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How to Update Patient Information in the Online Registry



Reports can be used in the Online Registry to update demographic and contact information for patients at your facility. The Reports tool allows you to make changes to a patient’s first name, last name, date of birth, sex, address, email, and phone number. You can also use this tool indicate if the patient is active at your practice or has Moved or Gone Elsewhere (MOGE).

1. Search for and select the patient whose information you wish to update.

If the patient belongs to your practice and has been looked up before, you can search for the patient in **MyList**. You can also use the **Search** screen to locate a patient record. See below.

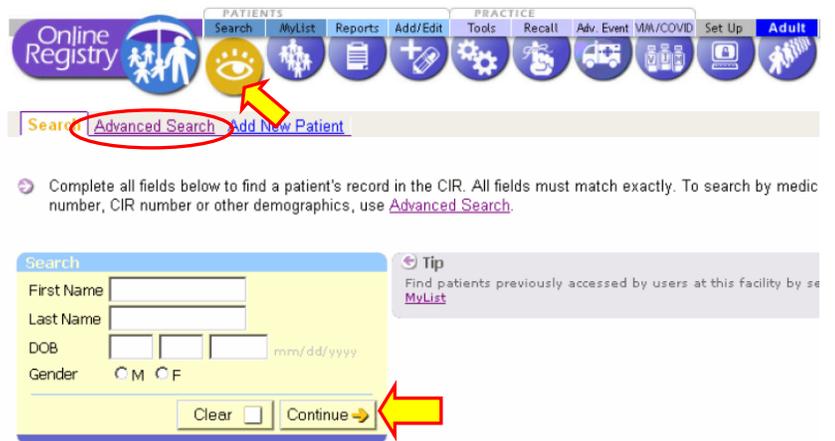
To select a patient from **MyList**:

- Click on the MyList icon.
- Search for the patient by first and last name.
- Select the patient record by clicking on the patient’s name in the list below.



To select a patient from **Search**:

- Click on the Search icon.
- Complete all 4 search fields, then click Continue.
- Choose “This IS the patient” if the information on the screen matches the patient.
- You can also try using the “Advanced Search” tab.



- On the current screen, click on the “Update Patient Info” tab.



- You may edit any of the fields you see on the screen. Once finished, click “Continue”.

- It may be helpful to check all fields for errors.
- If the patient has left your practice, you can change their status here.
- Please add the patient’s current email and cell phone number so the patient can use [My Vaccine Record](#) to access their vaccine record.

Please note we are requesting new additional patient information: Cell/mobile phone number and email address. Please update all information. The information will be used to populate your reports and forms.

Patient Information

First Name: TESTROSS *Alternate First*

Middle Name:

Last Name: BARTEST *Alternate Last*

DOB: 09 / 04 / 1966
mm/dd/yyyy

Sex: Male

House No. / Street / Apt. No.:

City / State / ZIP: BROOKLYN / NY / 11213

Medical Rec. No.: Medicaid No. (AA*****A) †

Mom DOB † mm/dd/yyyy

Mom First Name † Mom Maiden Name †

Primary Contact: First Name Last Name Relationship

Home Phone: (718) Cell/Mobile & Home Phone are the same
Selecting checkbox will copy the Cell/Mobile Phone number and the Home Phone number to both fields.

NEW Cell/Mobile (718)

NEW Email

Is patient active?

- Yes, patient is currently in my practice
- No (select reason)
 - Not in my practice (Gone elsewhere)
 - Not in NYC (Moved)
 - Patient deceased

Patient's status is set to accept text messages: †
Yes No

If you change the patient's status for receiving text messages, all other patients with the same cell/mobile number will automatically be set to the same status. All patients are opted in by default to receive text messages.

Clear Continue

- You will see a notification in green at the top of your screen indicating that your updates were successfully saved to the patient record.



If for any reason you are unable to add or update a patient’s contact or demographic information, you may email the CIR for help at cir-reset@health.nyc.gov.

2

How to Modify Immunization Events Given by Your Facility



Add/Edit can be used in the Online Registry to modify COVID-19 and other vaccine doses administered by your facility. If you report immunizations manually using the Online Registry, this tool allows you to modify the date or manufacturer of an immunization event.

- To modify an immunization event, first search for and select the patient record.

If the patient belongs to your practice, you can use the **MyList** screen to search for the patient. If your facility has never looked up a patient in the Online Registry, use the **Search** screen to locate the record.

