

THE ROLL CALL



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On Thursday, April 25th, the department welcomed more than 150 children to Rikers Island for Take Your Children to Work Day. Each child was sworn in as a Junior Correction Officer by Commissioner Maginley-Liddie.

Heroes Work Here



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Boldest Spotlight



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BOLD THOUGHTS

It has been a true pleasure to celebrate you, our Boldest Family, across our many National Correctional Officers and Employees Week events. I look forward to this week every year, but I'm proud to say that this week we celebrated like never before. I had so much fun visiting with you, sharing meals with you, and celebrating and honoring your work. I hope some of you had a chance to participate in the free health screenings we brought on the island, as well as take part in the mental health and stress relieving activities that were provided.

As your Commissioner, your health and wellness will always be important to me, and I commit to continuing to provide more health awareness opportunities in the months to come. I also want to send a special congratulations to the four units given a special commendation this National Correctional Officers and Employees Week. Please join me

in once again thanking the Applicant Investigation Unit (AIU), the Strategic Response Team (SRT), the Special Search Team (SST), and the Transportation Division (TD) for their outstanding dedication, professionalism, and all they do for our department and this city.

At the end of April, we also celebrated "Bring Your Kids to Work Day." Family is at the heart of everything I do, and it was truly special to meet so many of your bright and bold children. Our day began with a special ceremony to swear in every child as a Junior Correction Officer, and our children then had the opportunity to speak with on-duty officers, meet the K-9 unit, as well as check out the vehicles and equipment you use every day. Giving my son a firsthand look at the work we do here was especially meaningful to me, and I hope you and your families enjoyed the day as much as we did.

Finally, I want to remind everyone that as the weather is getting warmer, it is especially important that you stay hydrated and make every effort to stay cool. If the fans or AC are broken in your housing unit, you should immediately submit a work order and follow up with your area supervisor to address and abate the issue. This is for your safety and for the safety of those in our care. Please remain equally vigilant with any issues you experience with ice delivery or the availability of cold water. FMRD is already hard at work ensuring our air conditioning, misters, and ice makers are in good working order, but they cannot fix anything unless you report it.

Once again, thank you all for the work you do. National Correctional Officers and Employees Week may be the official time we celebrate you, but rest assured, my leadership team and I appreciate you every day. Enjoy this month's edition of Roll Call!

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Special Insert Correction
Officers Employee Week &
Take Your Child to Work Day

Heroes Work Here

Two of the department's newest Correction Officers who graduated in January have had great success in their first months on the job. Officer Zuleyma Burgos, assigned to GRVC, stopped an attempted suicide on April 6th and Officer Algor Gervais, assigned to OBCC, found and removed contraband narcotics March 30th while searching a cell.



Officer Zuleyma Burgos

While completing her rounds in a housing area at the George R. Verno Center on April 6th, Correction Officer Burgos saved a person in custody's life. Officer Burgos immediately sprang into action after seeing the person in custody in a cell with linen tied around his neck.

"I saw him on the floor and I immediately went in and used my 9-11 to cut the linen off his neck and made the call for additional assistance," she said. Officer Burgos graduated in the most recent recruit class in January and noted that her training in the academy properly prepared her for the lifesaving incident.

"When we train in the Academy, they teach us what we're supposed to do in all kinds of emergencies and the training immediately kicked-in once I saw him on the floor. I'm glad I was able to help him," she added. "I always wanted to work in law enforcement and help keep people safe. My major in college is criminal justice and I feel like I'm learning a lot working in this department, I'm making a difference and I'm where I'm supposed to be."

One year ago this month, the Department of Correction cut the ribbon for a new scholarship unit initiative which is housed at the Metropolitan Correction Academy. The scholarship unit is staffed by Program Manager Li, who assists both uniform and non-uniform staff with academic advising, financial aid and scholarship applications, and resume writing. Scholarship opportunities are announced via teletype and are posted on the DOC intranet. The Scholarship Unit is open for drop-in visits Monday through Friday, from 8am to 4pm. Many services can be afforded via telephone (718-707-2397) or email (scholarships@doc.nyc.gov). To those who are unable make it out to the Correction Academy, visit the Scholarship Unit at the CARE Health Fair on June 18th!



Officer Algor Gervais

While conducting a search of cells in a housing area at the Otis Bantum Correctional Center on March 30th, Officer Gervais recovered contraband narcotics, including Suboxone pills and marijuana.

Officer Gervais, who graduated in the most recent recruit class in January, noted that the mentorship he received from the Division of Training and Development's eight-week field training program was instrumental in teaching him how to complete proper searches. The training, which is provided to recruits after they complete the 12-week Correction Academy, pairs them with veteran officers to obtain critical on-hands correctional experience.

