with the CIR Authentication Server to create a Single Sign-on (SSO) account to access the CIR Online Registry and the CIR Facility Manager application even if you already have an Online Registry account.

- Click on the 'Register' link below to create your Single Sign-on (SSO) account.
- . CIR Online Registry users: when creating your SSO account, the email address on your OR user account and your (SSO) account should match.
- . You will have access to your individual Online Registry accounts linked to the same email address as long as the sites are affiliated.

Please email cir@health.nyc.gov with questions.



You need to verify your email address to activate your account.

An email with instructions to verify your email address has been sent to your address dooloog 00000000 n.com.

Haven't received a verification code in your email?

Click here to re-send the email.

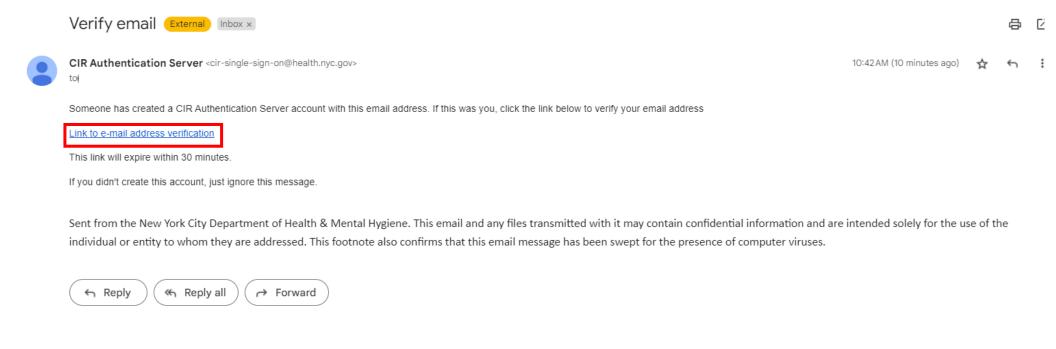
« Back to Login

For CIR Authentication Server Account issues, contact: cir@health.nyc.gov

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• Click Link to email address verification to activate your Single Sign-on account



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Multi-factor Authentication (MFA)

- You will receive an email with an access code so that your login can be remembered for 30 calendar days
- Enter the access code, check Remember device for 30 days, and click Submit

CIR AUTHENTICATION SERVER





Please check your email to obtain the Access Code that was sent to you, and then type it below and click the Submit button

Access Code

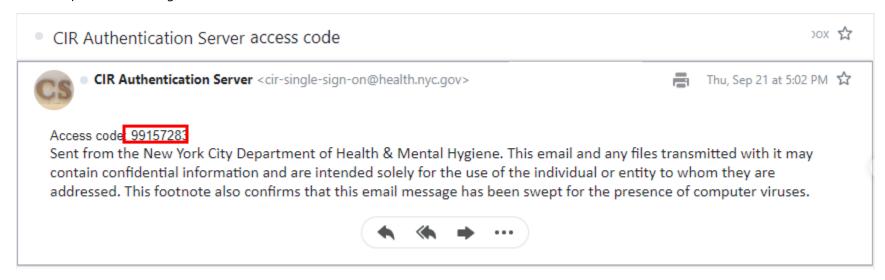
Remember device for 30 days

Submit Resend Code Cancel

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• Example email sending an MFA access code:

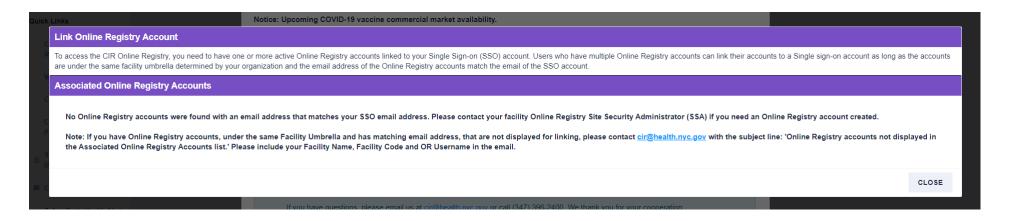


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Link Online Registry Accounts to SSO Account

• If the email address associated with your Online Registry do not match the email address for the Single Sign-On account, the following screen will appear:



- If you have Online registry accounts under multiple facility umbrella codes that match the email address on the Single Sign-On account, the following screen will appear:
- Please contact <u>cir-reset@health.nyc.gov</u> or call (347) 396-2400 and provide the reference number that was generated for you.