- See step 1 on page 1 of this guide for instructions on using Search and MyList.



- Once you select the patient record, click the **Add/Edit** icon on the navigation bar.

Next, click the “Modify History” tab.



- Find the immunization event in the patient’s record.

- COVID-19 event used as example here. You may modify any event.
- Check the box next to “Modify or Delete” under the dose(s) you wish to modify.
- Click “Continue”.

Human Papillomavirus 0 event/s	
Adult Pneumococcal (PCV & PPSV) 0 event/s	
H1N1 Influenza 0 event/s	
COVID-19 1 event/s	04/11/2021 COVID-19, Ad26, 0.5 mL dose (Janssen) 54y 7m Given by this practice Lot No: P-012345 Exp. Date: 07/01/2022 Manufact: UNKNOWN Fund Type: Not reported <input checked="" type="checkbox"/> Modify or Delete
Other 0 event/s	

Continue →

4. Modify the immunization event.

- Check “Modify Event”.
- If necessary, change the date of administration.
- You may also change the lot number and manufacturer.
- Click “Continue”.

5. Review the information on the confirmation screen, click “Confirm” if correct. The updated event will now be visible in the patient record.

1. Select the Immunization Events you wish to modify or delete.
 2. Make changes to Immunization Events you selected, double-check, then click the "Continue" button.
 3. Check for accuracy, then click the "Confirm" or "Change" button at the bottom of the page. (Click "Cancel" to return to the patient record.)

Vaccine Group	Existing Event Information
COVID-19	Date: 04/11/2021 Vaccine Name: COVID-19, Ad26, 0.5 mL dose (Janssen) Given by: This Practice Lot Number: Not reported Manufacturer: Not reported Expiration Date: Not reported Vaccine Fund Type: Not reported
	You are requesting to UPDATE this event. Warning: a similar immunization already exists.
	Date: 04/11/2021 Vaccine Name: COVID-19, mRNA, 0.5 mL dose (Moderna) Given by: This Practice Lot Number: 012L20A Manufacturer: Moderna, Inc. Expiration Date: 12/31/2069 Vaccine Fund Type: PUBLIC

If you are unable to modify events in the Online Registry, you may email cir-reset@health.nyc.gov.

You can find our other Online Registry guides for reference under the “Online Registry Guides” tab on our main webpage: www.nyc.gov/health/cir.

3 How to Modify Immunization Events Given by Another Facility

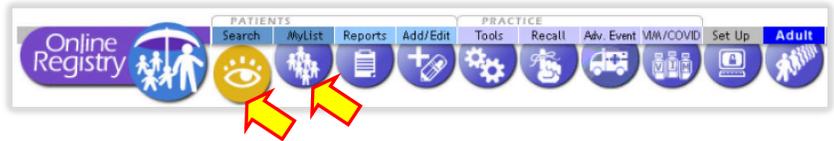


Add/Edit can be used in the Online Registry to modify COVID-19 and other vaccine doses administered by another facility, also known as historical doses. When you modify an historical dose, you will have the option to indicate if the dose was administered by your practice or another.

1. First, search for and select the patient record.

If the patient belongs to your practice, you can use the **MyList** screen to search for the patient. If your facility has never looked up a patient in the Online Registry, use the **Search** screen to locate the record.

- See step 1 on page 1 of this guide for instructions on using Search and MyList.

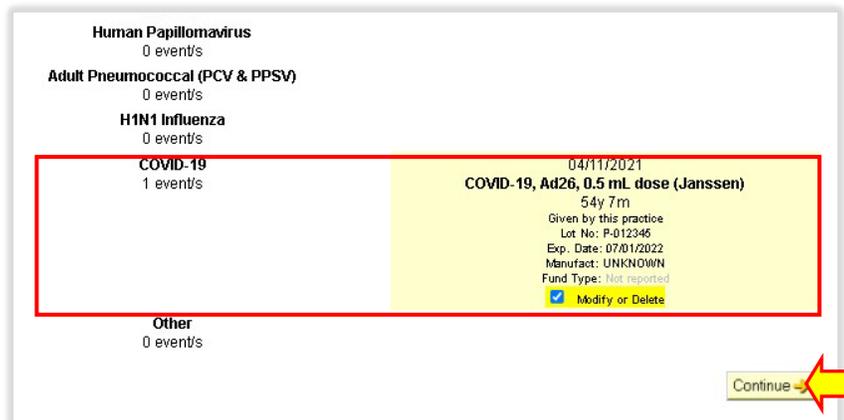


2. Click on the **Add/Edit** icon, then the “Modify History” tab.



3. Locate the immunization event you wish to modify.

- Check the box next to “Modify or Delete” under the dose(s) you wish to modify.
- You may modify any event. COVID-19 used as example.
- Click “Continue”.