"The senior officer helped me learn how to conduct searches the right way and the officers who have been on job for a while give us a lot of support here," he added. "This is a tough job, but it's an important one because we're helping to keep everyone safe."

TRAINING



Boldest Spotlight

Correction Officer Karl Chin of the Training and Development Unit meets the challenges of his job with such professionalism and dedication that he is being nationally recognized as the recipient of the American Jail Association's 2024 Trainer of the Year Award.

Chin, an instructor at the Correction Academy, runs the Cadet Education, Empowerment & Development for Success (CEEDS) program in conjunction with John Jay College of Criminal Justice. The 3-week program introduces college students to career paths in law enforcement - with many participants eventually joining DOC, NYPD, and many other lines of work.

Chin redesigned the CEEDS curriculum when the program re-started following the pandemic. He focused it more on topics related to mental health, such as interpersonal skills and first aid.

"I expanded the curriculum, taking out things that I did not feel were relevant and adding things like communication skills because of all of the things going on in our society surrounding mental health," said Chin.

The CEEDS program curriculum now includes Correction Law, Defensive Tactics, De-escalation, and provides participating John Jay students the tools they need to recognize signs of people who may be in a crisis, he said.

Chin said that his work as an academy instructor, a CEEDS leader and liaison, and a mentor, gives him a sense of purpose.

"It is a good feeling to see your recruits go onto different types of accomplishments," said Chin, adding that he follows up with many of the students in who take part in CEEDS, checking on their career progress long after the 3-week program ends.

"It makes me feel like I am making a positive impact on someone's life," said Chin. "I hope that it empowers them."

Chin said one of his mentors in his career at the department was his company commander when he was in the academy in 2008: Dorothy Brown. She later worked with him when he became a trainer, said Chin.

One of her key pieces of advice was that you must know policy and procedures before approaching any situation or problem on the job, Chin said. She encouraged him to find the answers to questions from cadets himself by using available resources when he was a new instructor at the academy.

"She was the kind of mentor who gave me the 'tough love' treatment, but it made me into a better person," said Chin, recalling occasions when Chin would go to her with a question from a recruit and she would tell him to think about where he could find the correct answer.

This was all the encouragement he needed to read directives, rules and regulations, and learn what is and is not permissible.

Chin said that when he was in the academy, he made a prediction to Brown that in approximately five years, he would be standing before her as an instructor, which is what ultimately happened.

Chin also said that two additional mentors were especially helpful in him becoming a better trainer: Annette Roman and Patricia Guy.

Chin began his career in Corrections at DOCCS for about five years and spent about five years on the job with NYC DOC at RNDC, working with 16- and 17-year-olds. Chin has been with NYC DOC for almost 16 years and was assigned to Training and Development in 2014, he said.

Chin spent much of his youth in Crown Heights, Brooklyn before his family moved when he was in high school to Suffolk County, which he still calls home. He was a Suffolk County Auxiliary Police Officer for 23 years, rising to the rank of Lieutenant.

He said that if he was not working as a Correction Officer, he would want to be a Secret Service agent or a member of the Federal Bureau of Investigation (FBI).

To decompress from the demands of working at DOC, he enjoys taking fishing boats off Long Island.



**"IT IS A GOOD FEELING TO
SEE YOUR RECRUITS GO
ONTO DIFFERENT TYPES OF
ACCOMPLISHMENTS"**



In April, the Chaplaincy Services Unit, alongside uniformed and other non-uniformed DOC staff members, as well as dedicated religious volunteers, hosted a successful Eid al-Fitr Community Engagement Day event across all commands for Muslim individuals in custody. The unit also organized two Passover services at OBCC for Jewish individuals in custody. These events showcased the dedication and teamwork of the staff, which was recognized by individuals in custody who expressed gratitude for the thoughtful organization of these events. Furthermore, on Friday, May 10, 2024, staff in EMTC and RNDC collaborated with Retired Deputy Warden Jonelle Shivraj and hosted guest speaker Dustin Rivenbark and his team as they presented to two groups of PICs. Their expertise in mentoring youth, young adults, and incarcerated individuals is well-aligned with our goal of empowering our population.

PROGRAMS

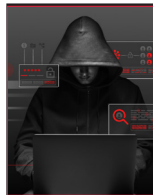
THE ROLL CALL



JoinTheBoldest



Members of the DOC Hellenic Society and many others marched up Fifth Avenue in Manhattan last month in celebration of the 85th Greek Independence Day Parade.