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NEW! Online Registry Welcome, Consent and Log-in screens

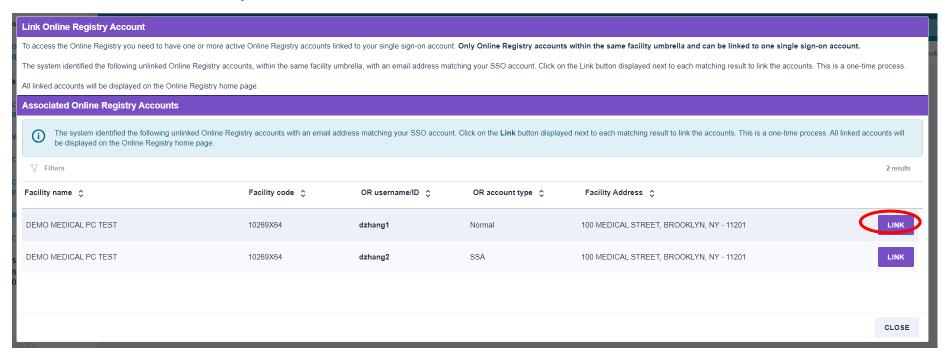
Starting on October 3, 2023, at 1 pm (EST), the Online Registry log-in screen will be replaced with the CIR Authentication Server log-in screen. At that time, previous OR users will no longer use their Online Registry User ID and Online Registry password. Instead, the CIR Authentication Server log-in screen will prompt Users to create a Single Sign-on (SSO) account to access the CIR Online Registry and the CIR Facility Manager applications. The account will be tied to the individual's work email address and a new password that they will create.

Online Registry Linked Accounts

- Before accessing the OR Welcome page and log-in screen the first time using
 Single-Sign-on, practices/sites under the same facility umbrella can be linked to your
 Single Sign-on account if your email is already linked to an OR account of the site.
 This process needs to be done only one time. If you do not see a site listed, please
 contact <u>cir-reset@health.nyc.gov</u>. If you do not have any associated sites, simply click
 CLOSE the modal.
- Click **Link** to link a facility

Reminder for all Online Registry users to bookmark www.nyc.gov/health/cir to click on the CIR Online Registry GO icon to log in to the CIR Authenticator Server tool for access to the OR dashboard:





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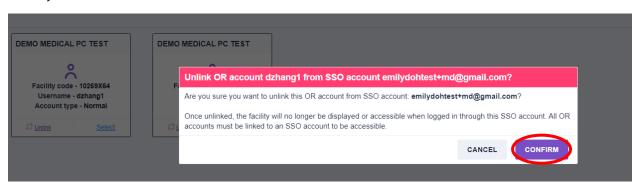
Online Registry Linked Accounts Dashboard

- Your facility's email is linked to that you have an Online Registry account will appear on the dashboard
- Click **Select** to open into the Online Registry view of the specific facility
- You have the option to unlink any facility but clicking Unlink