4. On the next screen select the bubble next to “Delete”, then click “Continue”.

Do not modify the event on this screen.

5. Confirm that the information on the screen is correct, then click “Confirm”.

1. Select the Immunization Events you wish to modify or delete.
 2. Make changes to Immunization Events you selected, double-check, then click the “Continue” button.
 3. Check for accuracy, then click the “Confirm” or “Change” button at the bottom of the page. (Click “Cancel” to return to the patient record.)

Vaccine Group	Existing Event Information
COVID-19	Date: 04/27/2021 Vaccine Name: COVID-19, Ad26, 0.5 mL dose (Janssen) Given by: This Practice Lot Number: 011FAKE Manufacturer: JANSSEN Expiration Date: 12/31/2069 Vaccine Fund Type: PUBLIC

You are requesting to DELETE this event.

6. Once the event is deleted, from the current screen click on the **Adult** icon.

Patient demographic information should already be filled in.

If anything is missing, you can type it in here.

The “Mother’s Maiden Name”, “Mother’s Date of Birth”, and “VFC Eligibility” fields will only show for patients under 19 years of age.

Quick-Add Adult Patients and Vaccinations

Fill out the form below to report vaccinations for adult patients. For patients under 19 years of age, use the Search or MyList screen to look up and report vaccinations.

For additional instructions, see [Quick Guide](#), [Online Registry Reporting COVID-19 Highlights](#), or [Online Registry Help Guide for Pharmacists](#).

For Vaccine Information Statements (VIS) click [here](#) (opens new window).

Patient Information
 Fields marked with * are required.

First Name*	Middle Name	Last Name*
TestFirst		TestLast
Sex Assigned at Birth*		Date of Birth*
<input type="radio"/> Male <input checked="" type="radio"/> Female <input type="radio"/> Unknown		12/12/2012
Mother's Maiden Name*	Mother's Date of Birth*	
TestMother	12/12/1972	
VFC Eligibility*		
NOT VFC ELIGIBLE		

For patients under 19 years of age, use My List if reporting immunizations other than COVID-19 or Influenza.

7. Scroll down and enter the patient’s correct immunization information, including lot number.

➔ Enter the patient’s race and ethnicity.

➔ The “Vaccination Date” field will automatically default to today. Make sure to enter the correct date.

➔ Select the correct COVID-19 vaccine lot.

➔ Enter all vaccine administration information.

Race* Ethnicity*

Building* Street* Apartment/Suite

Borough/City* State* ZIP Code*

Phone* Phone Type* Email Address

Immunization Events
Click “Add Event” button to enter multiple immunization events.

Vaccination Date* Vaccine Administered* Lot*

[Add Lot Number](#)

Route of Administration* Site of Administration* Comorbidity? Priority Group



8. When you are finished, click “Confirm”. The event is now on the patient’s record.

NOTE: You can confirm that the patient’s record shows the correct immunization information by selecting the record from MyList and viewing the record.

If you are unable to modify events in the Online Registry or need additional assistance, you may email cir-reset@health.nyc.gov.

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3

How to Update Patient Info via EHR-CIR HL7 Connection



HL7 Connection Users may update patient information in their electronic health record system to report to the CIR. Please check with your IT Department that the correct cell phone and email are being sent through to the CIR via your HL7 connection. You can use the Online Registry to check if entries from your EHR made it through successfully.

1. Update the demographic data in your electronic health record (EHR) system first. You may update:
 - a. Race
 - b. Ethnicity
 - c. Phone number/cell phone number
 - d. Email address
 - e. Current mailing address
 - f. Mother's maiden name
 - g. Middle name
2. Next, submit or report to the CIR a historical or previously reported immunization record within your EHR system. Duplicate vaccinations will be ignored, but the patient's demographic information will be updated.

EMR users with an HL7 connection to the CIR can find guides for reference under the "CIR Electronic Reporting Documents" section of our webpage: www.nyc.gov/health/cir

For questions about HL7 interoperability, you may email cir_interop@health.nyc.gov.