RANSOMWARE

IS ONE OF THE BIGGEST CYBER THREATS OUT THERE. WHAT IT DOES IS IT ENCRYPTS ALL YOUR DATA AND LOCKS YOU OUT. IT ALSO ASKS FOR A RANSOM, TYPICALLY BETWEEN \$200 AND \$500, TO GIVE YOU A DECRYPTION KEY.

Ransomware is a type of malicious software designed to block access to a computer system or computer files until a sum of money is paid. Ransomware is often spread through phishing emails that contain malicious attachments or through drive-by downloading.

HOW TO PROTECT YOURSELF AGAINST RANSOMWARE:

1. Do not provide personal information when answering an email, unsolicited phone call, text message or instant message.
2. Never click on unverified links.
3. Never access .zip attachments in e-mails from unknown senders.
4. Do not open untrusted email attachments.
5. Don't click links in e-mails from unknown senders.

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NYC Department of Correction

C.A.R.E.



Health Fair

CHALLENGE TO STAY HEALTHY !

C.A.R.E. Health Fair along with Health Management Division (HMD)

DATE:
Tuesday,
June 11th 2024

TIME:
10am - 5pm

LOCATION:
East/West Parking Lot

- ✓ Eating Healthy
- ✓ Blood Pressure
- ✓ Cancer Screenings –
The Robert F. Smith Prostate Mobile vehicle,
Mammogram screenings
- ✓ Various Vendors and much more

👤 **All Staff Members** are invited to enjoy a day of wellness featuring prizes and giveaways, fitness classes and health food options.



HR NEWS

Gossip.

A simple word with terrible destructive power. Gossip destroys trust while appearing to enhance it, but if gossip can be spread about someone else, it can be spread about the gossipers as well.

Gossip is never fair and is always one-sided and uninformed, spreading self-serving misinformation. It is usually borne of jealousy and insecurity and is damaging to one's credibility as a human being and as a professional. It is damaging to our own sense of well-being as it rests on the conscience long after the words are spoken. The golden rule will never go out of style - do unto others as you would have them do unto you.



NATIONAL CORRECTIONAL OFFICER AND EMPLOYEE WEEK 2024



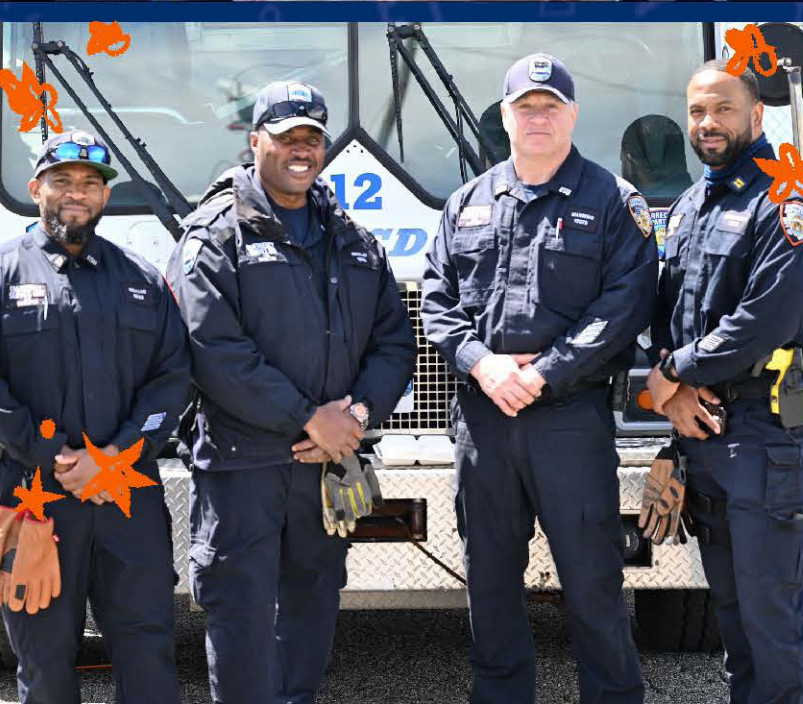
National Correctional Officer and Employee Week 2024 was a great success! This year, the department honored the Applicant Investigation Unit, the Strategic Response Team, the Special Search Team, and the Transportation Division. In addition, the department's leadership held multiple celebrations for staff, thanking them for their service as they reported to work on Rikers Island.



TAKE YOUR KIDS TO WORK DAY '24



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NATIONAL CORRECTIONAL OFFICER AND EMPLOYEE WEEK 2024

