

New York City Department of Correction Monthly Report on Medical Appointment Non-Production March 2022

Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments. Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.

Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phoneline to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The below data represents the non-unique number of incarcerated individuals who were not produced to their CHS scheduled medical appointment for March 2022.

March 2022 Overall Non-Production Report									
Facility	Court	Visits	Production Refusal¹	Walkout²	Programming	Barbershop	Recreation	Other³	Total
AMKC	208	1	2,907	49	7	0	0	1,306	4,478
EMTC	129	2	140	23	1	0	0	15	310
GRVC	135	0	774	24	0	0	0	0	933
NIC INFIRM	16	0	42	0	2	0	0	0	60
NIC MAIN	73	0	475	2	10	0	0	94	654
OBCC	30	0	215	0	0	0	14	1,317	1,576
RMSC	164	7	525	21	2	0	0	146	865
RNDC	159	9	1,536	10	16	14	27	1,376	3,147
VCBC	161	1	534	0	1	3	6	16	722
Total	1,075	20	7,148	129	39	17	47	4,270	12,745

¹ Production Refusal is a term used to describe an incarcerated individual who refuses to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later date.

² Walkout is a term used to describe an incarcerated individual who is escorted to the clinic for their CHS scheduled medical appointment but decides to leave the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later date.

³ Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school, religious services, or commissary, when an escort is not available, or when movement is limited due to a lockdown, search, or alarm.

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March 2022 Production Refusal Reasons				
Facility	"I Do Not Want The Service/ I Do Not Want to Go to The Service"⁴	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total
AMKC	2,625	155	127	2,907
EMTC	1	105	34	140
GRVC	494	0	280	774
NIC INFIRM	32	7	3	42
NIC MAIN	402	32	41	475
OBCC	203	0	12	215
RMSC	420	90	15	525
RNDC	723	364	449	1,536
VCBC	491	0	43	534
Total	5,391	753	1,004	7,148

March 2022 Walkout Reasons				
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total
AMKC	18	30	1	49
EMTC	7	15	1	23
GRVC	9	15	0	24
NIC INFIRM	0	0	0	0
NIC MAIN	0	0	2	2
OBCC	0	0	0	0
RMSC	9	7	5	21
RNDC	5	5	0	10
VCBC	0	0	0	0
Total	48	72	9	129

⁴ The Department aims to produce as many individuals to the clinic as possible. The Department's current staffing level is contributing to the increase in overall non-production numbers.

⁵ In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.