

Legionnaires' Investigation and Response Timeline

July 2026

Thursday, July 2, 2026

❖ **Response**

- The Health Department:
 - Launches an investigation
 - Issues a press release and hosts a media briefing
 - Notifies local elected officials including Manhattan Borough President and Manhattan Community Board 8 directly via phone calls
 - Issues a health report to healthcare providers
 - Sends a Notify NYC message to the affected ZIP codes
- Health Commissioner calls Speaker Menin

Friday, July 3, 2026

❖ **Investigation**

- Inspection teams begin sampling all cooling towers in the investigation area, continuing through the weekend.

❖ **Response**

- The Health Department:
 - Performs outreach to community partners
 - Engages DFTA, NYCHA, HPD, Parks & Recreation, DOE, NYCEM, and DHS/DSS, to sharing messaging to clients and residents of their facilities in the affected zip codes
 - Contacts all hospitals and emergency departments in the affected ZIP codes
 - Implements testing and reporting plans with each hospital contacted

- Health Commissioner appears on NBC 4, CBS 2, and 1010 WINS

Saturday, July 4, 2026

❖ Investigation

- Inspection teams continue cooling tower sampling.
- First Commissioner's Order issued ordering cooling tower operators to remediate.

❖ Response

- The Health Department emails flyers to elected officials, community boards, and sister agencies for distribution to contacts and networks in the affected ZIP codes
- Health Commissioner and staff canvass in ZIP codes 10028 and 10128 and perform outreach to faith-based organizations

Sunday, July 5, 2026

❖ Investigation

- Inspection teams continue to sample cooling towers in ZIP codes 10028, 10128, and 10075.

❖ Response

- The Health Department:
 - Issues a press release regarding additional affected ZIP code 10075
 - Updates flyers to add ZIP code 10075 and reshares with elected officials and sister agencies
 - Canvasses in ZIP code 10075
 - Schedules standing meetings with health systems caring for patients to facilitate rapid sharing of information on new cases and outcomes
- Health Commissioner appears on NY1

Monday, July 6, 2026

❖ Investigation

- Inspection teams have sampled more than 50% of cooling towers in the investigation area.

❖ Response

- The Health Department:
 - Briefs elected officials
 - Places notifications on LinkNYC and radio stations
 - Continues to canvass in ZIP codes 10028, 10128, and 10075
 - Sends Notify NYC message
 - Holds a virtual town hall with more than 800 attendees
 - Updates community organizations in person and via phone calls
- Health Commissioner appears on ABC7, FOX 5, NY1, and 1010 WINS

Tuesday, July 7, 2026

❖ Investigation

- Inspection teams continue sampling. Some cooling tower system remediation is already completed.

❖ Response

- The Health Department:
 - Emails 1,973 community partners in the three ZIP codes
 - Holds an in-person town hall at Church of St. Ignatius Loyola with over 200 attendees
 - Continues to canvass in ZIP codes 10028, 10128, and 10075
- Health Commissioner briefs the media after the town hall
- Mayor issues a press statement

Wednesday, July 8, 2026

❖ Investigation

- Inspection teams continue to sample. Remediation continues.

❖ Response

- The Health Department continues to canvass in ZIP codes 10028, 10128, and 10075
- Health Commissioner interviews with Upper East Site and PIX on Politics

Thursday, July 9, 2026

❖ Investigation

- Inspection teams complete sampling of all registered active cooling tower systems plus one unregistered active system identified during the investigation. In total, they sample 183 systems at 160 buildings. Health Commissioner has issued 32 orders in ZIP codes 10028, 10128, and 10075 to clean and disinfect cooling tower systems.

❖ Response

- The Health Department:
 - Briefs elected officials
 - Publishes an epi curve on nyc.gov/health
 - Continues to canvass, focusing on older adult facilities

Friday, July 10, 2026

❖ Investigation

- Health Commissioner has issued 48 orders to clean and disinfect cooling tower systems.

❖ Response

- The Health Department:
 - Issues a press release with **preliminary list of PCR positive buildings**
 - Posts list on nyc.gov/health and Health Department social media accounts
 - Hosts media briefing
 - Updates flyers for canvassing
 - Performs outreach to Naturally Occurring Retirement Communities
- Health Commissioner
 - Releases question-and-answer video on social media
 - Interviews with ABC7

Saturday, July 11, 2026

❖ Investigation

- Health Commissioner has issued 54 orders to clean and disinfect cooling tower systems based on PCR test results.

❖ Response

- The Health Department:
 - Canvasses, focusing on businesses, storefronts, libraries, parks, residential buildings, healthcare facilities, faith-based organizations, fitness and recreation facilities, and transportation and commercial hubs in the affected ZIP codes
 - Updates flyers and releases frequently asked questions specific to the UES cluster

Sunday, July 12, 2026

❖ Investigation

- Health Commissioner has issued 57 orders to clean and disinfect cooling tower systems.

❖ Response

- Health Commissioner interviews with Up Close with Liz Cho

Monday, July 13, 2026

❖ Response

- The Health Department:
 - Briefs elected officials
 - Publishes Legionnaires' disease webpage for healthcare providers
 - Hosts virtual town hall with over 800 attendees
 - Sends update emails to 1,973 community partners
 - Canvasses, focusing on residential areas of ZIP codes 10028, 10128, and 10075

Tuesday, July 14, 2026

❖ Investigation

- Health Commissioner has issued 78 orders across 76 buildings to clean and disinfect cooling tower systems.

