

New York City Department of Correction
Monthly Report on Medical Appointment Non-Production June 2024

Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments (i.e., encounters). Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.

Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phoneline to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The Department tracks the number of medical appointments (i.e., encounters) scheduled by CHS at facility clinics, elsewhere on Rikers Island, or off-island for any number of reasons, including but not limited to medical, medication distribution, dental, mental health, Brad H discharge planning, and on-island/off-island specialist appointments. On a given day, individuals may have more than one scheduled appointment and they may not complete any or all appointments for a variety of reasons; production to each medical encounter is tracked and reported separately. The below data represents the number of CHS scheduled medical appointments for which an individual was not produced in the month of June 2024.

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June 2024 Overall Non-Production Report									
Facility	Court	Visits	Production Refusal ¹	Walkout ²	Programming	Barbershop	Recreation	Other ³	Total
EMTC	519	9	971	14	10	15	12	370	1,920
GRVC	157	0	641	1	0	0	0	0	799
NIC	115	3	211	4	13	1	19	33	399
OBCC	221	16	1,974	432	148	19	8	1,057	3,875
RESH	41	0	461	14	0	0	0	4	520
RMSC	243	10	984	268	32	5	6	85	1,633
RNDC	182	25	985	29	33	15	242	964	2,475
WEST	61	2	569	2	3	2	13	53	705
Total	1,539	65	6,796	764	239	57	300	2,566	12,326

¹ Production Refusal is a term used to describe an instance of an incarcerated individual refusing to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later time or date.

² Walkout is a term used to describe an instance of an incarcerated individual leaving the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later time or date.

³ Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school or religious services or when maximum clinic capacity has been reached, when no escort is available, or when movement is limited due to a lockdown, search, or alarm.

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June 2024 Production Refusal Reasons				
Facility	"I do not want the service/I do not want to go to the service" ⁵	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total
EMTC	962	9	0	971
GRVC	402	0	239	641
NIC	209	0	2	211
OBCC	109	1,773	92	1,974
RESH	307	0	154	461
RMSC	608	376	0	984
RNDC	734	13	238	985
WEST	568	0	1	569
Total	3,899	2,171	726	6,796

June 2024 Walkout Reasons				
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total
EMTC	14	0	0	14
GRVC	0	1	0	1
NIC	1	0	3	4
OBCC	3	407	22	432
RESH	0	0	14	14
RMSC	0	16	252	268
RNDC	24	5	0	29
WEST	1	1	0	2
Total	43	430	291	764

⁴ In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.