Unlinking an account

Click Confirm to unlink a facility

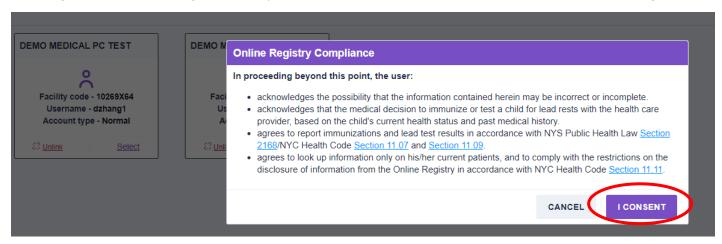


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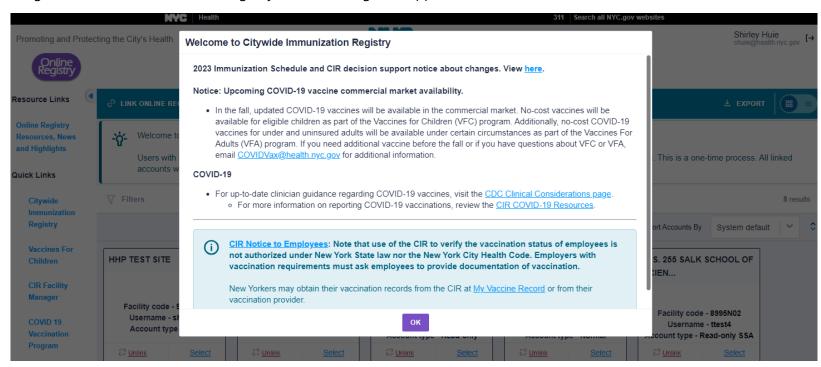


Online Registry Welcome, Consent and Log-in screens

Click I Consent to agree and acknowledge to comply with the New York State Public Health Laws, Rules and Regulations.



After clicking I Consent the NEW Online Registry Welcome Page will appear



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Online Registry Application -Log-in success



My List Refresh My List

Welcome to the Online Registry.

In the future, after you login to the system, you will be presented with a a list of patients who have been viewed by users at your facility, DEMO MEDICAL PC TEST.

However, at this moment there are no patients in the list. Please begin by performing a patient search. You can perform a search by clicking on the "Search" icon, above.

For assistance please click on "Help", above.

The Citywide Immunization Registry

Healthy Homes Program (HHP)

42-09 28th Street, 5th Floor, CN 21, Long Island City, NY 11101-4132 347-396-2400

125 Worth Street, CN 58, New York, NY 10013 646-632-6023

Reminder for all Online Registry users to bookmark www.nyc.gov/health/cir to click on the CIR Online Registry GO icon to log in to the CIR Authenticator Server tool for access the OR dashboard:

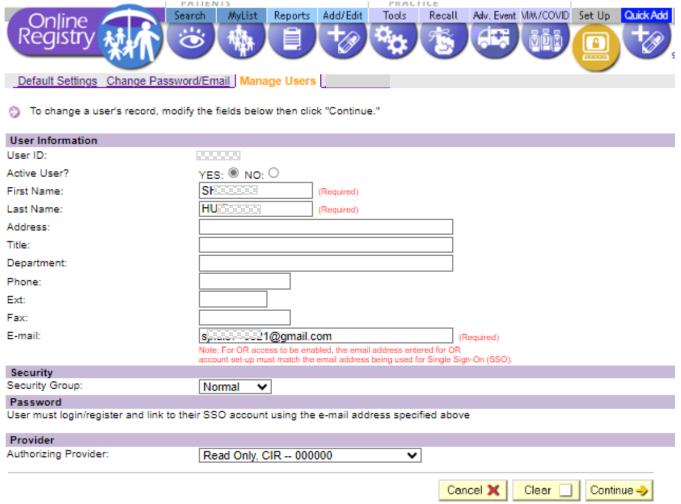


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Site Security Administrator (SSA) -User Manager -How to Set Up Additional Users- Key Steps

The designated SSA role is to Add/Modify Users from the Set-Up Manager Users screen. As of October 3, 2023, the SSA will no longer add the email address. Instead, the new User will be prompted by automatic email to go through the Single Sign-on and Multi-factor Authentication process to access the Online Registry dashboard. SSA's will continue to obtain the <u>Authorized User Confidentiality Agreement and Acceptable Use Protocol</u> form from each user and maintain a file at the worksite. Do not send forms to CIR.



For OR access to be enabled, the email address entered for OR account set-up must match the email address being used for Single Sign-On (SSO).