❖ Response

- The Health Department:
 - Briefs elected officials
 - Hosts media briefing
 - Issues a press release with **second list of PCR positive buildings**
 - Posts list on nyc.gov/health and Health Department social media accounts
 - Orders all 76 buildings with PCR positive results to clean and disinfect their systems
 - Continues to canvass, focusing on NYCHA residences

Wednesday, July 15, 2026

❖ Investigation

- Health Commissioner has issued 78 orders to clean and disinfect cooling tower systems.

❖ Response

- The Health Department:
 - Updates Manhattan Community Board 8 at their full board meeting
 - Reaches out to community groups who expressed interest in a presentation about Legionnaires' disease
 - Provides additional outreach to local groups that serve high-risk populations to offer presentations
- Dr. Celia Quinn, Senior Advisor to the Health Commissioner, presents to Service Employees International Union, Local 32BJ membership (doormen)
- Health Commissioner interviews with PIX11 Morning News, FOX 5 Good Day, Brian Lehrer, and CBS 2

Thursday, July 16, 2026

❖ Investigation

- Health Commissioner has issued 78 orders to clean and disinfect cooling tower systems.

❖ Response

- The Health Department:
 - Hosts a provider webinar to answer healthcare providers' clinical questions about the cluster
 - Briefs elected officials
 - Presents to CUNY Graduate School of Public Health
 - Continues to canvass, focusing on NYCHA residences

Friday, July 17, 2026

❖ Investigation

- Health Commissioner has issued 80 orders across 78 buildings, including two culture positive (indicating live *Legionella* bacteria)/PCR negative systems.

❖ Response

- The Health Department:
 - Issues a statement about the first death associated with the cluster
 - Notifies elected officials about the **first death**
 - Extends run of radio ads

Saturday, July 18, 2026

❖ Investigation

- Health Commissioner has issued 80 orders to clean and disinfect cooling tower systems.

❖ Response

- The Health Department:
 - Issues a press release about the **second death**
 - Notifies elected officials about the second death
 - Performs outreach at NYCHA residences

Sunday, July 19, 2026

❖ Investigation

- Health Commissioner has issued 82 orders across 78 buildings, including four culture positive/PCR negative systems.

❖ Response

- The Health Department:
 - Issues a statement about the **third death**
 - Notifies elected officials about the third death

Monday, July 20, 2026

❖ Response

- The Health Department:
 - Briefs elected officials
 - Issues a social media announcement about the **fourth death**
 - Notifies elected officials about the fourth death
- Health Commissioner:
 - Attends the Mayor's press conference for Legionnaire's disease questions and answers
 - Shares a social media post indicating the source is likely eliminated

Tuesday, July 21, 2026

❖ Investigation

- Health Commissioner has issued 82 orders, including four culture positive/PCR negative systems.

❖ Response

- The Health Department:
 - Issues a press release with **preliminary list of 34 cooling towers that tested culture positive, reporting a fifth death, no new cases diagnosed in six days, no one reporting new symptoms in more than 10 days, and that exposure source is likely eliminated**
 - Notifies elected officials about fifth death
 - Uploads list of culture positive cooling towers to nyc.gov/health
 - Holds three community presentations

Wednesday, July 22, 2026

❖ Investigation

- Culture test results show 51 positive cooling tower systems, 19 negative.

❖ Response

- The Health Department:
 - Updates nyc.gov/health with additional culture positive test results
 - Responds to press inquiries on Speaker Menin's press conference
 - Holds three community presentations
- Health Commissioner attends the Mayor's press conference for Legionnaire's disease questions and answers and additional interviews.

Thursday, July 23, 2026

❖ Response

- The Health Department:
 - Briefs elected officials
 - Updates nyc.gov/health with additional culture positive test results
 - Holds two community presentations

Friday, July 24, 2026

❖ Investigation

- Culture results show 51 positive cooling tower systems, 37 negative.

❖ Response

- The Health Department holds two community presentations.

Saturday, July 25, 2026

❖ Investigation

- Inspection teams identify fifth culture positive/PCR negative cooling tower.
- Health Commissioner issues one additional order to clean and disinfect for a total of 83.

Sunday, July 26, 2026

❖ Investigation

- Culture results show 57 positive cooling tower systems, 79 negative.

Monday, July 27, 2026

❖ Investigation

- Culture results show 58 positive cooling tower systems, 95 negative.

❖ Response

- The Health Department:
 - Briefs elected officials
 - Holds two community presentations

Tuesday, July 28, 2026

❖ Investigation

- All 83 orders to clean and disinfect completed. Culture results show 59 positive cooling tower systems, 110 negative.

❖ Response

- Health Commissioner:
 - Issues a social media announcement about the **sixth death**
 - Notifies elected officials about the sixth death

Wednesday, July 29, 2026

❖ Investigation

- Culture testing completed. Results show 59 positive cooling tower systems, 124 negative.

❖ Response

- The Health Department holds two community presentations.

Thursday, July 30, 2026

❖ Response

- The Health Department:
 - Briefs elected officials
 - Holds a community presentation
- Health Commissioner:
 - Issues a social media announcement about the **seventh death**
 - Notifies elected officials about the seventh death

Friday, July 31, 2026

❖ Response

- The Health Department announces **the end of the cluster** by briefing media, issuing a press release, and notifying elected officials.

Total Response Efforts

Social media post	149
Social media impressions	2.2 million
Media briefings	3
Community presentations	15
Town halls	3
Interviews done by Dr. Martin	15
Press articles	1,100
Media views	2.05 million
Elected briefings	8
Radio station ads	180
Radio station ad impressions	8 million
Press releases	10
LinkNYC locations	60
LinkNYC impressions	2.2 million
Canvassing Events	10