



NEW YORK CITY DEPARTMENT OF

HEALTH AND MENTAL HYGIENE

Michelle Morse, MD, MPH

Acting Commissioner

Bronx Case Management Concept Paper

Summary of Provider Conference

The NYC Department of Health and Mental Hygiene (DOHMH) held a virtual provider conference on January 7, 2026, from 2pm – 3pm for the Bronx Case Management Initiative Concept Paper. The questions presented are listed below along with the comments and feedback received from the 9 attendees during the Provider Conference.

The concept paper remains open for written comments, which can be submitted to RFP@health.nyc.gov with “Bronx Case Management Concept Report Comments” in the subject line until February 12, 2026.

DOHMH presented the following questions to the providers in attendance:

1. What would be the most beneficial reimbursement structure for your organization?
2. Are there any materials, trainings, etc. you would like to receive from the NYC Health Department, to strengthen asthma case management?
3. What type of support would you want to receive from the NYC Health Department, to undertake quality improvement work to improve asthma case management services?
4. How can we better support organizations already offering asthma case management services? How can we collaborate on quality improvement projects to enhance existing efforts?

Responses/Questions/Comments/Concerns from the Providers in attendance

All language in the posted comments is reflective of the commenter’s diction choice and is not reflective of the DOHMH’s beliefs and preferences.

Questions and Answers

NYC Health Department Questions:

1. **Question:** What would be the most beneficial reimbursement structure for your organization? Are there any materials, training, etc. you would like to receive from the NYC Health Department, to strengthen asthma case management? What type of support would you want to receive from the NYC Health Department, to undertake quality improvement work to improve asthma case management services

Answer: None

2. **Question:** How can we better support organizations already offering asthma case management services? How can we collaborate on quality improvement projects to enhance existing efforts?

Answer: A participant noted they would consult with the subject matter expert at their organization and provide a response via email.



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Prospective Vendor Questions:

1. **Question:** Are there any pre-qualifications for institutions to apply or are all welcome to apply?

Answer: Institutions applying should be able to provide asthma case management services. They must serve clients throughout the Bronx, with a priority focus on the South Bronx. Additionally, they should embed principles of racial justice and health equity in their service provision and demonstrate a commitment to reducing racial and place-based disparities.

2. **Question:** What is the proposed payment structure?

Answer: Historically, the payment structure has been deliverable-based.

3. **Question:** Will we be providing a copy of the presentation?

Answer: Yes, a summary of the transcript will be provided.

4. **Question:** Will this be a citywide program?

Answer: No, this funding is specific to the Bronx and will not be citywide.

5. **Question:** Are you currently working with Health and Hospitals on this initiative?

Answer: No, we are not working with Health and Hospitals on this case management model.

Comments

1. One participant highlighted that this initiative addresses key needs and stressed the importance of consistent, multi-year funding to support long-term commitment and resource allocation. They expressed optimism about the initiative's potential impact, emphasizing that clarity on funding and long-term support is crucial for its success.