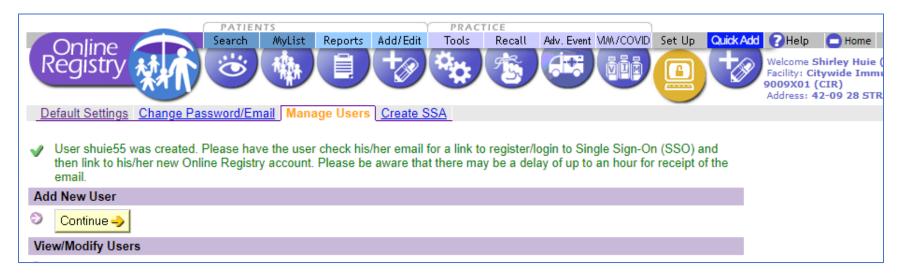
As of October 3rd, SSA's will no longer reset
User accounts after the initial set-up. The User
will be able to reset their own account via the
CIR Authentication Server tool, which are
accessible from the CIR homepage:
www.nyc.gov/health/cir. Users can update their
profile using the Single sign-on (SSO) User
Profile Manager located in the Online Registry
dashboard home, left navigation bar under
Quicks Links.

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The feedback message in green is shown below after a new account is created.

The User will receive an email and the SSA is reminded to inform the new User to check their email box for a link to complete the OR account set-up process.



During the set-up process, there will be prompts to check email and click through two screens.



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Sample email received by user automatically from their SSA during account set up process.

• Click on the Online Registry Dashboard link to start accessing your facility/facilities your OR account is linked to.

| Dear S-HU0000000 |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Your Citywide-Immunization-Registry-(CIR)-Online-Registry-account-has-been-successfully-created-for-Citywide-Immunization-Registry9009X01,-Facility-Code: 9009X01. You-now-have-access-to-the-CIR-Online-Registry. Your OR-user-account-type-is-Read-only-and-your-user-ID-is-shuie55. Click-on-the-link-below-to-access-the-Online-Registry. \leftarrow |
| Online-Registry-Dashboard-+ |
| $If your are not already-logged-in-to-the-CIR-systems-using-your single-sign-on-credentials-you-will-be-directed-to-the-CIR-Authentication-Server-login-screen. Email-address-on-your-OR-user-account-and-your-single-sign-on-(SSO)-account-should-match-for-the-OR-user-account-to-be-linked-to-your-single-sign-on-account-\theta$ |
| $As-a-registered-CIR-user, -we-encourage-you-to-use-the-Online-Registry-to-help-you-keep-your-patients-\underline{up-to-date}. You-may: 10-10-10-10-10-10-10-10-10-10-10-10-10-1$ |
| 1. → Search-and-view-patient-immunization-records-and-lead-test-history.¶ |
| 2. → Receive-guidance-on-immunizations-due.¶ |
| 3. → Generate-an-official, printed-immunization-record-and-lead-test-history-to-give-to-a-patient-or-parents, or-to-keep-in-the-patient's-chart.¶ 4. → Create-Reminder/Recall-lists-and/send-text-messages-to-patients-due-for-immunizations.¶ |
| 5. → Order and track inventory after enrolling in the Vaccines for Children program or other vaccination program. ¶ |
| ₽ |
| 4 |
| For additional-information or assistance, please visit <u>nyc.qov/health/cir</u> , e-mail <u>cir-reset@health.nyc.qov</u> , or call (347)-396-2400. € |
| Links-to-additional-information-quides: 1 |
| Anna to analisona initiano quesa, a |
| 1. → Visit-nyc.qov/health/cir,-for Online-Registry-Guides,-Electronic-Reporting-Documents-and-Other-Resources¶ |
| Yaccines for Children (VFC) program, Enrollment requirements and form ¶ |
| 3. Victoria Constantina for individuals 10 years and alder Other Instrument (Fo Foreign). Many her advantal interconnection and interconnections. |

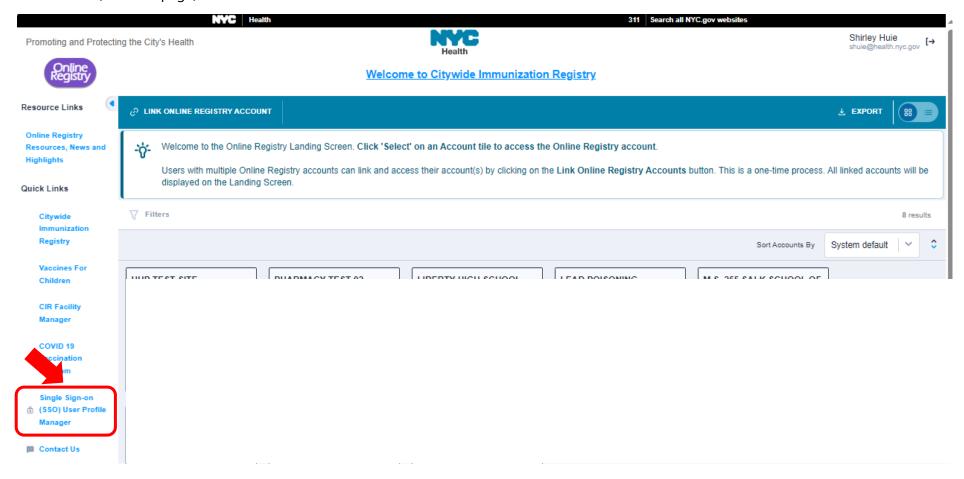
New users will follow the steps outlined in Online Registry Welcome, Consent and Log-in screens.

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Single sign-on (SSO) User Profile Manager

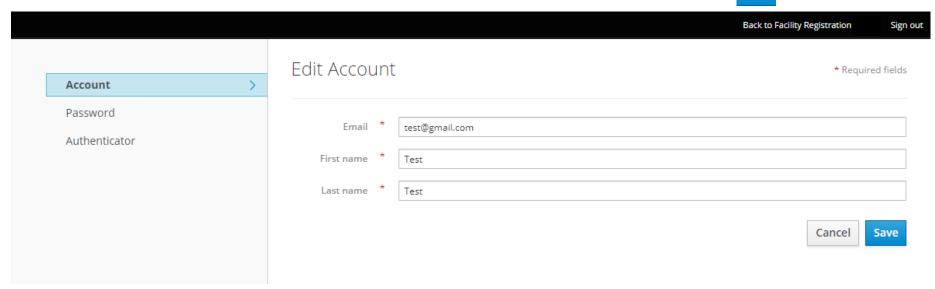
NOTE: Users can update their profile, password, email by clicking on the **Single Sign-on User Profile Manager** found in the left navigation bar under Quick Links. (See next page).



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• Click on the **Account** tab to edit account information including email address, first and last name. Click save to save changes.



• Click on the **Password** tab to change password. Click **Save** to save changes.

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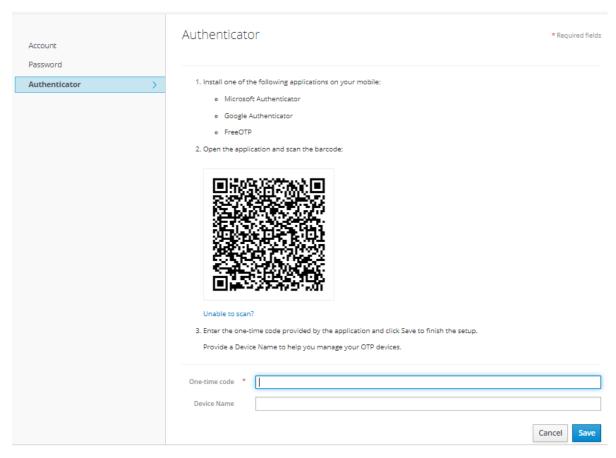
| | | | | | | Back to Facility Registration | on | Sign out |
|---------------|---|-----------------|---|--|--|-------------------------------|----|----------|
| Account | | Change Password | | | | All fields required | | |
| Password | > | | | | | | | _ |
| Authenticator | | Password | L | | | | | |
| | | New Password | | | | | | |
| | | Confirmation | | | | | | |
| | | | | | | | Sa | ve |

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Single Sign-on (SS0) User Profile Manager-optional authenticator not managed or supported by CIR

The authenticator shown here is not managed or supported by CIR and is optional for the user. Instead, we have implemented a multifactor authentication where a code sent to the user's email must be entered on the CIR Authentication screen, per device used by the user, every 30 days.



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